BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

<pre>In the Matter of: The Formal) Complaint of James and Dawn) Martell; Robert Kimball; Frank) and Pat Cumberland; Larry and) Sharon Zini; David and Marsha) Smith, et al. vs Mountain Sewer) Corporation)</pre>	Docket No: 11-097-01
In the Matter of: Ronald J.) Catanzaro's Notice of Intent to) Sell Mountain Sewer Corporation) And Lakeview Water Corporation)	Docket No. 11-097-02 Re: 11-540-01
In the Matter of: The Notice of) Intent of Mountain Sewer) Corporation to File a General) Rate Case)	Docket No. 11-097-03

TRANSCRIPT OF STATUS CONFERENCE

TAKEN AT:	Public Service Commission 160 East 300 South Salt Lake City, Utah
DATE :	February 23, 2012
TIME:	10:06 a.m.

REPORTED BY: Kelly L. Wilburn, CSR, RPR

1 **APPEARANCES** 2 Presiding: 3 **DAVID CLARK**, Hearing Officer 4 -000-5 For Mountain Sewer: 6 BRYAN C. BRYNER, ESQ. SMITH HARTVIGSEN, PLLC 7 175 South Main Street, Suite 300 Salt Lake City, Utah 84111 8 (801) 413-1600 (801) 413-1620 (fax) 9 MELVEN E. SMITH. ESO. 10 SMITH KNOWLES, P.C. 4723 Harrison Boulevard, Suite 200 11 Ogden, Utah 84403 (801) 476-0303 12 (801) 781-2157 (fax) 13 For the Division of Public Utilities: 14 PATRICIA E. SCHMID. ESQ. UTAH ATTORNEY GENERAL'S OFFICE 15 160 East 300 South, Fifth Floor Salt Lake City, Utah 84111 (801) 366-0380 16 (801) 366-0352 (fax) 17 For the Complainants: 18 Larry and Sharon Zini, *pro se* 19 Robert Kimball, pro se Marsha Smith, pro se 20 -000-21 22 23 24 25

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1	FEBRUARY 23, 2012 10:06 A.M.
2	<u>PROCEEDINGS</u>
3	HEARING OFFICER: This is the time and place
4	duly noticed for a status conference relating to three
5	dockets. The numbers are: 11-097-01, 11-097-02, and
6	11-097-03. All of these relate to the Mountain Sewer
7	Corporation and Lakeview Water Corporation.
8	The matter ending in O1 is a formal complaint
9	brought by customers of the corporation. The matter
10	ending in O2 is a notice of intent to sell Mountain
11	Sewer Corporation and Lakeview Water Corporation. And
12	the matter ending in O3 is the notice of intent to
13	increase utility service rates.
14	And my name is David Clark, and I'm the
15	designated presiding officer for today's status
16	conference.
17	In the notice of the conference the
18	Commission indicates that it would like to learn today
19	about the quality of service since the last prehearing
20	conference. That is, the quality of the sewer
21	service. The status of ownership of the Utility. And
22	the Mountain Sewer Company plans regarding the notice
23	of intent to file a rate increase that has been filed
24	previously.
25	So with that preface to our conference this

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1	morning, let's take appearances. And let's begin with
2	the Complainants. Mr. and Mrs. Zini, would you just
3	introduce yourselves on the record?
4	MR. ZINI: Oh, Larry Zini. I live in Ski
5	Lake area. And a customer of Mountain Sewer.
6	MS. ZINI: Sharon Zini, Ski Lake area,
7	customer.
8	HEARING OFFICER: Thank you. And you're
9	representing the other customers whose names are on
10	the complaint; is that correct?
11	MS. ZINI: We're representing most of them
12	that are on the complaint. Some of the Complainants
13	are here and should speak for themselves.
14	HEARING OFFICER: Okay. So if there are any
15	other Complainants that would like to be identified on
16	the record please just stand and give your name and
17	spell it for us, please, and address.
18	MS. SMITH: Marsha Smith, M-a-r-s-h-a, Smith.
19	And I'm a complainant at I live in Ski Lake.
20	HEARING OFFICER: Thank you.
21	MR. KIMBALL: Bob Kimball, Lakeside Village,
22	representing about 85 homeowners. Of which we have
23	one here today also.
24	HEARING OFFICER: Thank you. And the
25	Mountain Sewer Company?
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1	MR. BRYNER: Yes, Bryan Bryner. I'm an
2	attorney representing Mountain Sewer Company. And I
3	have with me Melven Smith, also an attorney,
4	representing the Company. And the representative from
5	the Company, Ray Bowden.
6	HEARING OFFICER: Welcome. And Ms. Schmid?
7	MS. SCHMID: Thank you. Patricia E. Schmid,
8	with the Attorney General's Office, representing the
9	Division of Public Utilities. And with me is Mr. Mark
10	Long and Mr. Bill Duncan.
11	HEARING OFFICER: Thank you. We'll be off
12	the record for a few moments.
13	(A discussion was held off the record.)
14	HEARING OFFICER: So the first item we'll
15	address today is the service quality since the
16	prehearing conference that was held some months ago.
17	And with that I'll turn to Mr. and Mrs. Zini and
18	invite you to provide any information you would like
19	to.
20	In particular I'd like to hear about the
21	central issues in your complaint: The billing
22	questions. The questions about the integrity of the
23	sewer system in relation to water drainage. And
24	whether or not there have been any incidents of
25	backflow of sewage.

1 And then the operation of the lift and 2 whether that's operating properly or sewage is still 3 being transferred to man -- through manhole access by 4 pumping trucks. And then any, any other matters that 5 you would like to raise. Mr. Zini? 6 MR. ZINI: Well, in, in regards to the 7 service levels, we see a definite improvement. We're 8 pleased with the interaction and communication from 9 Mr. Bowden and also the work that he's been doing. 10 He's taken great pains to keep us informed. 11 Sharon and I and some other people have met with him 12 from time to time to talk about what he's doing and 13 why he's doing it. He's provided myself with a list 14 of, of the accomplishments and then plans for the 15 future, which we turned around and sent out to the 16 committee members to keep -- trying to keep everybody 17 on board. 18 We do know that there was a required sewer 19 dump where they requested to use our facilities the 20 very -- at the very basis of the complaint, where they 21 came into the neighborhood and dumped in there back I 22 believe in January. 23 I talked to Mr. Bowden about that, and he 24 might be in a better position to explain exactly the 25 reason for the sewer dump rather than I. I just know

that it happened. And we thought that that was kind
 of behind us, but.

But other than that, we see a great deal of progress but we also feel there's much more to be done. And I think Mr. Bowden at some point can address that also. However, would it be proper, I think, if Bob Kimball from the Lakeside Townhouses or anything has anything to add to that regarding their issues?

HEARING OFFICER: No, that's absolutely fine.Any other customer representatives?

MR. KIMBALL: I don't have a whole lot of information on that last note. But I did bring Dominick Guida with me, who is our facilities person on site, and he was very familiar with that. I was back in Michigan when that happened, so.

I know he's got a lot of the particulars on that, so I'd like to turn it over to him and let him speak with regards to the last issue where we had to have the pump truck come in.

HEARING OFFICER: Mr. Wheeler?

MR. GUIDA: My name is Dominick Guida. HEARING OFFICER: Oh Guida, I apologize.

MR. GUIDA: Guida, G-u-i-d-a.

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HEARING OFFICER: Thank you.

1	MR. GUIDA: Okay. I don't have a specific
2	date as total recall, but the instance was on a set of
3	conditions where there was some rain and runoff. And
4	that morning there was great attention paid to
5	proactive action for any problems.

And as a result of that, a truck was deployed to the pump station and removed two 4,000-gallon loads. And there was also activity at the intersection of the Old Snow Basin Road and the highway to ensure that there were no blockages of the storm drains. And everything was handled very smoothly.

Now, when the truck left I don't know where
it went with those loads. But they were done in a
timely and early basis on that day and removed from
the lift station down in the back of the property.

HEARING OFFICER: So from your perspective as a maintenance -- as a person with responsibility for maintenance at this facility that was a satisfactory response to the situation?

MR. GUIDA: Absolutely was. And I had just wanted to go on record by calling. I left a message with Mr. Bowden to say that, you know, We don't know if you're, you know, aware of any of the conditions that are going on, but we'd like to just say that it

1	would warrant, you know, some proactive inspection of
2	the areas we had issues with in the past.
3	And it had already been put in place well
4	before my call, so that was a very satisfactory
5	discovery.
6	HEARING OFFICER: Thank you. Mr. Bryner, is
7	there any element of this that you'd like to address?
8	MR. BRYNER: Yeah. I think it might be, you
9	know, instructive to have Mr. Bowden perhaps explain a
10	little more in detail, you know, what happened and
11	what prompted the response. And just I'll let him
12	explain that.
13	MR. BOWDEN: Earlier in January we had
14	(The reporter asked Mr. Bowden to speak up.)
15	HEARING OFFICER: And Mr. Bowden, just before
16	you begin maybe let me explain the context of your
17	comments here. I'm not placing you under oath, or
18	other individuals who are speaking today, because what
19	I'm trying to determine is the status of the complaint
20	issues.
21	And ultimately I'm gonna come back to the
22	Complainants to determine what, what your desires are
23	with respect to the continuing prosecution of the
24	complaint. So in that's the reason for the
25	MR. BOWDEN: Okay.

HEARING OFFICER: -- the inquiry today,
 Mr. Bowden. Any information you provide would be
 helpful, thank you.

MR. BOWDEN: All right. What happened in
January, there was a lot of snow and rain. And there
was a lot of runoff that was coming down the Old Snow
Basin Road. And I've got a gentleman that just works
with me part time to kind of monitor things, and he
called and told me we was having a tremendous amount
of runoff come down.

And we do have a manhole at the bottom of that street. We have repaired it and sealed it. It's a little lower than what I'd like to, to have it. The county wants to leave it that way. And so anyway, we was kind of living with that situation.

But we had it repaired. We had a lot of runoff that was coming down. And it was all -- that manhole is tight and sealed, but it did have about eight holes. In top of a sewer manhole it has holes in it to let the sewer gas come out.

And with all that water that was coming down some of the runoff was going into the manhole and in return going to the lift station. So when, when that happened, it was early morning, and we had our guys go over and try to divert some of the water. But over, over the night the lift station had had a tremendous amount of water come in it. And so just to be safe we sent a truck up, and it pumped a couple loads out of the lift station while we tried to divert some of the water that was coming down that road.

7 We have, we have made some changes in that to 8 where even today there's a lot of runoff coming down, 9 but it's being diverted and it's working properly. I 10 guess we, we did spend a lot of time putting an extra 11 road into the sewer lagoons with a turnaround. But it 12 was later on in the year, and to save some money we 13 decided to go ahead and let the winter do the 14 compaction for us so in the spring that project would 15 be completed.

16 So the trucks did go up and dump in a manhole 17 that -- and this manhole too we went up and spent time 18 and effort repairing that. But the manhole is just 19 above our sewer lagoons and it gravity feeds right 20 into the lagoons. And from what I understand there's 21 really no problem, you know, doing that. But we spent 22 time and effort to, to, you know, alleviate that in 23 the future.

24 But where that incident happened was 25 something we had to address, and the trucks did go up (02/23/12 - Martell vs. Mountain Sewer - 11-097-01, 02, 03)

1	and dump in that manhole. Which it's, it's a sewer
2	company's manhole and it gravity feeds into the sewer
3	lagoon, so. Anyway, we took care of the situation.
4	And since then we've been monitoring, you know, that
5	runoff situation, so.
6	That was just something that come up that we
7	was able to, you know, address and take care of. But
8	we do monitor that and trying to alleviate any
9	problems, you know, down the road.
10	HEARING OFFICER: Thank you. Any other
11	information regarding service quality?
12	MR. ZINI: I have a question for Ray. I
13	Ray, is there a storm drain adjacent to this sewer
14	thing, in the same general area there?
15	MR. BOWDEN: There's a storm drain that goes
16	underneath the state highway, but when we got down
17	there most of it was clogged up.
18	MR. ZINI: Okay.
19	MR. BOWDEN: And so we had to go ahead and
20	clean that out to get it to work. But that being
21	said, that storm drain's not big enough to handle the
22	amount of water that comes down.
23	MR. KIMBALL: Larry, there's actually two
24	storm drains there. There's one just above the
25	manhole.
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1	MR. ZINI: Okay.
2	MR. KIMBALL: And then if you're standing
3	there looking at the manhole, off to the right there's
4	also a drain that goes they both go under the road,
5	but there's an open one probably about another, what,
6	50, 60 feet to the west of it?
7	MR. BOWDEN: Yeah, yeah.
8	MR. ZINI: Okay. Well, the picture I was
9	trying to draw was the fact that there are some storm
10	drains there that are evidently not adequate.
11	MR. BOWDEN: Yeah.
12	MR. ZINI: And so the water actually sits
13	over your manhole and goes through those holes in the
14	top of that, okay.
15	MR. BOWDEN: Yeah. Now, in the future we are
16	gonna, we're gonna put a right now it's covered so
17	there's no water that can come in it. And so we
18	sealed the top of it. And we've ordered a lid that
19	has no, no holes in it. And when that comes in we'll
20	place that put it in place.
21	But right now as a temporary fix we have
22	sealed it to where no storm water can come in there.
23	But what we're trying to work with is some inadequate
24	storm drains that in the future I won't have to
25	address that because we're gonna change that manhole
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1 in proportion to the amount of water that comes down 2 the road. So I think in the future I don't think 3 we'll have to worry about the storm water. 4 MR. ZINI: Ray, are those two drains we're 5 talking about, storm drains, are those county storm 6 drains, or state, or? 7 MR. BOWDEN: I, you know, I really don't 8 know. The one that goes underneath the state highway 9 I'd assume maybe that's the state. 10 MR. ZINI: Okay. 11 MR. BOWDEN: And I went down to Weber County 12 and talked to them. And they said, Well, is it open 13 now? 14 And I said, It, you know, it's open. 15 And they said, Well, there's really nothing 16 we can do then. 17 But what we was trying to do, I mean the 18 sewer company, we're trying to take care of even the 19 storm drains to, you know, so we don't have issues. 20 But I think in the future that that'll be, you know, 21 put to bed. I don't think we'll have any more 22 problems with that. 23 HEARING OFFICER: Thank you. If there aren't 24 any other comments or questions in the area of service 25 then let's turn to the notice of intent to sell, which 1 is now -- I believe that transaction's been 2 consummated. In fact, I think it had been even when 3 we, when we last met.

But if you could just update us on the status of ownership of the Utility so that we'll have that for the record. And then I have a question for the parties about that. Go right ahead, Mr. Bryner.

8 MR. BRYNER: Okay. The transaction has been 9 consummated. We filed a notice of transfer. I guess 10 this docket was commenced when we filed the notice of 11 intent to transfer. There was another party that was 12 interested in looking at purchasing the sewer company. 13 That transaction did not go through.

Then several months later, I think it was in August, Mr. Bowden came in. And that transaction has been consummated, so after that we filed a notice of transfer indicating that the sewer company -- that that stock in Mountain Sewer previously held by Mr. Catanzaro had been sold to -- or purchased by Mr. Bowden.

So that transfer was completed. We didn't read in the rules or regulations any requirement that we seek Commission approval, but in order to be transparent with the customers and update the Commission on the status we filed just a notice of 1 transfer.

After that the Division wanted to look to see if there is -- if the Commission had jurisdiction over this and if approval from the Commission needed to be obtained in order to consummate -- or I should say I guess approve the transfer.

And so I know two sets of data requests were
given to us, and we've responded to those. And I
believe Mr. Long has conducted a, a review of the
financial records. And I believe that's the status of
this matter at this point. We haven't heard anything
further regarding the notice of transfer.

