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March 30, 2020
Via E-Mail

Secretary
Utah Public Service Commission
Heber M. Wells Building
160 East 300 South, Suite 400
Salt Lake City, UT 84111

**RE: ACN Communication Services, LLC
Revision to Utah Price List No. 3 (Local)**

Dear Sir or Madam:

Enclosed for filing please find the original of the above referenced tariff filing submitted on behalf of ACN Communication Services, LLC. The purpose of this filing is to increase monthly recurring charges for residential and business local exchange service plans. Customers have been notified of these changes via the enclosed bill messages. The Company respectfully requests an effective date for this filing of April 5, 2020.

The following tariff pages are included with this filing:

| | |
|--|---|
| Preface, 7 th Revised Page 2 | Updates Check Sheet |
| Preface, 7 th Revised Page 3 | Updates Check Sheet |
| Section 5, 2 nd Revised Page 4 | Increases Residential Bundled Service MRC |
| Section 5, 1 st Revised Page 6 | Increases Residential Bundled Service MRC |
| Section 5, 1 st Revised Page 8 | Increases Residential Bundled Service MRC |
| Section 5, 2 nd Revised Page 10 | Increases Residential Bundled Service MRC |
| Section 5, 2 nd Revised Page 12 | Increases Residential Bundled Local Service MRC |
| Section 5, 1 st Revised Page 14 | Increases Residential Bundled Local Service MRC |
| Section 5, 2 nd Revised Page 16 | Increases Residential Bundled Local Service MRC |
| Section 5, 1 st Revised Page 18 | Increases Residential Bundled Local Service MRC |
| Section 5, 2 nd Revised Page 20 | Increases Residential Bundled Service MRC |
| Section 5, 2 nd Revised Page 22 | Increases Residential Bundled Service MRC |
| Section 5, 2 nd Revised Page 24 | Increases Residential Bundled Local Service MRC |
| Section 5, 1 st Revised Page 25 | Increases Residential Stand-Alone Local Service MRC |
| Section 5, 2 nd Revised Page 30 | Increases Business Bundled Local Service MRC |
| Section 5, 2 nd Revised Page 34 | Increases Business Bundled Local Service MRC |

March 30, 2020

Secretary

Utah Public Service Commission

RE: ACN Communication Services, LLC

Revision to Utah Price List No. 3 (Local)

Page 2

Any questions you may have regarding this filing should be directed to my attention at 407-740-3031 or via email to Sthomas@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Sharon Thomas

Sharon Thomas
Consultant

cc: Utah PSC (E-Mail)

tms: UTI2001

Enclosures

ST/sw/sp

ACN Communications Services Bill Message

Bill Message for Residential:

*****Notice of Price Increase*****

Effective on your next month's invoice, following this notification, the monthly rate for your calling plan will increase by \$4/month.

Bill Message for Commercial:

*****Notice of Price Increase*****

Effective on your next month's invoice, following this notification, the monthly rate for your calling plan will increase by \$5/month.

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

CHECK SHEET

Pages of this Price List are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original Price List and are currently in effect as of the date on the bottom of this page.

| SECTION | PAGE | REVISION | | SECTION | PAGE | REVISION |
|---------|-------|-------------------------|---|---------|------|----------|
| | Title | Original | | 2 | 20 | Original |
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| 2 | 18 | Original | | 4 | 6 | Original |
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* - indicates those pages included with this filing

 Issued: March 30, 2020

Effective: April 5, 2020

By:

 Treasurer/CFO
 1000 Progress Place
 Concord, North Carolina 28025

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

CHECK SHEET (CONT'D.)

| SECTION | PAGE | REVISION | SECTION | PAGE | REVISION |
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| 5 | 5 | Original | 6 | 3 | Original |
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| 5 | 8 | 1 st Revised * | 6 | 6 | Original |
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| 5 | 25 | 1 st Revised * | | | |
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| 5 | 29 | Original | | | |
| 5 | 30 | 2 nd Revised * | | | |
| 5 | 31 | 1 st Revised | | | |
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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

5.2 Residential Bundled Services (Cont'd.)

5.2.2 ACN Advantage Home (Cont'd.)**

C. Monthly and Usage Rates

| | |
|---------------------------------------|---------------------|
| Monthly Recurring Charge | |
| ACN Advantage Home Access Line: | \$36.99 (I) |
| Data/Fax Line: | \$25.03 |
| Local Calls above the Call Allowance: | \$0.0100 per minute |
| Intrastate Toll Calls | |
| IntraLATA: | \$0.050 per minute |
| InterLATA: | \$0.050 per minute |
| Toll Free Calls | |
| IntraLATA: | \$0.10 per minute |
| InterLATA: | \$0.10 per minute |

** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

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Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

5.2 Residential Bundled Services (Cont'd.)

5.2.3 ACN Advantage Plus (Cont'd.)**

C. Monthly and Usage Rates

| | |
|--|--------------------|
| Monthly Recurring Charge | |
| ACN Advantage Plus Access Line: | \$40.99 (I) |
| Data/Fax Line: | \$25.03 |
| Intrastate Toll Calls above Call Allowance | |
| IntraLATA: | \$0.050 per minute |
| InterLATA: | \$0.050 per minute |
| Toll Free Calls | |
| IntraLATA: | \$0.10 per minute |
| InterLATA: | \$0.10 per minute |

** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

5.2 Residential Bundled Services (Cont'd.)

5.2.4 ACN Advantage Complete (Cont'd.)**

C. Monthly and Usage Rates

| | |
|---|--------------------|
| Monthly Recurring Charge | |
| ACN Advantage Complete Access Line: | \$46.99 (I) |
| Data/Fax Line: | \$25.03 |
| Intrastate Toll Calls above the Call Allowance: | |
| IntraLATA: | \$0.050 per minute |
| InterLATA: | \$0.050 per minute |
| Toll Free Calls | |
| IntraLATA: | \$0.10 per minute |
| InterLATA: | \$0.10 per minute |

** *Effective October 28, 2005 this service is grandfathered and available to existing Customers only.*

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

5.2 Residential Bundled Services (Cont'd.)

5.2.5 ACN Advantage Unlimited** (Cont'd.)

C. Monthly and Usage Rates

| | |
|---------------------------------------|--------------------|
| Monthly Recurring Charge | |
| ACN Advantage Unlimited Access Line: | \$47.98 (I) |
| Data/Fax Line: | \$25.03 |
| Intrastate Toll*Calls (Data/Fax Line) | |
| IntraLATA: | \$0.050 per minute |
| InterLATA: | \$0.050 per minute |
| Toll Free*Calls | |
| IntraLATA: | \$0.10 per minute |
| InterLATA: | \$0.10 per minute |

**Indicates service not regulated by the Commission.*

*** Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

 Issued: March 30, 2020

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By:

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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**5.2 Residential Bundled Services (Cont'd.)****5.2.6 ACN Advantage Home - Standard and Value Options** (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage RatesLocal Service, per month

| | |
|-----------------------------|-------------|
| Local Exchange Access Line: | \$34.99 (I) |
| Data/Fax Line: | \$25.03 |

Toll Service*

Advantage Home - Standard

| | |
|---------------------------|----------|
| Monthly Recurring Charge: | \$2.99 |
| IntraLATA, per minute: | \$0.1500 |
| InterLATA, per minute: | \$0.1500 |

Advantage Home - Value

| | |
|---------------------------|----------|
| Monthly Recurring Charge: | \$2.99 |
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |

Data/Fax Line Toll Service

| | |
|------------------------|----------|
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |

Toll Free

| | |
|------------------------|----------|
| IntraLATA, per minute: | \$0.1000 |
| InterLATA, per minute: | \$0.1000 |

**Indicates service not regulated by the Commission.*

*** Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**5.2 Residential Bundled Services (Cont'd.)****5.2.7 ACN Advantage Plus - Standard and Value Options** (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage RatesLocal Service, per month

| | |
|-----------------------------|-------------|
| Local Exchange Access Line: | \$35.99 (I) |
| Data/Fax Line: | \$25.03 |

Toll Service*

Advantage Home - Standard

| | |
|---------------------------|----------|
| Monthly Recurring Charge: | \$0.99 |
| IntraLATA, per minute: | \$0.1500 |
| InterLATA, per minute: | \$0.1500 |

Advantage Home - Value

| | |
|---------------------------|----------|
| Monthly Recurring Charge: | \$4.99 |
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |

Data/Fax Line Toll Service

| | |
|------------------------|----------|
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |

Toll Free

| | |
|------------------------|----------|
| IntraLATA, per minute: | \$0.1000 |
| InterLATA, per minute: | \$0.1000 |

