

151 Southhall Lane, Ste. 450 Maitland, FL 32751 P.O. Drawer 200 Winter Park, FL 32790-0200 www.inteserra.com

> May 12, 2022 Via E-Mail psc@utah.gov

Secretary Utah Public Service Commission Heber M. Wells Building 160 East 300 South, Suite 400 Salt Lake City, UT 84111

RE: Lingo Telecom, LLC d/b/a Lingo Revisions for Price Lists Nos. 11 and 12 (Local Exchange)

Dear Sir or Madam:

Enclosed for filing please find the above referenced tariff filings submitted on behalf of Lingo Telecom, LLC d/b/a Lingo. ("Company"). This filing increases rates for selected legacy Lingo business and residential services. The Company respectfully requests an effective date for this filing of May 17, 2022.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3006 or via email to croesel@inteserra.com. Thank you for your assistance in this matter.

Sincerely,

/s/ Carey Roesel

Carey Roesel Consultant

cc: A. Valencia – Lingo (via Email) tms: UTI2202 Enclosures CR/sp

CHECK SHEET

The pages listed below of this price list are effective as of the date shown. Revised pages contain all changes from the original price list that are in effect as of the date indicated.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION | |
|-------|-------------------------|---|------|-------------------------|---|------|-------------------------|---|
| Title | Original | | 34 | Original | | 68 | 1 st Revised | * |
| 1 | 1 st Revised | * | 35 | Original | | 69 | 1 st Revised | * |
| 2 | Original | | 36 | Original | | 70 | 1 st Revised | * |
| 3 | Original | | 37 | Original | | 71 | Original | |
| 4 | Original | | 38 | Original | | 72 | Original | |
| 5 | Original | | 39 | Original | | 73 | 1 st Revised | * |
| 6 | Original | | 40 | Original | | 74 | 1 st Revised | * |
| 7 | Original | | 41 | Original | | 75 | 1 st Revised | * |
| 8 | Original | | 42 | Original | | | | |
| 9 | Original | | 43 | Original | | | | |
| 10 | Original | | 44 | Original | | | | |
| 11 | Original | | 45 | Original | | | | |
| 12 | Original | | 46 | Original | | | | |
| 13 | Original | | 47 | Original | | | | |
| 14 | Original | | 48 | 1 st Revised | * | | | |
| 15 | Original | | 49 | 1 st Revised | * | | | |
| 16 | Original | | 50 | Original | | | | |
| 17 | Original | | 51 | Original | | | | |
| 18 | Original | | 52 | 1 st Revised | * | | | |
| 19 | Original | | 53 | 1 st Revised | * | | | |
| 20 | Original | | 54 | Original | | | | |
| 21 | Original | | 55 | 1 st Revised | * | | | |
| 22 | Original | | 56 | 1 st Revised | * | | | |
| 23 | Original | | 57 | Original | | | | |
| 24 | Original | | 58 | Original | | | | |
| 25 | Original | | 59 | Original | | | | |
| 26 | Original | | 60 | 1 st Revised | * | | | |
| 27 | Original | | 61 | 1 st Revised | * | | | |
| 28 | Original | | 62 | 1 st Revised | * | | | |
| 29 | Original | | 63 | 1 st Revised | * | | | |
| 30 | Original | | 64 | Original | | | | |
| 31 | Original | | 65 | Original | | | | |
| 32 | Original | | 66 | 1 st Revised | * | | | |
| 33 | Original | | 67 | 1st Revised | * | | | |
| | - | | | | | | | |

* - indicates those pages included with this price list

(I) (I)

LOCAL AND INTEREXCHANGE BUSINESS SERVICES TELECOMMUNICATIONS PRICE LIST

SECTION 4 – SERVICE CHARGES AND SURCHARGES

4.1 Premises Visit Charge

Premises visit charges apply when the installation of network access facilities or trouble solution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

| Premise Work Charge/No trouble Found Charge | \$139.00 |
|---|----------|
| Initial Hour (time & materials) | \$165.00 |
| Trouble Determination (per request) | \$100.00 |
| Each Additional 30minute increment | \$75.00 |
| Each Additional Jack & Wiring (existing customer) | \$75.00 |
| After Hours (time & materials) (1) | \$139.00 |

4.2 Restoral Charge

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after the disconnection of service, service is later re-installed.

