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March 13, 2020

### VIA HAND DELIVERY

Utah Public Service Commission Heber M. Wells Building 160 East 300 South, 4<sup>th</sup> Floor Salt Lake City, Utah 84111

Re: Notification of Name Change of Sprint wireless subsidiary and ETC, Virgin Mobile USA, L.P., to Assurance Wireless USA, L.P., Docket No. 20-2521-01

#### Dear Commissioners:

The purpose of this letter is to inform the Utah Public Service Commission ("Commission") that one of Sprint Corporation's wireless subsidiaries designated by the Commission as an Eligible Telecommunications Carrier ("ETC"), Virgin Mobile USA, L.P. ("Virgin Mobile"), has changed its name to Assurance Wireless USA, L.P.

On May 25, 2011, in Docket No. 10-2521-01, the Commission designated Virgin Mobile as a wireless ETC pursuant to 47 U.S.C. §214, thereby making Virgin Mobile eligible to receive support by the federal Universal Service Fund ("USF") Lifeline program in Utah. On October 24, 2018, in Docket No. 18-2521-02, the Commission granted Virgin Mobile's petition to amend its designation as an ETC to receive state USF support for Lifeline service, as conditioned and supplemented by the settlement agreement filed by the parties in that Docket. Since 2011, Virgin Mobile has operated as an ETC in Utah in good standing.

On February 18, 2020, Virgin Mobile USA, L.P., a Delaware limited partnership, underwent a name change to become Assurance Wireless USA, L.P., also a Delaware limited partnership. The name change to Assurance Wireless USA, L.P. was accomplished through the filing of a Certificate of Amendment of Limited Partnership in Delaware. No other changes to the entity occurred, including any merger, transaction, or other structural change, nor were there any changes to the ownership or operations of Virgin Mobile (now Assurance Wireless USA, L.P.). Attached hereto as **Exhibit 1** is a copy of Assurance Wireless USA, L.P.'s Delaware Amended and Restated Certificate of Limited Partnership as evidence of the new name of the entity in its home state of Delaware. Further, attached as **Exhibit 2** is a copy of the Certificate of Existence from the Utah Division of Corporations and Commercial Code as evidence that an Amendment of Foreign Registration was filed to change the name in Utah to the new name of the entity in its home state of Delaware and that Assurance Wireless USA, L.P. is authorized to transact business and is registered under the laws of the State of Utah.



This name change will have no customer impact – no current Lifeline rates, terms or conditions of service will change as a result of the name change to Assurance Wireless USA, L.P. In addition, the name change will not be confusing to customers because Virgin Mobile's Lifeline service operates under the brand name "Assurance Wireless brought to you by Virgin Mobile" (see <a href="www.assurancewireless.com">www.assurancewireless.com</a>). The name change to Assurance Wireless USA, L.P. simply aligns the name of the legal entity with the familiar brand name. Attached hereto as **Exhibit 3** is a copy of the notification content that will be sent to all of Virgin Mobile's Lifeline customers in Utah via SMS text message over the next thirty days, if not sooner.

Please note that the correct contact information for Assurance Wireless customer service is 888-321-5880. In addition, the contact information of record with the Commission should be changed as follows:

Assurance Wireless USA, L.P. 6200 Sprint Parkway Overland Park, KS 66251 Toll-Free: 800-829-0965

Website: www.assurancewireless.com

Accordingly, Sprint Corporation and Virgin Mobile respectfully request that the Commission acknowledge Virgin Mobile's name change to Assurance Wireless USA, L.P. and update all applicable Commission records accordingly. Should you have any questions, please contact the undersigned.

Very truly yours,

Diane Browning, Counsel



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I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF

DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT

COPY OF THE RESTATED CERTIFICATE OF "VIRGIN MOBILE USA, L.P.",

CHANGING ITS NAME FROM "VIRGIN MOBILE USA, L.P." TO "ASSURANCE

WIRELESS USA, L.P.", FILED IN THIS OFFICE ON THE EIGHTEENTH DAY

OF FEBRUARY, A.D. 2020, AT 12:09 O'CLOCK P.M.



