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Issued: 1-22-2021 (A.L. 2021-P01) Effective: 2-1-2021

5. EXCHANGE SERVICES

5.1 EXCHANGE AREAS

5.1.1 EXTENDED AREA SERVICE (EAS)

A.4.a. (Cont'd)

(1) Exchange Services, EAS Rates (ZNB)

| CENTRAL OFFICE All Exchanges | ResidenceLine\$0.50 | (M)(7 |
|---|----------------------|-------|
| CENTRAL OFFICE | BUSINESS LINE [1] | |
| American Fork, Bountiful, Clearfield, Cottonwood, Draper, East Layton, Farmington, Holladay, Huntsville, Kaysville, Kearns, Lehi, Magna, Midvale, Morgan, Mountain Green, Murray, Ogden Main, Ogden North, Ogden South, Ogden West, Orem, Payson, Pleasant Grove, Provo, Riverton, Roy, Salem, Salt Lake East, Salt Lake Main, Salt Lake South, Salt Lake West, Santaquin, Spanish Fork, Springville, West Jordan | \$ 3.00 (R) | |
| Beaver, Brigham City, Cedar City, Corinne, Grantsville, Heber, Hurricane, Hyrum, Leeds, Logan, Monroe, Parowan, Richfield, Richmond, Salina, Smithfield, Springdale, St. George, Tooele, Veyo, Washington | 0.00 (R) | (M)(T |

- [1] Inward Trunks are not charged for EAS.
- (M) Material moved from Pages 3 and 4 of this section.

| Exchange and Network Services Utah | SECTION 5 Page 3 Release 6 | |
|--|----------------------------------|------------|
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| 5. Exchange Services | | |
| 5.1 EXCHANGE AREAS 5.1.1 EXTENDED AREA SERVICE (EAS) A. Rates and Charges (Cont'd) | | (T) |
| 5. Reserved for Future Use | | (T) (M) |

(M)

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Issued: 1-22-2021 (A.L. 2021-P01) Effective: 2-1-2021

5. EXCHANGE SERVICES

- 5.1 **EXCHANGE AREAS**
- **EXTENDED AREA SERVICE (EAS)** 5.1.1
 - A. Rates and Charges (Cont'd)5. Reserved for Future Use

(T) (T)(M)

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

- 5.2.1 MEASURED SERVICE (CONT'D)
 - C. Rates and Charges
 - 1. Customers may change to flat usage service at no charge.
 - 2. Measured Service Charges
 - a. Measured service usage charges accumulate on a monthly basis commencing on the billing date.
 - b. Measured service usage charges are based upon the rate shown and are applicable to local messages completed on a dial station-to-station basis for calls placed within the same calling area.
 - c. Residential measured service customers will be billed the rate per minute charge only after exceeding the 180-minute call allowance in a billing period. This rate is for each additional minute or fraction thereof over the allowance.

Per Minute Rate [1]

| • | Measured Service Usage Charge | \$0.02 |
|---|-------------------------------|--------|
|---|-------------------------------|--------|

| | USOC | Non- recurring Charge | Monthly Rate |
|---|------|-----------------------------|---------------------|
| Residence [2] Measured Usage Service | RWV | \$25.00 | \$ 24.50 (I) |
| - Additional Measured Usage Service | AWV | 25.00 | 24.50 (I) |

4. Nonrecurring Change Charges

See 5.2.A.6. for applicable nonrecurring change charges.

[1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.

EXCHANGE AND NETWORK SERVICES UTAH

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.2 **MESSAGE RATE SERVICE**

B. Rates and Charges (Cont'd)

2. Business Message Rate Service

| | USOC | Nonrecurring Charge | MONTHLY RATE [1] |
|------------------------------|-----------------|------------------------|-------------------------|
| • Business | | | |
| - Individual Line | 1MB | \$50.00 | \$ 32.00 (I) |
| - Additional Individual Line | ALS | 50.00 | 32.00 (I) |
| Message Unit Allowance | | | |
| | Messac Allov | | C FOR EACH ONAL UNIT |

| ٠ | Business | \$0.08 |
|---|----------|------------|

4. Nonrecurring Change Charges

See 5.2.A.6.b. for applicable nonrecurring change charges.

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3.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.4 FLAT RATE SERVICE

- 1. This service entitles customers to an unlimited number of calls within the local calling area.
- A. Residence Flat Rate Service

| | USOC | Nonrecurring Charge | MONTHLY RATE [1] |
|--|------------|------------------------|--------------------------|
| Residence | | | |
| Individual line, eachAdditional individual line, each | 1FR AFH | \$25.00 25.00 | \$27.50 (I) 27.50 (I) |

[1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE 5.2.4 FLAT RATE SERVICE (CONT'D)

B. Business Flat Rate Service

| | USOC | Nonrecurring Charge | MONTHLY RATE[1] |
|------------------------------------|------|------------------------|---------------------|
| • Business | | | |
| - Individual line, each | 1FB | \$50.00 | \$ 37.00 (I) |
| - Additional individual line, each | AFK | 50.00 | 37.00 (I) |

C. Nonrecurring Change Charges

See 5.2.A.6.b. for applicable nonrecurring change charges.

[1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (CONT'D)

5.2.5 LOCAL SERVICE OPTIONS

- A. Computer Port Access
 - 1. The following rates and charges will apply to access lines connected to customer computer and/or computer systems equipment capable of information processing and/or storage.
 - 2. Foreign Central Office, FX, charges will be applied in addition to the following rates and charges.
 - 3. The following rates and charges are in addition to the equipment with which the lines are associated. See 5.2.A.6. for applicable nonrecurring change charges.

| | USOC | Nonrecurring Charge | MONTHLY RATE[1] |
|-----------------------------|------|------------------------|---------------------|
| • Flat Rate Individual Line | 1FA | \$50.00 | \$ 37.00 (I) |

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.5 LOCAL SERVICE OPTIONS

B. *STAND-BY* Line Service (Cont'd)

3. *STAND-BY* Line service will be provided at the following rates and charges:

| | USOC | Nonrecurring Charge | Monthly Rate |
|-----------------------------------|------------------|------------------------|--------------------------|
| • Per line | A2Y, 1TM | \$50.00 | \$ 27.00 (I) |
| 4. Usage Charge | | | Per Minute Of Use [1] |
| • Incoming and Outgoing | | | \$0.04 |
| 5. Nonrecurring Change Charge | | | |
| a. The following nonrecurring cha | arge for changes | applies: | |

• To each line when changing from flat rate to *STAND-BY* Line at customer's request unless otherwise specified.

| | Nonrecurring Charge |
|--|------------------------|
| • Per activity, per CO access line changed | \$32.00 |

[1] Applies to connections of one minute or any fraction thereof.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS (CONT'D)

5.3.2 MESSAGE RATE TRUNKS

- 1. Message rate PBX Service is not contemplated in those exchanges where individual line message rate service is not provided.
- 2. The following nonrecurring charge applies to install a trunk and to connect a trunk when changing a grade of service to PBX service.

| | USOC | Nonrecurring Charge | MONTHLY RATE |
|---|------------|------------------------|-------------------------------------|
| Business Trunks Hotel, first - Hotel, additional- | TMB TM2 | \$50.00 50.00 | \$ 37.00 (I) 37.00 |
| - Hotel, LD | TTT | 50.00 | 37.00 |
| TerminalIn-Only | TMN | 50.00 | 37.00 |
| - In-Only with hunting, for DID[2] | TZZ | 50.00 | 37.00 |
| - Out-Only[1] | TMU | 50.00 | 37.00 (I) |

- [1] Offered only to semi-public customers.
- [2] Requires a *DID* trunk circuit termination as specified in 5.3.4.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS (CONT'D)

5.3.3 FLAT RATE TRUNKS

- 1. Types of Trunks
 - 2-Way, 4-Wire trunk: Includes E&M signaling, *DID* Service and hunting (not available to Joint User Service customers.)
 - In-Only Analog trunk provisioned for *DID* Call Transfer: Includes *DID* Service, hunting and reverse battery signaling. Certain switch limitations may apply.
- 2. Terms and Conditions

The nonrecurring charge applies per trunk to install and to connect a trunk when changing a grade of service to PBX service.

- 3. Rates and Charges
- a. The following business trunk rates and charges apply to all month-to-month customers and customers subscribing to 50 or less Rate Stabilized PBX trunks.

| | USOC | Nonrecurring Charge | Monthly Rate |
|---|---------------|------------------------|--------------------|
| • 2-Way, each[1] | TFB, TF4CX | \$50.00 | \$37.00 (I) |
| • 2-Way, 4-wire, each[1,2,3] | THHCX | 50.00 | 60.00 |
| • In-Only Analog provisioned for <i>DID</i> Call Transfer, each[1,2,3] | TRH1X | 50.00 | 60.00 |

- [1] EAS charges also apply as specified in 5.1.1.
- [2] Requires a *DID* trunk circuit termination as specified in 5.3.4.
- [3] Rates and charges include hunting.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS

5.3.3 FLAT RATE TRUNKS

3.a. (Cont'd)

| | | USOC | Nonrecurring Charge | Monthly Rate |
|---|------------------------------|---------------|------------------------|---------------------|
| • | 1-Way Out, each[1] | TFU, TF4OX | \$50.00 | \$ 37.00 (I) |
| • | 1-Way In, each | TFN, TF41X | 50.00 | 37.00 (I) |
| • | 1-Way In, for DID, each[2,3] | TDD, TKK1X | 50.00 | 39.50 |

- [1] These rates do not include EAS charges. EAS charges are specified in 5.1.1.
- [2] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates and charges.
- [3] Rates and charges include hunting.