Per occasion, per line:

SECTION 4 - SERVICE CHARGES AND SURCHARGES, (CONT'D.)

4.3 Carrier Presubscription

- 4.3.1 Presubscription Charges
 - A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 4.4.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

| Per line, trunk or port | | |
|--------------------------------|---------|------------|
| Initial Line or Trunk or Port | \$75.00 | (I) |
| Additional Line, Trunk or Port | \$75.00 | (I) |

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)
 - A. Lingo Basic Line (Cont'd.)
 - 2. Rates and Charges

| a. | Monthly Recurring C | harges | |
|----|----------------------|-----------------------|------------|
| | Lingo Basic Business | | (1) |
| | <u>CLLI</u> | | |
| | All | \$251.99 (I) | (T) |

(D)

(D)

LOCAL AND INTEREXCHANGE BUSINESS SERVICES TELECOMMUNICATIONS PRICE LIST

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)
 - B. Lingo Basic Plus (Cont'd.)

a.

- 2. Rates and Charges (Cont'd.)
 - Monthly Recurring ChargesLingo Basic Plus Business(T)CLLI|All\$255.99 (I)(T)

(D)

(D)

LOCAL AND INTEREXCHANGE BUSINESS SERVICES TELECOMMUNICATIONS PRICE LIST

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)
 - B. Lingo Basic Plus (Cont'd.)

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.1 Lingo Products (Cont'd.)

5.1.1 Lingo Pricing (Cont'd.)

C. Lingo Essentials

1. Lingo Essentials is equipped with:

Basic Line Unlimited Features Hunting Unlimited Local Intra-LATA Long Distance 200 Minutes of Domestic Inter-LATA Long Distance

- 2. Rates and Charges
 - a. Monthly Recurring Charges

| Lingo Essentia | (T) | |
|----------------|---------------------|-----|
| <u>CLLI</u> | | |
| All | \$257.99 (I) | (T) |

(D)

(D)

LOCAL AND INTEREXCHANGE BUSINESS SERVICES TELECOMMUNICATIONS PRICE LIST

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

5.1 Lingo Products (Cont'd.)

5.1.1 Lingo Pricing (Cont'd.)

D. Lingo Value Line

1. Lingo Value Line is equipped with:

Basic Line

2. Rates and Charges

1. Monthly Recurring Charges

| Lingo Value B | usiness | (T) |
|---------------|---------------------|-----|
| <u>CLLI</u> | | |
| All | \$251.99 (I) | (T) |

SECTION 5 - LOCAL EXCHANGE SERVICE, (CONT'D.)

| (D)

(D)

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.2 Remote Call Forwarding (Cont'd.)
 - 4. Minimum Contract Period

The minimum contract period for this service is one month.

5. Charges

The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is u s e d.

Monthly Rate \$69.95 (I)

- 6. Message Charges
 - (a) The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:
 - Between the originating station and all forwarding locations. The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Price list for the type of call involved.
 - Between the originating station and all forwarding locations. The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Price list for the type of call involved.
 - Between the call forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable charges specified in this or any other Applicable Price list for other than seven- or ten-digit local calling. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

No message charges apply for seven- or ten-digit local calling.

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.2 Remote Call Forwarding (Cont'd.)

7. Remote Call Forward Additional Path \$59.95 (I)

Additional paths may be provided to handle multiple calls to the Remote Call Forwarding Number as long there are at least an equal number of lines at the terminating end.