Authentication: 202406405

Date: 02-18-20

3442933 8100 SR# 20201201435

### AMENDED AND RESTATED

## CERTIFICATE OF LIMITED PARTNERSHIP

OF

### VIRGIN MOBILE USA, L.P.

Virgin Mobile USA, L.P., a limited partnership organized under the Delaware Revised Uniform Limited Partnership Act (the "Act"), for the purpose of amending and restating its Certificate of Limited Partnership filed with the office of the Secretary of State of Delaware on October 16, 2007 under the name Virgin Mobile USA, L.P., hereby certifies that effective on February 18, 2020, its Certificate of Limited Partnership is amended and restated to read in its entirety as follows:

- 1. The name of the limited partnership is Assurance Wireless USA, L.P.
- 2. The address of the registered office of the limited partnership in Delaware is 251 Little Falls Drive, Wilmington, Delaware 19808. The limited partnership's registered agent at that address is Corporation Service Company.
  - 3. The name and address of the general partner is as follows:

NAME **ADDRESS** 

VMU GP, LLC 6200 Sprint Parkway Overland Park, KS 66251

IN WITNESS WHEREOF, this Amended and Restated Certificate of Limited Partnership, which restates and integrates and also further amends the Certificate of Limited Partnership as heretofore amended or supplemented, has been duly executed as of the 18<sup>th</sup> day of February, 2020 and is being filed in accordance with Section 17-210 of the Act by a general partner thereunto duly authorized and by each general partner designated herein as a new general partner.

Stefan K. Schnopp, Vice President of its

General Partner, VMU GP, LLC



### **Utah Department of Commerce**

**Division of Corporations & Commercial Code** 

160 East 300 South, 2nd Floor, PO Box 146705 Salt Lake City, UT 84114-6705 Service Center: (801) 530-4849 Toll Free: (877) 526-3994 Utah Residents

Fax: (801) 530-6438

Web Site: http://www.commerce.utah.gov

03/12/2020 5097037-018103122020-3499444

# CERTIFICATE OF EXISTENCE

**Registration Number:** 5097037-0181

**Business Name:** ASSURANCE WIRELESS USA, L.P.

**Registered Date:** October 04, 2001

**Entity Type:** Limited Partnership - Foreign

Status: Current

The Division of Corporations and Commercial Code of the State of Utah, custodian of the records of business registrations, certifies that the business entity on this certificate is authorized to transact business and was duly registered under the laws of the State of Utah. The Division also certifies that this entity has paid all fees and penalties owed to this state; its most recent annual report has been filed by the Division (unless Delinquent); and, that Articles of Dissolution have not been filed.



Som Stup

Jason Sterzer Director Division of Corporations and Commercial Code

### **Notice to Assurance Wireless Customers**

NOTE: This message shall be sent through text message to all of the Company's Lifeline Service customers. Industry consensus and the Parties' own experience is that notice to prepaid wireless Lifeline customers is most effectively achieved through electronic means rather than by U.S. mail. These customers tend to be transitory, often moving without promptly updating their addresses. As a result, mailed letters frequently do not reach them. Moreover, wireless Lifeline customers commonly indicate that they prefer to be contacted by text (or email if available) and are more responsive to such contacts (e.g., in the context of annual recertification). Ongoing communications between the Company and its wireless Lifeline customers, whether for day-to-day customer service inquiries or completion of required Lifeline procedures (e.g., recertification) typically occur via text and/or phone call. For these reasons, the Company intends to send notice to the affected Assurance Wireless customers via SMS (text) messages that will alert them of the Company's name change.

### SMS Copy:

ASWFreeMSG: Important notice – We've changed our name. Your Assurance Wireless service will remain the same. To view details, go to http://[Link address].

### Content viewed when customer clicks link within SMS:

### Change in Service Provider Name Only

Effective on or about February 18, 2020, Sprint and its Virgin Mobile subsidiary have changed the name of the company providing your Assurance Wireless Lifeline service from "Virgin Mobile USA, L.P." to "Assurance Wireless USA, L.P."

This name change does not require any action on your part to continue receiving Lifeline service. You will continue to use your same phone and have the same telephone number. There will be no changes to your current Lifeline service. You will continue to receive the same allowance of minutes, texts, and data as you currently receive. You will not be charged any fees in connection with this name change.

Assurance Wireless looks forward to continuing to serve you.