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UTAH DEPARTMENT OF COMMERCE

Division of Public Utilities

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Action Request Response

To: Public Service Commission of Utah

From: Utah Division of Public Utilities

Chris Parker, Director
Brenda Salter, Assistant Director
Abdinasir Abdulle, Utility Technical Consultant Supervisor
Ron Slusher, Utility Technical Consultant

Date: November 21, 2023

Re: **Docket No. 23-095-01**, In the Matter of the Application of MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services to Discontinue Telecommunication Services.

Recommendation (Acknowledge)

The Division of Public Utilities (“Division”) recommends that the Public Service Commission (“Commission”) acknowledge the notice of discontinuance on certain telecommunication services by MCImetro Access Transmission Services LLC d/b/a Verizon Access Transmission Services (“MCImetro”).

The Division expects that, based on history that a filing of this type and with the information submitted by the company, there will be no objections or opposition to this recommendation. Therefore, the Division requests that this docket be adjudicated informally in accordance with R746-110-1.

Discussion

On or about November 13, 2023, MCImetro filed notice with the Commission indicating the company will be discontinuing its provision of basic local exchange services to residential and small business customers effective on or about December 31, 2023. These services

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include bundled interexchange services and features such as caller identification, call forwarding and voicemail also will be discontinued to these customers.

MCImetro states that it provides approximately 19 residential customers with local exchange and bundled interexchange service. MCImetro started notifying these customers in August of this year and will continue to do so until December 31, 2023, when it expects this discontinuance to become effective.

MCImetro goes on to state that the services it provides are by leasing network elements from incumbent local exchange carriers (“ILECs”), so the customers should be able to receive service through those ILECs.

MCImetro expects that customers that migrate to alternative providers will choose to port their existing telephone numbers. Number ports will be implemented through industry-standard processes. Any deposits or credits held for MCImetro customers that migrate to other carriers or otherwise close their MCImetro accounts will be returned after being applied to any outstanding account balances, in accordance with MCImetro's standard practices and applicable Commission requirements.

Conclusion

The Division has reviewed the notice filed by MCImetro for the discontinuance of service and concludes it is in compliance with Commission Rule R746-350-4 and recommends the Commission acknowledge this notice.

cc: Karl Tucker, Vice President – Regulatory, Verizon Communications Inc.
Patricia Schmid, Assistant Attorney General, State of Utah
Patrick Grecu, Assistant Attorney General, State of Utah
Office of Consumer Services, State of Utah