SECTION 6-SUPPLEMENTAL SERVICES

6. Custom Calling Features

- 6.1 Rates and Charges
 - A. Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

| <u>Feature</u> | |
|------------------------------------|--------------------|
| Anonymous Call Rejection | \$14.95 (I) |
| Call Block (*60) | \$14.95 (I) |
| Call Forwarding/Don't Answer | \$14.95 (I) |
| Call Forwarding/Busy Line | \$14.95 (I) |
| Call Forward/Variable | \$14.95 (I) |
| Call Return (*69) | \$14.95 (I) |
| Call Trace (*57) | \$14.95 (I) |
| Call Waiting | \$14.95 (I) |
| Call Waiting ID | \$14.95 (I) |
| Caller ID (Number Only) | \$14.95 (I) |
| Caller ID Deluxe (Name and Number) | \$14.95 (I) |
| Distinctive Ring | \$14.95 (I) |
| Hunting | \$19.00 |
| Remote Access to Call Forwarding | \$14.95 (I) |
| Ring Master/Distinctive Ring | \$14.95 (I) |
| Speed Calling 8 | \$14.95 (I) |
| Speed Calling 30 | \$14.95 (I) |
| Three Way Calling | \$14.95 (I) |
| Repeat Dialing (*66) | \$14.95 (I) |

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6. Custom Calling Features, (Cont'd.)
 - 6.1 Rates and Charges (Cont'd.)
 - B. Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

| Custom Calling Feature | Per Use |
|------------------------|--------------------|
| 3 – Way Calling | \$14.95 (I) |
| Auto Redial | \$14.95 (I) |
| Auto Call Back (*69) | \$14.95 (I) |
| Call Trace | \$14.95 (I) |

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.2 Directory Assistance Services
 - 6.2.1 Rates

Per Call to Directory Assistance:

\$8.95 (I)

SECTION 6 - SUPPLEMENTAL SERVICES, (CONT'D.)

- 6.5 Directory Listing Service
 - 6.5.2 Rates

| Tutos | Monthly Recurring Charges |
|-----------------------------------|---------------------------|
| Primary Listing | \$8.95 (I) |
| Additional Listings | \$8.95 (I) |
| Non-Listed Number, per account | \$8.95 (I) |
| Non-Published Number, per account | \$8.95 (I) |

SECTION 7 - TOLL SERVICES

7.1 General

7.4

Long Distance service is only available in conjunction with local service.

7.2 Long Distance Directory Assistance Service

The charges as shown below apply for each request made to the Directory Assistance operator:

Long Distance Directory Assistance (555-1212) \$8.95 (I)

7.3 Basic Long Distance Plan

The Basic Plan is an outbound calling plan available to customers who subscribe to the Company's local service plans. Toll Free numbers are available for an additional charge of $_$ per month per number. Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds.

| Default Rate per minutes | <u>Rate Per Minute</u> \$0.99 |
|--|----------------------------------|
| Miscellaneous Long Distance Services | |
| Long Distance Only Monthly Recurring Charge: | \$4.95 |

A customer will be billed a monthly recurring charge when they do not subscribe to local services and only have long distance services with Lingo.

Long Distance Only Monthly Minimum: \$4.95

Each customer that does not subscribe to local services and only has long distance services with Lingo will be billed a minimum per month per account of \$4.95 for long distance services. If monthly charges for outbound usage equal or exceed \$4.95 in a billing period, the monthly minimum will not apply. If the monthly minimum charge in a billing period is less than \$4.95, the monthly minimum usage charge that will apply will be the difference between the month's usage charge and \$4.95. This charge is in addition to any applicable Monthly Recurring Charge.

SECTION 7 - TOLL SERVICES, (CONT'D.)