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5. EXCHANGE SERVICES

5.3 PRIVATE BRANCH EXCHANGE (PBX) TRUNKS AND NETWORK ACCESS REGISTERS

5.3.3 FLAT RATE TRUNKS

3. Rates and Charges (Cont'd)

b. The following business trunk rates and charges apply to all customers subscribing to 51 or more Rate Stabilized PBX trunks.

| | USOC | Nonrecurring Charge | Monthly Rate |
|---|-------|------------------------|--------------------|
| • 2-Way[1] | TF4CX | \$50.00 | \$37.00 (I) |
| • 1-Way Out,[1] | TF4OX | 50.00 | 37.00 (I) |
| • 1-Way In,[2] | TF41X | 50.00 | 37.00 (I) |
| • 1-Way In with hunting, for <i>DID</i> [2,3] | TKK1X | 50.00 | 39.50 |

4. See 5.3.A.4. for applicable nonrecurring change charges.

- [1] These rates do not include EAS charges. EAS charges are specified in 5.1.1.
- [2] Requires a *DID* trunk circuit termination. See 5.3.4 for terms and conditions, rates and charges.
- [3] Rates and charges include hunting.

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5. EXCHANGE SERVICES

5.4 **PREMIUM EXCHANGE SERVICES**

5.4.3 CUSTOM CALLING SERVICES

C. Rates and Charges (Cont'd)

3. Custom Calling Services

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(D)

| Custom Calling Semilors | USOC | Monthly Rate (Each Line) | | (M)(T) |
|---------------------------------|------|--------------------------|-----------------|--------|
| Custom Calling Services | USUC | Business | Residence | |
| Call Curfew | RCU | N/A | \$5.00 | |
| Call Forwarding: | | | | |
| Busy Line Expanded | FBJ | \$3.00 | 3.00 (I) | |
| Busy Line External | EVB | 3.00 | N/A | |
| Busy Line Overflow | EVO | 8.50 | 3.00 (I) | |
| Busy Line Programmable | ERB | 4.00 | 4.00 | |
| Busy Line/Don't Answer Expanded | FVJ | 6.00 | 6.00 (I) | |
| Busy Line External/Don't Answer | EVF | 6.00 | N/A | |
| Busy Line Overflow/Don't Answer | EVK | 11.50 (I) | 6.00 (I) | |
| Don't Answer | EVD | 3.00 | 3.00 | |
| Don't Answer Expanded | FDJ | 3.00 | 3.00 | |
| Don't Answer Programmable | ERD | 4.00 | 4.00 | |
| Variable | ESM | 7.00 | 6.00 | |
| Call Rejection | NSY | 6.00 | 6.00 | |
| Call Transfer | EO3 | 8.00 | 8.00 | |
| Call Waiting | ESX | 8.00 | 8.00 | |
| Call Waiting Identification | N2W | 8.00 | 8.00 | |
| Caller ID with Privacy+ | N6S | 11.50 | 11.50 | (M)(T) |

(M) Material moved from Pages 95 and 96 of this section.

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5. EXCHANGE SERVICES

5.4 **PREMIUM EXCHANGE SERVICES**

5.4.3 **CUSTOM CALLING SERVICES**

C.3. (Cont'd)

| Custom Calling Services | USOC | Monthly Rate | e (Each Line) | (M)(T) |
|--|-------------|-----------------|-----------------|--------|
| Custom Calling Services | 0300 | Business | Residence | |
| Caller ID Name and Number | NNK | 10.00 | 10.00 | (C) |
| Caller ID Number– Grandfathered ^[1] | NSD | 10.00 | 10.00 | (C) |
| Continuous Redial | NSS | 5.00 | 5.00 | (C) |
| Dial Call Waiting–Grandfathered ^[1] | WDD | 5.00 | 5.00 | |
| Dial Lock–Grandfathered ^[1] | OC4 | 5.00 | 5.00 | |
| Directed Call Pick Up - Grandfathered | PUN | 5.00 (I) | 5.00 (I) | |
| Directed Call Pick Up w/Barge-In - Grandfathered ^[1] | PUQ | 5.00 (I) | 5.00 (I) | |
| Distinctive Alert–Grandfathered ^[1] | DHA | 5.00 (I) | 5.00 (I) | (C) |
| Do Not Disturb– Grandfathered ^[1] | D7T | 5.00 | 5.00 | |
| Easy Access | SQAVX | 1.50 | 1.50 | (C) |
| Hot Line–Grandfathered ^[1] | HLA | 5.00 (I) | 5.00 (I) | |
| Last Call Return | NSQ | 5.50 | 5.50 | |
| No Solicitation | SB5 | 6.95 | 6.95 | |
| Priority Call | NSK | 5.00 | 5.00 | |
| Remote Access Forwarding | AFM | 9.00 | 6.00 | |
| Scheduled Forwarding | ATF | 10.00 | 7.00 | |
| Security Screen | RV1 | 5.00 (I) | 5.00 (I) | |
| Selective Call Forwarding | NCE | 6.00 | 6.00 | |
| Selective Call Waiting | S7W, S7Y | 8.00 | 8.00 | |
| Speed Calling 8 | E8C | 5.00 | 5.00 | |
| Speed Calling 30 | E3D | 6.00 | 6.00 | |
| Three-Way Calling | ESC | 7.00 | 6.00 | |
| Warm Line | WLS | 5.00 | 5.00 | (M)(T) |

[1] Limited to existing customers at existing locations. (N)

(T)

Ż) 2)

EXCHANGE AND NETWORK SECTION 5 Page 93 SERVICES Release 7 UTAH Issued: 1-22-2021 Effective: 2-1-2021 (A.L. 2021-P01) **5. EXCHANGE SERVICES** 5.4 **PREMIUM EXCHANGE SERVICES** 5.4.3 **CUSTOM CALLING SERVICES** C. Rates and Charges (Cont'd) (T) 4. Reserved (T) (D) (D)

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(M) Material moved to Page 92 of this section.

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5. EXCHANGE SERVICES

- 5.4 **PREMIUM EXCHANGE SERVICES**
- 5.4.3 CUSTOM CALLING SERVICES

C.4. (Cont'd)

(D) (D)

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(M) Material moved to Page 92 of this section.

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES 5.4.3 CUSTOM CALLING SERVICES C.4. (Cont'd)

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| 5. EXCHANGE SERVICES | | |
| 5.4 PREMIUM EXCHANGE SERVICES 5.4.3 CUSTOM CALLING SERVICES C.4. (Cont'd) | | (T) |
| | | (D) (D) |

(M)

(M)

(M) Material moved to Pages 91 and 92 of this section.

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5. EXCHANGE SERVICES

| 5.4 | PREMIUM EXCHANGE SERVICES |
|--------------|---------------------------|
| 5.4.3 | CUSTOM CALLING SERVICES |
| C.4 . | (Cont'd) |
| | |

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(M) Material moved to Page 92 of this section.

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5. EXCHANGE SERVICES

5.4 **PREMIUM EXCHANGE SERVICES**

- 5.4.4 MARKET EXPANSION LINE (MEL) SERVICE
 - B. Terms and Conditions (Cont'd)
 - 9. Except as specifically provided herein, MEL service is subject to the terms and conditions, rates and charges applicable to other types of customer service.
 - C. Rates
 - 1. The appropriate nonrecurring charge specified in this section will apply for the installation of MEL service. Subsequent to the initial establishment of MEL service, the appropriate nonrecurring charge will also apply to add or change one or more of the MEL numbers, to change a call forwarding telephone number and to restore service for Company initiated termination of service.
 - 2. The following rates and charges are added to all rates and charges for associated services:

| | USOC | Nonrecurring Charge | MONTHLY RATE |
|--|-----------|------------------------|--------------------|
| MARKET EXPANSION LIN Each line arranged Each additional line | IE RCF | \$28.00 | \$24.00 (I) |
| arranged | RCA | 28.00 | 24.00 (I) |

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES (CONT'D)

5.4.7 INTRACALL SERVICE - GRANDFATHERED (C)

Effective February 1, 2021, this service is limited to existing customers at (N) existing locations. (N)

A. Description

The *INTRACALL* Service allows an individual access line, non-complex residence or business customer to use the line as an intercom system. This feature is activated when the customer dials their own number from any station on the line, receives a busy signal and hangs up. Upon hanging up, all stations on the line will ring. Two or more stations may speak over the intercom line.

