White Hills Water Co. Inc. 9061 N Clubhouse Lane Eagle Mountain, Utah 84005

March 31, 2009

Public Service Commission Heber J Wells Bldg., 4th Floor 160 East 300 South Salt Lake City, Utah 84114

Re: Request changes in current Tariff

Dear Sirs,

We would like to propose the following changes to our current tariff. Some of these items were overlooked at the last hearing and would like to have them submitted for a decision as soon as possible.

1) Backflow Prevention

We would like to add to the rules and regulation section of our tariff the follow language concerning backflow prevention.

Backflow Protection: All water users connected to the water system shall provide at their expense any and all backflow protection device or device's deemed necessary by the company to keep the water system protected from any and all backflow conditions. Including but not limited to the following devices. Sprinkler lines, hose bibs, swimming pools, chemical lines, equipment connections etc.

2) Compliance Charge

We would like to add to the charges the following. We have several customers where we have not been able to access their meters because they have barricaded their meters and have made it impossible without great expense to the company to turn their meter off or even read the meter.

Compliance Service Charge

Beginning Jan. 1, 2009

After 30 days notice. The company can correct any water user compliance issue or deficiency by hiring a contractor and entering into a binding contract with the contractor to correct any water user service issue or deficiency. The cost of the compliance issue, deficiency, or contract may be billed at the cost of the contract entered into by the water service provider. The water user shall pay the water purveyor the entire costs incurred including collection fee's and or reasonable attorney's fee's if applicable.

3) Late Payment Service Charge

Shauna from the utilities division, pointed out that our <u>Late Fee Policy</u> was not to our benefit. Since we are billing on a Bi-Monthly basis (every other month) there is no incentive for the customer to pay their bill in a timely manner since they would not incur a late fee for two months. We purpose the following change in the <u>Late Payment Service Charge</u>.

Late Payment Service Charge

Beginning Jan. 1, 2009

The water purveyor or company may charge a minimum late fee of \$10.00 or 10% of the outstanding unpaid balance, whichever is greater. Late fees are incurred 30 days after the date of the current billing cycle, the date the current bills were produced for bi-monthly billing and collection.

4) Deposit Interest Rate and Deposit amount

The company would like to change the current 6% interest rate to 2%, or to a sliding scale so that we are only paying interest at market rates. Also the current \$60 per month is insufficient. Three months bills would be \$210.00. Therefore we would purpose the following: 2% interest rate, and a \$210 deposit.

5) Institutional Rate

The company desired to add an institutional rate to its tariff. We would like to purpose the following for the Institutional Rate:

Institutional Rate (Billed Bi-Monthly)

Beginning Jan 1, 2009 34", 1" or Larger Connection

Usage Charges

The First 10,000 gallons \$75.00 minimum charge for each service connection 4bove 10,000 gallons \$1.50 per 1,000 gallons

Premises temporarily without a meter will be charged the minimum rate.

- 6) The company would like to address limiting its risk to the public by adding the following to its rules and regulations section of the tariff.
- Insurance Coverage: All water users are strongly encouraged to carry flood insurance for the protection of their personal and real property. Any flooding of personal or real property must be reported in a timely manner. The water user must use their best efforts to keep property damage from occurring. In a case of company gross negligence, the company's liability to each water user is limited to \$50,000 dollars or current insurance policy limits, whichever is greater.

Please assign us a docket num	ber as soon	as possible	so that	we can	discuss	and
implement our desires as soon as	possible.					

Sincerely,

W. Kerry Jackson