7.5 Toll Free Service

| Monthly Recurring Charge | \$9.95 (I) |
|--|--------------------|
| Payphone Origination Charge | \$0.55 |
| Monthly Minimum Charge- Long Distance Only | \$4.95 |

Lingo does not offer new stand alone toll free service

CHECK SHEET

The pages listed below of this price list are effective as of the date shown. Revised pages contain all changes from the original price list that are in effect as of the date indicated.

| PAGE | REVISION | | PAGE | REVISION | | PAGE | REVISION | * |
|------------|-------------------------|---|------|-------------------------|---|----------|-------------------------|---|
| Title | Original | * | 32 | Original | | 63 64 | 1 st Revised | Ŧ |
| 1 | 1 st Revised | Ŧ | 33 | Original | | 64 | Original | |
| 2 | Original | | 34 | Original | | 65 | Original | * |
| 3 | Original | | 35 | Original | | 66 | 1 st Revised | * |
| 4 | Original | | 36 | Original | | 67 | 1 st Revised | |
| 5 | Original | | 37 | Original | | 68 | 1 st Revised | * |
| 6 | Original | | 38 | Original | | 69 | Original | |
| 7 | Original | | 39 | Original | | 70 | Original | |
| 8 | Original | | 40 | Original | | 71 | 1 st Revised | * |
| 9 | Original | | 41 | Original | | 72 | 1 st Revised | * |
| 10 | Original | | 42 | Original | | 73 | 1 st Revised | * |
| 11 | Original | | 43 | Original | | | | |
| 12 | Original | | 44 | Original | | | | |
| 13 | Original | | 45 | Original | | | | |
| 14 | Original | | 46 | Original | | | | |
| 15 | Original | | 47 | Original | | | | |
| 16 | Original | | 48 | 1 st Revised | * | | | |
| 17 | Original | | 49 | 1 st Revised | * | | | |
| 18 | Original | | 50 | Original | | | | |
| 19 | Original | | 51 | Original | | | | |
| 20 | Original | | 52 | 1 st Revised | * | | | |
| 21 | Original | | 53 | 1 st Revised | * | | | |
| 22 | Original | | 54 | Original | | | | |
| 23 | Original | | 55 | 1 st Revised | * | | | |
| 24 | Original | | 56 | 1 st Revised | * | | | |
| 25 | Original | | 57 | Original | | | | |
| 26 | Original | | 58 | Original | | | | |
| 27 | Original | | 59 | Original | | | | |
| 28 | Original | | 60 | 1 st Revised | * | | | |
| 29 | Original | | 61 | 1 st Revised | * | | | |
| 30 | Original | | 62 | 1 st Revised | * | | | |
| 31 | Original | | | | | | | |
| <i>U</i> 1 | - inginan | | | | | | | |

* - indicates those pages included with this price list

(I) (I)

LOCAL AND INTEREXCHANGE RESIDENTIAL SERVICES PRICE LIST

SECTION 4 – SERVICE CHARGES AND SURCHARGES

4.1 Premises Visit Charge

Premises visit charges apply when the installation of network access facilities or trouble solution require a visit to the Customer's premises. This charge applies in addition to the Technician Dispatch Charge.

| Premise Work Charge/No trouble Found Charge | \$139.00 |
|---|----------|
| Initial Hour (time & materials) | \$165.00 |
| Trouble Determination (per request) | \$100.00 |
| Each Additional 30minute increment | \$75.00 |
| Each Additional Jack & Wiring (existing customer) | \$75.00 |
| After Hours (time & materials) (1) | \$139.00 |

4.2 Restoral Charge

A restoration charge applies to the restoration of suspended service and facilities because of nonpayment of bills and is payable at the time that the restoration of the suspended service and facilities is arranged. The restoration charge does not apply when, after the disconnection of service, service is later re-installed.

Per occasion, per line:

SECTION 4 - SERVICE CHARGES AND SURCHARGES (CONT'D.)

4.3 Carrier Presubscription

- 4.3.1 Presubscription Charges
 - A. Application of Charges

After a Customer's initial selection for a presubscribed toll carrier and as detailed in Paragraph 4.3.4 above, for any change thereafter, an Presubscription Change Charge, as set for the below will apply. Customers who request a change in intraLATA and interLATA carriers with the same order will be assessed a single charge per line.