- B. Terms And Conditions
 - 1. If the customer has call waiting, the feature will be deactivated for the duration of the intercom call.
 - 2. If the customer has call forwarding, and the feature is activated, all *INTRACALL* Service calls will also be forwarded.
 - 3. This service is furnished only in CO areas where adequate and suitable facilities are available.
 - 4. *INTRACALL* Service is not offered with hunting service or combination service arrangements 2 and 3.
- C. Rates and Charges
 - 1. The following nonrecurring charge applies per line to establish. These charges are in addition to the basic rates and charges for the service with which it is associated.
 - 2. The nonrecurring charge will not apply when *INTRACALL* is established at the same time a custom calling feature is established or changed.

| | USOC | Nonrecurring Charge | Monthly Rate |
|--|------|------------------------|-----------------|
| <i>INTRACALL</i> Service, per line Business and Residence | E1N | \$11.00 | \$5.00 |

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5. EXCHANGE SERVICES

5.4 PREMIUM EXCHANGE SERVICES5.4.19 NUMBER FORWARDING (CONT'D)

- C. Rates and Charges
 - 1. The appropriate nonrecurring charge specified in this section will apply for the installation of Number Forwarding. Subsequent to the initial establishment of service, the appropriate nonrecurring charge will also apply to change the Number Forwarding number, and to change the number to which the calls are forwarded.
 - 2. The rates and charges are as follows:

| | | USOC | Nonrecurring Charge | Monthly Rate |
|---|---------------------------------|------|------------------------|---------------------|
| • | Per Number Forwarding number | | | |
| | - Residence | VTL | \$10.00 | \$ 14.00 (I) |

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

- I. Rates and Charges (Cont'd)
- 6. Listing Rates and Charges

| | USOC | Nonrecurring Charge | Monthly Rate | |
|--|------------|------------------------|--------------------------------------|------------|
| Primary Listing Change Business/Residence | 1W1 | — | — | (T) (D) |
| Client Main listing, each Business Residence | LBS LRS | | \$9.00 (I) 9.00 (I) | |
| Additional listings, each Business Residence | CLT RLT | | 9.00 (I) 9.00 (I) | |
| Foreign listings, each Business/Residence | FAL | | [1] | (T) (D) |
| Informational listing, each Business Residence | CLT XLL | | 9.00 (I) 9.00 (I) | |
| Alpha listings, each Business/Residence | RNCAF | | 9.00 (I) | (T) (D) |
| Nonpublished service, each telephone number Business/Residence | NPU | | 9.00 (I) | (T) (D) |

[1] The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the (FAL) be in another State, then that State's (CLT or RLT) rate will apply.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

I.6. (Cont'd)

| | USOC | Nonrecurring Charge | Monthly Rate | |
|--|-------|------------------------|--------------------|------------|
| • Nonlisted service, each telephone number | | | | |
| - Business/ Residence | NLT | _ | \$ 9.00 (I) | (T) (D) |
| • E-mail Address Listing, each | | | | |
| - Residence | EM6 | _ | 9.00 (I) | |
| • URL Address Listing, each | | | | |
| - Business / Residence (Grandfathered) | NL1 | _ | 9.00 (I) | (T) |
| Listing Packages | | | | (C) |
| - E-mail/URL Address | | | | |
| - Residence | L9GEU | _ | 9.00 (I) | |

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

A. Rates for Packages Services

| Packaged Service Description | USOC | Monthly Rate | (M)(T) |
|---|-------|---------------------|--------|
| QWEST CHOICE Business | | | |
| - Per individual or additional flat | PGOQL | \$ 48.00 (I) | |
| rate business line | | | |
| - Add-A-Line | PGOQN | 38.00 (I) | |
| QWEST CHOICE Business Plus | | | |
| - Per individual or additional flat | PGOQM | 58.00 (I) | |
| rate business line | | | |
| - Add-A-Line | PGOQN | 38.00 (I) | |
| QWEST CHOICE Business Prime | | | |
| - Per individual or additional flat | PGOQT | 44.00 (I) | |
| rate business line (month-to-month | | | |
| rates) | | | |
| CenturyLink Business Package ^[1] | | | |
| - Flat rate initial package | PGOCU | 53.00 | |
| - Flat rate additional package | PGOCW | 29.99 | |
| - Add-A-Line | PGOQN | 38.00 (I) | |
| Home Phone Extra Package | | | |
| - Per individual flat rate residence | PGOPZ | 50.00 | |
| line/package | | | (M)(T) |

^[1] Nonrecurring Charge \$50.00

(M)(T)

(T)

(M) Material moved from Pages 156, 162, 168, 170.4 and 170.6.

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| 5. EXCHANGE SERVICES | |
| 5.9 PACKAGED SERVICES 5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE A. Rates for Packages Services (Cont'd) | (T) |
| This page is reserved for future use. | (T) |

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| 5. Exchange | E SERVICES |
| 5.9 PACKAGED SERVICES 5.9.1 PACKAGES ASSOCIATED WITH BAS A. Rates for Packages Services (Cont'd) | SIC EXCHANGE SERVICE (T) |
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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

B.3. (Cont'd)

- c. Normal nonrecurring charges associated with the line as specified in 5.2.4 apply where *QWEST CHOICE* Business or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 1.a., preceding, may be added to or changed in the *QWEST CHOICE* Business package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service in the *QWEST CHOICE* Business package not specified 1.a., preceding.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. *QWEST CHOICE* Business will be provided at **rates found in section 5.9.1.A.** (USOCS PGOQL and PGOQN).

(T) (T) (M)

(M)

(M) Material moved to section 5.9.1.A. on Page 150 of this section.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- B. QWEST CHOICE Business (Cont'd)
 - 4. Term Agreement Pricing
 - a. A discount will be applied to the *QWEST CHOICE* Business monthly rates (T) specified in section 5.9.1.A., preceding, when a customer agrees to subscribe to one or more *QWEST CHOICE* Business or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

| DISCOUNT | TERM |
|----------|-----------|
| 10% | 12 months |
| 15% | 24 months |
| 20% | 36 months |

- b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24, or 36 months.
- c. The discount will appear as credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 4.a., above, apply for each *QWEST CHOICE* Business or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan.
- d. All qualifying packages must be at the same location, for the same customer, on the same billing number.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

C.3. (Cont'd)

- c. Normal nonrecurring charges associated with the line as specified in 5.2.4 where *QWEST CHOICE* Business Plus or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
- d. Services or features specified in 1.a., preceding, may be added to or changed in the package without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding, when added to the *QWEST CHOICE* Business Plus service.
- f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 1.c., preceding.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
- h. *QWEST CHOICE* Business Plus will be provided at the **rates found in section** (T) **5.9.1.A. (USOCS PGOQM and PGOQN).** (T)

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(M) Material moved to section 5.9.1.A. on Page 150 of this section.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- C. QWEST CHOICE Business Plus (Cont'd)
 - 4. Term Agreement Pricing
 - a. A discount will be applied to the *QWEST CHOICE* Business Plus monthly rates specified in section 5.9.1.A. when a customer agrees to subscribe to one or more *QWEST CHOICE* Business Plus or Add-A-Line packages for a specific term. The discounts and required terms are as follows:

| DISCOUNT | TERM |
|----------|-----------|
| 10% | 12 months |
| 15% | 24 months |
| 20% | 36 months |

- b. The discount(s) will apply when a customer agrees to subscribe to one or more packages for 12, 24 or 36 months.
- c. The discount(s) will appear as credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 4.a., above, apply for each *QWEST CHOICE* Business Plus or Add-A-Line package subscribed to by the customer under the Term Agreement Pricing plan.
- d. All qualifying packages must be at the same location, for the same customer, on the same billing number.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- D. QWEST CHOICE Business Prime (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4 of this Price List. Where applicable, incremental charges specified in 5.1 of this Price List, apply.
 - b. Existing *QWEST CHOICE* Business Prime customers cannot take advantage of promotions for *QWEST CHOICE* Business Prime or any of the services/features specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Normal nonrecurring charges associated with the line as specified in Section 3 of this Price List apply where *QWEST CHOICE* Business Prime is provided in association with the installation of a new business individual or additional flat rate line, or the move of a business individual or additional flat rate line from one location to another.
 - d. Services or features specified in 1.a., preceding, may be added or changed in the *QWEST CHOICE* Business Prime package without a nonrecurring charge.
 - e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.a., preceding.
 - f. *QWEST CHOICE* Business Prime will be provided at the **rate found in section 5.9.1.A. (USOC PGOQT).**

(T) (T) (M)

