

- BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH -

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Petition of Sage Telecom Communications, LLC d/b/a TruConnect to Amend its Designation as an Eligible Telecommunications Carrier in the State of Utah to Participate in the Utah Universal Service Fund

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DOCKET NO. 20-2601-01  
ORDER GRANTING MOTION, AMENDED SCHEDULING ORDER, AND AMENDED NOTICE OF TELEPHONIC HEARING

ISSUED: July 20, 2020

On April 28, 2020, the Public Service Commission (PSC) issued a Scheduling Order and Notice of Hearing (“Scheduling Order”) in this docket. On July 15, 2020, the Division of Public Utilities (DPU) filed a Stipulated Settlement Agreement and Motion to Amend Schedule (“Motion”). The DPU, the Office of Consumer Services (OCS), and Sage Telecom Communications LLC d/b/a TruConnect (“Sage Telecom”) (collectively, the “Parties”) are all signatories to the Stipulation and Settlement Agreement attached to the Motion. Because the Parties have reached a settlement agreement, they are requesting the remaining schedule in this docket be vacated and an amended hearing date of August 3, 2020 be set.

The DPU represents it has communicated with the OCS and Sage Telecom and that these parties support the Motion. The DPU is not aware of any opposition to the Motion. Good cause appearing, and based on the DPU’s representation that the OCS and Sage Telecom support the Motion, the Motion is granted and all remaining deadlines in the Scheduling Order are vacated. The schedule is amended as follows:

AMENDED SCHEDULE

| ITEM               | DEADLINE/DATE/TIME/LOCATION   |
|--------------------|---|
| Telephonic hearing | <b>Monday, August 3, 2020, beginning at 1:00 p.m. Participants should use the following bridge number: 720-279-0026 or 877-820-7831 and the following passcode: 249364.</b> |

AMENDED NOTICE OF TELEPHONIC HEARING

Pursuant to Utah Code Ann. § 52-4-207, on this July 20, 2020, the chair of the PSC makes this written determination that, due to the COVID-19 pandemic and the continued risks of transmission in Utah, the hearing scheduled for **Monday, August 3, 2020, beginning at 1:00 p.m.** will be conducted as an electronic meeting without an anchor location. An anchor location would provide a substantial risk to the health and safety of those who may be present at the anchor location. Participants should use the following bridge number: 720-279-0026 or 877-820-7831 and the following passcode: 249364. All parties must have their witnesses in attendance and prepared to testify.

This hearing will be conducted as an electronic meeting telephonically, with audio only. While video technology is readily available, the PSC's primary objective is developing an evidentiary record on which to base its decisions. Video technology provides some advantages for a hearing, but also presents additional challenges including generally lower quality audio, higher risk of internet interruptions or other technological complications, and increased potential for a hearing to be compromised by someone with malicious intent. Many participants in PSC

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hearings have years of experience with audio-only telephonic testimony, and the PSC intends to continue using that technology platform for hearings.

In accordance with the Americans with Disabilities Act, individuals needing special accommodations (including auxiliary communicative aids and services) during the hearing should notify the PSC at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530-6716, at least three working days prior to the hearing.

DATED at Salt Lake City, Utah, July 20, 2020.

/s/ Yvonne R. Hogle  
Presiding Officer

Attest:

/s/ Gary L. Widerburg  
PSC Secretary  
DW#314727

CERTIFICATE OF SERVICE

I CERTIFY that on July 20, 2020, a true and correct copy of the foregoing was served upon the following as indicated below:

By Email:

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Office of Consumer Services

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Administrative Assistant