B. Nonrecurring Charges

| Per line, trunk or port | | |
|--------------------------------|---------|-------------|
| Initial Line or Trunk or Port | \$75.00 | (I) |
| Additional Line, Trunk or Port | \$75.00 | (I) |

(T)

(T)

LOCAL AND INTEREXCHANGE RESIDENTIAL SERVICES PRICE LIST

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

5.1 Lingo Products (Cont'd.)

- 5.1.1 Lingo Pricing (Cont'd.)
 - A. Lingo Basic Line (Cont'd.)
 - 2. Rates and Charges
 - a. Monthly Recurring Charges

Lingo Basic Residential

(D)

(D)

LOCAL AND INTEREXCHANGE RESIDENTIAL SERVICES PRICE LIST

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

5.1 Lingo Products (Cont'd.)

- 5.1.1 Lingo Pricing (Cont'd.)
 - B. Lingo Basic Plus (Cont'd.)
 - 2. Rates and Charges (Cont'd.)
 - a. Monthly Recurring Charges

| Lingo Basic Plus Residential | (T) |
|------------------------------|------------|
| | |
| CITI | 1 |

(D)

(D)

LOCAL AND INTEREXCHANGE RESIDENTIAL SERVICES PRICE LIST

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)
 - B. Lingo Basic Plus (Cont'd.)

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

5.1 Lingo Products (Cont'd.)

5.1.1 Lingo Pricing (Cont'd.)

C. Lingo Essentials

1. Lingo Essentials is equipped with:

Basic Line Unlimited Features Unlimited Local Intra-LATA Long Distance 200 Minutes of Domestic Inter-LATA Long Distance

2. Rates and Charges

a. Monthly Recurring Charges

Lingo Essentials Residential (T) <u>CLLI</u> All \$128.99 (I) (T)

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

- 5.1 Lingo Products (Cont'd.)
 - 5.1.1 Lingo Pricing (Cont'd.)

(D)

(D)

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

5.1 Lingo Products (Cont'd.)

5.1.1 Lingo Pricing (Cont'd.)

D. Lingo Value Line

1. Lingo Value Line is equipped with:

Basic Line

2. Rates and Charges

1. Monthly Recurring Charges

| Lingo Value I | Residential | (T) |
|---------------|---------------------|-----|
| <u>CLLI</u> | | |
| All | \$125.99 (I) | (T) |

SECTION 5 - LOCAL EXCHANGE SERVICE (CONT'D.)

(D)

(D)

SECTION 5 – LOCAL EXCHANGE SERVICE (CONT'D.)

5.2 Remote Call Forwarding (Cont'd.)

4. Minimum Contract Period

The minimum contract period for this service is one month.

5. Charges

The following charges are for the Remote Call Forwarding feature and additional access facilities only and are in addition to applicable charges for service and equipment with which it is u s e d.

Monthly Rate \$69.95 (I)

- 6. Message Charges
 - (a) The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (1) a charge for that portion of the call from the originating station to the call forwarding location, and (2) a charge for that portion of the call from the call forwarding location to the terminating station. The respective charge for each such portion shall be as follows:
 - Between the originating station and all forwarding locations. The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Price list for the type of call involved.
 - Between the originating station and all forwarding locations. The charge for this portion of a remotely forwarded call shall be the charge specified in this or any other applicable Price list for the type of call involved.
 - Between the call forwarding location and the terminating station. The Remote Call Forwarding customer is responsible for the applicable charges specified in this or any other Applicable Price list for other than seven- or ten-digit local calling. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

No message charges apply for seven- or ten-digit local calling.

7. Remote Call Forward Additional Path \$59.95 (I)

Additional paths may be provided to handle multiple calls to the Remote Call Forwarding Number as long there are at least an equal number of lines at the terminating end.