13 And I guess I would just suggest it's our 14 view that we don't think the Commission does have 15 jurisdiction over this matter. And if the -- I'll let 16 the Division speak, you know, what their position is 17 on that. But if they're in agreement, you know, I 18 would suggest that the Commission enter some type of 19 order on the docket just indicating that it does not 20 intend to assert jurisdiction over the transfer.

I think at this point with the work that Mr. Bowden has done I don't think anybody wants to see him removed from the Company. I don't think we want to undo the transaction. So I think if there are any other issues with the transfer I guess, you know,

1	we'll ask the Division to speak to that.
2	HEARING OFFICER: Ms. Schmid, does the
3	Division have a position on the transfer?
4	MS. SCHMID: The Division believes that the
5	transfer has been in the public interest and the
6	public is served by having the transfer consummated.
7	As to whether or not the Commission actually
8	has jurisdiction when the transfer is through a sale
9	of stock, I do not have a definitive answer on that.
10	May I have just one moment?
11	HEARING OFFICER: Sure.
12	(Pause.)
13	MS. SCHMID: Coming back. However, at this
14	point the Division will not say there is no
15	jurisdiction, but the Division sees no need to pursue
16	investigating the transfer further except as it may
17	pertain to rates in a future docket.
18	HEARING OFFICER: Thank you. Anyone else
19	want to address this question?
20	MS. ZINI: Sharon Zini. I don't have the
21	original CPCN here, and maybe Mark can address it.
22	But I do believe, if memory serves me correctly, on
23	this matter of jurisdiction the CPCN did state that
24	the Commission did have jurisdiction over any sale or
25	transfer of this Company to someone else.

1	I believe it was in the original part of the
2	dockets. And I may be incorrect, but I think there
3	was something in there as part of the condition for
4	having this business approved by the Commission.
5	MS. SCHMID: It has been quite some time
6	since I have read the 1991 order, but again, I believe
7	that the Division does not see a need to pursue the
8	transfer issue at this stage. With the caveat being
9	that things could well be looked at in a rate case.
10	MR. BRYNER: And I guess with that in mind,
11	when we filed the notice of transfer we didn't seek
12	any kind of request or approval from the Commission,
13	so I'm not sure that anything needs to be done in this
14	docket.
15	And I, and I guess
16	HEARING OFFICER: Do you
17	MR. BRYNER: what I believe would be the
18	best course of action if there are issues, I believe
19	those would come up in the, in the rate case when
20	we're looking at the proposed rates.
21	And I, I don't know if we need to put
22	something in the docket on the notice of transfer just
23	indicating that this transfer issue does not need to
24	be pursued independently any further.
25	HEARING OFFICER: Mr. Bryner, do you have a
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1	position on the CPCN and whether there's a
2	pre-approval requirement in that order?
3	MR. BRYNER: You know, I don't at this
4	moment, without having read through it looking for
5	that looking at that particular issue. I could
6	certainly do that. But without having read through it
7	yet I don't have an opinion.
8	I will just state that I think that the,
9	there are essentially three provisions that give the
10	Commission jurisdiction over transfers of public
11	utilities or their assets. And those are within
12	two are within the Public Utility Code,
13	Section 54-4-29, and also Section 30.
14	And then and I think those Section 29
15	refers to, let's see. The acquisition of assets by a
16	public utility. And the other, Section 30, pertains
17	to the acquisition of assets held by a public utility.
18	And then Commission Rule R746-401 also has reporting
19	requirements for the sale of certain public
20	utility-held assets that meet certain valuation
21	criteria.
22	And I don't think any of those circumstances
23	apply to this situation here. And so I think those
24	are the, the controlling provisions. But we're happy
25	to look at the Commission's prior order and see if
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there's anything further in that, but at this point I
don't have a comment on the order.
HEARING OFFICER: I'd like to ask,
Mr. Bryner, you and Ms. Schmid to, in ten days or so,
would that be enough time to just address by memo or
letter your position on whether there's a prior
Commission order that applies here?
Or if you have a different view, Ms. Schmid,
about the statutes and their meaning, if you'd inform
the Commission of the Division's positions there.
MS. SCHMID: Due to travel on government
business and a couple of other matters I will be
largely out of the office next week
HEARING OFFICER: Sure.
MS. SCHMID: and the beginning of the next
week.
HEARING OFFICER: What's a comfortable time
frame for you?
MS. SCHMID: Twenty days from today?
HEARING OFFICER: Sure. Sure.
MS. SCHMID: Thank you.
HEARING OFFICER: No problem. Anything else
on this matter?
Then let's turn to the notice of intent to
file a rate increase. Mr. Bryner, can you provide a
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1 status report for us on where the Company stands with 2 regard to that notice?

MR. BRYNER: Sure. As we know, Mountain Sewer Corporation is working on preparing a rate increase application that we will be filing soon. And we just want to thank the customers and everybody who's been involved for their patience. I know we've been planning this for a while.

9 Mr. Bowden has been doing everything he can 10 to get the service levels up so that -- so Mountain 11 Sewer Corporation can provide safe, reliable, and 12 adequate service. Which, you know, from our 13 understanding it sounds like he's achieved that.

And with that having been accomplished, now we're able to turn to the rate increase. And I know Mr. Bowden has been keeping the customers informed with some of the numbers and financials. Obviously we don't have everything completed yet.

But we do have enough information now that we can plan on providing a -- filing the rate increase within about 30 days. And so that's our time frame now, to have that filed by the beginning of April. HEARING OFFICER: Thank you. Any comment from any other party on that information? Or on this issue?

1	MR. BRYNER: Well, maybe if I could just give
2	a little further clarification about what our, what
3	our intent is. As we all know, the Company hasn't
4	raised rates since it was initially formed some
5	25 years ago, and a rate increase is necessary to
6	cover the current operational costs.
7	Because of the service levels when Mr. Bowden
8	took over there have been some necessary repairs and
9	corrections and facility upgrades that needed to be
10	made in order to continue to provide service and
11	address a lot of the issues that were raised in the
12	customers' complaint.
13	And those required up-front capital
14	expenditures, and those costs we will be seeking
15	through to recover through a special one-time
16	special assessment. So we will be filing the request
17	for the special assessment at the same time.
18	HEARING OFFICER: Thank you. Any comments
19	from Mrs. Zini.
20	MS. ZINI: Yes I have a question, please, for
21	the Court. What is the procedure for approving or
22	reviewing a request for a special assessment? We
23	understand the procedure on a rate case filing
24	request, but what are the steps that are involved in
25	considering the special assessment? Could the Court
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1 explain that or the Division, please?

2 HEARING OFFICER: Ms. Schmid, would you like3 to address that?

MS. SCHMID: As I understand it, the steps would be basically the same. There are issues with trying to recover costs incurred in a prior period and things like that. However, each case must be examined on an individual basis, and then testimony and other information presented to the Commission for its decision on an individual basis.

11 HEARING OFFICER: Thank you Ms. Schmid. 12 MS. ZINI: A question, please? Are you 13 saying that there would be hearings on a special 14 assessment, public hearings? And also, because the 15 Court had given us approval to be a part of the rate 16 case as far as reviewing records, et cetera because of 17 our complaint on the billing issues would we have the 18 same privilege extended to us for the special

19 assessment request?

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MS. SCHMID: It is my understanding that you would. Any rate increase requires a hearing. And I believe that it is likely a special assessment would be classified as a sort of rate increase.

MS. ZINI: Thank you.

MR. BRYNER: And if I could just say, you

1 know, we, we intend to give the customers, you know, 2 if there's any issues with the special assessment, you 3 know, we certainly anticipate letting them present 4 their opposition at a hearing.

5 But what we would like to do is, you know, 6 Mr. Bowden has been working with the customers, and 7 hopefully we can come to an agreement on a special 8 assessment. That the customers will understand it has 9 been necessary. But yeah, we certainly intend to, you 10 know, allow them the opportunity to speak up at a 11 hearing if there's any opposition.

12 I guess, you know, just one question now. Ι 13 know we don't have the numbers or we -- I don't know 14 what information specifically has been given to the 15 customers, but is there a sense of opposition to a 16 special assessment in principle?

17 MS. ZINI: My questions were just for 18 clarification, to understand -- we've never been 19 involved in a special assessment on a rate-tariffed 20 issue, so we wanted clarification and to understand 21 whether we would be given the same privileges we were 22 going to be given in the rate case. So my questions 23 were more for clarification's --24

MR. BRYNER: Sure.

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MS. ZINI: -- sake for all of the users.

1 Thanks.

2 MR. BRYNER: Right. Yeah. And that, you 3 know, to answer your question for clarification, yes, 4 the users would have the opportunity to respond to the 5 special assessment.

I guess just for Mr. Bowden's planning purposes our question then is, is there objection to levying a special assessment in principle? I know, you know, when we file it the numbers will give the details that the customers need, but what's the sense from the customers?

MR. ZINI: Well, in my view there are maybe some contentious issues centered around what Ms. Schmid mentioned is paying for things that occurred in the past, the customers, that's our concern about that.

17 We recognize clearly that Mr. Bowden has made 18 some investments in the business to get the service 19 levels up to where they are now and will continue to 20 do so. However, our concern is there's been some 21 costs that may be determined by us that are based on 22 previous malfeasance or nonfeasance in Mountain Sewer. 23 And theoretically the customers, through 24 their rate paying over the years, have paid for those

25 things to be fixed and maintained already once. They

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1	don't want to pay again. So that's a generalized
2	view. I mean, we can get down to specifics, and I
3	think that would be a good idea.
4	And we're not opposed to, to talking this
5	out. But there, there's certainly gonna be a reaction
6	to a special assessment in the rate case. And to what
7	level I, I can't predict. So just so you know that
8	that's what our thinking is.
9	MS. SCHMID: If I may add? While we're
10	discussing process, the Commission has adopted rules
11	and regulations which require the Company to file with
12	its rate case filing, the initial starting filing, a
13	great deal of information.
14	And there is a process of data requests and
15	things like that through which additional information
16	can be gleaned. It's a good process.
17	MR. ZINI: Okay.
18	HEARING OFFICER: Did you have a comment,
19	sir?
20	MR. ALLEN: I did. Do you want me to stand,
21	or?
22	HEARING OFFICER: Please do, and identify
23	yourself again.
24	MR. ALLEN: My name is Ray Allen. I'm an
25	owner at Lake Lakeside Resorts, but I'm also on the
	26

HOA board right there right now. And so when you talk
 about a special assessment, that gets paid by the HOA
 money.

So when we have 85 units, and depending on what the special assessment is per unit, that really is a big strain for us as we look forward and try to get all these -- I call it "herding cats," you know, when you have all these different owners in the Lakes to get it together and do that. So it is a big concern to us, a special assessment.

I guess my question is, is have you looked at
 being able to put it over years with a rate increase?
 MR. SMITH: Yes.

MR. ALLEN: That's, that's what I'm hoping. If you can do that it would be better for us, at least, on Lakeside. I -- somebody told me we had 165 or something people on the system, and we account for --

MR. SMITH: It's 128.

MR. ALLEN: Hundred and twenty-eight?

MR. SMITH: Yes.

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22 MR. ALLEN: And we account for 85 of them 23 with the Lakeside. So yeah, a special assessment is a 24 big deal for us. And if it comes in with the numbers 25 we talked about last fall when we had that meeting

1 we're gonna have to go back to people and say, Gosh 2 you guys, guess what? 3 So I'd rather have it spread out over time 4 and done that way with it. And I assume that's what 5 we would ask the Commission to help us with when 6 they're reviewing that kind of stuff. Is that 7 possible? HEARING OFFICER: Ms. Schmid? 8 9 MS. SCHMID: The regulatory process is a unique, challenging, and fulfilling process. When it 10 11 is done, rates and charges usually are ascribed to 12 individual customers, classes of customers. And 13 unless the HOA itself is a customer I, at this point, 14 do not know whether the HOA itself would be assessed. 15 My gut reaction, based on no research, is 16 that unless the HOA itself is a customer that the --17 MR. ALLEN: The HOA pays all of the sewer 18 fees for all of the people at Lakeside. So, I mean, whether we're a customer or we're all individual 19 20 customers --21 MS. SCHMID: Okay. 22 MR. ALLEN: -- we represent 85 out of a 120 --23 MS. SCHMID: Okay. And so it will go to the 24 25 individuals, and the, as I understand it, then the

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1	process of payment flows through the HOA.
2	MR. ALLEN: Then I have a power of attorney
3	with the individuals to talk for. So we're still
4	representing a goodly part of what's going on here.
5	MS. SCHMID: And it's important to hear from
6	everyone. It's very important. That's what makes a
7	process good.
8	MR. ALLEN: You're right, it is.
9	HEARING OFFICER: Thank you. Mr. Bryner?
10	MR. BRYNER: Yeah, that's been helpful. You
11	know, we, we appreciate, you know, understanding
12	people's concerns as we move forward on that. And,
13	you know, we will I know we're looking at doing
14	that type of arrangement, you know.
15	We'll, obviously we'll have to run through
16	the numbers and that will, you know, we will see what
17	the numbers are and, you know, the arrangement when we
18	file it by the beginning of April. But we appreciate
19	those concerns and we'll do what we can to make sure
20	that we do this in a way that the that it works for
21	the customers and works for the Company.
22	HEARING OFFICER: Mr. Bryner, could you
23	refresh all of us on the breakdown of the customer
24	groups of the 128 customers?
25	MR. BRYNER: Yeah.

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1	HEADING OFFICED, How many units are in each
	HEARING OFFICER: How many units are in each
2	project or each community?
3	MR. BRYNER: Yeah. Maybe Mr. Bowden would be
4	the best to speak to that, or. Do we have those
5	numbers?
6	MR. SMITH: I can try to find them.
7	MR. BRYNER: I can see if I have those.
8	I don't know that I have that information
9	handy in front of me. We could certainly get that to
10	the Commission if you need it at this point. But I
11	know that that would be included with the rate case
12	filing. That would be information that we would need
13	to include in that.
14	HEARING OFFICER: Thank you. Before we leave
15	the subject of the rate filing, and just to summarize
16	what I've heard and what I expect the process will be,
17	the Commission has rules that specify the kinds of
18	information and the level of information that a
19	Utility is required to present in order to
20	successfully seek a rate increase.
21	And that information will be presented
22	initially to the Commission, but also to the Division
23	and to each of the Complainants who are considered
24	who already have the status of intervenors in the rate
25	increase application.

1 And I think we made that clear at the last 2 conference, but just to emphasize. So any of those 3 who were part of the formal complaint process will 4 receive the cost justification information and the 5 Company's plan for recovery of those costs. 6 And that will begin a process of, the legal 7 term is "discovery," but of inquiring about the basis 8 for the costs. Examining work papers that, that 9 underlie the cost information or the rate recovery 10 proposal. 11 The Division will be evaluating this. The 12 intervenors are free to evaluate it. And at the 13 hearing all parties will be offered an opportunity to 14 present sworn testimony on those -- on the issues 15 raised in the application. 16 And that would include a proposal for an 17 assessment, if there is one, or any other form of cost 18 recovery from customers. So that's a general summary 19 of the process that's before us. Are there any 20 questions about that? Ms. Schmid? 21 MS. SCHMID: I have just one comment. Ιf 22 people have not intervened so far, when the rate case 23 is filed there will also be an opportunity for others 24 to intervene and join the process.

HEARING OFFICER: Thank you. Mr. Zini?