(M) Material moved to section 5.9.1.A. on Page 150 of this section.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- D. QWEST CHOICE Business Prime (Cont'd)
 - 4. Term Agreement Pricing
 - a. A discount of 10% will be applied to the *QWEST CHOICE* Business Prime (T) monthly rates specified in section 5.9.1.A, when a customer agrees to subscribe (T) to one or more OWEST CHOICE Business Prime packages for a period of 12 months. A discount of 15% will be applied to the *QWEST CHOICE* Business (T) **Prime** monthly rates specified in section 5.9.1.A, preceding, when a customer (T) agrees to subscribe to one or more QWEST CHOICE Business Prime packages for a period of 24 months. A discount of 20% will be applied to the QWEST (T) **CHOICE** Business Prime monthly rates specified in section 5.9.1.A, when a (T) customer agrees to subscribe to one or more OWEST CHOICE Business Prime packages for a period of 36 months.
 - b. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided. The discounts specified in 4.a., above, apply for each *QWEST CHOICE* Business Prime package subscribed to by the customer under the term agreement pricing plan.
 - c. Any *QWEST CHOICE* Business Prime package added after establishment of the initial term agreement discount period may be added either to the initial term period or may be added under a new term period.
 - d. Customers may initiate a renewal of the term agreement either prior to or at the conclusion of the initial term period. If initiated prior to the conclusion of the initial term period, the new term must be equal to or greater than the initial term period. For example, a customer who originally opted for a 12-month term may renew for 12 months or may renew for 24 or 36 months.
 - e. If the Company terminates the service for cause or the customer terminates the service in whole or in part without cause prior to the expiration date, the customer will pay termination fees. The termination fee for the 12-month period is \$100.00, the termination fee for the 24-month period is \$200.00 and the termination fee for the 36 month period is \$300.00

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- E. CenturyLink Business Package (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rates that follow include the rates specified in 5.2.4 of this Price List or 5.2.4, preceding, for business individual or additional line flat rate service. Where applicable, incremental charges specified in 5.1 of this Price List, apply.
 - b. Existing CenturyLink Business Package customers cannot take advantage of promotions offered for this service or any of the services/features specified in 5.9.1.E.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Normal nonrecurring charges associated with the line as specified in 5.2.4, preceding, apply where CenturyLink Business Package or Add-A-Line is provided in association with the installation of a new business individual or additional flat rate line or the move of a business individual or additional flat rate line from one location to another.
 - d. Services or features specified in 5.9.1.E.1.a., preceding may be added to or changed in the package without a nonrecurring charge.
 - e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 5.9.1.E.1.a., preceding, when added to the CenturyLink Business Package.
 - f. Recurring rates and nonrecurring charges specified elsewhere apply to add any feature or service to the Add-A-Line not specified 5.9.1.E.1.c., preceding.
 - g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply to Add-A-Line under the same terms as a flat rate business line.
 - h. CenturyLink Business Package will be provided at the **rates found in section 5.9.1.A. (USOCS PGOCU, PGOCW and PGOQN).**

(T) (T) (M) (M)

(M) Material moved to section 5.9.1.A. on Page 150 of this section.

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)

- F. Home Phone Extra Package
 - 1. Description
 - a. Home Phone Extra Package includes a package of features available to residential customers in conjunction with an individual flat rate access line. Residence customers subscribing to the package are entitled to unlimited use of the standard services/features specified in b. following.
 - b. Home Phone Extra Package includes a flat rate one-party residence line, flat rate Extended Area Service (where applicable), and the following services and features:
 - Caller ID Family
 - Anonymous Čall Rejection
 - Caller ID Name and Number
 - SECURITY SCREEN
 - Call Forwarding Busy Line/Don't Answer
 - Call Forwarding Family
 - Call Following
 - Call Forwarding Variable
 - Selective Call Forwarding
 - Call Rejection
 - Call Waiting Family
 - Call Waiting
 - Call Waiting ID
 - Selective Call Waiting ID
 - Continuous Redial
 - Easy Access
 - Last Call Return
 - Message Waiting Indication Audible or Audible/Visual
 - NO SŎLICITATĬON
 - Three-Way Calling
 - Voice Messaging Service (Deregulated Service)

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5. EXCHANGE SERVICES

5.9 PACKAGED SERVICES

5.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- F. Home Phone Extra Package (Cont'd)
 - 2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features requested as part of this package shall apply.
 - b. All services or features selected in the packages can only be provided where technically available and compatible with other features the customer may choose to order.
 - 3. Rates and Charges
 - a. The Home Phone Extra Package monthly rate found in section 5.9.1.A. (T) (USOC PGOPZ) includes a residence individual flat rate as described in Section 5.2.4. Where applicable, incremental charges specified in Section 5.1 apply. The Home Phone Extra Package monthly rate does not include charges for optional long distance. (M) (T)
 - b. Nonrecurring charges normally associated with the line will not apply where Home Phone Extra Package is provided in association with the installation of a new residence individual or additional flat rate line.
 - c. Services or features specified in 1.b, preceding may be added or changed without a nonrecurring charge.
 - d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.b., preceding.

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- (M) Material moved within this page.
- (M1) Material moved to section 5.9.1.A. on Page 150 of this section.

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5. EXCHANGE SERVICES

5.10 **RESALE/SHARING OF COMPANY SERVICES**

5.10.1 MEASURED RATE RESALE/SHARING ACCESS TRUNK

- C. Rates and Charges (Cont'd)
 - 2. Measured Service Trunks (RD2XX)
 - a. Trunk Service is not provided on a one-way basis. Therefore, in-only or out-only trunks must be used in combinations that provide for two-way service for the customer-of-record system.
 - b. The following nonrecurring charge applies to install a trunk and to connect a trunk when changing a grade of service to or from trunk service.

| | | USOC | Nonrecurring Charge | Monthly Rate |
|---|--|------|------------------------|---------------------|
| • | Business - Two-way | TV1 | \$77.28 | \$ 37.00 (I) |
| | - One-way in-only to customer[1] | TV4 | 77.28 | 37.00 (I) |
| | - One-way in-only with hunting, for DID[2] | TDV | 77.28 | 37.00 (I) |
| | - One-way out-only from customer | TVW | 77.28 | 37.00 (I) |

3. See 5.3 for applicable nonrecurring change charges.

- [1] Requires Hunting Service found in 5.4.11.
- [2] Requires a *DID* trunk circuit termination as specified in 5.3.4.

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5. EXCHANGE SERVICES

5.11 LOCAL VOICE DISCOUNT PLANS

5.11.2 CORE CONNECT

B. Terms and Conditions (Cont'd)

- 11. Termination fees will be waived for a customer that enters into an agreement for same or similar Company services where the agreement value is equal to or greater than the remaining value of the existing term agreement.
- C. Rates and Charges
 - 1. The monthly rates that follow include the Local Voice Services only. Where applicable, incremental charges specified in 5.1 of this Price List, apply.
 - 2. There is no minimum service period for Core Connect. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days Core Connect was in service.
 - 3. The monthly rates that follow do not include the monthly charges for the qualifying Unlimited Long Distance plan or CenturyLink High Speed Internet Service Plan.
 - 4. Nonrecurring charges apply as specified in C.4., below. Nonrecurring charges may be waived for new or existing business customers who move services from another telecommunications service provider to Core Connect 1, Core Connect Professional and/or Unlimited Business Voice lines and who enter into a 1-year, 2-year, 3-year.[1]
 - 5. Core Connect Local Voice Services will be provided at the following rates.

| | USOC | NON RECURRING CHARGE | Monthly Rate |
|---------------------------------|-------|----------------------------|---------------------|
| • Core Connect 1 | PGOQX | \$50.00 | \$ 56.00 (I) |
| • Unlimited Business Voice Line | PGOQY | 50.00 | 32.00 (I) |

[1] Effective August 20, 2016, the month to month and 2 year option will no longer be available to new customers.

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105. Obsolete Exchange Services

105.2 LOCAL EXCHANGE SERVICE

105.2.2 MESSAGE RATE SERVICE

B. Rates and Charges (Cont'd)

3. Residence message rate service rates and charges:

| | USOC | Nonrecurring Charge | Monthly Rate[1] |
|--|-----------------------|---------------------------|-------------------------------------|
| Individual LineAdditional Individual Line2-Party Line[2] | 1MR AHR 2MR | \$25.00 25.00 25.00 | \$22.25 (I) 22.25 22.25 (I) |
| . Message Unit Allowance | | | |
| | Message U Allowand | | FOR EACH NAL UNIT |
| Residence | 25 | \$0. | 08 |

5. Nonrecurring Change Charges

See 5.2.A.6.b. for applicable nonrecurring change charges.

[1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.

[2] Two-Party Service is available only to existing customers.

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105. Obsolete Exchange Services

105.2 LOCAL EXCHANGE SERVICE (CONT'D)

105.2.4 MULTIPARTY LINE SERVICE

- A. Description
 - 1. This service entitles customers to an unlimited number of calls within the local calling area.
- B. Rates and Charges
 - 1. Residence Multiparty Line Service

| | USOC | Nonrecurring Charge | Monthly Rate[1] |
|----------------------------|------|------------------------|--------------------|
| • 2-Party usage, each | 2FR | \$25.00 | \$27.50 (I) |
| • 4-Party usage, each[1] | 4FR | 25.00 | 27.50 |
| • 8-Party usage, each[2,3] | 8FR | 25.00 | 27.50 (I) |

- [1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.
- [2] Service offered outside of the base rate area. Existing service within the base rate area will be regraded as facilities become available.
- [3] Temporary offering outside base rate area; will be regraded as facilities become available.

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105. Obsolete Exchange Services

105.2 LOCAL EXCHANGE SERVICE

- **105.2.4 MULTIPARTY LINE SERVICE**
 - B. Rates and Charges (Cont'd)
 - 2. Business Multiparty Line Service

| | USOC | Nonrecurring Charge | MONTHLY RATE[1] |
|-------------------------|------|------------------------|---------------------|
| • 8-Party line, each[2] | 8FB | \$50.00 | \$ 37.00 (I) |

3. Nonrecurring Change Charges

See 5.2.A.6.b. for applicable nonrecurring change charges.

