

## EXHIBIT B

For a variety of reasons, we as customers see this formal complaint as our only sensible recourse. We have in fact tried working with MS to help it solve its problems, to no avail.

In an act of pro-activity one of the condominium homeowners, David Hayes, who is in the business of building sewer and water systems throughout the United States, has offered his assistance to procure trash baskets to collect the supposed debris that is the alleged cause of the problems that Mr. Catanzaro keeps referring to. Mr. Hayes has also offered his assistance, because of the sheer volume of pumps they buy on a yearly basis, to also assist in the procurement of new pumps for MS (at MS expense of course). A couple of days after the flood, in a meeting between Mr. Catanzaro & Mr. Kimball this offer was made and Mr. Catanzaro said he appreciated the offer and would think about it. Following are e-mails concerning the trash baskets and the MS responses thereto. We have not heard from Mr. Catanzaro again, and are not aware that MS has done anything to implement its purchase and installation of baskets or similar equipment. It certainly has not availed itself of our offer.

From: "Bob Kimball" <rek4801@tm.net>  
To: <upmindust@yahoo.com>  
Cc: "David Hayes" <dvhayes@aol.com>  
Subject: Fw: Lift Station trash baskets  
Date: Thursday, March 17, 2011 12:06 PM

Hi Mitch

Here is an e-mail from David Hayes, he is on our board here at Lakeside, he works in the industry building water & sewer systems. As you see by his e-mail below, once a decision is made he is willing to help coordinate getting it shipped, etc. to help expedite things.

Bob

From: David Hayes  
Sent: Thursday, March 17, 2011 7:51 AM  
To: Bob Kimball  
Subject: RE: Lift Station trash baskets

you might tell him that I will coordinate it for him, get it shipped and such

David V. Hayes  
Vice President  
Wharton-Smith Inc.  
office 407.321.8410

mobile 407.468.4416

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From: Bob Kimball [mailto:rek4801@tm.net]  
Sent: Thursday, March 17, 2011 5:06 AM  
To: David Hayes  
Subject: Re: Lift Station trash baskets

I talked with Mitch tonight during our fiasco here, and asked if he had a chance or if he was even notified of the lift baskets. Mitch is the one who does all of the maintenance on the system. Turns out he was never forwarded the information and he is very interested so I just forwarded it to him directly...

Bob

From: David Hayes  
Sent: Wednesday, March 09, 2011 4:45 PM  
To: Bob Kimball  
Subject: FW: Lift Station trash baskets

Did we ever do anything about this? May be worth our money to get one and give it to Bob of Bob's Bobcats (or whatever is his company) to put in

David V. Hayes  
Vice President  
Wharton-Smith Inc.  
office 407.321.8410  
mobile 407.468.4416

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From: WW4KW@aol.com [mailto:WW4KW@aol.com]  
Sent: Tuesday, February 15, 2011 10:02 AM  
To: David Hayes  
Subject: Lift Station trash baskets

David,

Attached are two styles Halliday offers. They have a website at : [hallidayproducts.com](http://hallidayproducts.com)  
Their phone number is : 407-298-4470

Price

B1A basket = 215.00 rail system 15.00 per ft

B1B basket = 552.00 rail system 35.00 per ft ladder rail system 41.00 per ft

Winston Harrell

Logistics Manager/International Division  
Wharton Smith Inc  
Direct Line : 386-668-2356 or 407-542-3699  
Cell : 407-402-5446  
E Mail : [WW4KW@aol.com](mailto:WW4KW@aol.com)

From: "Bob Kimball" <[rek4801@tm.net](mailto:rek4801@tm.net)>  
To: "Mitchel Winegar" <[upmindust@yahoo.com](mailto:upmindust@yahoo.com)>  
Cc: "David Hayes" <[dvhayes@aol.com](mailto:dvhayes@aol.com)>  
Subject: Re: Lakeside Village Lift Station  
Date: Monday, March 21, 2011 11:29 AM

Mitch

You are welcome. Anything to help as you know we are directly affected. Please Keep David Hayes in the loop as he has offered his services to assist and may be able to help expedite or even get a little break price wise. I know I mentioned this you in a previous e-mail but I also mentioned this to Ron on Friday...

Bob

From: Mitchel Winegar  
Sent: Monday, March 21, 2011 11:10 AM  
To: [rek4801@tm.net](mailto:rek4801@tm.net)

Dear Bob,

Thanks for the info on Halliday Products. I've used some of their equipment on other projects in the past. I'm making inquiries today and getting quotes from them on the equipment we may need for our system. I'll let you know how it goes

Thanks,  
Mitch

From: "Mitchel Winegar" <upmindust@yahoo.com>  
To: "Bob Kimball" <rek4801@tm.net>  
Subject: Re: Lakeside Village Lift Station  
Date: Wednesday, March 23, 2011 12:34 PM

Dear Bob,

Mitch is out of town for a couple of days but I thought I'd also thank you for the line on Halliday Products. We are aware of Halliday, they make a good product. Per Mitch's direction I got a quote from them on their catch basket technology. In our search for a solution to the problems at Lakeside we have gotten several quotes and looked at many products similar to theirs. Halliday's bid was in line with the competition and about the same cost as the custom screen we suggested for the pump station at Lakeside.

The drawback to their system (and similar others) is they only offer about one tenth the amount of screen area. Thus the frequency of cleaning the screen would go to maybe twice a day rather than once a week. This is acceptable in a plant where full-time employees can routinely monitor the screen and simply add this task and cleaning of the screen to their daily activities, but in our case would run costs up dramatically.

Of course, the bulk of the cost is not the screen but getting it into place. Most people do not understand the difficulty and intricacy of working with and in a live sewage sump. In order to install the screen the following must first occur. 1. A temporary sewage sump must be created, 2. A temporary pump station must be constructed, 3. Temporary electrical service and controls must be assembled, 4. A temporary lift pump must be installed, 5. Temporary plumbing must be installed from the pump to the existing force main, 6. The sewage must be diverted to the temporary lift station and sealed off from the existing sump, 7. The existing sump must be fully cleaned, sanitized, inspected and tested to insure the safety of personnel who will be working therein. 8. The new equipment will have to be installed including concrete cutting, core drilling, line modifications etc. 9. Once complete, the temporary equipment will have to be torn out and the original brought back on-line. These steps constitute the bulk of the costs involved in getting a reliable screen system into place and make the entire project quite costly. The original bid we received to do this work was \$28,000.00. We were able to cut that price in half by doing the bulk of the work ourselves.

Thanks for your suggestions. We have included them as options for Dr. Catanzaro. We will keep you informed of any actions that are approved.

Sincerely,  
Phil Poole

--- On Mon, 3/21/11, Bob Kimball <rek4801@tm.net> wrote:

From: Bob Kimball <rek4801@tm.net>  
Subject: Re: Lakeside Village Lift Station  
To: "Mitchel Winegar" <upmindust@yahoo.com>

Cc: "David Hayes" <dvhayes@aol.com>  
Date: Monday, March 21, 2011, 9:29 AM

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Thanks,  
Mitch

To further substantiate ground water infiltration into the sewer system, additional pictures/videos have been forwarded to Ross Hudson for inclusion into this complaint.

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