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1	MR. ZINI: Judge, we one thing we left out
2	when you first opened the proceedings was you
3	mentioned billing. And billing is part and parcel, we
4	think, of the rate case. In the filed complaint we've
5	included billing issues of irregularities, waivers,
6	failure to collect the money, and so forth that in the
7	long run would impact the financial health of Mountain
8	Sewer.
9	And, therefore, might become part of the rate
10	case that those things were not done properly or
11	booked properly into the accounting records. So I
12	just want to make it clear that we consider billing an
13	essential part of the, of the complaint.
14	And that has not been resolved, the issues
15	surrounding the billing irregularities and what
16	happened to all the money that was collected by
17	Mountain Sewer since its inception. So and this
18	does, again, impact
19	HEARING OFFICER: You're referring to
20	connection fees, for example?
21	MR. ZINI: Connection fees, standby fees,
22	whatever was supposed to be collected. And we feel
23	that many irregularities were encountered, even
24	without having access to all the records. Just within
25	our own group we found several irregularities, which
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1	we have documented and are in the complaint.
2	So we want to make sure that that doesn't
3	fall by the wayside. That we have serious complaints.
4	And how that will impact any rate case or assessment,
5	you know. And so we, so we need
6	HEARING OFFICER: You'll have an opportunity
7	to present information on that subject.
8	MR. ZINI: Okay, thank you.
9	MR. BRYNER: Mr. Clark?
10	HEARING OFFICER: Yeah.
11	MR. BRYNER: If I can respond to that?
12	HEARING OFFICER: Uh-huh.
13	MR. BRYNER: I think one of the questions we
14	asked at the beginning is, you know, what are where
15	do we go moving forward on the complaint. And from
16	the status reports we've had today it sounds like all
17	of the operational issues with the Company have been
18	resolved.
19	The complaint raised a number of systemic
20	issues. We know those were there. But Mr. Bowden has
21	done a great job of getting the operation of the
22	Company to the, to the state that it's in now where
23	the Company is able to provide safe, reliable, and
24	adequate service.
25	And the remaining issues in the complaint

appear to be the financial issues. You know, the
 questions about the billing. And I think those, as
 we've talked about, seem to be best addressed in the
 rate case.

And so I wonder if it wouldn't make more sense to enter some order dismissing the complaint but allowing -- but keeping -- allowing the customers to raise any of the billing and financial issues in the rate case, where those are best handled.

10 HEARING OFFICER: What are the positions of 11 the parties on that?

MR. ZINI: We'd have to think about that. Can we -- we don't have to answer right now, I hope, but I want to discuss it with the customers. You know, we've, we've gotta contact with them and see what they feel about it. But, you know, it's something we can talk about.

MR. BRYNER: Yeah. And --

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HEARING OFFICER: Let -- Mr. Bryner, let's approach that this way: After the rate case is filed we'll hold a scheduling conference to outline the schedule for filing testimony, rebuttal testimony. When we hold that conference I'd like to come back to this issue --

MR. ZINI: All right.

1	HEARING OFFICER: and hear from the
2	Division and customers as to whether or not the
3	complaint could be dismissed, with the financial
4	issues as they're raised in the rate-setting
5	application surviving and, in effect, flowing into
6	that proceeding.
7	MR. ZINI: Okay.
8	MS. ZINI: Thank you.
9	MR. ZINI: Okay, that's good.
10	MR. SMITH: Mr. Clark, just one comment.
11	HEARING OFFICER: Mr. Smith.
12	MR. SMITH: In preparing for these
13	proceedings it's important that Mountain Sewer have
14	some direction. And I don't know that this is the
15	forum today, but at least for those users on the
16	system it would be helpful to know.
17	There's, there's two competing issues: One
18	is, they would like to see the cost of these
19	proceedings be kept to a minimum because ultimately
20	they pay those costs. And the second thing is, so if
21	we could consolidate and simplify, that would
22	certainly be in everyone's best interest.
23	But we also look at when Mr. Catanzaro, the
24	former attorney, left
25	HEARING OFFICER: Former?
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1	MS. SCHMID: Owner.
2	MR. SMITH: The former owner of Mountain
3	Sewer. He left, I mean, it was a matter of days. He
4	announced he was gone, and he really did leave. He
5	didn't leave behind him a lot of documents.
6	Now, we can go through, through great
7	expense, we can reconstruct this entire thing, going
8	through banks, and subpoenaing documents, and records,
9	and bank statements, and checks, and put together a
10	very good accounting for what has happened in the
11	past.
12	But the way I see it, it's not relevant. And
13	we'll, we'll meet with them, but we can go through
14	that expense but it's gonna really run up the cost.
15	And so at some point some decisions need to be made to
16	start trimming the issues, because in the end what's
17	the payback?
18	I mean, when Ray Bowden took over it is what
19	it is. There was no money in the account. We had a
20	system that was dilapidated. And he's put that into
21	good working condition. He Mountain Sewer actually
22	borrowed the money to make those repairs, and it's a
23	debt of the sewer company. And so those things are
24	what I believe are the real relevant issues.
25	Now, the documents that we have read and
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1	studied, it was operated at a negative operating loss.						
2	I mean, at \$22 a month with 127 users there's really						
3	no room for misappropriation of funds. But if we need						
4	to get into that I just don't see the payback.						
5	And, you know, maybe this is for their						
6	benefit as well. But at some point if that becomes						
7	and remains an issue we're going to be spending an						
8	awful lot of money, and from a practical standpoint I						
9	just don't see payback.						
10	HEARING OFFICER: Yes. Please identify						
11	MR. BECK: I'd like to						
12	HEARING OFFICER: Please identify yourself						
13	and						
14	MR. BECK: My name is Jim Beck, I'm a user.						
15	But I that argument I don't think holds water here,						
16	sir. He has an obligation, if he's gonna buy a						
17	utility or any business, to do his due diligence.						
18	MR. ZINI: Absolutely.						
19	MR. BECK: That's his responsibility to do						
20	that. Now his attorney is saying, Well, if I've gotta						
21	go back and do all my due diligence now I'm gonna have						
22	the users pay for it. That's bassackwards to every						
23	business deal I've ever seen or ever been involved						
24	with.						
25	When I buy a business I have to pay for that						
	37						

1 up front. Then I have to recoup it, if I can, based 2 on what the business is doing. And to say that the 3 due diligence now is gonna be done after the fact at 4 our expense?

5 I, I assume that somebody can look at it and 6 say, That's a, that's a requirement beforehand. If he 7 left in two days that means it was a deal that went 8 over without a lot of information that was given or 9 transferred back and forth. If you're gonna do a deal 10 like that we were told before, in the meeting that we 11 had, that he bought -- he lent some money and the 12 interest rate was huge and that's just the way that it 13 happened.

So then if it's transferred you got a land transfer and you have a utility transfer. That apparently was done as a bundle deal in a couple of days. Now can they split those apart and say, We're going to determine what portion of that was utility purchase and which portion was a land purchase?

You know, this gets a little muddled. And the one thing I think we're concerned about is if he loads all of the costs into the Utility and then he goes and develops the land and makes a lot of money, those two things need to be bundled, not unbundled, in the purchase. Now, I don't know how you do that, and I
 don't know how you -- how the Commission does that.
 But those are the things I think that some of us are
 concerned about, is that we don't get left holding the
 bag and somebody else gets to make all the profit.

HEARING OFFICER: Any other comments on this?
MR. ZINI: Just one, Judge, is that there are
consequences to business decisions. And Mr. Bowden
explained to us that he bought this without doing an
examination of the properties and without doing the
due diligence, as Mr. Beck mentioned. And there are
consequences to that.

13 And it's my understanding -- and I could be 14 corrected if so -- that in a stock deal you buy all 15 the assets but you also get all the liabilities. And 16 I agree with Mr. Beck and I think most of the people 17 I've talked to that we don't feel that the ratepayers, 18 that have been paying rates to Mountain Sewer since 19 the 1980s, many of them, should assume the liability 20 for those past problems that occurred through 21 malfeasance or nonfeasance.

Even though you don't like to bring up the past, we want to look forward, the problem is is that these are intertwined. These costs may appear in there. And we just want ability to go through and

1 look at that and identify that and be able to rebut 2 that. And I think that's what Mr. Beck is saying and 3 the rest us feel. HEARING OFFICER: Ms. Schmid? 4 5 MS. SCHMID: A rate case provides an 6 excellent opportunity to look at things like that. 7 The Division does look at things like that. 8 With respect to a transaction including 9 assets and liabilities, there are almost infinite ways to structure transactions. And one has to look at the 10 11 individual transaction itself to see what was actually 12 conveyed and which obligations were undertaken. 13 MR. ZINI: Okay. 14 HEARING OFFICER: Any other comments here? 15 I don't have any specific guidance for you 16 and it wouldn't be proper for me to give any at this 17 stage, but I do have this observation: That in the 18 comments that have been made on the record there are a 19 number of complex factual issues that have been 20 alluded to, and some very important legal principles 21 that are related to the positions that the parties 22 have expressed regarding all of the financial affairs, 23 past and present, and how those will come to bear on 24 what will be just and reasonable rates for customers 25 of Mountain Sewer Company to pay going forward.

1	So my strong encouragement is for you to
2	continue what I think has been the trend to this
3	point: To have a lot of conversation about the facts
4	to understand each other's positions as well as you
5	can. And to recognize that through cooperation you're
6	likely to reach an outcome that's gonna be most
7	satisfactory.
8	And so I just encourage you to continue to,
9	to discuss in effect the settlement of the rate issues
10	that are presented in the, in the Company's notice of
11	intent and in that will be presented in the
12	application that will be filed in the next 30 days or
13	SO.
14	The Division will certainly facilitate and
15	participate in those conversations. Their experts
16	will be available to assist in the communication
17	process. And that will be a very valuable resource to
18	the other parties in this proceeding.
19	And I encourage you to use the Division
20	carefully and listen carefully to the representatives
21	of the Division as they perform their statutory role
22	as representatives of customers generally in this kind
23	of a rate matter. And their role in safeguarding the
24	capacity of the Utility to continue to provide
25	service.

1	And I with that observation I have really						
2	concluded what the Commission hoped to achieve through						
3	this conference today. But just to summarize, we're						
4	expecting a rate increase filing with the support that						
5	the Commission's rules call for within about 30 days.						
6	And that that will begin the process of examination of						
7	that information.						
8	And shortly after we receive that application						
9	we'll schedule a con or we'll provide notice the						
10	Commission will provide notice of a scheduling						
11	conference. And then we'll address the complaint						
12	again and its status, as well as the process for						
13	examining the rate increase application.						
14	And the other open item is within 20 days						
15	I'll hear from the Division, and the Company, and any						
16	other party that desires to present information to the						
17	Commission on their positions regarding the						
18	Commission's jurisdiction over the transfer of control						
19	that's involved.						
20	Anything						
21	MR. BRYNER: Mr. Clark?						
22	HEARING OFFICER: Yes, uh-huh.						
23	MR. BRYNER: Would it be easier to address						
24	that issue of the transfer instead of, you know,						
25	separate filings just address that at the next						
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1 scheduling conference? Or is the Commission wanting 2 something in writing? 3 HEARING OFFICER: It would -- I would ask that we -- that you provide it in writing, because I 4 5 don't expect that the scheduling conference will be on 6 the record. 7 MR. BRYNER: Okay. 8 HEARING OFFICER: Any other matters to consider before we adjourn? 9 Let me just add if -- Mr. Bryner, if by the 10 11 1st of April the Company does not intend to complete 12 its application by that date would you inform the Commission by letter of --13 14 MR. BRYNFR: Sure. 15 HEARING OFFICER: -- of that fact and then 16 the proposed schedule? 17 MR. BRYNER: Yes. Yeah, we'll do that. 18 HEARING OFFICER: Thank you. Anything else? 19 We're off the record and we'll be adjourned. 20 (The hearing was concluded at 11:03 a.m.) 21 22 * * * 23 * * * 24 * * * 25 * * *

1	CERTIFICATE
2	STATE OF UTAH)
3) ss. COUNTY OF SALT LAKE)
4	
5	This is to certify that the foregoing proceedings were taken before me, KELLY L. WILBURN, a Certified Shorthand Reporter and Registered Professional
6	Shorthand Reporter and Registered Professional Reporter in and for the State of Utah.
7	That the proceedings were reported by me in
8	stenotype and thereafter caused by me to be transcribed into typewriting And that a full true
9	stenotype and thereafter caused by me to be transcribed into typewriting. And that a full, true, and correct transcription of said proceedings so taken and transcribed is set forth in the foregoing pages,
10	numbered 1 through 43, inclusive.
11	I further certify that I am not of kin or otherwise associated with any of the parties to said
12	otherwise associated with any of the parties to said cause of action, and that I am not interested in the event thereof.
13	SIGNED ON THIS 28th DAY OF February, 2012.
14	
15	Kellv L. Wilburn, CSR, RPR
16	Kelly L. Wilburn, CSR, RPR Utah CSR No. 109582-7801
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	44

(02/23/12 - Martell vs. Mountain Sewer - 11-097-01, 02, 03)