- [1] These rates do not include EAS charges. EAS charges are as specified in 5.1.1.
- [2] Temporary offering outside base rate area; will be regraded as facilities become available.

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105. Obsolete Exchange Services

105.2 LOCAL EXCHANGE SERVICE 105.2.5 LOCAL SERVICE OPTIONS

B.2. (Cont'd)

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- e. A directory listing will not be allowed with QWEST UTILITY LINE.
- f. Existing customers will not incur nonrecurring charges when switching from between *QWEST UTILITY LINE* to one of the following services; basic business line services found in Section 5 or *QWEST CHOICE* Business, *QWEST CHOICE* Business Plus, or Add-A-Line Service found in 5.9.1 this Price List.
- g. Any mandated charges or special surcharges, e.g., 911, TDD, EUCL, Telephone Assistance Plan, will apply under the same terms as a flat rate business line.
- 3. Rates and Charges

| | USOC | Nonrecurring Charge | MONTHLY RATE |
|----------|------|------------------------|---------------------|
| Per line | AWL | \$50.00 | \$ 37.00 (I) |

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105. Obsolete Exchange Services

105.4 PREMIUM EXCHANGE SERVICES

- **105.4.3** CUSTOM CALLING SERVICES
 - C. Rates and Charges (Cont'd)
 - 2. Obsolete Discounted Rates

Effective April 11, 2005, these discounted rates are obsolete and no longer available to new customers. Existing customers will continue to receive the rate following.

| BUSINESS | USOC | MONTHLY RATE |
|---|----------|------------------|
| Call Transfer Discounted[1] | EO3 | 8.00 (I) |
| Call Waiting Discounted[1] | ESX | 8.00 (I) |
| Caller Identification-Name and Number Discounted [1] | NNK | 10.00 (I) |
| Remote Access Forwarding Discounted[1] | AFD | 9.00 (I) |
| Selective Call Waiting Discounted rate[1] | S7W, S7Y | 8.00 (I) |
| | | |

(D) (D)

[1] Discounted rate applies when this feature is an additional feature with the obsolete *QWEST CHOICE* Business or the obsolete *QWEST CHOICE* Two-line Business found in 105.9.1.

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105. Obsolete Exchange Services

105.4 PREMIUM EXCHANGE SERVICES

- **105.4.3** CUSTOM CALLING SERVICES
 - C. Rates and Charges (Cont'd)
 - 3. Obsolete Custom Calling Packages
 - a. Residence

| | | MONTHLY | |
|-----------------|-------|---------------------|-----|
| RESIDENCE | USOC | RATE | |
| • The Real Deal | ESYBQ | \$ 18.00 (I) | |
| | | | (D) |
| | | | (D) |

b. Business

| BUSINESS | USOC | Monthly Rate |
|---|------|---------------------|
| Call Waiting, Call Forwarding - Variable | ES7 | \$ 14.00 (I) |
| • Call Waiting, Three-Way Calling | ER9 | 14.00 |
| | | (D) (D) |
| | | (D) (D) |
| | | (D) (D) |
| Call Waiting, Call Forwarding - Variable, Three-Way Calling | ETC | 19.00 (I) |
| • Call Forwarding - Variable, Three-Way Calling | ER5 | 14.00 |

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105. Obsolete Exchange Services

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.3.b. (Cont'd)

| BUSINESS | USOC | Monthly Rate | |
|--|------|-----------------|------------|
| | | | (D) (D) |
| | | | (D) (D) |
| • Call Waiting, Three-Way Calling, Speed Calling, 8-number capacity | ET8 | 20.00 | ~ / |
| • Call Waiting, Three-Way Calling, Speed Calling, 30-number capacity | ET3 | 21.00 | |
| Call Waiting, Call Forwarding - Variable, Three-Way Calling, Speed Calling, 8-number capacity | ES3 | 21.00 | |
| Call Waiting, Call Forwarding - Variable, Three-Way Calling, Speed Calling, 30-number capacity | ES5 | 28.00 | |
| | | | (D) |

| (D)

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105. Obsolete Exchange Services

105.4 PREMIUM EXCHANGE SERVICES

105.4.3 CUSTOM CALLING SERVICES

C.3.b. (Cont'd)

| BUSINESS | USOC | Monthly Rate | |
|--|------|-----------------|------------|
| Call Forwarding - Variable, Speed Calling, 8-number capacity | ER3 | \$ 12.00 | |
| | | | (D) (D) |
| | | | (D) (D) |
| Call Forwarding - Variable, Three-Way Calling, Speed Calling, 8-number capacity | ESR | 19.00 | |
| Call Forwarding - Variable, Three-Way Calling, Speed Calling, 30-number capacity | ESB | 20.00 | |
| | | | (D) |
| Three-Way Calling, Speed Calling, 8-number capacity | ER6 | 11.00 | (D) |
| Three-Way Calling, Speed Calling, 30-number capacity | ER7 | 13.00 | |

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105. Obsolete Exchange Services

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS C.1. (Cont'd)

A discounted monthly rate will apply to the following products:

Additional Listings Alternate Listings Call Curfew Call Forwarding Call Rejection Continuous Redial Cross Reference Listings Custom Ringing Dial Lock Foreign Listings Informational Listings Priority Call Remote Access Forwarding (Call Following) Scheduled Forwarding Selective Call Forwarding Speed Calling 8 Three-Way Calling

- 2. The customer must buy at least one Qwest PREMIUM product/service in order to receive a discount on the products listed.
- 3. When a customer purchases a PREMIUM product/service and one or more of the products listed above at the same time, no Nonrecurring Charge will apply to the additional selected products/services, i.e., nonrecurring charges are waived only when the additional products are purchased at the same time as a PREMIUM product/service.
- 4. Appropriate non-recurring charges for the services listed in 1., above, can be found in Custom Calling, 5.4.3, Custom Ringing, 5.4.10, and Directory Listings, 5.7.1 sections respectively.

| | USOC | MONTHLY RATE |
|---|------------------|--------------------|
| Additional listings, each Residence - Discounted | NLYXA | \$ 5.00 (I) |
| Foreign listings, each Residence - Discounted Informational listing, each | NLYXB, RAX UT | 9.00 (I) |
| - Residence - Discounted | NLYXC | 9.00 (I) |
| Custom Ringing Service - Residence - Discounted First additional number | NLQ1+ | 6.00 (I) |

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105. Obsolete Exchange Services

105.4 PREMIUM EXCHANGE SERVICES

105.4.14 CUSTOM SOLUTIONS

C.4. (Cont'd)

| | USOC | Monthly Rate |
|---|-------|-----------------|
| Call CurfewDiscounted | RCU2X | \$5.00 |
| Call Forwarding Variable - Discounted | NLRXZ | 6.00 |
| Call RejectionDiscounted | NLRXO | 6.00 |
| Continuous RedialDiscounted | NLRXL | 5.00 |
| Dial LockDiscounted | NLUAC | 5.00 |
| Priority Call Discounted | NLRX8 | 5.00 |
| Remote Access Forwarding (Call Following) Discounted | NLUAA | 6.00 |
| Selective Call Forwarding Discounted | NLRXN | 6.00 |
| Three-Way Calling Discounted | NLRXR | 6.00 |
| Speed Calling, 8 number capacity Discounted | NLRXW | 5.00 |

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105. Obsolete Exchange Services

105.7 DIRECTORY SERVICES

105.7.1 LISTING SERVICES

B.2. (Cont'd)

- c. The TAS bureau subscribing for secretarial bureau listings may not permit the use of the administrative telephone service by the patrons.
- d. A customer to exchange service may wish to have a TAS bureau answer calls at certain hours or on certain days or if no answer is received on a call to the customer's listed number without having service terminated in the TAS bureau's answering equipment. In these cases, the rates and charges and terms and conditions for an Alternate Listing will apply.
- C. Rates and Charges

| | USOC | MONTHLY RATE |
|---|------|-------------------|
| • WATS listings, each | SZS | \$9.00 (I) |
| Telephone Answering Service Bureau Patron Line listing, each | 9FK | 9.00 (I) |

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE A.3. (Cont'd)

d. *CUSTOMCHOICE* will be provided at the **rates found in section 105.9.1.Z.** (T) (**USOCS PGOCH, PGOCJ, PGOCC and PGOCA**). (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE B.1. (Cont'd)

- Three-way Calling
- QWEST Receptionist Name and Number [1]
- 2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.B.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates.

