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**Kelly Faul  
State Government Relations  
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[kelly.faul@verizon.com](mailto:kelly.faul@verizon.com)**

**VIA ELECTRONIC MAIL**

March 11, 2022

Mr. Gary Widerburg  
Commission Secretary  
Utah Public Service Commission  
Heber M. Well Building  
160 East 300 South, 4th Floor  
Salt Lake City, UT 84111

Re: Notice of Revised Catalog Schedule of MCImetro Access Transmission Services LLC

Dear Mr. Widerburg:

Enclosed please find revisions for MCImetro Access Transmission Services LLC's Utah Local Exchange Services Catalog Schedule No. 1 ("Schedule"). With this notice, MCImetro Access Transmission Services LLC ("MCI") is notifying the Utah Commission that it will be revising its terms and conditions to discontinue the provision of Local Line, Single Line, and Business Line analog-type services to its existing business customers on or after April 30, 2022. No residential customers are impacted. MCI will continue to provide its other regulated and non-regulated services in Utah. Accordingly, MCI does not plan to surrender its Certificate of Public Convenience and Necessity. The revised Schedule pages are attached as Exhibit A.

MCI has notified the affected customers of the discontinuance of these services and additional notices will be sent in the future. The customers were notified by a letter, sent via U.S. mail, dated January 24, 2022. An additional customer notice letter will be sent via U.S. mail in March 2022. Bill messages regarding the discontinuation were published in the September 2022 through February 2022 bills and will continue to be published monthly in customer bills through April 2022. An email was sent in December 2022 to remind the customers of the discontinuance and a second email will be sent in March 2022. A copy of the January notice is attached as Exhibit B.

Should you have any questions, please contact me by telephone at 202-920-5329 or by email at [kelly.faul@verizon.com](mailto:kelly.faul@verizon.com).

Sincerely,

/s/ Kelly Faul  
Kelly Faul  
State Government Relations

Enclosures

# **EXHIBIT A**

CHANGE SHEET

This sheet details the most recent revisions made to this Catalog Schedule.  
Any questions regarding this Catalog Schedule, please call 1-888-215-5680.

**Revisions to Local Exchange Services Catalog Schedule No. 1, Effective April 30, 2022**

- **Verizon Access adds language discontinuing and withdrawing all Local Line, Single Line, Business Line analog-type service in this Catalog Schedule, effective April 30, 2022. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines.**

VIII. GRANDFATHERED SERVICES

Gaps in the numbering of sections indicate sections which are intentionally left blank. To a large extent, this is due to the desire to have the sections below match the section numbers to these services which previously were in Company Price List No. 3 to the extent applicable.

Effective November 30, 2021, for customers with any Local Line, Single Line, Business Line analog-type service under any service offering in this Catalog Schedule, Verizon will no longer accept new orders and will no longer support requests for move, add, or change activities. All services in this Catalog Schedule are already not available to new customers.

**Effective April 30, 2022, Local Line, Single Line, Business Line analog-type service under any service offering in this Catalog Schedule are discontinued and withdrawn. A reasonable transition period beyond April 30, 2022 may be permitted where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all lines.**

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Effective on or after October 1, 2016, MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services will no longer offer the following Operator Services features in the United States and internationally: Busy Line Verification or Interrupt, Person-to-Person, 3rd Number Billing, and Collect Call services.

4.3 Local Calling Service

4.3.1 Description

Local Calling Service provides a customer with the ability to originate calls from a Company-provided access line to all other stations on the public switched telephone network bearing the designation of any central office of the exchanges, areas, and zones included in the caller's local calling area.

4.3.2 Measured Rates For Local Calls <sup>1</sup>

[<sup>1</sup> These rates are not available to new customers as of June 30, 1998. See Section 20.8 for Intelenet Local Calling Service rates.]

Usage sensitive (time increment) charges apply for each call. Timing is in 6 second increments, with a minimum charge of one minute per call.

|                  | <u>Initial minute</u> | <u>Additional 6-second increment</u> |
|------------------|-----------------------|--------------------------------------|
| 0 Miles          | \$.021                | \$.001                               |
| 1 Miles and over | \$.034                | \$.0012                              |

These rates are not available to new customers as of June 30, 1998. See Section 20.8 for Intelenet Local Calling Service rates.

4.3.3 Time Periods and Discounts Defined <sup>2</sup>

[<sup>2</sup> All times refer to local time.]

4.3.3.1 The discounts identified below are discounts off of the Standard Rate Schedule specified in 4.3.2.

|   | <u>Discounts</u> |
|---|------------------|
| Day - 9 a.m. to, but not including 9 p.m.                               | 0%               |
| Evening/Weekend - Monday - Friday, 9 p.m. to, but not including 9 a.m., | 75%              |
| All Day Saturday, Sunday and Holidays                                   | 75%              |

# **EXHIBIT A**

**Text for envelope:**

Important notice about changes to your communications services

**Verizon**  
One Verizon Way  
Basking Ridge, NJ 07920

**January 24, 2022**

Name of primary point of contact  
Business Name  
Billing Address 1  
Billing Address 2  
City, State ZIP

Account number

**Notice of Discontinuation of Verizon Business Lines Service provided by MCImetro Access Transmission Services LLC and MCImetro Access Transmission Services of Virginia, Inc.**

**You must choose a new service provider for a certain Verizon service by April 30, 2022**

Dear Valued Customer,

Thank you for trusting Verizon with your communication needs. This is a reminder notification about important upcoming changes to the Business Lines service offered by Verizon subsidiaries MCImetro Access Transmission Services LLC and MCImetro Access Transmission Services of Virginia, Inc. (collectively "Verizon"). On or after April 30, 2022, Verizon will discontinue the Business Lines service listed below<sup>1</sup>.