	-	almostry 10-0	August	0.14 0.45 40.0
\$	Α	almost [1] - 40:9	August [1] - 15:15	9:14, 9:15, 10:2,
		amount [4] - 10:9,	available [1] - 41:16	15:15, 15:20, 16:22,
¢00 (41 07.0	A M (4) 2.1	11:2, 12:22, 14:1	aware [1] - 8:24	21:9, 21:16, 22:7,
\$22 [1] - 37:2	A.M [1] - 3:1	announced [1] - 36:4	awful [1] - 37:8	24:6, 25:17, 30:3,
•	a.m [1] - 43:20	answer [3] - 17:9,		33:20, 39:8
0	ability [1] - 39:25	25:3, 34:13	B	BOWDEN [10] - 9:13,
	able [5] - 12:7, 21:15,	anticipate [1] - 24:3		9:25, 10:4, 12:15,
01 [1] - 3:8	27:12, 33:23, 40:1	Anyway [1] - 12:3	bookflow w 5:25	12:19, 13:7, 13:11,
02 [1] - 3:10	Absolutely [2] - 8:21,	anyway [1] - 10:14	backflow [1] - 5:25	13:15, 14:7, 14:11
03 [1] - 3:12	37:18	apart [1] - 38:17	bag [1] - 39:5	Bowden's [1] - 25:6
	absolutely [1] - 7:10	apologize [1] - 7:23	bank [1] - 36:9	breakdown [1] -
1	access [2] - 6:3,	appear [2] - 34:1,	banks [1] - 36:8	29:23
	32:24	39:24	based [3] - 25:21,	bring [2] - 7:13,
	accomplished [1] -	appearances [1] -	28:15, 38:1	39:22
10:06 [1] - 3:1	21:14	4:1	Basin [2] - 8:9, 10:7	brought [1] - 3:9
11-097-01 [1] - 3:5	accomplishments	application [8] -	basis [5] - 6:20, 8:15,	Bryan Bryner [1] -
11-097-02 [1] - 3:5	[1] - 6:14	21:5, 30:25, 31:15,	23:8, 23:10, 31:7	5:1
11-097-03 [1] - 3:6	account [3] - 27:17,	35:5, 41:12, 42:8,	bassackwards [1] -	Bryner [9] - 9:6,
11:03 [1] - 43:20	27:22, 36:19	42:13, 43:12	37:22	15:7, 18:25, 20:4,
120 [1] - 28:23	accounting [2] -	applies [1] - 20:7	bear [1] - 40:23	20:25, 29:9, 29:22,
	32:11, 36:10	applies [1] - 20.7 apply [1] - 19:23	BECK [3] - 37:11,	34:19, 43:10
127 [1] - 37:2	achieve [1] - 42:2	appreciate [2] -	37:14, 37:19	BRYNER [24] - 5:1,
128 [2] - 27:19, 29:24	achieved [1] - 21:13	•••	Beck [3] - 39:11,	9:8, 15:8, 18:10,
165 [1] - 27:16	acquisition [2] -	29:11, 29:18	39:16, 40:2	18:17, 19:3, 21:3,
1980s [1] - 39:19	19:15, 19:17	approach [1] - 34:20	become [1] - 32:9	22:1, 23:25, 24:24,
1991 [1] - 18:6	action [2] - 8:5,	approval [5] - 15:23,	becomes [1] - 37:6	25:2, 29:10, 29:25,
1st [1] - 43:11	18:18	16:4, 18:12, 19:2,	bed [1] - 14:21	30:3, 30:7, 33:9,
	activity [1] - 8:8	23:15	beforehand [1] -	33:11, 33:13, 34:18,
2	add [3] - 7:8, 26:9,	approve [1] - 16:6	38:6	42:21, 42:23, 43:7,
	•••	approved [1] - 18:4	begin [4] - 4:1, 9:16,	43:14, 43:17
00 ··· 40·14	43:10	approving [1] -	31:6, 42:6	
20 [1] - 42:14	additional [1] - 26:15	22:21	beginning [4] -	bundle [1] - 38:16 bundled [1] - 38:24
2012 [1] - 3:1	address [15] - 4:17,	April [3] - 21:22,		
23 [1] - 3:1	5:15, 7:6, 9:7, 11:25,	29:18, 43:11	20:15, 21:22, 29:18,	business [8] - 18:4,
25 [1] - 22:5	12:7, 13:25, 17:19,	area [4] - 4:5, 4:6,	33:14	20:12, 25:18, 37:17,
29 [1] - 19:14	17:21, 20:5, 22:11,	12:14, 14:24	behind [2] - 7:2, 36:5	37:23, 37:25, 38:2,
	23:3, 42:11, 42:23,	areas [1] - 9:2	believes [1] - 17:4	39:8
3	42:25	argument [1] - 37:15	benefit [1] - 37:6	buy [3] - 37:16,
	addressed [1] - 34:3	arrangement [2] -	best [5] - 18:18,	37:25, 39:14
20 40:42 40:40	adequate [3] - 13:10,	29:14, 29:17	30:4, 34:3, 34:9,	
30 [5] - 19:13, 19:16,	21:12, 33:24	ascribed [1] - 28:11	35:22	C
21:21, 41:12, 42:5	adjacent [1] - 12:13	assert [1] - 16:20	better [2] - 6:24,	
4	adjourn [1] - 43:9	assessed [1] - 28:14	27:15	00000itutu 41:24
4	adjourned [1] -	assessment [20] -	big [4] - 12:21, 27:6,	capacity [1] - 41:24
	43:19	22:16, 22:17, 22:22,	27:9, 27:24	capital [1] - 22:13
4,000-gallon [1] - 8:7	adopted [1] - 26:10	22:25, 23:14, 23:19,	Bill Duncan [1] -	care [3] - 12:3, 12:7,
Here Annoulil - 0.1	affairs [1] - 40:22	23:22, 24:2, 24:8,	5:10	14:18
5	ago [2] - 5:16, 22:5	24:16, 24:19, 25:5,	billing [9] - 5:21,	carefully [2] - 41:20
J	agree [1] - 39:16	25:8, 26:6, 27:2, 27:5,	23:17, 32:3, 32:5,	case [1] - 23:7
	agreement [2] -	27:10, 27:23, 31:17,	32:12, 32:15, 34:2,	Catanzaro [2] -
50 [1] - 13:6	16:17, 24:7	33:4	34:8	15:19, 35:23
54-4-29 [1] - 19:13	ahead [3] - 11:13,	assets [6] - 19:11,	blockages [1] - 8:10	cats [1] - 27:7
	12:19, 15:7	19:15, 19:17, 19:20,	board [2] - 6:17, 27:1	caveat [1] - 18:8
6	ALLEN [9] - 26:20,		Bob Kimball [2] -	centered [1] - 25:13
~	26:24, 27:14, 27:20,	39:15, 40:9	4:21, 7:7	central [1] - 5:21
	27:22, 28:17, 28:22,	assist [1] - 41:16	booked [1] - 32:11	certain [2] - 19:19,
60 [1] - 13:6		assume [4] - 14:9,	borrowed [1] - 36:22	19:20
	29:2, 29:8	28:4, 38:5, 39:19		certainly [7] - 19:6,
8	alleviate [2] - 11:22,	attention [1] - 8:4	bottom [1] - 10:11	24:3, 24:9, 26:5, 30:9,
-	12:8	attorney [5] - 5:2,	bought [2] - 38:11,	35:22, 41:14
	allow [1] - 24:10	5:3, 29:2, 35:24,	39:9	challenging [1] -
85 [4] - 4:22, 27:4,	allowing [2] - 34:7	37:20	Bowden [19] - 6:9,	
85 [4] - 4:22, 27:4, 27:22, 28:22	allowing [2] - 34:7 alluded [1] - 40:20	37:20 Attorney [1] - 5:8	6:23, 7:5, 8:23, 9:9,	28:10 change [1] - 13:25

Kelly L. Wilburn, CSR, RPR DepomaxMerit

changes [1] - 11:7	33:17, 33:22, 33:23,	17:6	date [2] - 8:2, 43:12	18:2
charges [1] - 28:11	40:25, 42:15, 43:11	contact [1] - 34:15	David Clark [1] -	documented [1] -
checks [1] - 36:9	Company's [2] -	contentious [1] -	3:14	33:1
circumstances [1] -	31:5, 41:10	25:13	days [9] - 20:4,	documents [3] -
19:22	company's [1] - 12:2	context [1] - 9:16	20:19, 21:21, 36:3,	36:5, 36:8, 36:25
clarification [4] -	competing [1] -	continue [5] - 22:10,	38:7, 38:17, 41:12,	Dominick Guida [2]
22:2, 24:18, 24:20,	35:17	25:19, 41:2, 41:8,	42:5, 42:14	- 7:14, 7:22
25:3	complainant [1] -	41:24	deal [8] - 7:3, 26:13,	done [10] - 7:5, 8:14,
clarification's [1] -	4:19	continuing [1] - 9:23	27:24, 37:23, 38:7,	16:22, 18:13, 28:4,
24:23	Complainants [5] -	control [1] - 42:18	38:9, 38:16, 39:14	28:11, 32:10, 33:21,
Clark [3] - 33:9,	4:2, 4:12, 4:15, 9:22,	controlling [1] -	debt [1] - 36:23	38:3, 38:16
35:10, 42:21	30:23	19:24	decided [1] - 11:13	down [13] - 8:16,
classes [1] - 28:12	complaint [19] - 3:8,	conversation [1] -	decision [1] - 23:10	10:6, 10:10, 10:17,
classified [1] - 23:23	4:10, 4:12, 5:21, 6:20,	41:3	decisions [2] -	10:21, 11:5, 11:8,
clean [1] - 12:20	9:19, 9:24, 22:12,	conversations [1] -	36:15, 39:8	12:9, 12:16, 12:22,
clear [2] - 31:1,	23:17, 31:3, 32:4,	41:15	definite [1] - 6:7	14:1, 14:11, 26:2
32:12	32:13, 33:1, 33:15,	conveyed [1] - 40:12	definitive [1] - 17:9	drain [3] - 12:13,
	33:19, 33:25, 34:6,	cooperation [1] -	deployed [1] - 8:6	12:15, 13:4
clearly [1] - 25:17	35:3, 42:11			drain's [1] - 12:21
clogged [1] - 12:17	complaints [1] - 33:3	41:5	designated [1] - 3:15	drainage [1] - 5:23
Code [1] - 19:12		corporation [1] - 3:9	desires [2] - 9:22,	• • •
collect [1] - 32:6	complete [1] - 43:11	correct [1] - 4:10	42:16	drains [8] - 8:11,
collected [2] - 32:16,	completed [3] -	corrected [1] - 39:14	detail [1] - 9:10	12:24, 13:10, 13:24,
32:22	11:15, 15:21, 21:18	corrections [1] -	details [1] - 25:10	14:4, 14:5, 14:6,
comfortable [1] -	complex [1] - 40:19	22:9	determine [3] - 9:19,	14:19
20:17	con [1] - 42:9	correctly [1] - 17:22	9:22, 38:18	draw [1] - 13:9
Coming [1] - 17:13	concern [3] - 25:16,	cost [5] - 31:4, 31:9,	determined [1] -	Due [1] - 20:11
coming [5] - 10:6,	25:20, 27:10	31:17, 35:18, 36:14	25:21	due [4] - 37:17,
10:17, 10:21, 11:5,	concerned [2] -	costs [9] - 22:6,	develops [1] - 38:23	37:21, 38:3, 39:11
	38:21, 39:4			duly [1] - 3:4
11:8		22:14, 23:6, 25:21,	different [2] - 20:8,	
commenced [1] -	concerns [2] - 29:12,	31:5, 31:8, 35:20,	27:8	dump [4] - 6:19,
15:10	29:19	38:22, 39:24	dilapidated [1] -	6:25, 11:16, 12:1
comment [5] - 20:2,	concluded [2] - 42:2,	county [2] - 10:14,	36:20	dumped [1] - 6:21
21:23, 26:18, 31:21,	43:20	14:5	diligence [4] - 37:17,	
35:10	condition [2] - 18:3,	couple [3] - 11:4,	37:21, 38:3, 39:11	E
comments [6] - 9:17,	36:21	20:12, 38:16	direction [1] - 35:14	
14:24, 22:18, 39:6,	conditions [2] - 8:3,	course [1] - 18:18	discovery [2] - 9:5,	
40:14, 40:18	8:24	cover [1] - 22:6	31:7	early [2] - 8:15,
	conducted [1] - 16:9	covered [1] - 13:16		10:24
Commission [27] -			discuss [2] - 34:14,	easier [1] - 42:23
3:18, 15:23, 15:25,	conference [13] -	CPCN [3] - 17:21,	41:9	effect [2] - 35:5, 41:9
16:3, 16:4, 16:14,	3:4, 3:16, 3:17, 3:20,	17:23, 19:1	discussing [1] -	effort [2] - 11:18,
16:18, 17:7, 17:24,	3:25, 5:16, 31:2,	criteria [1] - 19:21	26:10	11:22
18:4, 18:12, 19:10,	34:21, 34:23, 42:3,	current [1] - 22:6	discussion [1] - 5:13	
19:18, 20:7, 20:10,	42:11, 43:1, 43:5	customer [7] - 4:5,	dismissed [1] - 35:3	eight [2] - 10:19,
23:9, 26:10, 28:5,	connection [1] -	4:7, 7:11, 28:13,	dismissing [1] - 34:6	27:20
30:10, 30:17, 30:22,	32:20	28:16, 28:19, 29:23	divert [2] - 10:25,	element [1] - 9:7
39:2, 42:2, 42:10,	Connection [1] -	customers [24] - 3:9,	11:5	emphasize [1] - 31:2
42:17, 43:1, 43:13	32:21	4:9, 15:24, 21:6,		encountered [1] -
Commission's [3] -	consequences [2] -		diverted [1] - 11:9	32:23
	•	21:16, 24:1, 24:6,	Division [17] - 16:2,	encourage [2] - 41:8,
19:25, 42:5, 42:18	39:8, 39:12	24:8, 24:15, 25:10,	16:16, 17:1, 17:3,	41:19
committee [1] - 6:16	consider [2] - 32:12,	25:11, 25:15, 25:23,	17:4, 17:14, 17:15,	encouragement [1] -
communication [2] -	43:9	28:12, 28:20, 29:21,	18:7, 23:1, 30:22,	41:1
6:8, 41:16	considered [1] -	29:24, 31:18, 34:7,	31:11, 35:2, 40:7,	
community [1] - 30:2	30:23	34:14, 35:2, 40:24,	41:14, 41:19, 41:21,	end [1] - 36:16
compaction [1] -	considering [1] -	41:22	42:15	ending [3] - 3:8,
11:14	22:25	customers' [1] -	Division of Public	3:10, 3:12
company [4] - 14:18,	consolidate [1] -	22:12	Utilities [1] - 5:9	ensure [1] - 8:10
15:12, 15:17, 36:23	35:21			enter [2] - 16:18,
		_	Division's [1] - 20:10	34:6
Company [17] - 3:22,	consummate [1] -	D	docket [5] - 15:10,	entire [1] - 36:7
4:25, 5:2, 5:4, 5:5,	16:5		16:19, 17:17, 18:14,	essential [1] - 32:13
		1	18:22	
16:23, 17:25, 21:1,	consummated [4] -	data requests m.	10.22	accontially (4) 10:0
	15:2, 15:9, 15:16,	data requests [2] - 16:7, 26:14	dockets [2] - 3:5,	essentially [1] - 19:9