- 3. Rates and Charges
- a. The monthly rate, following, includes a residence additional and individual flat rate lines as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.
- b. Existing Two-line *CUSTOMCHOICE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE* or any of the services/features specified in 105.9.1.B.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *CUSTOMCHOICE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
- d. Two-line *CUSTOMCHOICE* will be provided at the **rate found in section 105.9.1.Z. (USOC PGOCG).**

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- [1] Obsolete service; see 105.4.3, preceding, for further details.
- (M) Material moved to section 105.9.1.Z. on Page 96.6 of this section.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- C. Business *CUSTOMCHOICE* (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rates that follow include a business individual flat rate or additional flat rate line as specified in 5.2.4 of this Price List.
 - b. Existing customers will not incur nonrecurring charges when switching from Business *CUSTOMCHOICE* to *QWEST CHOICE* Business or *QWEST CHOICE* Business Plus described in 5.9.1 of this Price List.
 - c. Existing Business *CUSTOMCHOICE* customers may add or change features within the obsolete Business *CUSTOMCHOICE* package while the service remains at the same address for the same customer.
 - d. Business *CUSTOMCHOICE* will be provided at the following rates:
 - (1) Feature Configuration Set 1

See section 105.9.1.Z. (USOC PGOCM)

- (2) Feature Configuration Set 2
 - Per individual or additional flat rate business line See section 105.9.1.Z. (USOC PGOCL)
 - Rate Stability Plan (RSP), per individual or additional flat rate business line - See section 105.9.1.Z. (USOCS PGOCN, PGOCO, PGOCQ)

Customers with service under a standard RSP that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates and terms of the obsolete Business *CUSTOMCHOICE*.

(M) Material moved to section 105.9.1.Z. on Page 96.5 of this section.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE D.3.d. (Cont'd)

- (4) Rate Area 4:
 - Urban

Huntsville, Ogden North, Ogden South, Payson, Roy, Salem, Salt Lake North, Santaquin, West Jordan.

• Rural

Beaver, Cedar City, Corinne, Grantsville, Heber City, Hurricane, Hyrum, Leeds, Monroe, Morgan, Mountain Green, Nephi, Parowan, Richfield, Richmond, Salina, Springdale, St. George, Washington, Veyo.

e. *QWEST BUSINESS LINE PLUS* will be provided at the following **rates found in** (T) **section 105.9.1.Z. (USOCS NLUDE, NLUDY, NLUDZ, and NLUDL).** (T)

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- **f.** Customers with service under a standard **Rate Stabilized Line (RSP)** that expires on or after April 11, 2005, will be billed at the rates and terms associated with the RSP period that they subscribed to until they move, disconnect the service or a change occurs in the rates and terms of the obsolete *QWEST BUSINESS LINE PLUS*. (T)
- (M) Material moved to section 105.9.1.Z. on Page 96.5 of this section.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- E. SELECTPAK (Cont'd)
 - 2. Terms and Conditions

A customer is automatically provided with all of the standard services or features from the list in 105.9.1.E.1., preceding, in accordance with the Feature Configuration Set to which the customer subscribes. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

- 3. Rates and Charges
- a. The monthly rates, following, include a residence additional or individual flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *SELECTPAK* customers cannot take advantage of promotions for *SELECTPAK* or any of the services/features specified in 105.9.1.E.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *SELECTPAK* customers may add or change optional features at no charge within the obsolete *SELECTPAK* package while the service remains at the same address for the same customer.
- d. *SELECTPAK* will be provided at the **rates found in section 105.9.1.Z.** (USOC **PGOVA and PGOVC**).

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(M) Material moved to section 105.9.1.Z. on Page 96.6 of this section.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE F. *POPULARCHOICE* (Cont'd)

2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.F.1., preceding. All terms and conditions specified elsewhere for the respective services/features requested as part of this service shall apply.

- 3. Rates and Charges
- a. The monthly **rates include** a residence individual flat rate or additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, (T) apply.
- b. Existing *POPULARCHOICE* customers cannot take advantage of promotions for *POPULARCHOICE* or any of the services/features specified in 105.9.1.F.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *POPULARCHOICE* customers may add or change features within the obsolete *POPULARCHOICE* package while the service remains at the same address for the same customer.
- d. *POPULARCHOICE* will be provided at the monthly rates found in section 105.9.1.Z. (USOC PGOP7 and PGOPX)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- G. Two-line POPULARCHOICE (Cont'd)
 - 2. Terms and Conditions

A customer may select an unlimited number of compatible services or features from the list in 105.9.1.G.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates.

- 3. Rates and Charges
- a. The monthly rates, following, include a residence individual flat rate and additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.
- b. Existing Two-line *POPULARCHOICE* customers cannot take advantage of promotions for Two-line *POPULARCHOICE* or any of the services/features specified in 105.9.1.G.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *POPULARCHOICE* customers may add or change features within the obsolete Two-line *POPULARCHOICE* package while the service remains at the same address for the same customer.
- d. Two-line *POPULARCHOICE* will be provided at the **rates found in section** (T) **105.9.1.Z.** (USOC PGOP8 and PGOPY). (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- H. CUSTOMCHOICE-COMPLETE (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rates, following, include a residence additional or individual line flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
 - b. Existing *CUSTOMCHOICE-COMPLETE* customers cannot take advantage of promotions for *CUSTOMCHOICE-COMPLETE* or any of the services/features specified for *CUSTOMCHOICE* in 105.9.1.A.1., or in 105.9.1.H.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Existing *CUSTOMCHOICE-COMPLETE* customers may add or change features within the obsolete *CUSTOMCHOICE-COMPLETE* package while the service remains at the same address for the same customer.
 - d. *CUSTOMCHOICE-COMPLETE* will be provided at the **rates found in section** (T) **105.9.1.Z. (USOC PGOC7 and PGOCX).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- I. Two-line CUSTOMCHOICE-COMPLETE (Cont'd)
- 3. Rates and Charges
 - a. The monthly rates, following, include a residence additional or individual line flat rate as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
 - b. Existing Two-line *CUSTOMCHOICE-COMPLETE* customers cannot take advantage of promotions for Two-line *CUSTOMCHOICE-COMPLETE* or any of the Two-line *CUSTOMCHOICE* services/features specified in 105.9.1.B.1., or in 105.9.1.I.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Existing Two-line *CUSTOMCHOICE-COMPLETE* customers may add or change features within the obsolete Two-line *CUSTOMCHOICE-COMPLETE* package while the service remains at the same address for the same customer.
 - d. Two-line *CUSTOMCHOICE-COMPLETE* will be provided at the **rates found in** (T) **section 105.9.1.Z. (USOC PGOC8 and PGOCY).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

J.1. (Cont'd)

- c. In addition to the standard and optional features, a customer may select the following optional package of services.
 - PRIVACYPAK
 - Call Rejection
 - Non-listed Service Listing
 - SECURITY SCREEN
 - Selective Call Waiting
- 2. Terms and Conditions

All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.

- 3. Rates and Charges
- a. The monthly rates, following, include a residence individual line flat rate or additional line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *VALUECHOICE* customers cannot take advantage of promotions for *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. VALUECHOICE and optional packages will be provided at the rates found in (T) section 105.9.1.Z. (USOCS PCV6X and FFKX2). (T)

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(M) Material moved to section 105.9.1.Z. on Page 96.7 of this section.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

K. Two-line VALUECHOICE (Cont'd)

- 2. Terms and Conditions
 - a. All terms and conditions specified elsewhere for the respective services/features as part of this service shall apply.
- b. A customer may select an unlimited number of compatible services or features from the list in 105.9.1.K.1., preceding. All features selected must be provided on the same line. Customers may subscribe to other packages and a la carte features on the second line at the appropriate rates.
- 3. Rates and Charges
- a. The monthly rates, following, include a residence individual flat rate or additional line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing Two-line *VALUECHOICE* customers cannot take advantage of promotions for Two-line *VALUECHOICE* unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *VALUECHOICE* customers may add or change features within the obsolete *VALUECHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. VALUECHOICE and optional packages will be provided at the rates found in (T) section 105.9.1.Z. (USOCS PGOVB and FFKX2). (T)

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(M) Material moved to section 105.9.1.Z. on Page 96.7 of this section.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE L. *PREFERREDCHOICE* (Cont'd)

- 3. Rates and Charges
 - a. The monthly rates, following, include a residence individual flat rate or additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.
 - b. Existing *PREFERREDCHOICE* customers cannot take advantage of promotions for *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.L.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Existing *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
 - d. *PREFERREDCHOICE* and optional packages will be provided at the **rates found** (T) **in section 105.9.1.Z. (USOCS PGOFD, PGOFE and FFK7N).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE M. Two-line *PREFERREDCHOICE* (Cont'd)

- 3. Rates and Charges
- a. The monthly rates, following, include a residence individual flat rate and additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.
- b. Existing Two-line *PREFERREDCHOICE* customers cannot take advantage of promotions for Two-line *PREFERREDCHOICE* or any of the services/features specified in 105.9.1.M.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing Two-line *PREFERREDCHOICE* customers may add or change features within the obsolete *PREFERREDCHOICE* and optional packages at no charge while the service remains at the same address for the same customer.
- d. Two-line *PREFERREDCHOICE* and optional packages will be provided at the rates found in section 105.9.1.Z. (USOCS PGOFA, PGOFB and FFK7N).

