

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

ATTENTION: JOHN DELANEY, PRESIDING OFFICER

160 East 300 South

P.O. Box 45585

Salt Lake City, Utah 84111

RE: NOTICE OF REQUEST FOR **STATUS UPDATE** ON **DOCKET NO. 22-049-6** ISSUED: FEBRUARY 9, 2023 AND RECEIVED BY ROGER G. TERRY on Monday February 13, 2023.

Wherein on December 29, 2022 Roger G. Terry filed a "FORMAL COMPLAINT" Against CenturyLink, known as DOCKET NO. 22-049-6.

UPDATED STATUS REPORT:

1. On **January 10, 2023** a CenturyLink Technician **Shane**, as I recall his name came to my house listen to the phone and confirmed the STATIC problem. About two and a half hours later the technician came back to my house and said he found the problem and repaired the line and I should have no problems when it rains or snows. My phone and internet worked perfectly until **January 20, 2023** when my phone went dead.
2. On **January 24, 2023** five days later a CenturyLink technician named **Justin** came to my house and told me that a Company by the name of "BRIGHAM DIRECTIONAL DIGGINGS" cut the line while digging through the neighborhood back yards to install 6-inch diameter pipe 5 feet underground so CenturyLink could install FIBEROPTICS. Justin said he will install a temporary line for us. Today Tuesday February 14, 2023 our phone and internet is working fine even during the rain and snow storms. **I do not know if the temporary line has been replaced with a permanent line or not.**
3. Today February 14, 2023, my phone and internet are working, and as long as they are working, I am **SATISFIED.**

ROGER G. TERRY
terrybears@q.com