			1	
et cetera [1] - 23:16	21:20, 22:16, 22:23,	government [1] -	help [1] - 28:5	inform [2] - 20:9,
	26:12, 30:12, 30:15,	20:11	-	43:12
evaluate [1] - 31:12			helpful [3] - 10:3,	
evaluating [1] -	34:22, 42:4	gravity [2] - 11:19,	29:10, 35:16	information [21] -
31:11	filings [1] - 42:25	12:2	herding [1] - 27:7	5:18, 7:13, 10:2,
evidently [1] - 13:10	financial [6] - 16:10,	great [6] - 6:10, 7:3,	highway [3] - 8:10,	12:11, 21:19, 21:24,
exactly [1] - 6:24	32:7, 34:1, 34:8, 35:3,	8:4, 26:13, 33:21,	12:16, 14:8	23:9, 24:14, 26:13,
examination [2] -	40:22	36:6	HOA [7] - 27:1, 27:2,	26:15, 30:8, 30:12,
39:10, 42:6	financials [1] - 21:17	group [1] - 32:25	28:13, 28:14, 28:16,	30:18, 30:21, 31:4,
examined [1] - 23:7	fine [1] - 7:10	groups [1] - 29:24	28:17, 29:1	31:9, 33:7, 38:8, 42:7,
Examining [1] - 31:8	first [2] - 5:14, 32:2	guess [11] - 11:10,	hold [2] - 34:21,	42:16
examining [1] -	fix [1] - 13:21	15:9, 16:6, 16:13,	34:23	informed [2] - 6:10,
42:13	fixed [1] - 25:25	16:25, 18:10, 18:15,	holding [1] - 39:4	21:16
			•••	initial [1] - 26:12
example [1] - 32:20	flowing [1] - 35:5	24:12, 25:6, 27:11,	holds [1] - 37:15	
excellent [1] - 40:6	flows [1] - 29:1	28:2	holes [4] - 10:19,	inquiring [1] - 31:7
except [1] - 17:16	form [1] - 31:17	GUIDA [4] - 7:22,	13:13, 13:19	inquiry [1] - 10:1
expect [2] - 30:16,	formal [2] - 3:8, 31:3	7:24, 8:1, 8:21	homeowners [1] -	inspection [1] - 9:1
43:5	formed [1] - 22:4	Guida [2] - 7:23, 7:24	4:22	instance [1] - 8:2
expecting [1] - 42:4	former [2] - 35:24,	guidance [1] - 40:15	hope [1] - 34:13	instead [1] - 42:24
expenditures [1] -	36:2	gut [1] - 28:15	hoped [1] - 42:2	instructive [1] - 9:9
22:14	Former [1] - 35:25	guys [2] - 10:24,	hopefully [1] - 24:7	integrity [1] - 5:22
expense [3] - 36:7,	forth [2] - 32:6, 38:9	28:2	hoping [1] - 27:14	intend [4] - 16:20,
36:14, 38:4	forum [1] - 35:15		huge [1] - 38:12	24:1, 24:9, 43:11
experts [1] - 41:15	forward [5] - 27:6,	Н	Hundred [1] - 27:20	intent [1] - 22:3
explain [5] - 6:24,	,			interaction [1] - 6:8
9:9, 9:12, 9:16, 23:1	29:12, 33:15, 39:23, 40:25		I	interest [2] - 35:22,
		handle [1] - 12:21		- 38:12
explained [1] - 39:9	frame [2] - 20:18,	handled [2] - 8:11,		
expressed [1] -	21:21	34:9	idea [1] - 26:3	interested [1] - 15:12
40:22	free [1] - 31:12	handy [1] - 30:9	identified [1] - 4:15	intersection [1] - 8:9
extended [1] - 23:18	front [3] - 22:13,	happy [1] - 19:24	identify [4] - 26:22,	intertwined [1] -
extra [1] - 11:10	30:9, 38:1	health [1] - 32:7	-	39:24
			3/10 3/12 401	
	fulfilling [1] - 28:10		37:10, 37:12, 40:1	intervene [1] - 31:24
F	funds [1] - 37:3	hear [4] - 5:20, 29:5,	impact [3] - 32:7,	intervened [1] -
F	-	hear [4] - 5:20, 29:5, 35:1, 42:15	impact [3] - 32:7, 32:18, 33:4	intervened [1] - 31:22
	funds [1] - 37:3	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5,	intervened [1] -
facilitate [1] - 41:14	funds [1] - 37:3 future [7] - 6:15,	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20	intervened [1] - 31:22
facilitate [1] - 41:14 facilities [2] - 6:19,	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24,	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] -	intervened [1] - 31:22 intervenors [2] -
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19,	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24,	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] -	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] -
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2,	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2,	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20 general [2] - 12:14, 31:18	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 invite [1] - 5:18 involved [5] - 21:7,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20 general [2] - 12:14,	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3 factual [1] - 40:19	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20 general [2] - 12:14, 31:18	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13,	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19
facilitate [1] - 41:14 $facilities [2] - 6:19,$ 7:14 $facility [2] - 8:19,$ 22:9 $fact [4] - 13:9, 15:2,$ 38:3, 43:15 $facts [1] - 41:3$ $factual [1] - 40:19$ $failure [1] - 32:6$		hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] -
	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20 general [2] - 12:14, 31:18 General's [1] - 5:8 generalized [1] -	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 included [2] - 30:11,</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23,
facilitate [1] - 41:14 $facilities [2] - 6:19,$ 7:14 $facility [2] - 8:19,$ 22:9 $fact [4] - 13:9, 15:2,$ 38:3, 43:15 $facts [1] - 41:3$ $factual [1] - 40:19$ $failure [1] - 32:6$ $fall [2] - 27:25, 33:3$ $familiar [1] - 7:15$ $far [2] - 23:16, 31:22$	funds [1] - 37:3 $future [7] - 6:15,$ $11:23, 13:15, 13:24,$ $14:2, 14:20, 17:17$ G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ $31:18$ $General's [1] - 5:8$ $generalized [1] - 26:1$ $generally [1] - 41:22$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 included [2] - 30:11, 32:5 including [1] - 40:8</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25
facilitate [1] - 41:14 $facilities [2] - 6:19,$ 7:14 $facility [2] - 8:19,$ 22:9 $fact [4] - 13:9, 15:2,$ 38:3, 43:15 $facts [1] - 41:3$ $factual [1] - 40:19$ $failure [1] - 32:6$ $fall [2] - 27:25, 33:3$ $familiar [1] - 7:15$ $far [2] - 23:16, 31:22$ $FEBRUARY [1] - 3:1$	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20 general [2] - 12:14, 31:18 General's [1] - 5:8 generalized [1] - 26:1	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8,
$ \begin{array}{c} \textbf{facilitate} \ [1] - 41:14 \\ \textbf{facilities} \ [2] - 6:19, \\ 7:14 \\ \textbf{facility} \ [2] - 8:19, \\ 22:9 \\ \textbf{fact} \ [4] - 13:9, 15:2, \\ 38:3, 43:15 \\ \textbf{facts} \ [1] - 41:3 \\ \textbf{factual} \ [1] - 40:19 \\ \textbf{failure} \ [1] - 32:6 \\ \textbf{fall} \ [2] - 27:25, 33:3 \\ \textbf{familiar} \ [1] - 7:15 \\ \textbf{far} \ [2] - 23:16, 31:22 \\ \textbf{FEBRUARY} \ [1] - 3:1 \\ \textbf{feeds} \ [2] - 11:19, \\ \end{array} $	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20 general [2] - 12:14, 31:18 General's [1] - 5:8 generalized [1] - 26:1 generally [1] - 41:22 gentleman [1] - 10:7 given [6] - 16:8,	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25,
$ \begin{array}{c} \textbf{facilitate} \ [1] - 41:14 \\ \textbf{facilities} \ [2] - 6:19, \\ 7:14 \\ \textbf{facility} \ [2] - 8:19, \\ 22:9 \\ \textbf{fact} \ [4] - 13:9, 15:2, \\ 38:3, 43:15 \\ \textbf{facts} \ [1] - 41:3 \\ \textbf{factual} \ [1] - 40:19 \\ \textbf{failure} \ [1] - 32:6 \\ \textbf{fall} \ [2] - 27:25, 33:3 \\ \textbf{familiar} \ [1] - 7:15 \\ \textbf{far} \ [2] - 23:16, 31:22 \\ \textbf{FEBRUARY} \ [1] - 3:1 \\ \textbf{feeds} \ [2] - 11:19, \\ 12:2 \\ \end{array} $	funds [1] - 37:3 $future [7] - 6:15,$ 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ 31:18 $General's [1] - 5:8$ $generalized [1] - 26:1$ $generally [1] - 41:22$ $gentleman [1] - 10:7$ $given [6] - 16:8,$ $23:15, 24:14, 24:21,$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7,
$\begin{array}{c} \textbf{facilitate} \ [1] - 41:14 \\ \textbf{facilities} \ [2] - 6:19, \\ 7:14 \\ \textbf{facility} \ [2] - 8:19, \\ 22:9 \\ \textbf{fact} \ [4] - 13:9, 15:2, \\ 38:3, 43:15 \\ \textbf{facts} \ [1] - 41:3 \\ \textbf{factual} \ [1] - 40:19 \\ \textbf{failure} \ [1] - 32:6 \\ \textbf{fall} \ [2] - 27:25, 33:3 \\ \textbf{familiar} \ [1] - 7:15 \\ \textbf{far} \ [2] - 23:16, 31:22 \\ \textbf{FEBRUARY} \ [1] - 3:1 \\ \textbf{feeds} \ [2] - 11:19, \\ 12:2 \\ \textbf{fees} \ [3] - 28:18, \\ \end{array}$	funds [1] - 37:3 $future [7] - 6:15,$ $11:23, 13:15, 13:24,$ $14:2, 14:20, 17:17$ G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ $31:18$ $General's [1] - 5:8$ $generalized [1] - 26:1$ $generally [1] - 41:22$ $gentleman [1] - 10:7$ $given [6] - 16:8,$ $23:15, 24:14, 24:21,$ $24:22, 38:8$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] -	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7, 42:24
$ \begin{array}{c} \textbf{facilitate} \ [1] - 41:14 \\ \textbf{facilities} \ [2] - 6:19, \\ 7:14 \\ \textbf{facility} \ [2] - 8:19, \\ 22:9 \\ \textbf{fact} \ [4] - 13:9, 15:2, \\ 38:3, 43:15 \\ \textbf{facts} \ [1] - 41:3 \\ \textbf{factual} \ [1] - 40:19 \\ \textbf{failure} \ [1] - 32:6 \\ \textbf{fall} \ [2] - 27:25, 33:3 \\ \textbf{familiar} \ [1] - 7:15 \\ \textbf{far} \ [2] - 23:16, 31:22 \\ \textbf{FEBRUARY} \ [1] - 3:1 \\ \textbf{feeds} \ [2] - 11:19, \\ 12:2 \\ \textbf{fees} \ [3] - 28:18, \\ 32:20, 32:21 \\ \end{array} $	funds [1] - 37:3 $future [7] - 6:15,$ $11:23, 13:15, 13:24,$ $14:2, 14:20, 17:17$ G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ $31:18$ $General's [1] - 5:8$ $generalized [1] -$ $26:1$ $generally [1] - 41:22$ $gentleman [1] - 10:7$ $given [6] - 16:8,$ $23:15, 24:14, 24:21,$ $24:22, 38:8$ $gleaned [1] - 26:16$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 32:17 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7, 42:24 issues [26] - 5:21,
	funds [1] - 37:3 $future [7] - 6:15,$ $11:23, 13:15, 13:24,$ $14:2, 14:20, 17:17$ G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ $31:18$ $General's [1] - 5:8$ $generalized [1] - 26:1$ $generally [1] - 41:22$ $gentleman [1] - 10:7$ $given [6] - 16:8,$ $23:15, 24:14, 24:21,$ $24:22, 38:8$ $gleaned [1] - 26:16$ $gonna [12] - 9:21,$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 32:17 incident [1] - 32:17 incident [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7, 42:24 issues [26] - 5:21, 7:9, 9:2, 9:20, 14:19,