**Indicates service not regulated by the Commission.*

*** Effective November 19, 2009, this service is grandfathered and available to existing Customers only.*

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By:

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 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**5.2 Residential Bundled Services (Cont'd.)****5.2.8 ACN Advantage Home - Standard and Value Options VI (Cont'd.)¹****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage Rates

| | |
|----------------------------------|-------------|
| <u>Local Service</u> , per month | |
| Local Exchange Access Line: | \$34.99 (I) |
| Data/Fax Line: | \$25.03 |
| <u>Toll Service</u> * | |
| Advantage Home - Standard | |
| Monthly Recurring Charge: | \$2.99 |
| IntraLATA, per minute: | \$0.1500 |
| InterLATA, per minute: | \$0.1500 |
| Advantage Home - Value | |
| Monthly Recurring Charge: | \$2.99 |
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |
| Data/Fax Line Toll Service | |
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |
| Toll Free | |
| IntraLATA, per minute: | \$0.1000 |
| InterLATA, per minute: | \$0.1000 |

* Indicates services not regulated by the Commission

¹ Effective February 1, 2012, this service is grandfathered and available to existing Customers only.

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**5.2 Residential Bundled Services (Cont'd.)****5.2.9 ACN Advantage Plus - Standard and Value Options VI (Cont'd.)¹****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage RatesLocal Service, per month

| | |
|-----------------------------|-------------|
| Local Exchange Access Line: | \$35.99 (I) |
| Data/Fax Line: | \$25.03 |

Toll Service*

Advantage Home - Standard

| | |
|---------------------------|----------|
| Monthly Recurring Charge: | \$0.99 |
| IntraLATA, per minute: | \$0.1500 |
| InterLATA, per minute: | \$0.1500 |

Advantage Home - Value

| | |
|---------------------------|----------|
| Monthly Recurring Charge: | \$4.99 |
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |

Data/Fax Line Toll Service

| | |
|------------------------|----------|
| IntraLATA, per minute: | \$0.0500 |
| InterLATA, per minute: | \$0.0500 |

Toll Free

| | |
|------------------------|----------|
| IntraLATA, per minute: | \$0.1000 |
| InterLATA, per minute: | \$0.1000 |

* Indicates services not regulated by the Commission

¹ Effective February 1, 2012, this service is grandfathered and available to existing Customers only.

By:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

5.2 Residential Bundled Services (Cont'd.)

5.2.10 ACN Advantage Unlimited VI (Cont'd.)¹

C. Monthly and Usage Rates

| | |
|---|--------------------|
| Monthly Recurring Charge | |
| ACN Advantage Unlimited VI Access Line: | \$47.99 (I) |
| Data/Fax Line: | \$25.03 |
| Intrastate Toll* Calls (Data/Fax Line) | |
| IntraLATA: | \$0.050 per minute |
| InterLATA: | \$0.050 per minute |
| Toll Free* Calls | |
| IntraLATA: | \$0.10 per minute |
| InterLATA: | \$0.10 per minute |

* Indicates services not regulated by the Commission

¹ Effective February 1, 2012, this service is grandfathered and available to existing Customers only.

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

5.2 Residential Bundled Services (Cont'd.)

5.2.11 ACN Advantage Unlimited VII (Cont'd.)

C. Monthly and Usage Rates

Monthly Recurring Charge

ACN Advantage Unlimited VII Local Exchange
Line

Monthly Recurring Charge: \$47.99 (I)

Data/Fax Line: \$25.03

Data/Fax Line Toll Service*
Intrastate, per minute: \$0.05Toll Free Inbound Service*
Intrastate, per minute: \$0.10

* Indicates services not regulated by the Commission

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**5.2 Residential Bundled Services (Cont'd.)****5.2.12 ACN Advantage Plus VII (Cont'd.)****B. Non-Recurring Charges**

Service connection charges may apply, see Section 4.1 of this tariff. The Service Connection fee is waived for those Customers who retain their existing telephone number when switching their service to ACN.

