FORMAL COMPLAINT FORM PUBLIC SERVICE COMMISSION Heber M. Wells State Office Building 160 East 300 South, Fourth Floor P.O. Box 45585 Salt Lake City, Utah 84114

Complaints are public documents and are maintained on the Public Service Commission website. Further information on formal complaints is available at: https://psc.utah.gov/complaint-process/

Email Address: None Preferred method of contact: Email or X U.S. Mail If represented by counsel, list: Name: Address: Telephone No.: Email Address: Telephone No.: In Italian	1.	Name of Complainant: Scott W Campbell
Email Address:		Address: 1111 N. 2000 W. \$81 Ogden 84404
Preferred method of contact: Email or X U.S. Mail If represented by counsel, list: Name: Address: Email Address: Telephone No.: Email Address: 2. The utility being complained against is:		Telephone No.: 1-801-731-6542
If represented by counsel, list: Name: Address: Telephone No.: Email Address: Century Link 3. What did the utility do which you (the Complainant) think is illegal, unjust, or improper? Include exact dates, times, locations and persons involved, as closely as you can. On July 19, I had a Service man come anasara there was a down cable in area anasara service. Would be on next day. 4. Why do you (the Complainant) think these activities are illegal, unjust or improper? That Is the second time in 1284 2 months that service has been down. Last time was 6 whells off. 5. What relief does the Complainant request? Why do you for complainant request? What relief does the Complainant request? When the complainant of the complainant request? PUBLIC SERVICE COMMISS 23AUG4 15:36 RECEIVED		Email Address:
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6. Signature of Complainant Scott W. Complell Detrie Guly 31, 2023		COURT TO TO
Description of complaint y		Signature of Complainant Sext W. Comphell
Date.	υ.	Date: July 31- 2023

FYI:

In may and June, service to
my house and most of the homes in
our park (retierment community) was
down for 6 weeks. After many
phone calls to Century Links number 1-8002441111, service wesrestored.

I talked to 3 men in India and
3 women in the Philippines - but not
till the end of the 6 weeks die 9
get a phone call from Century Links.
They eventually paid to my 1111.

But now here we are again . My Service has been down since June 30 Calls to Century Est Link last about 30 minutes to a rearder number and then are disconnected.

If this continues, my service will be shut down- permonently. We've had suvice for 50 years. - But enough is enough.

Thous for your help Scattle Conpell