$ \begin{array}{c} \textbf{facilitate} [1] - 41:14 \\ \textbf{facilities} [2] - 6:19, \\ 7:14 \\ \textbf{facility} [2] - 8:19, \\ 22:9 \\ \textbf{fact} [4] - 13:9, 15:2, \\ 38:3, 43:15 \\ \textbf{facts} [1] - 41:3 \\ \textbf{facts} [1] - 40:19 \\ \textbf{failure} [1] - 40:19 \\ \textbf{failure} [1] - 32:6 \\ \textbf{fall} [2] - 27:25, 33:3 \\ \textbf{familiar} [1] - 7:15 \\ \textbf{far} [2] - 23:16, 31:22 \\ \textbf{FEBRUARY} [1] - 3:1 \\ \textbf{feeds} [2] - 11:19, \\ 12:2 \\ \textbf{fees} [3] - 28:18, \\ 32:20, 32:21 \\ \textbf{feet} [1] - 13:6 \\ \textbf{few} [1] - 5:12 \\ \end{array} $	funds [1] - 37:3 $future [7] - 6:15,$ $11:23, 13:15, 13:24,$ $14:2, 14:20, 17:17$ G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ $31:18$ $General's [1] - 5:8$ $generalized [1] -$ $26:1$ $generally [1] - 41:22$ $gentleman [1] - 10:7$ $given [6] - 16:8,$ $23:15, 24:14, 24:21,$ $24:22, 38:8$ $gleaned [1] - 26:16$ $gonna [12] - 9:21,$ $13:16, 13:25, 26:5,$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12,	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 32:17 incident [1] - 32:17 incident [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18 indicating [3] -	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7, 42:24 issues [26] - 5:21, 7:9, 9:2, 9:20, 14:19, 16:25, 18:18, 22:11,
	funds [1] - 37:3 $future [7] - 6:15,$ $11:23, 13:15, 13:24,$ $14:2, 14:20, 17:17$ G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ $31:18$ $General's [1] - 5:8$ $generalized [1] -$ $26:1$ $generally [1] - 41:22$ $gentleman [1] - 10:7$ $given [6] - 16:8,$ $23:15, 24:14, 24:21,$ $24:22, 38:8$ $gleaned [1] - 26:16$ $gonna [12] - 9:21,$ $13:16, 13:25, 26:5,$ $28:1, 36:14, 37:16,$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12, 34:10, 34:19, 35:1, 35:11, 35:25, 37:10,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18 indicating [3] - 15:17, 16:19, 18:23</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7, 42:24 issues [26] - 5:21, 7:9, 9:2, 9:20, 14:19, 16:25, 18:18, 22:11, 23:5, 23:17, 24:2,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3 factual [1] - 40:19 failure [1] - 32:6 fall [2] - 27:25, 33:3 familiar [1] - 7:15 far [2] - 23:16, 31:22 FEBRUARY [1] - 3:1 feeds [2] - 11:19, 12:2 fees [3] - 28:18, 32:20, 32:21 feet [1] - 13:6 few [1] - 5:12 file [5] - 3:23, 20:25, 25:9, 26:11, 29:18	funds [1] - 37:3 $future [7] - 6:15,$ $11:23, 13:15, 13:24,$ $14:2, 14:20, 17:17$ G G $G-u-i-d-a [1] - 7:24$ $gas [1] - 10:20$ $general [2] - 12:14,$ $31:18$ $General's [1] - 5:8$ $generalized [1] - 26:11$ $generally [1] - 41:22$ $gentleman [1] - 10:7$ $given [6] - 16:8,$ $23:15, 24:14, 24:21,$ $24:22, 38:8$ $gleaned [1] - 26:16$ $gonna [12] - 9:21,$ $13:16, 13:25, 26:5,$ $28:1, 36:14, 37:16,$ $37:21, 38:3, 38:9,$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12, 34:10, 34:19, 35:1, 35:11, 35:25, 37:10, 37:12, 39:6, 40:4,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18 indicating [3] - 15:17, 16:19, 18:23 individual [5] - 23:8,</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7, 42:24 issues [26] - 5:21, 7:9, 9:2, 9:20, 14:19, 16:25, 18:18, 22:11, 23:5, 23:17, 24:2, 25:13, 31:14, 32:5,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3 factual [1] - 40:19 failure [1] - 32:6 fall [2] - 27:25, 33:3 familiar [1] - 7:15 far [2] - 23:16, 31:22 FEBRUARY [1] - 3:1 feeds [2] - 11:19, 12:2 fees [3] - 28:18, 32:20, 32:21 feet [1] - 13:6 few [1] - 5:12 file [5] - 3:23, 20:25, 25:9, 26:11, 29:18 filed [11] - 3:23, 15:9,	funds [1] - 37:3 future [7] - 6:15, 11:23, 13:15, 13:24, 14:2, 14:20, 17:17 G G-u-i-d-a [1] - 7:24 gas [1] - 10:20 general [2] - 12:14, 31:18 General's [1] - 5:8 generalized [1] - 26:1 generalized [1] - 26:1 generally [1] - 41:22 gentleman [1] - 10:7 given [6] - 16:8, 23:15, 24:14, 24:21, 24:22, 38:8 gleaned [1] - 26:16 gonna [12] - 9:21, 13:16, 13:25, 26:5, 28:1, 36:14, 37:16, 37:21, 38:3, 38:9, 41:6	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12, 34:10, 34:19, 35:1, 35:11, 35:25, 37:10, 37:12, 39:6, 40:4, 40:14, 42:22, 43:3,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18 indicating [3] - 15:17, 16:19, 18:23 individual [5] - 23:8, 23:10, 28:12, 28:19,</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, 31:12 introduce [1] - 4:3 investigating [1] - 17:16 investments [1] - 25:18 invite [1] - 5:18 involved [5] - 21:7, 22:24, 24:19, 37:23, 42:19 irregularities [4] - 32:5, 32:15, 32:23, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, 21:25, 24:20, 34:24, 37:7, 42:24 issues [26] - 5:21, 7:9, 9:2, 9:20, 14:19, 16:25, 18:18, 22:11, 23:5, 23:17, 24:2, 25:13, 31:14, 32:5, 32:14, 33:17, 33:20,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3 factual [1] - 40:19 failure [1] - 32:6 fall [2] - 27:25, 33:3 familiar [1] - 7:15 far [2] - 23:16, 31:22 FEBRUARY [1] - 3:1 feeds [2] - 11:19, 12:2 fees [3] - 28:18, 32:20, 32:21 feet [1] - 13:6 few [1] - 5:12 file [5] - 3:23, 20:25, 25:9, 26:11, 29:18 filed [11] - 3:23, 15:9, 15:10, 15:16, 15:25,	$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12, 34:10, 34:19, 35:1, 35:11, 35:25, 37:10, 37:12, 39:6, 40:4, 40:14, 42:22, 43:3, 43:8, 43:15, 43:18	$\begin{array}{r} \mbox{impact [3] - 32:7,} \\ 32:18, 33:4 \\ \mbox{important [4] - 29:5,} \\ 29:6, 35:13, 40:20 \\ \mbox{improvement [1] -} \\ 6:7 \\ \mbox{improvement [1] -} \\ 13:23 \\ \mbox{inception [1] - 32:17} \\ \mbox{incident [1] - 11:24} \\ \mbox{incident [1] - 12:24} \\ \mbox{incident [1] - 12:24} \\ \mbox{include [2] - 30:13,} \\ \mbox{31:16} \\ \mbox{include [2] - 30:11,} \\ \mbox{32:5} \\ \mbox{include [2] - 30:13,} \\ \mbox{incurred [1] - 40:8} \\ \mbox{incorrect [1] - 18:2} \\ \mbox{incerned [1] - 23:6} \\ \mbox{independently [1] -} \\ \mbox{18:24} \\ \mbox{indicating [3] -} \\ \mbox{15:17, 16:19, 18:23} \\ \mbox{individual [5] - 23:8,} \\ \mbox{23:10, 28:12, 28:19,} \\ \mbox{40:11} \\ \end{array}$	intervened [1] - 31:22 intervenors [2] - 30:24, $31:12introduce [1] - 4:3investigating [1] -17:16investments [1] -25:18invite [1] - 5:18involved [5] - 21:7,22:24$, $24:19$, $37:23$, 42:19 irregularities [4] - 32:5, $32:15$, $32:23$, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, $21:25$, 24:20, $34:24$, $37:7$, 42:24 issues [26] - 5:21, 7:9, $9:2$, $9:20$, $14:19$, 16:25, $18:18$, $22:11$, 23:5, $23:17$, $24:2$, 25:13, $31:14$, $32:5$, 32:25, $34:1$, $34:8$,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3 factual [1] - 40:19 failure [1] - 32:6 fall [2] - 27:25, 33:3 familiar [1] - 7:15 far [2] - 23:16, 31:22 FEBRUARY [1] - 3:1 feeds [2] - 11:19, 12:2 fees [3] - 28:18, 32:20, 32:21 feet [1] - 13:6 few [1] - 5:12 file [5] - 3:23, 20:25, 25:9, 26:11, 29:18 filed [11] - 3:23, 15:9, 15:10, 15:16, 15:25, 18:11, 21:22, 31:23,	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12, 34:10, 34:19, 35:1, 35:11, 35:25, 37:10, 37:12, 39:6, 40:4, 40:14, 42:22, 43:3, 43:8, 43:15, 43:18 hearings [2] - 23:13,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18 indicating [3] - 15:17, 16:19, 18:23 individual [5] - 23:8, 23:10, 28:12, 28:19, 40:11 individuals [3] -</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, $31:12introduce [1] - 4:3investigating [1] -17:16investments [1] -25:18invite [1] - 5:18involved [5] - 21:7,22:24$, $24:19$, $37:23$, 42:19 irregularities [4] - 32:5, $32:15$, $32:23$, 32:25 issue [9] - 7:19, 18:8, 18:23, $19:5$, $21:25$, 24:20, $34:24$, $37:7$, 42:24 issues [26] - $5:21$, 7:9, $9:2$, $9:20$, $14:19$, 16:25, $18:18$, $22:11$, 23:5, $23:17$, $24:2$, 25:13, $31:14$, $32:5$, 32:25, $34:1$, $34:8$, 35:4, $35:17$, $36:16$,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3 factual [1] - 40:19 failure [1] - 32:6 fall [2] - 27:25, 33:3 familiar [1] - 7:15 far [2] - 23:16, 31:22 FEBRUARY [1] - 3:1 feeds [2] - 11:19, 12:2 fees [3] - 28:18, 32:20, 32:21 feet [1] - 13:6 few [1] - 5:12 file [5] - 3:23, 20:25, 25:9, 26:11, 29:18 filed [11] - 3:23, 15:9, 15:10, 15:16, 15:25, 18:11, 21:22, 31:23, 32:4, 34:20, 41:12	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12, 34:10, 34:19, 35:1, 35:11, 35:25, 37:10, 37:12, 39:6, 40:4, 40:14, 42:22, 43:3, 43:8, 43:15, 43:18 hearings [2] - 23:13, 23:14	impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18 indicating [3] - 15:17, 16:19, 18:23 individual [5] - 23:8, 23:10, 28:12, 28:19, 40:11 individuals [3] - 9:18, 28:25, 29:3	intervened [1] - 31:22 intervenors [2] - 30:24, $31:12introduce [1] - 4:3investigating [1] -17:16investments [1] -25:18invite [1] - 5:18involved [5] - 21:7,22:24$, $24:19$, $37:23$, 42:19 irregularities [4] - 32:5, $32:15$, $32:23$, 32:25 issue [9] - 7:19, 18:8, 18:23, 19:5, $21:25$, 24:20, $34:24$, $37:7$, 42:24 issues [26] - 5:21, 7:9, $9:2$, $9:20$, $14:19$, 16:25, $18:18$, $22:11$, 23:5, $23:17$, $24:2$, 25:13, $31:14$, $32:5$, 32:25, $34:1$, $34:8$,
facilitate [1] - 41:14 facilities [2] - 6:19, 7:14 facility [2] - 8:19, 22:9 fact [4] - 13:9, 15:2, 38:3, 43:15 facts [1] - 41:3 factual [1] - 40:19 failure [1] - 32:6 fall [2] - 27:25, 33:3 familiar [1] - 7:15 far [2] - 23:16, 31:22 FEBRUARY [1] - 3:1 feeds [2] - 11:19, 12:2 fees [3] - 28:18, 32:20, 32:21 feet [1] - 13:6 few [1] - 5:12 file [5] - 3:23, 20:25, 25:9, 26:11, 29:18 filed [11] - 3:23, 15:9, 15:10, 15:16, 15:25, 18:11, 21:22, 31:23,	$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	hear [4] - 5:20, 29:5, 35:1, 42:15 heard [2] - 16:11, 30:16 hearing [5] - 23:21, 24:4, 24:11, 31:13, 43:20 HEARING OFFICER [59] - 3:3, 4:8, 4:14, 4:20, 4:24, 5:6, 5:11, 5:14, 7:10, 7:21, 7:23, 7:25, 8:17, 9:6, 9:15, 10:1, 12:10, 14:23, 17:2, 17:11, 17:18, 18:16, 18:25, 20:3, 20:14, 20:17, 20:20, 20:22, 21:23, 22:18, 23:2, 23:11, 26:18, 26:22, 28:8, 29:9, 29:22, 30:1, 30:14, 31:25, 32:19, 33:6, 33:10, 33:12, 34:10, 34:19, 35:1, 35:11, 35:25, 37:10, 37:12, 39:6, 40:4, 40:14, 42:22, 43:3, 43:8, 43:15, 43:18 hearings [2] - 23:13,	<pre>impact [3] - 32:7, 32:18, 33:4 important [4] - 29:5, 29:6, 35:13, 40:20 improvement [1] - 6:7 inadequate [1] - 13:23 inception [1] - 32:17 incident [1] - 11:24 incidents [1] - 5:24 include [2] - 30:13, 31:16 include [2] - 30:11, 32:5 including [1] - 40:8 incorrect [1] - 18:2 increase [1] - 3:13 incurred [1] - 23:6 independently [1] - 18:24 indicates [1] - 3:18 indicating [3] - 15:17, 16:19, 18:23 individual [5] - 23:8, 23:10, 28:12, 28:19, 40:11 individuals [3] -</pre>	intervened [1] - 31:22 intervenors [2] - 30:24, $31:12introduce [1] - 4:3investigating [1] -17:16investments [1] -25:18invite [1] - 5:18involved [5] - 21:7,22:24$, $24:19$, $37:23$, 42:19 irregularities [4] - 32:5, $32:15$, $32:23$, 32:25 issue [9] - 7:19, 18:8, 18:23, $19:5$, $21:25$, 24:20, $34:24$, $37:7$, 42:24 issues [26] - $5:21$, 7:9, $9:2$, $9:20$, $14:19$, 16:25, $18:18$, $22:11$, 23:5, $23:17$, $24:2$, 25:13, $31:14$, $32:5$, 32:25, $34:1$, $34:8$, 35:4, $35:17$, $36:16$,