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE N. *QWEST CHOICE* Home (Cont'd)

- - 3. Rates and Charges
 - The monthly rates, following, include a residence individual flat rate or additional a. flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.
 - b. Existing QWEST CHOICE Home customers cannot take advantage of promotions for QWEST CHOICE Home or any of the service/feature specified in 105.9.1.N.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Existing QWEST CHOICE Home customers may add or change features within the obsolete QWEST CHOICE Home Services specified in 105.9.1.N.1., without a nonrecurring charge while the service remains at the same address for the same customer.
 - d. Existing OWEST CHOICE Home customers may add or change features as specified in 105.9.1.N.1.b.
 - e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.N.1.
 - f. OWEST CHOICE Home will be provided at the rate found in section 105.9.1.Z. (T) (USOC PGORA). (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D) O.2. (Cont'd)

- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates.
- 3. Rates and Charges
- a. The monthly rates, following, include a residence individual flat rate and additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 105.9.1.O.1., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Existing *QWEST CHOICE* Home customers may add or change features within the obsolete *QWEST CHOICE* Home Services specified in 105.9.1.O.1., without a nonrecurring charge while the service remains at the same address for the same customer.
- d. Existing *QWEST CHOICE* Home customers may add or change features as specified in 105.9.1.0.1.b.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.O.1.
- f. *QWEST CHOICE* Two-line Home will be provided at the **rate found in section** (T) **105.9.1.Z. (USOC PGORB).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- P. QWEST CHOICE Business (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rate that follows includes a business individual flat rate or additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, apply.
 - b. Existing *QWEST CHOICE* Business customers cannot take advantage of promotions for *QWEST CHOICE* Business or any of the services/features specified in 105.9.1.P.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.P.1.a. at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.
 - d. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.P.1.b. and the discounted rates for the features will apply where appropriate.
 - e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.P.1.a.
 - f. *QWEST CHOICE* Business will be provided at the **rate found in section** (T) **105.9.1.Z. (USOC PGOBA).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- Q. *QWEST CHOICE* Two-line Business (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rate that follows includes a business individual flat rate and additional flat rate line as specified in 5.2.4. Where applicable, incremental charges specified in 5.1 apply.
 - b. Existing *QWEST CHOICE* Two-line Business customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Business or any of the services/features specified in 105.9.1.Q.1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.Q.1.a. at no charge within the obsolete *QWEST CHOICE* Business package while the service remains at the same address for the same customer. No additional packages may be added.
 - d. Existing *QWEST CHOICE* Business customers may add or change features as specified in 105.9.1.Q.1.b. and the discounted rates for the features will apply where appropriate.
 - e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 105.9.1.Q.1.a.
 - f. *QWEST CHOICE* Two-line Business will be provided at the **rate found in section** (T) **105.9.1.Z. (USOC PGOBD).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES 105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)

R. QWEST CHOICE Business

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

- 1. Term Discount Pricing
- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A., when (T) a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business CUSTOMCHOICE[1]
 - Obsolete *QWEST BUSINESS LINE PLUS*[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All qualifying lines and/or packages meeting the three lines and/or packages minimum requirement must be at the same location, for the same customer, on the same billing number.

[1] Obsolete Packages described in Section 105.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES 105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)

S. QWEST CHOICE Business Plus

Effective September 24, 2007, Term Discount Pricing associated with *QWEST CHOICE* Business Plus found in 5.9.1, preceding, is obsolete. Customers will be allowed to retain Term Discount Pricing plan as long as the service remains at the same location. The Term Discount Pricing may be transferred between customers (supersedure) in accordance with 2.2.1.E., preceding.

- 1. Term Discount Pricing
- a. A discount of 15% will be applied to the monthly rates specified in 5.9.1.A., when (T) a customer agrees to subscribe to one or more packages for a period of 24 months and maintains three or more of the qualifying lines and/or packages listed below. The 15% discount will apply to any combination of the packages, QWEST CHOICE Business, QWEST CHOICE Business Plus or Add-A-Line.
- b. Qualifying lines and/or packages include the following:
 - Flat Rate Business Lines (1FB)
 - *QWEST CHOICE* Business
 - *QWEST CHOICE* Business Plus
 - *QWEST CHOICE* Business Add-A-Line
 - Obsolete *QWEST CHOICE* Business[1]
 - Obsolete *QWEST CHOICE* Two-line Business (counts as 2 lines)[1]
 - Obsolete Business CUSTOMCHOICE[1]
 - Obsolete QWEST BUSINESS LINE PLUS[1]
 - Obsolete *UTILITY LINE*[1]
- c. The discount will appear as a credit(s) on the customer's bill. No partial month's credit(s) can be provided.
- d. All lines considered for discount must be at the same location, for the same customer on the same billing number.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- T. *QWEST CHOICE* Home (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rates following include a residence individual flat rate or additional flat rate line, as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
 - b. Existing *QWEST CHOICE* Home customers cannot take advantage of promotions for *QWEST CHOICE* Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
 - d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.
 - e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
 - f. *QWEST CHOICE* Home will be provided at the **rate found in section 105.9.1.Z.** (T) (**USOC PGO1H**). (T)

(M) | (M)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE U.2. (Cont'd)

- h. The three features selected in the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home on both lines must subscribe to *QWEST CHOICE* Home on both lines at the rates specified in 105.9.1.T.
- 3. Rates and Charges
- a. The monthly rates following include a residence individual flat rate and additional flat rate line, as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *QWEST CHOICE* Two-line Home customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
- f. *QWEST CHOICE* Two-line Home will be provided at the **rate found in section** (T) **105.9.1.Z. (USOC PGO2H).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- V. QWEST CHOICE Home Plus (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rates following include a residence individual flat rate or additional flat rate line, as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
 - b. Existing *QWEST CHOICE* Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
 - c. Normal nonrecurring charges associated with the line apply where *QWEST CHOICE* Home Plus is provided in association with the installation of a new residence individual or additional flat rate line or the move of a residence individual or additional flat rate line.
 - d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.
 - e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
 - f. *QWEST CHOICE* Home Plus will be provided at the **rate found in section** (T) **105.9.1.Z. (USOC PGO1P).** (T)

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE W.2. (Cont'd)

- e. A customer who chooses Qwest Voice Messaging Service will also be provided with Call Forwarding Busy Line/Don't Answer, Easy Access and Message Waiting Indication as part of their Voice Messaging Service selection. A customer who wishes to use another provider's Voice Messaging Service will be provided with Call Forwarding Busy/Don't Answer, Easy Access and Message Waiting Indication and it will not be counted as one of their ten selections of features/services.
- f. All services or features selected in the package can only be provided where technically available and compatible with other features the customer may choose to order.
- g. The features selected as part of the package must be provided on the same line. Customers may subscribe to other features or services on the individual or additional line at the appropriate rates. Customers wishing to have *QWEST CHOICE* Home Plus on both lines must subscribe to *QWEST CHOICE* Home Plus on both lines at the rates specified in **section 105.9.1.Z**.

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

W. QWEST CHOICE Two-line Home Plus (Cont'd)

- 3. Rates and Charges
- a. The monthly rates following include a residence individual flat rate and additional flat rate line, as specified in 5.2.4. Where applicable, incremental charges specified in 5.1, preceding, apply.
- b. Existing *QWEST CHOICE* Two-line Home Plus customers cannot take advantage of promotions for *QWEST CHOICE* Two-line Home Plus or any of the service/feature specified in 1.a., preceding, unless specifically allowed by the terms and conditions of the promotion.
- c. Normal nonrecurring charges associated with the lines as specified in 5.2.4, preceding, apply where *QWEST CHOICE* Two-line Home Plus is provided in association with the installation of a new residence individual and additional flat rate line or the move of a residence individual and additional flat rate line.
- d. Services or features specified in 1.a., preceding, may be added or changed without a nonrecurring charge.
- e. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified 1.a., preceding.
- f. *QWEST CHOICE* Two-line Home Plus will be provided at the **rate found in section 105.9.1.Z. (USOC PGO2P).**

(T) (T) (M)

(M) Material moved to section 105.9.1.Z. on Page 96.9 of this section.

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105.Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

- **X**. *QWEST* Home Phone (Cont'd)
 - 3. Rates and Charges
 - a. The monthly rate that follows includes a residence individual flat rate or additional flat rate line as specified in 5.2.4 of the Exchange and Network Services Price List. Where applicable, incremental charges specified in 5.1 of the Exchange and Network Services Price List, apply.
 - b. Normal nonrecurring charges associated with the line apply where *QWEST* Home Phone is provided in association with the installation of a new residence individual or additional flat rate line.
 - c. Services or features specified in 1.a., preceding may be added or changed without a nonrecurring charge.
 - d. Recurring rates and nonrecurring charges specified elsewhere apply to add or change any feature or service not specified in 1.a., preceding.
 - e. The monthly rates that follow do not include the monthly rates and/or per minute charges for the qualifying *QWEST* Long Distance plans.
 - f. *QWEST* Home Phone packages will be provided at the **rate found in section 105.9.1.Z.**

(T) (T) (M)

(M) Material moved to section 105.9.1.Z. on Page 96.9 of this section.