We are sending this notice to advise you of these changes and to ask that you review if your service is impacted. Verizon appreciates your business and would be pleased to work with you to transfer any of these services to alternative Verizon solutions, as available. You can also choose to switch your services to other providers.

**Affected services:**

| <b>Services impacted</b> | <b>Other names of service</b>   | <b>Description</b>  | <b>States in which service is offered</b>                        |
|--------------------------|---|---|--|
| Business Lines           | Local lines, basic lines, plain old telephone service (POTS), analog lines. | A single analog voice communications circuit for a customer's telephone, key system, fax machine or modem; a solution for routine business telecommunications applications. | The contiguous United States including the District of Columbia. |

*This notice relates only to Business Lines service sold by the **Verizon Business** MCI subsidiaries referenced above. Business Lines (POTS) provided by **Verizon Telecom** subsidiaries in Delaware, Maryland, New Jersey, New York, Pennsylvania, Virginia, Massachusetts, Connecticut, Rhode Island and the District of Columbia<sup>2</sup> are not affected by this notice*

<sup>1</sup> Verizon will waive any early termination charges associated with discontinued service(s).

<sup>2</sup> Verizon Telecom subsidiaries are: Verizon Delaware LLC, Verizon Maryland LLC, Verizon New Jersey Inc., Verizon Pennsylvania LLC, Verizon Virginia LLC, Verizon Washington, DC Inc., Verizon New England Inc., Verizon New York Inc., and the former GTE companies in VA and PA: Verizon North LLC and Verizon South Inc.



**Action Required! You must select a new provider or providers for the affected services that you currently purchase from Verizon. You must do so as quickly as possible, but in any event do so no later than April 30, 2022, or you may lose your service.**

These changes are subject to applicable contractual obligations and regulatory approvals, where necessary.<sup>3</sup> We ask that you review the list above to see the affected services. To avoid loss of service (and access to 911 emergency services) you must, at the least, select a local service provider before the Discontinuance Day<sup>4</sup> (20 days before the discontinuance in New York state.).

We would appreciate the opportunity to continue to work with you. Verizon's portfolio of services provides many options to help your team stay connected and we stand ready to review all of the possible connectivity options, both traditional wired and wireless, to help support your success. Customers have the right to choose an alternative carrier and customers subscribed to long distance (toll) calling plans with a different in-state or interstate toll provider may lose those plans when the customer selects a new local exchange carrier and may revert to higher-priced non-calling plan rates. The warning is to advise you that to ensure continued subscription to any toll calling plans you should call your in-state and interstate toll providers.

### **Next Steps**

Verizon would like to remain your preferred telecommunications service provider. To assist with the transition of your Verizon services, we are currently offering promotions on a number of Verizon solutions to continue to support your needs.

We highly recommend orders for new Verizon services are placed before February 28, 2022.

### **We invite you to call us to request a quotation for replacement services.**

Commercial customers:

- If your business has fewer than 500 employees, please call us on **888.999.5954**
- For enterprise customers (over 500 employees), please contact your assigned account executive or authorized Verizon partner to work with you to develop a solution to meet your needs. If you do not have an assigned account executive or authorized Verizon partner, you can contact us at **877.297.7816**

Public sector customers:

- For Federal, State and Local Government Agencies and Educational Institutions, please contact your assigned account executive to work with you to develop a solution to meet your needs. If you are uncertain whom to contact, you can email **public.sector.modernization@verizon.com**

Any deposits or credits held for Verizon customers that migrate to other carriers, or otherwise close their Verizon accounts, will be returned to you after being applied to any outstanding account balances, in accordance with Verizon's standard practices and applicable Commission requirements.

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<sup>3</sup> Including, in Maryland for certain intrastate services, approval by the Maryland Public Service Corporation (PSC).

<sup>4</sup> The "Discontinuance Date" is defined as April 30, 2022.

We will waive any early termination charges associated with these services. Any of these services that are subject to automatic-renewal are no longer being automatically-renewed; however, we will continue to provide service until the discontinuance date.

Please be aware that you are responsible for paying your Verizon bills during this transition. You may be subject to suspension or termination of your phone service in accordance with Public Service Commission rules if you fail to pay charges due for certain services

If you currently purchase local telephone service (that is, dial tone services) from Verizon, after selecting a new local telephone provider you should also contact your current long distance provider to ensure that your current long distance calling plan is not changed as a result of your change in your local service. If you do not contact your long distance provider, you may be charged basic rates (non-calling plan rates) for long distance calls

If you have a preferred carrier freeze on your accounts, contact your new local telephone service provider LSP to arrange for a new preferred carrier freeze, if you wish to have this protection going forward.

You will be responsible for payment of all Verizon services received during migration of services. A final bill will be issued with appropriate debits and credits applied, e.g. refunds for any applicable deposits.

The address listed above is your Address of Record for the account number listed above. Any additional notices, including notices about changes to your account, will be sent to this address unless you provide us with a different Address of Record by updating your details on the Verizon portal, or contacting your sales representative, Client Services Manager (CSM) or Contract Manager.

We are committed to delivering world-class services backed by a team of experts who are constantly working to provide proven solutions. We value your business and look forward to helping you realize the benefits that our next-generation solutions can unlock for you. Please forward this letter to other members of your organization as necessary.

Best Regards,

**Verizon Support Team**

On behalf of MCImetro Access Transmission Services LLC and MCImetro Access Transmission Services of Virginia, Inc. The address for all these companies is: One Verizon Way, Basking Ridge, NJ 07920.

Important notes for customers in Pennsylvania: The service listed in this notice will be discontinued on or after April 30, 2022 ("Discontinuation Date") and to avoid loss of service (and access to 911 emergency services) you must, at the least, select a local service provider at least 10 days before the Discontinuance Date.