(02/23/12 - Martell vs. Mountain Sewer - 11-097-01, 02, 03)

itself [4] - 28:13,	left [7] - 8:13, 8:22,	41:23	Ν	Old [2] - 8:9, 10:6
28:14, 28:16, 40:11	32:1, 35:24, 36:3,	matters [3] - 6:4,		once [1] - 25:25
	38:7, 39:4	20:12, 43:8		One [1] - 35:17
J	legal [2] - 31:6, 40:20	mean [6] - 14:17,	name [5] - 3:14,	one [15] - 4:23,
	lent [1] - 38:11	26:2, 28:18, 36:3,	4:16, 7:22, 26:24,	12:24, 13:5, 14:8,
lonuonum 6:00	letter [2] - 20:6,	36:18, 37:2	37:14	17:10, 22:15, 24:12,
January [3] - 6:22, 9:13, 10:5	43:13	meaning [1] - 20:9	names [1] - 4:9	31:17, 31:21, 32:1,
Jim Beck [1] - 37:14	letting [1] - 24:3	means [1] - 38:7	necessary [3] - 22:5,	33:13, 35:10, 38:21,
job [1] - 33:21	level [2] - 26:7, 30:18	meet [2] - 19:20,	22:8, 24:9	39:7, 40:10
• • • •	levels [4] - 6:7,	36:13	need [11] - 17:15,	one-time [1] - 22:15
join [1] - 31:24 Judge [2] - 32:1,	21:10, 22:7, 25:19	meeting [2] - 27:25,	18:7, 18:21, 18:23,	open [4] - 13:5,
-	levying [1] - 25:8	38:10	25:10, 30:10, 30:12,	14:12, 14:14, 42:14
39:7	liabilities [2] - 39:15,	Melven Smith [1] -	33:5, 36:15, 37:3,	opened [1] - 32:2
jurisdiction [9] -	40:9	5:3	38:24	operated [1] - 37:1
16:3, 16:15, 16:20, 17:8, 17:15, 17:23,	liability [1] - 39:19	members [1] - 6:16	needed [2] - 16:4,	operating [2] - 6:2,
17:24, 19:10, 42:18	lid [1] - 13:18	memo [1] - 20:5	22:9	37:1
justification [1] -	lift [5] - 6:1, 8:16,	memory [1] - 17:22	needs [1] - 18:13	operation [2] - 6:1,
31:4	10:23, 11:1, 11:4	mentioned [3] -	negative [1] - 37:1	33:21
51.4	likely [2] - 23:22,	25:14, 32:3, 39:11	neighborhood [1] -	operational [2] -
K	41:6	message [1] - 8:22	6:21	22:6, 33:17
K	list [1] - 6:13	met [2] - 6:11, 15:3	never [1] - 24:18	opinion [1] - 19:7
	listen [1] - 41:20	Michigan [1] - 7:16	next [4] - 20:13,	opportunity [6] -
keep [3] - 6:10, 6:16	live [2] - 4:4, 4:19	might [3] - 6:24, 9:8,	20:15, 41:12, 42:25	24:10, 25:4, 31:13,
keeping [2] - 21:16,	living [1] - 10:15	32:9	night [1] - 11:1	31:23, 33:6, 40:6
34:7	loads [4] - 8:8, 8:14,	mind [1] - 18:10	nonfeasance [2] -	opposed [1] - 26:4
kept [1] - 35:19	11:4, 38:22	minimum [1] - 35:19	25:22, 39:21	opposition [3] -
KIMBALL [4] - 4:21,	look [10] - 16:2,	misappropriation [1]	note [1] - 7:13	24:4, 24:11, 24:15
7:12, 12:23, 13:2	19:25, 27:6, 35:23,	- 37:3	nothing [1] - 14:15	order [11] - 15:23,
kind [6] - 7:1, 10:8,	38:5, 39:23, 40:1,	moment [2] - 17:10,	notice [10] - 3:17,	16:5, 16:19, 18:6,
10:15, 18:12, 28:6,	40:6, 40:7, 40:10	19:4	15:9, 15:16, 15:25,	19:2, 19:25, 20:2,
41:22	looked [2] - 18:9,	moments [1] - 5:12	16:12, 18:11, 18:22,	20:7, 22:10, 30:19,
kinds [1] - 30:17	27:11	money [9] - 11:12,	21:2, 42:9, 42:10	34:6
	looking [6] - 13:3,	27:3, 32:6, 32:16,	notice of intent [7] -	ordered [1] - 13:18
L	15:12, 18:20, 19:4,	36:19, 36:22, 37:8,	3:10, 3:12, 3:22,	original [2] - 17:21,
		,,	14.05 45.40 00.04	-
	19:5, 29:13	38:11, 38:23	14:25, 15:10, 20:24,	18:1
	- 19:5, 29:13 loss [1] - 37:1		41:10	18:1 outcome [1] - 41:6
lagoon [1] - 12:3		38:11, 38:23	41:10 noticed [1] - 3:4	18:1 outcome [1] - 41:6 outline [1] - 34:21
lagoons [3] - 11:11,	loss [1] - 37:1 lower [1] - 10:13	38:11, 38:23 monitor [2] - 10:8,	41:10 noticed [1] - 3:4 number [2] - 33:19,	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25
lagoons [3] - 11:11, 11:19, 11:20	loss [1] - 37:1	38:11, 38:23 monitor [2] - 10:8, 12:8	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19	18:1 outcome [1] - 41:6 outline [1] - 34:21
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6,	loss [1] - 37:1 lower [1] - 10:13	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5,	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25	loss [1] - 37:1 lower [1] - 10:13 M	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9,	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25,
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] -	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17,	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21,	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9,	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16,	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] -	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17,	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21, 15:5
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] -	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21,
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7,	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21, 15:5
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13]	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O oath [1] - 9:17	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21 15:5 P
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14,	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3,	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O oath [1] - 9:17 objection [1] - 25:7	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21 15:5 P paid [3] - 8:4, 25:24,
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19,	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O oath [1] - 9:17 objection [1] - 25:7 obligation [1] - 37:16	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21 15:5 P paid [3] - 8:4, 25:24, 27:2
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23 largely [1] - 20:13	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17,	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O oath [1] - 9:17 objection [1] - 25:7 obligation [1] - 37:16 obligations [1] -	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21, 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23 largely [1] - 20:13 Larry [1] - 12:23	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2,	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O cath [1] - 9:17 objection [1] - 25:7 obligations [1] - 40:12	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23 largely [1] - 20:13 Larry [1] - 12:23 Larry Zini [1] - 4:4	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13,	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O oath [1] - 9:17 objection [1] - 25:7 obligations [1] - 40:12 observation [2] -	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23 largely [1] - 20:13 Larry [1] - 12:23 Larry Zini [1] - 4:4 last [6] - 3:19, 7:13,	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13, 13:25	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer Corporation [4] - 3:6,	41:10 noticed [1] - 3:4 number [2] - 33:19, 40:19 numbers [8] - 3:5, 21:17, 24:13, 25:9, 27:24, 29:16, 29:17, 30:5 O oath [1] - 9:17 objection [1] - 25:7 obligations [1] - 40:12 observation [2] - 40:17, 42:1	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21, 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3 part [9] - 10:8, 18:1,
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23 largely [1] - 20:13 Larry [1] - 12:23 Larry Zini [1] - 4:4 last [6] - 3:19, 7:13,	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13, 13:25 Mark [1] - 17:21	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer Corporation [4] - 3:6, 3:10, 21:3, 21:10	$\begin{array}{c} 41:10\\ \textbf{noticed} [1] - 3:4\\ \textbf{number} [2] - 33:19,\\ 40:19\\ \textbf{numbers} [8] - 3:5,\\ 21:17, 24:13, 25:9,\\ 27:24, 29:16, 29:17,\\ 30:5\\ \hline \hline \\ \hline \\$	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3 part [9] - 10:8, 18:1, 18:3, 23:15, 29:4,
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23 largely [1] - 20:13 Larry [1] - 12:23 Larry Zini [1] - 4:4 last [6] - 3:19, 7:13, 7:19, 15:3, 27:25, 31:1	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13, 13:25 Mark [1] - 17:21 Mark Long [1] - 5:9	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer Corporation [4] - 3:6, 3:10, 21:3, 21:10 move [1] - 29:12	$\begin{array}{c} \mbox{41:10} \\ \mbox{noticed [1] - 3:4} \\ \mbox{number [2] - 33:19}, \\ \mbox{40:19} \\ \mbox{numbers [8] - 3:5}, \\ \mbox{21:17, 24:13, 25:9}, \\ \mbox{27:24, 29:16, 29:17}, \\ \mbox{30:5} \\ \hline \\ \hline \\ \mbox{O} \\ \hline \\ \mbox{oath [1] - 9:17} \\ \mbox{objection [1] - 25:7} \\ \mbox{obligation [1] - 25:7} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligation [1] - 40:12} \\ \mbox{observation [2] - 40:17, 42:1} \\ \mbox{obtained [1] - 16:5} \\ \mbox{obviously [1] - 29:15} \\ \end{array}$	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3 part [9] - 10:8, 18:1, 18:3, 23:15, 29:4, 31:3, 32:3, 32:9,
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13, 13:25 Mark [1] - 17:21 Mark Long [1] - 5:9 Marsha Smith [2] -	38:11, 38:23 monitor [2] - 10:8, 12:8 monthr [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer Corporation [4] - 3:6, 3:10, 21:3, 21:10 move [1] - 29:12 moving [1] - 33:15	$\begin{array}{c} \mbox{41:10} \\ \mbox{noticed [1] - 3:4} \\ \mbox{number [2] - 33:19}, \\ \mbox{40:19} \\ \mbox{numbers [8] - 3:5}, \\ \mbox{21:17, 24:13, 25:9}, \\ \mbox{27:24, 29:16, 29:17, } \\ \mbox{30:5} \\ \hline \\ \hline \\ \mbox{O} \\ \hline \\ \mbox{oath [1] - 9:17} \\ \mbox{objection [1] - 25:7} \\ \mbox{obligation [1] - 25:7} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligation [1] - 40:12} \\ \mbox{observation [2] - 40:17, 42:1} \\ \mbox{obtained [1] - 16:5} \\ \mbox{obviously [1] - 29:15} \\ \mbox{Obviously [1] - 21:17} \\ \end{array}$	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21. 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3 part [9] - 10:8, 18:1, 18:3, 23:15, 29:4, 31:3, 32:3, 32:9, 32:13
lagoons [3] - 11:11, 11:19, 11:20 Lake [4] - 4:5, 4:6, 4:19, 26:25 Lakes [1] - 27:8 Lakeside [6] - 4:21, 7:7, 26:25, 27:16, 27:23, 28:18 Lakeview Water Corporation [2] - 3:7, 3:11 land [3] - 38:14, 38:19, 38:23 largely [1] - 20:13 Larry [1] - 12:23 Larry Zini [1] - 4:4 last [6] - 3:19, 7:13, 7:19, 15:3, 27:25, 31:1	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13, 13:25 Mark [1] - 17:21 Mark Long [1] - 5:9 Marsha Smith [2] - 4:18	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer Corporation [4] - 3:6, 3:10, 21:3, 21:10 move [1] - 29:12 moving [1] - 33:15 muddled [1] - 38:20	$\begin{array}{c} \mbox{41:10} \\ \mbox{noticed [1] - 3:4} \\ \mbox{number [2] - 33:19}, \\ \mbox{40:19} \\ \mbox{numbers [8] - 3:5}, \\ \mbox{21:17, 24:13, 25:9}, \\ \mbox{27:24, 29:16, 29:17, } \\ \mbox{30:5} \\ \hline \\ \hline \\ \mbox{oath [1] - 9:17} \\ \mbox{objection [1] - 25:7} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligations [1] - } \\ \mbox{40:12} \\ \mbox{observation [2] - } \\ \mbox{40:17, 42:1} \\ \mbox{obtained [1] - 16:5} \\ \mbox{obviously [1] - 29:15} \\ \mbox{Obviously [1] - 21:17} \\ \mbox{occurred [2] - 25:15}, \\ \end{array}$	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21. 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3 part [9] - 10:8, 18:1, 18:3, 23:15, 29:4, 31:3, 32:3, 32:9, 32:13 participate [1] -
$\begin{tabular}{lllllllllllllllllllllllllllllllllll$	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13, 13:25 Mark [1] - 17:21 Mark Long [1] - 5:9 Marsha Smith [2] - 4:18 matter [9] - 3:8, 3:9,	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer Corporation [4] - 3:6, 3:10, 21:3, 21:10 move [1] - 29:12 moving [1] - 33:15 muddled [1] - 38:20	$\begin{array}{c} 41:10\\ \textbf{noticed} [1] - 3:4\\ \textbf{number} [2] - 33:19,\\ 40:19\\ \textbf{numbers} [8] - 3:5,\\ 21:17, 24:13, 25:9,\\ 27:24, 29:16, 29:17,\\ 30:5\\ \hline \hline \\ \hline \\$	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21, 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3 part [9] - 10:8, 18:1, 18:3, 23:15, 29:4, 31:3, 32:3, 32:9, 32:13 participate [1] - 41:15
$\lagoons [3] - 11:11, \\ 11:19, 11:20 \\ Lake [4] - 4:5, 4:6, \\ 4:19, 26:25 \\ Lakes [1] - 27:8 \\ Lakes [1] - 27:8 \\ Lakeside [6] - 4:21, \\ 7:7, 26:25, 27:16, \\ 27:23, 28:18 \\ Lakeview Water \\ Corporation [2] - 3:7, \\ 3:11 \\ land [3] - 38:14, \\ 38:19, 38:23 \\ largely [1] - 20:13 \\ Larry [1] - 12:23 \\ Larry Zini [1] - 4:4 \\ last [6] - 3:19, 7:13, \\ 7:19, 15:3, 27:25, \\ 31:1 \\ learn [1] - 3:18 \\ least [2] - 27:16, \\ \end {array} \ array $	loss [1] - 37:1 lower [1] - 10:13 M maintained [1] - 25:25 maintenance [2] - 8:18, 8:19 malfeasance [2] - 25:22, 39:21 man [1] - 6:3 manhole [14] - 6:3, 10:11, 10:18, 10:19, 10:22, 11:16, 11:17, 11:18, 12:1, 12:2, 12:25, 13:3, 13:13, 13:25 Mark [1] - 17:21 Mark Long [1] - 5:9 Marsha Smith [2] - 4:18	38:11, 38:23 monitor [2] - 10:8, 12:8 monitoring [1] - 12:4 month [1] - 37:2 months [2] - 5:16, 15:14 morning [3] - 4:1, 8:4, 10:24 most [4] - 4:11, 12:17, 39:16, 41:6 Mountain Sewer [13] - 3:22, 4:5, 4:25, 5:2, 15:18, 25:22, 32:7, 32:17, 35:13, 36:2, 36:21, 39:18, 40:25 Mountain Sewer Corporation [4] - 3:6, 3:10, 21:3, 21:10 move [1] - 29:12 moving [1] - 33:15 muddled [1] - 38:20	$\begin{array}{c} \mbox{41:10} \\ \mbox{noticed [1] - 3:4} \\ \mbox{number [2] - 33:19}, \\ \mbox{40:19} \\ \mbox{numbers [8] - 3:5}, \\ \mbox{21:17, 24:13, 25:9}, \\ \mbox{27:24, 29:16, 29:17, } \\ \mbox{30:5} \\ \hline \\ \hline \\ \mbox{oath [1] - 9:17} \\ \mbox{objection [1] - 25:7} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligation [1] - 37:16} \\ \mbox{obligations [1] - } \\ \mbox{40:12} \\ \mbox{observation [2] - } \\ \mbox{40:17, 42:1} \\ \mbox{obtained [1] - 16:5} \\ \mbox{obviously [1] - 29:15} \\ \mbox{Obviously [1] - 21:17} \\ \mbox{occurred [2] - 25:15}, \\ \end{array}$	18:1 outcome [1] - 41:6 outline [1] - 34:21 own [1] - 32:25 owner [2] - 26:25, 36:2 Owner [1] - 36:1 owners [1] - 27:8 ownership [2] - 3:21, 15:5 P paid [3] - 8:4, 25:24, 27:2 pains [1] - 6:10 papers [1] - 31:8 parcel [1] - 32:3 part [9] - 10:8, 18:1, 18:3, 23:15, 29:4, 31:3, 32:3, 32:9, 32:13 participate [1] -

