

State of Utah

Department of Commerce Division of Public Utilities

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Action Request Response

To: Utah Public Service Commission

From: Utah Division of Public Utilities

Chris Parker, Director Artie Powell, Manager

Doug Wheelwright, Utility Technical Consultant Supervisor

Casey J. Coleman, Utility Technical Consultant

Date: March 4, 2020

Re: Docket No. 20-2549-01, In the Matter of the Petition of Q LINK WIRELESS LLC

for Expand its ETC Service Area. (Acknowledge).

Recommendation (Approve)

The Commission should acknowledge the proposed changes in coverage area to Q LINK WIRELESS LLC (Q LINK) Lifeline offerings in the State of Utah.

Background

On January 24, 2020 Q LINK filed a petition outlining changes to their existing lifeline program. Q LINK is requesting to expand its Eligible Telecommunications Carrier service area in the State of Utah so that the area will be statewide in scope. This designation will allow Q LINK to provide Lifeline services wherever its underlying facilities-based providers have wireless coverage.

The Division has reviewed the application by Q LINK and recommends the Commission approve the expanded service territory. Expanding the service area meets the objective of supporting competition for customers in the State of Utah.

Cc: Justin Jetter, Assistant Attorney General Cheryl Murray, Office of Consumer Services Heather Kirby, Regulatory Specialist, Lance J. M. Steinhart, P.C.

