



State of Utah

Department of Commerce  
Division of Public Utilities

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## Action Request Response

**To:** Public Service Commission of Utah

**From:** Utah Division of Public Utilities

Chris Parker, Director

Artie Powell, Manager

Doug Wheelwright, Utility Technical Consultant Supervisor

Casey J. Coleman, Utility Technical Consultant

**Date:** July 26, 2021

**Re:** **Docket No. 21-2526-01**, Petition of i-wireless, LLC to Expand its Eligible Telecommunications Carrier Service Area (Approve).

### Recommendation (Approve)

The Commission should acknowledge the proposed changes to i-wireless, LLC.'s ("i-wireless") service area in the State of Utah.

### Background

On June 28, 2021, i-wireless filed with the Commission notification of changes to its existing service area in the State of Utah. When i-wireless was granted the Eligible Telecommunications Carrier (ETC) designation in the state of Utah, it was using Sprint Spectrum L.P. (Sprint) as its underlying carrier. Recently Sprint and T-Mobile USA, Inc. (T-Mobile) merged companies and i-wireless is in the process of transitioning to T-Mobile's wireless network as a result of the merger.

Through i-wireless' Underlying Carrier agreement(s) it provides to customers the ability to remain functional in emergency situations, including access to a reasonable amount of back-up

power to ensure functionality without an external power source, the ability to reroute traffic around damaged facilities, and the capability of managing traffic spikes resulting from emergency situations.

i-wireless was designated as a Lifeline-only ETC by Commission Order issued June 29, 2011 in Docket No. 10-2526-01. Since that time i-wireless has been providing Lifeline service to customers in the state of Utah. The Division supports granting the petition of i-wireless to expand its service territory.

Cc: Justin Jetter, Assistant Attorney General  
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