SECTION 6-SUPPLEMENTAL SERVICES

6.1 Custom Calling Features

- 6.1.1 Rates and Charges
 - A. Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

| <u>Feature</u> | |
|------------------------------------|--------------------|
| Anonymous Call Rejection | \$14.95 (I) |
| Call Block (*60) | \$14.95 (I) |
| Call Forwarding/Don't Answer | \$14.95 (I) |
| Call Forwarding/Busy Line | \$14.95 (I) |
| Call Forward/Variable | \$14.95 (I) |
| Call Return (*69) | \$14.95 (I) |
| Call Trace (*57) | \$14.95 (I) |
| Call Waiting | \$14.95 (I) |
| Call Waiting ID | \$14.95 (I) |
| Caller ID (Number Only) | \$14.95 (I) |
| Caller ID Deluxe (Name and Number) | \$14.95 (I) |
| Distinctive Ring | \$14.95 (I) |
| Remote Access to Call Forwarding | \$14.95 (I) |
| Ring Master/Distinctive Ring | \$14.95 (I) |
| Speed Calling 8 | \$14.95 (I) |
| Speed Calling 30 | \$14.95 (I) |
| Three Way Calling | \$14.95 (I) |
| Repeat Dialing (*66) | \$14.95 (I) |
| | |

SECTION 6 - SUPPLEMENTAL SERVICES (CONT'D.)

6.1 Custom Calling Features, (Cont'd.)

6.1.1 Rates and Charges, (Cont'd.)

B. Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed a per use charge each time the feature is used by the Customer. Customers may choose to subscribe to these features on a monthly basis to obtain unlimited use of these features for a fixed monthly charge.

| Custom Calling Feature | Per Use |
|------------------------|---------|
| 3 – Way Calling | \$4.00 |
| Auto Redial | \$4.00 |
| Auto Call Back (*69) | \$4.00 |
| Call Trace | \$4.00 |

6.1.1 Directory Assistance

SECTION 6 - SUPPLEMENTAL SERVICES (CONT'D.)

6.4 Directory Listing Service

Monthly Recurring Charges

| Primary Listing | \$7.95 (I) |
|-----------------------------------|-------------------|
| Additional Listings | \$7.95 (I) |
| Non-Listed Number, per account | \$7.95 (I) |
| Non-Published Number, per account | \$7.95 (I) |

SECTION 7 - TOLL SERVICES

7.1 General

Long Distance service is only available in conjunction with local service.

7.2 Long Distance Directory Assistance Service

The charges as shown below apply for each request made to the Directory Assistance operator:

Long Distance Directory Assistance (555-1212) \$7.95 (I)

7.3 Basic Long Distance Plan

The Basic Plan is an outbound calling plan available to customers who subscribe to the Company's local service plans. Toll Free numbers are available for an additional charge of $_$ per month per number. Calls are billed in sixty (60) second increments after an initial period for billing purposes of sixty (60) seconds.

| | Rate Per Minute |
|--------------------------|-----------------|
| Default Rate per minutes | \$0.99 |

7.4 Miscellaneous Long Distance Services

Long Distance Only Monthly Recurring Charge: \$9.95 (I) A customer will be billed a monthly recurring charge when they do not subscribe to local services and only have long distance services with Lingo.

Long Distance Only Monthly Minimum: \$9.95 (I)

Each customer that does not subscribe to local services and only has long distance services with Lingo will be billed a minimum per month per account of \$4.95 for long distance services. If monthly charges for outbound usage equal or exceed \$4.95 in a billing period, the monthly minimum will not apply. If the monthly minimum charge in a billing period is less than \$4.95, the monthly minimum usage charge that will apply will be the difference between the month's usage charge and \$4.95. This charge is in addition to any applicable Monthly Recurring Charge.

SECTION 7 - TOLL SERVICES (CONT'D.)

7.5 Toll Free Service

| Monthly Recurring Charge | \$9.95 (I) |
|--|--------------------|
| Payphone Origination Charge | \$9.95 (I) |
| Monthly Minimum Charge- Long Distance Only | \$9.95 (I) |

Lingo does not offer new stand alone toll free service