

10 March 2010

Re: Docket No. 09-0440-02

UTAH PUBLIC
SERVICE COMMISSION

To Whom it may concern,

2010 MAR 22 A 7:52

273495

I am writing as a concerned customer of the Hidden Creek Water Company, requesting a hearing in regards to the recent rate increase which affects so many people in our canyon. We didn't receive adequate notice in regards to the public hearing that was held on January 20, 2010. The only notice we received was a small one sentence statement at the bottom of our bill, conveniently placed in a small comment box.

This is such a huge increase! Our current bill is over triple the amount that it was last year at this time. In the summer months, when we are watering our landscapes, we have figured our bill will be anywhere between \$400.-\$500.. This is a huge impact on my family's financial situation. I can't believe that the monthly cost of well water is going to be more than my monthly electricity, propane, phone, and garbage COMBINED! This is such an injustice.

Also, a little side-note. Tracy Tanner, the owner of the Hidden Creek Water Company, is also the same person who is the developer of our neighborhood. She was very strict in her requirements to landscape our entire 1 acre of property. I find it a little ironic that she benefits so tremendously from our need to maintain our property with water. Yikes!

Will you please consider looking into this rate increase that has been approved? I have inquired to another group in the canyon that is on a different well and different water company. A yard similar in size to ours is paying \$70 /month and during the summer in the hottest months \$100./month. I understand that an accumulation of capital reserve is important for maintenance, but this is completely outrageous. Please help us.

Sincerely,


Emily Krommenhoek

245 Hobble Creek Canyon

Springville, Utah 84663

801.489.9515