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105.Obsolete Exchange Services

105.9PACKAGED SERVICES105.9.1PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D) Y. Reserved

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105.Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE (CONT'D)

Z. Rates for Obsolete Packaged Services

| Obsolete Packaged Service Description | USOC | Monthly Rate | (M)(T) |
|---|-------|--------------------|--------|
| CUSTOMCHOICE | | | |
| Feature Configuration Set 1 | | | |
| - Per individual flat rate residence line | PGOCH | \$44.00 (I) | |
| - Per additional flat rate residence line | PGOCJ | 41.00 (I) | |
| Feature Configuration Set 2 | | | |
| - Per individual flat rate residence line | PGOCC | 48.00 (I) | |
| - Per additional flat rate residence line | PGOCA | 48.00 (I) | |
| QWEST BUSINESS LINE PLUS [1] | | | |
| - Per individual or additional flat rate | | | |
| business line | | | |
| ・ Month-to-Month | NLUDE | 40.00 (I) | |
| Rate Stabilized Line | | | |
| 1 Year | NLUDY | 37.00 (I) | |
| 2 Year | NLUDZ | 37.00 (I) | |
| 3 Year | NLUDL | 37.00 (I) | |
| Business CUSTOMCHOICE | | | |
| Feature Configuration Set 1 | | | |
| - Per individual or additional flat rate | PGOCM | 65.00 (I) | |
| business line | | | |
| Feature Configuration Set 2 | | | |
| - Per individual or additional flat rate | | | |
| business line | | | |
| • Month-to-Month | PGOCL | 65.00 (I) | |
| Rate Stabilized Line | | | |
| 1 Year | PGOCN | 65.00 (I) | |
| 2 Year | PGOCO | 65.00 (I) | |
| 3 Year | PGOCQ | 65.00 (I) | (M)(1 |

[1] Nonrecurring Charge \$50.00

(M) Material moved from Pages 40, 46 and 51.

EXCHANGE AND NETWORK Services Utah SECTION 105 Page 96.6 Release 1

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105.Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z. Rates for Obsolete Packaged Services (Cont'd)

| Obsolete Packaged Service Description | USOC | Monthly Rate | |
|---|----------------|--------------------------------------|--|
| <i>QWEST CHOICE</i> Business - Per individual or additional flat rate business line | PGOBA | \$55.00 (I) | |
| <i>QWEST CHOICE</i> Two-line BusinessPer individual and additional flat rate business line | PGOBD | 89.00 (I) | |
| SELECTPAK Feature Configuration Set 1 - Per individual or additional flat rate residence line | PGOVA | 36.00 (I) | |
| Feature Configuration Set 2Per individual or additional flat rate residence line | PGOVC | 42.00 (I) | |
| Two-line <i>CUSTOMCHOICE</i> - Per individual and additional flat rate residence line | PGOCG | 63.00 (I) | |
| POPULARCHOICE Per individual or additional flat rate residence line With Voice Messaging Without Voice Messaging | PGOP7 PGOPX | 48.00 (I) 48.00 (I) | |
| Two-line <i>POPULARCHOICE</i> - Per individual or additional flat rate residence line · With Voice Messaging · Without Voice Messaging | PGOP8 PGOPY | 64.00 (I) 64.00 (I) | |

(M) Material moved from Pages 42, 53, 55, 57, 80 and 83.

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105.Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z. Rates for Obsolete Packaged Services (Cont'd)

| Obsolete Packaged Service Description | USOC | Monthly Rate |
|---|-------|------------------|
| CUSTOMCHOICE-COMPLETE | | |
| - Per individual and additional flat rate | | |
| residence line | | |
| • With Voice Messaging | PGOC7 | \$52.00 (I) |
| Without Voice Messaging | PGOCX | 52.00 (I) |
| Two-line CUSTOMCHOICE-COMPLETE | | |
| - Per individual and additional flat rate | | |
| residence line | | |
| With Voice Messaging | PGOC8 | 71.00 (I) |
| Without Voice Messaging | PGOCY | 71.00 (I) |
| VALUECHOICE | | |
| - Per individual or additional flat rate | PCV6X | 42.00 (I) |
| residence line | | |
| - Optional PRIVACYPAK | FFKX2 | 5.00 |
| Two-line VALUECHOICE | | |
| - Per individual or additional flat rate | PGOVB | 58.00 (I) |
| residence line | | |
| - Optional PRIVACYPAK | FFKX2 | 5.00 |

(M) Material moved from Pages 41, 53, 55, 57, 59, 61, 63 and 65.

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105.Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z. Rates for Obsolete Packaged Services (Cont'd)

| Obsolete Packaged Service Description | USOC | Monthly Rate | (M)(T |
|---|-------|---------------------|-------|
| PREFERREDCHOICE | | | |
| - Per individual and additional flat rate | | | |
| residence line | | | |
| • With Voice Messaging | PGOFD | \$ 48.00 (I) | |
| Without Voice Messaging | PGOFE | 48.00 (I) | |
| - Optional CONVENIENCEPAK | FFK7N | 5.00 | |
| Two-line PREFERREDCHOICE | | | |
| - Per individual and additional flat rate | | | |
| residence line | | | |
| • With Voice Messaging | PGOFA | 66.00 (I) | |
| • Without Voice Messaging | PGOFB | 66.00 (I) | |
| - Optional CONVENIENCEPAK | FFK7N | 5.00 | |
| QWEST CHOICE Home | | | |
| - Per individual or additional flat rate | PGORA | 42.00 (I) | |
| residence line | | | |
| QWEST CHOICE Two-line Home | | | |
| - Per individual and additional flat rate | PGORB | 59.00 (I) | |
| residence line | | | |
| QWEST CHOICE Home | | | |
| - Per individual or additional flat rate | PGO1H | 43.00 (I) | |
| residence line with three features | | | |
| QWEST CHOICE Two-line Home | | | |
| - Per individual or additional flat rate | PGO2H | 61.00 (I) | |
| residence line with three features | | | (M)(T |

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105.Obsolete Exchange Services

105.9 PACKAGED SERVICES

105.9.1 PACKAGES ASSOCIATED WITH BASIC EXCHANGE SERVICE

Z. Rates for Obsolete Packaged Services (Cont'd)

| Obsolete Packaged Service Description | USOC | Monthly Rate | (M)(7 |
|---|-------------------------|--------------------|-------|
| <i>QWEST CHOICE</i> Home Plus - Per individual and additional flat rate residence line | PGO1P | \$47.00 (I) | |
| <i>QWEST CHOICE</i> Two-line Home Plus - Per individual and additional flat rate residence line | PGO2P | 66.00 (I) | |
| <i>QWEST</i> Home Phone - Per individual or additional flat rate residence line | PGOQU PGOQV PGOQW | 35.00 | (M)(T |

(M) Material moved from Pages 92, 96 and 96.3

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105. Obsolete Exchange Services

105.9 PACKAGED SERVICES 105.9.2 PACKAGES NOT ASSOCIATED WITH BASIC EXCHANGE SERVICE

- B. SMARTSET Feature Packages (Cont'd)
 - 3. Rates and Charges

| | USOC | Nonrecurring Charge | Monthly Rate | |
|---|-------|------------------------|---------------------|------------|
| • <i>SMARTSET</i> Package, each line arranged | NLUY1 | [1] | \$ 16.00 (I) | |
| | | | | (D) (D) |

Same nonrecurring charge as found in 5.4.3. [1]

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105. Obsolete Exchange Services

105.11 LOCAL VOICE DISCOUNT PLANS 105.11.2 CORE CONNECT (CONT'D)

- C. Rates and Charges
 - 1. Early Termination Fees for Core Connect Professional are as follows:

| CORE CONNECT PROFESSIONAL | | | | |
|---------------------------|------------------------|--|--|--|
| TERM | TERMINATION FEE | | | |
| 1 year | \$200.00 | | | |
| 2 year | 400.00 | | | |
| 3 year | 600.00 | | | |
| 5 year | 800.00 | | | |

- 2. The monthly rates that follow include the Local Voice Services only. Where applicable, incremental charges specified in 5.1 of Price List, apply.
- 3. There is no minimum service period for Core Connect Professional. Customers who discontinue services within thirty days after establishment of service will be charged only for the number of days Core Connect was in service.
- 4. The monthly rates that follow do not include the monthly charges for the qualifying Unlimited Long Distance plan or CenturyLink High Speed Internet Service Plan.
- 5. Nonrecurring charges may apply as specified in C.4., below.
- 6. Core Connect Professional Local Voice Services will be provided at the following rates.

| | USOC | Non recurring Charge | Monthly Rate | |
|---------------------------------|-----------------|----------------------------|------------------|--|
| Core Connect Professional[1] | PGOQO/ PGOQR | \$50.00 | \$100.00 | |
| • Unlimited Business Voice Line | PGOQY | 50.00 | 32.00 (I) | |

[1] Monthly rate is one PGOQO and two PGOQR for the minimum three lines.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance Service (Cont'd)

3. Charges

In locations, including Public Access Lines, where the customer has the capability to direct-dial Directory Assistance but chooses to place the call as a mechanized calling card or operator-assisted station-to-station call, the appropriate charge applies as specified in 6.2.1, in addition to the Directory Assistance charge.

CHARGE

| • | Each call dialed directly by customer | \$6.99 | (I) |
|---|--|--------------|-----|
| • | Each call placed from Public Access Lines - Direct Dial - Alternately Billed | 0.60 1.25 | |