C. Monthly and Usage RatesLocal Service, per month

| | |
|-----------------------------|-------------|
| Local Exchange Access Line: | \$38.00 (I) |
| Data/Fax Line: | \$25.03 |

Toll Service*

| | |
|----------------------------|--------|
| Monthly Recurring Charge: | \$0.00 |
| Intrastate, per minute: | \$0.05 |
| Data/Fax Line Toll Service | |
| Intrastate, per minute: | \$0.05 |
| Toll Free | |
| Intrastate, per minute: | \$0.10 |

** Indicates services not regulated by the Commission*

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Effective: April 5, 2020

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1000 Progress Place
Concord, North Carolina 28025

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**5.3 Residential Stand-Alone Local Exchange Service****

Residential Stand-Alone Local Exchange Service provides the Customer with a single, analog, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Residential Stand-Alone Local Exchange Service lines are provided for the connection of Customer-provided wiring, telephones, facsimile machines or other station equipment. Local exchange service lines and trunks are provided on a single party (individual) basis only. No multi-party lines are provided.

5.3.1 Service Features

Residential Stand-Alone Local Exchange Service includes the following:

- A. Local exchange voice line and 1000 minutes of local calling. Calls above of 1000 minute call allowance are billed on a per minute basis.
- B. Optional Data/Fax lines include local exchange line and unlimited local calling.

5.3.2 Non-Recurring Charges

Service connection charges may apply. See Section 4.1 of this tariff. The Service Connection fee waived for those customers who retain their existing telephone number when switching their service to ACN.

5.3.3 Rates

| | |
|---------------------------------------|--------------------|
| Monthly Recurring Charge | |
| Local Exchange Access Line: | \$22.99 (I) |
| Data/Fax Line: | \$25.30 |
| Local Calls above the Call Allowance: | \$0.010 per minute |

** Effective March 17, 2006 this service is grandfathered and available to existing Customers only.

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Effective: April 5, 2020

By:

Treasurer/CFO
1000 Progress Place
Concord, North Carolina 28025

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)**5.6 ACN Business Advantage Unlimited (Cont'd.)****5.6.3 Rates and Charges****A. Non-Recurring Charges**

Service connection and/or change charges may apply.

| | |
|---|--------------|
| Add feature Charge | \$5.00 |
| Inside Wire Service Charge | \$55.00/hour |
| Line Connection Charge, Weekdays | \$50.00 |
| Line Connection Charge, Weekends Holidays | \$75.00 |
| Move Charge, Weekdays | \$50.00 |
| Move Charge Weekends, Holidays | \$75.00 |
| Restoral of Suspended Service Charge | \$12.00 |
| Service Call Charge | \$70.00 |
| New Installs per Acct | \$50.00 |

B. Monthly Recurring and Usage ChargesLocal Service,

| | |
|---------------------------------------|-------------|
| Local Exchange Access Line, per month | \$49.49 (I) |
| Data/Fax Line, per month | \$34.50 |

Long Distance Service

| | |
|---|--------|
| Intrastate calling, per minute | \$0.00 |
| Data/Fax Line Long Distance | |
| Intrastate calling, per minute | \$0.05 |
| Toll Free Long Distance | |
| Toll Free Number, per number, per month | \$5.00 |
| Intrastate calling, per minute | \$0.05 |

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Concord, North Carolina 28025

 LOCAL EXCHANGE TELECOMMUNICATIONS PRICE LIST

SECTION 5.0 – LOCAL EXCHANGE SERVICES (CONT'D.)

5.7 ACN Business Advantage Plus (Cont'd.)

5.7.3 Rates and Charges

A. Non-Recurring Charges

Service connection and/or change charges may apply.

| | |
|---|--------------|
| Add feature Charge | \$5.00 |
| Inside Wire Service Charge | \$55.00/hour |
| Line Connection Charge, Weekdays | \$50.00 |
| Line Connection Charge, Weekends Holidays | \$75.00 |
| Move Charge, Weekdays | \$50.00 |
| Move Charge Weekends, Holidays | \$75.00 |
| Restoral of Suspended Service Charge | \$12.00 |
| Service Call Charge | \$70.00 |
| New Installs per Acct | \$50.00 |

B. Monthly Recurring and Usage Charges

Local Service,

| | | |
|---------------------------------------|---------|-----|
| Local Exchange Access Line, per month | \$44.49 | (I) |
| Data/Fax Line, per month | \$34.50 | |

Long Distance Service

| | |
|---|--------|
| Intrastate calling, per minute: | \$0.05 |
| Data/Fax Line Long Distance | |
| Intrastate calling, per minute: | \$0.05 |
| Toll Free Long Distance | |
| Toll Free Number, per number, per month | \$5.00 |
| Intrastate calling, per minute: | \$0.05 |