

FOR: None

Date: 8/18/00  
 Name: Neal McLain  
 Contact:  
 Primary Phone: 385-985-3713  
 Other Phone: 608-273-2305  
 E-Mail Address: nmclain@compuserve.com  
 Service Street: 6107 West 5050 South  
 Service City: Hooper  
 Service State: UT  
 Service Zip: 84315-9720  
 Mail Street: 2305 Manor Green Drive  
 Mail City: Madison  
 Mail State: WI  
 Mail Zip: 53711-3548  
 Utility Name: Other  
 Other Utility: None  
 Account: 000000000  
 Complaint Type: Other

REVIEWED BY COMMISSIONERS  
 STEPHEN F. WEGHAM *[Signature]*  
 CONSTANCE B. WHITE *[Signature]* 8/24  
 MARK D. JONES *[Signature]*  
*[Handwritten note: This is a case?]*

Complaint: This is not a complaint; however, I am using this space to ask a question because your website doesn't provide a place to ask one (in site of the fact that it claims to provide a way to "answer a simple question").

My question:

Number pooling in 801/385 is all very nice, but why don't you just go ahead and get 385 into permissive so those of us who are getting new numbers in 385-to-be won't have to change area codes three months later?

Suggestion: Get 385 into permissive ASAP!

Release?: Yes



State of Utah  
DEPARTMENT OF COMMERCE  
Internet Address; <http://www.commerce.state.ut.us>

Michael O. Leavitt  
Governor  
Douglas C. Borba  
Executive Director  
Ric Campbell  
Division Director

**DIVISION OF PUBLIC UTILITIES**  
Heber M. Wells Building 4th Floor  
160 East 300 South/ Box 146751  
Salt Lake City, Utah 84114-6751  
Phone (801) 530-7622  
Fax (801) 530-6512 or (801) 530-6650

August 22, 2000

Mr. Neal McLain  
2305 Manor Green Drive  
Madison, WI 53711-3548

Service Address:  
6107 West 5050 South  
Hooper, Utah 84315-9720

RE: Implementation of Permissive Stage for the 385 Area Code

Dear Mr. McLain:

We are in receipt of your inquiry of August 18, 2000, concerning the above referenced. The Utah Public Service Commission (PSC) has designated December 31, 2000, as the date for the beginning of permissive dialing for the 385 Area Code. This date is set because the telecommunications industry (the Industry) within the affected areas indicated that a time span is required wherein they can make required updates to their systems including software changes and in some instances manual wiring to implement the new area code. Other systems such as burglar alarm systems and remote dialing circuits also require time for new translations to be written and switching updates to be made. By setting December 31, 2000, as the permissive dialing start date, the PSC is affording the Industry time to make these updates.

Thank you for your interest. If you have any further questions concerning the new 385 Area Code or its implementation, please do not hesitate to call me at 801-530-6656. Or, you may e-mail me at [jhooper@br.state.ut.us](mailto:jhooper@br.state.ut.us).

Sincerely yours,

Judith O. Hooper

JOH:jc

*Mission Statement*

"To promote the public interest in utility regulation and work to assure that all utility customers have access to safe, reliable service at reasonable prices."