particulars [1] - 7:17	19:2	22:10, 33:23, 41:24,	21:15, 21:20, 22:5,	7:19
parties [5] - 15:7,	predict [1] - 26:7	42:9, 42:10, 43:4	23:21, 23:23, 27:12,	regulations [2] -
31:13, 34:11, 40:21,	preface [1] - 3:25	provided [1] - 6:13	30:20, 30:24, 42:4,	15:22, 26:11
41:18	prehearing [2] -	provides [1] - 40:5	42:13	regulatory [1] - 28:9
		providing [1] - 21:20	rate-setting [1] -	relate [1] - 3:6
party [3] - 15:11,	3:19, 5:16		35:4	
21:24, 42:16	preparing [2] - 21:4,	provisions [2] - 19:9,	rate-tariffed [1] -	related [1] - 40:21
past [6] - 9:2, 25:15,	35:12	19:24	24:19	relating [1] - 3:4
36:11, 39:20, 39:23, 40:23	present [6] - 24:3,	public [6] - 17:6, 19:10, 19:16, 19:17,		relation [1] - 5:23
patience [1] - 21:7	30:19, 31:14, 33:7,		ratepayers [1] - 39:17	relevant [2] - 36:12,
Patricia E. Schmid	40:23, 42:16 presented [4] - 23:9,	19:19, 23:14 Public [1] - 19:12	rates [7] - 3:13,	36:24
[1] - 5:7	30:21, 41:10, 41:11	public interest [1] -	17:17, 18:20, 22:4,	reliable [2] - 21:11, 33:23
Pause [1] - 17:12	presiding officer [1]	17:5	28:11, 39:18, 40:24	
pay [5] - 26:1, 35:20,	- 3:15	pump [2] - 7:20, 8:7	rather [2] - 6:25, 28:3	remaining [1] - 33:25 remains [1] - 37:7
37:22, 37:25, 40:25	previous [1] - 25:22	pumped [1] - 11:3	Ray [3] - 12:12,	removed [3] - 8:7,
payback [3] - 36:17,	previously [2] - 3:24,	pumping [1] - 6:4	12:13, 14:4	8:15, 16:23
37:4, 37:9	15:18	purchase [3] - 38:19,	Ray Allen [1] - 26:24	repaired [2] - 10:12,
paying [3] - 25:14,	principle [2] - 24:16,	38:25	Ray Bowden [2] -	10:16
25:24, 39:18	25:8	purchased [1] -	5:5, 36:18	repairing [1] - 11:18
payment [1] - 29:1	principles [1] - 40:20	15:19	reach [1] - 41:6	repairs [2] - 22:8,
pays [1] - 28:17	privilege [1] - 23:18	purchasing [1] -	reaction [2] - 26:5,	36:22
people [6] - 6:11,	privileges [1] - 24:21	15:12	28:15	report [1] - 21:1
27:17, 28:1, 28:18,	proactive [2] - 8:5,	purposes [1] - 25:7	read [5] - 15:22,	reporter [1] - 9:14
31:22, 39:16	9:1	pursue [2] - 17:15,	18:6, 19:4, 19:6,	reporting [1] - 19:18
people's [1] - 29:12	problem [3] - 11:21,	18:7	36:25	reports [1] - 33:16
per [1] - 27:5	20:22, 39:23	pursued [1] - 18:24	real [1] - 36:24	represent [1] - 28:22
perform [1] - 41:21	problems [4] - 8:5,	put [8] - 9:3, 13:16,	really [8] - 11:21,	representative [1] -
perhaps [1] - 9:9	12:9, 14:22, 39:20	13:20, 14:21, 18:21,	14:7, 14:15, 27:5,	5:4
period [1] - 23:6	procedure [2] -	27:12, 36:9, 36:20	36:4, 36:14, 37:2,	representatives [3] -
person [2] - 7:14,	22:21, 22:23	putting [1] - 11:10	42:1	7:11, 41:20, 41:22
		P		7.11, 11.20, 11.22
8:18	proceeding [2] -		reason [2] - 6:25,	representing [7] -
8:18 perspective [1] -	proceeding [2] - 35:6, 41:18	0	reason [2] - 6:25, 9:24	representing [7] - 4.9 4.11 4.22 5.2
perspective [1] -	35:6, 41:18	Q		4:9, 4:11, 4:22, 5:2,
perspective [1] - 8:17	35:6, 41:18 proceedings [3] -		9:24	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4
perspective [1] - 8:17 pertain [1] - 17:17	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19	quality [4] - 3:19,	9:24 reasonable [1] -	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12,
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16	35:6, 41:18 proceedings [3] -	quality [4] - 3:19, 3:20, 5:15, 12:11	9:24 reasonable [1] - 40:24	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10,	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22,	9:24 reasonable [1] - 40:24 rebut [1] - 40:1	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9,	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22,	9:24 reasonable [1] - 40:24 rebut [1] - 40:1 rebuttal [1] - 34:22	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7,	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22, 31:20, 33:13, 34:2	9:24 reasonable [1] - 40:24 rebut [1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22,	9:24 reasonable [1] - 40:24 rebut [1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17,	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22, 31:20, 33:13, 34:2 quite [1] - 18:5	9:24 reasonable [1] - 40:24 rebut [1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] -	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22, 31:20, 33:13, 34:2	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18,
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8,	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22, 31:20, 33:13, 34:2 quite [1] - 18:5	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] -
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22, 31:20, 33:13, 34:2 quite [1] - 18:5 R	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14,	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22, 31:20, 33:13, 34:2 quite [1] - 18:5 R R746-401 [1] - 19:18	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] -
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2	quality [4] - 3:19, 3:20, 5:15, 12:11 questions [8] - 5:22, 14:24, 24:17, 24:22, 31:20, 33:13, 34:2 quite [1] - 18:5 R	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5,	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{R746-401} \ \textbf{[1]} - 19:18\\ \textbf{rain} \ \textbf{[2]} - 8:3, 10:5\\ \end{array}$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14,	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2,	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{R}\\ \hline \textbf{R746-401} \ \textbf{[1]} - 19:18\\ \textbf{rain} \ \textbf{[2]} - 8:3, 10:5\\ \textbf{raise} \ \textbf{[2]} - 6:5, 34:8\\ \end{array}$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10,	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11	$\begin{array}{c} \textbf{quality} [4] - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} [8] - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} [1] - 18:5\\ \hline \hline$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recoup [1] - 38:1	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14,
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 properties [1] -	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{R}\\ \hline \textbf{R746-401} \ \textbf{[1]} - 19:18\\ \textbf{rain} \ \textbf{[2]} - 8:3, 10:5\\ \textbf{raise} \ \textbf{[2]} - 6:5, 34:8\\ \textbf{raised} \ \textbf{[5]} - 22:4,\\ 22:11, 31:15, 33:19,\\ \end{array}$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recoup [1] - 38:1 recover [2] - 22:15,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18
$\begin{array}{c} \textbf{perspective} \ [1] - \\ 8:17 \\ \textbf{pertain} \ [1] - 17:17 \\ \textbf{pertains} \ [1] - 19:16 \\ \textbf{picture} \ [1] - 13:8 \\ \textbf{place} \ [4] - 3:3, 9:3, \\ 13:20 \\ \textbf{placing} \ [1] - 9:17 \\ \textbf{plan} \ [2] - 21:20, 31:5 \\ \textbf{planning} \ [2] - 21:20, 31:5 \\ \textbf{planning} \ [2] - 21:8, \\ 25:6 \\ \textbf{plans} \ [2] - 3:22, 6:14 \\ \textbf{pleased} \ [1] - 6:8 \\ \textbf{point} \ [10] - 7:5, \\ 16:11, 16:21, 17:14, \\ 20:1, 28:13, 30:10, \\ 36:15, 37:6, 41:3 \\ \textbf{portion} \ [2] - 38:18, \\ 38:19 \\ \textbf{position} \ [5] - 6:24, \\ \end{array}$	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 properties [1] - 39:10	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \hline$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recoup [1] - 38:1 recover [2] - 22:15, 23:6	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1,	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 properties [1] - 39:10 property [1] - 8:16	$\begin{array}{c} \textbf{quality} [4] - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} [8] - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} [1] - 18:5\\ \hline \hline$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recoup [1] - 38:1 recover [2] - 22:15, 23:6 recovery [3] - 31:5,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1, 20:6	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 propertes [1] - 39:10 property [1] - 8:16 proportion [1] - 14:1	$\begin{array}{c} \textbf{quality} [4] - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} [8] - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} [1] - 18:5\\ \hline \hline$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recoup [1] - 38:1 recover [2] - 22:15, 23:6 recovery [3] - 31:5, 31:9, 31:18	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23,
$\begin{array}{c} \textbf{perspective} \ [1] - \\ 8:17 \\ \textbf{pertain} \ [1] - 17:17 \\ \textbf{pertains} \ [1] - 19:16 \\ \textbf{picture} \ [1] - 13:8 \\ \textbf{place} \ [4] - 3:3, 9:3, \\ 13:20 \\ \textbf{placing} \ [1] - 9:17 \\ \textbf{plan} \ [2] - 21:20, 31:5 \\ \textbf{planning} \ [2] - 21:20, 31:5 \\ \textbf{planning} \ [2] - 21:8, \\ 25:6 \\ \textbf{plans} \ [2] - 3:22, 6:14 \\ \textbf{pleased} \ [1] - 6:8 \\ \textbf{point} \ [10] - 7:5, \\ 16:11, 16:21, 17:14, \\ 20:1, 28:13, 30:10, \\ 36:15, 37:6, 41:3 \\ \textbf{portion} \ [2] - 38:18, \\ 38:19 \\ \textbf{position} \ [5] - 6:24, \\ 16:16, 17:3, 19:1, \\ 20:6 \\ \textbf{positions} \ [5] - 20:10, \\ \end{array}$	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 propertes [1] - 39:10 property [1] - 8:16 proportion [1] - 14:1 proposal [2] - 31:10,	$\begin{array}{c} \textbf{quality} [4] - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} [8] - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} [1] - 18:5\\ \hline \hline$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recoup [1] - 38:1 recover [2] - 22:15, 23:6 recovery [3] - 31:5, 31:9, 31:18 referring [1] - 32:19	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23, 40:8 respond [2] - 25:4, 33:11
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1, 20:6 positions [5] - 20:10, 34:10, 40:21, 41:4,	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 propertes [1] - 39:10 property [1] - 8:16 proportion [1] - 14:1 proposal [2] - 31:10, 31:16	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{R746-401} \ \textbf{[1]} - 19:18\\ \textbf{rain} \ \textbf{[2]} - 8:3, 10:5\\ \textbf{raise} \ \textbf{[2]} - 6:5, 34:8\\ \textbf{raised} \ \textbf{[5]} - 22:4,\\ 22:11, 31:15, 33:19,\\ 35:4\\ \textbf{rate} \ \textbf{[8]} - 24:19,\\ 25:24, 30:15, 31:9,\\ 35:4, 38:12, 41:9,\\ 41:23\\ \end{array}$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recover [2] - 22:15, 23:6 recovery [3] - 31:5, 31:9, 31:18 referring [1] - 32:19 refers [1] - 19:15	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23, 40:8 respond [2] - 25:4, 33:11 responded [1] - 16:8
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1, 20:6 positions [5] - 20:10, 34:10, 40:21, 41:4, 42:17	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 propertes [1] - 39:10 property [1] - 8:16 propost [2] - 31:10, 31:16 proposed [2] -	$\begin{array}{c} \textbf{quality} \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recoup [1] - 38:1 recover [2] - 22:15, 23:6 recovery [3] - 31:5, 31:9, 31:18 referring [1] - 32:19 refess [1] - 19:15 refresh [1] - 29:23	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requested [1] - 6:19 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23, 40:8 respond [2] - 25:4, 33:11 responded [1] - 16:8 response [2] - 8:20,
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1, 20:6 positions [5] - 20:10, 34:10, 40:21, 41:4, 42:17 possible [1] - 28:7	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 properties [1] - 39:10 property [1] - 8:16 proposed [2] - 18:20, 43:16	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{R746-401} \ \textbf{[1]} - 19:18\\ \textbf{rain} \ \textbf{[2]} - 8:3, 10:5\\ \textbf{raise} \ \textbf{[2]} - 6:5, 34:8\\ \textbf{raised} \ \textbf{[5]} - 22:4,\\ 22:11, 31:15, 33:19,\\ 35:4\\ \textbf{rate} \ \textbf{[8]} - 24:19,\\ 25:24, 30:15, 31:9,\\ 35:4\\ \textbf{rate} \ \textbf{[8]} - 24:19,\\ 25:24, 30:15, 31:9,\\ 35:4, 38:12, 41:9,\\ 41:23\\ \textbf{rate} \ \textbf{case} \ \textbf{[16]} - 18:9,\\ 18:19, 22:23, 23:15,\\ 24:22, 26:6, 26:12,\\ 30:11, 31:22, 32:4,\\ \end{array}$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recover [2] - 22:15, 23:6 recover [3] - 31:5, 31:9, 31:18 referring [1] - 32:19 refers [1] - 19:15 refresh [1] - 29:23 regard [1] - 21:2	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requisted [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23, 40:8 respond [2] - 25:4, 33:11 responded [1] - 16:8 response [2] - 8:20, 9:11
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1, 20:6 positions [5] - 20:10, 34:10, 40:21, 41:4, 42:17 possible [1] - 28:7 power [1] - 29:2	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper[2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 properties [1] - 39:10 property [1] - 8:16 proposed [2] - 18:20, 43:16 prosecution [1] -	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{R746-401} \ \textbf{[1]} - 19:18\\ \textbf{rain} \ \textbf{[2]} - 8:3, 10:5\\ \textbf{raise} \ \textbf{[2]} - 6:5, 34:8\\ \textbf{raised} \ \textbf{[5]} - 22:4,\\ 22:11, 31:15, 33:19,\\ 35:4\\ \textbf{rate} \ \textbf{[8]} - 24:19,\\ 25:24, 30:15, 31:9,\\ 35:4\\ \textbf{rate} \ \textbf{[8]} - 24:19,\\ 25:24, 30:15, 31:9,\\ 35:4, 38:12, 41:9,\\ 41:23\\ \textbf{rate} \ \textbf{case} \ \textbf{[16]} - 18:9,\\ 18:19, 22:23, 23:15,\\ 24:22, 26:6, 26:12,\\ 30:11, 31:22, 32:4,\\ 32:9, 33:4, 34:4, 34:9,\\ \end{array}$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recover [2] - 22:15, 23:6 recover [2] - 22:15, 23:6 recover [3] - 31:5, 31:9, 31:18 referring [1] - 32:19 refresh [1] - 29:23 regard [1] - 21:2 regarding [6] - 3:22,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requisted [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23, 40:8 respond [2] - 25:4, 33:11 responded [1] - 16:8 response [2] - 8:20, 9:11 responsibility [2] -
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1, 20:6 positions [5] - 20:10, 34:10, 40:21, 41:4, 42:17 possible [1] - 28:7 power [1] - 29:2 practical [1] - 37:8	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper [2] - 7:6, 40:16 property [4] - 6:2, 11:9, 32:10, 32:11 properties [1] - 39:10 property [1] - 8:16 proposal [2] - 31:10, 31:16 proposed [2] - 18:20, 43:16 prosecution [1] - 9:23	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{2}:10, 20, 20, 20, 20, 20, 20, 20, 20, 20, 2$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recover [2] - 22:15, 23:6 recover [2] - 22:15, 23:6 referring [1] - 38:1 referring [1] - 32:19 refers [1] - 19:15 refresh [1] - 29:23 regard [1] - 21:2 regarding [6] - 3:22, 7:8, 12:11, 16:12,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requisted [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23, 40:8 respond [2] - 25:4, 33:11 responded [1] - 16:8 response [2] - 8:20, 9:11 responsibility [2] - 8:18, 37:19
perspective [1] - 8:17 pertain [1] - 17:17 pertains [1] - 19:16 picture [1] - 13:8 place [4] - 3:3, 9:3, 13:20 placing [1] - 9:17 plan [2] - 21:20, 31:5 planning [2] - 21:8, 25:6 plans [2] - 3:22, 6:14 pleased [1] - 6:8 point [10] - 7:5, 16:11, 16:21, 17:14, 20:1, 28:13, 30:10, 36:15, 37:6, 41:3 portion [2] - 38:18, 38:19 position [5] - 6:24, 16:16, 17:3, 19:1, 20:6 positions [5] - 20:10, 34:10, 40:21, 41:4, 42:17 possible [1] - 28:7 power [1] - 29:2	35:6, 41:18 proceedings [3] - 32:2, 35:13, 35:19 process [15] - 26:10, 26:14, 26:16, 28:9, 28:10, 29:1, 29:7, 30:16, 31:3, 31:6, 31:19, 31:24, 41:17, 42:6, 42:12 profit [1] - 39:5 progress [1] - 7:4 project [2] - 11:14, 30:2 prompted [1] - 9:11 proper[2] - 7:6, 40:16 properly [4] - 6:2, 11:9, 32:10, 32:11 properties [1] - 39:10 property [1] - 8:16 proposed [2] - 18:20, 43:16 prosecution [1] -	$\begin{array}{c} \textbf{quality} \ \textbf{[4]} - 3:19,\\ 3:20, 5:15, 12:11\\ \textbf{questions} \ \textbf{[8]} - 5:22,\\ 14:24, 24:17, 24:22,\\ 31:20, 33:13, 34:2\\ \textbf{quite} \ \textbf{[1]} - 18:5\\ \hline \textbf{R}\\ \hline \textbf{R746-401} \ \textbf{[1]} - 19:18\\ \textbf{rain} \ \textbf{[2]} - 8:3, 10:5\\ \textbf{raise} \ \textbf{[2]} - 6:5, 34:8\\ \textbf{raised} \ \textbf{[5]} - 22:4,\\ 22:11, 31:15, 33:19,\\ 35:4\\ \textbf{rate} \ \textbf{[8]} - 24:19,\\ 25:24, 30:15, 31:9,\\ 35:4\\ \textbf{rate} \ \textbf{[8]} - 24:19,\\ 25:24, 30:15, 31:9,\\ 35:4, 38:12, 41:9,\\ 41:23\\ \textbf{rate} \ \textbf{case} \ \textbf{[16]} - 18:9,\\ 18:19, 22:23, 23:15,\\ 24:22, 26:6, 26:12,\\ 30:11, 31:22, 32:4,\\ 32:9, 33:4, 34:4, 34:9,\\ \end{array}$	9:24 reasonable [1] - 40:24 rebut[1] - 40:1 rebuttal [1] - 34:22 receive [2] - 31:4, 42:8 recognize [2] - 25:17, 41:5 reconstruct [1] - 36:7 record [9] - 4:3, 4:16, 5:12, 5:13, 8:22, 15:6, 40:18, 43:6, 43:19 records [5] - 16:10, 23:16, 32:11, 32:24, 36:8 recover [2] - 22:15, 23:6 recover [2] - 22:15, 23:6 recover [3] - 31:5, 31:9, 31:18 referring [1] - 32:19 refresh [1] - 29:23 regard [1] - 21:2 regarding [6] - 3:22,	4:9, 4:11, 4:22, 5:2, 5:4, 5:8, 29:4 request [5] - 18:12, 22:16, 22:22, 22:24, 23:19 requisted [1] - 6:19 require [1] - 26:11 required [3] - 6:18, 22:13, 30:19 requirement [3] - 15:22, 19:2, 38:6 requirements [1] - 19:19 requires [1] - 23:21 research [1] - 28:15 resolved [2] - 32:14, 33:18 Resorts [1] - 26:25 resource [1] - 41:17 respect [2] - 9:23, 40:8 respond [2] - 25:4, 33:11 responded [1] - 16:8 response [2] - 8:20, 9:11 responsibility [2] -

	[1	1	
return [1] - 10:23	seeking [1] - 22:14	24:16, 24:19, 25:5,	successfully [1] -	15:11, 15:17, 15:21,
review [1] - 16:9	seem [1] - 34:3	25:8, 26:6, 27:2, 27:5,	30:20	16:1, 16:6, 16:12,
				16:20, 16:25, 17:3,
reviewing [3] -	sees [1] - 17:15	27:10, 27:23	suggest [2] - 16:13,	
22:22, 23:16, 28:6	sell [2] - 3:10, 14:25	specific [2] - 8:1,	16:18	17:5, 17:6, 17:8,
road [5] - 11:6,	sense [3] - 24:15,	40:15	summarize [2] -	17:16, 17:25, 18:8,
11:11, 12:9, 13:4,	25:10, 34:6	specifically [1] -	30:15, 42:3	18:11, 18:22, 18:23,
14:2	sent [2] - 6:15, 11:3	24:14	summary [1] - 31:18	38:15, 42:18, 42:24
Road [2] - 8:9, 10:7	separate [1] - 42:25	specifics [1] - 26:2	support [1] - 42:4	transferred [3] - 6:3,
role [2] - 41:21,	serious [1] - 33:3	specify [1] - 30:17	supposed [1] - 32:22	38:9, 38:14
41:23	served [1] - 17:6	spell [1] - 4:17	surrounding [1] -	transfers [1] - 19:10
-		spend [1] - 11:10	32:15	transparent [1] -
room [1] - 37:3	serves [1] - 17:22	-		15:24
Rule [1] - 19:18	service [14] - 3:13,	spending [1] - 37:7	surviving [1] - 35:5	
rules [4] - 15:22,	3:19, 3:21, 5:15, 6:7,	spent [2] - 11:17,	sworn [1] - 31:14	travel [1] - 20:11
26:10, 30:17, 42:5	12:11, 14:24, 21:10,	11:21	system [4] - 5:23,	tremendous [2] -
run [3] - 29:15, 32:7,	21:12, 22:7, 22:10,	split [1] - 38:17	27:17, 35:16, 36:20	10:9, 11:2
36:14	25:18, 33:24, 41:25	spread [1] - 28:3	systemic [1] - 33:19	trend [1] - 41:2
runoff [7] - 8:3, 10:6,	set [1] - 8:2	spring [1] - 11:14	-	tried [1] - 11:4
10:10, 10:17, 10:22,	sets [1] - 16:7	stage [2] - 18:8,	Т	trimming [1] - 36:16
11:8, 12:5	setting [1] - 35:4	40:17	•	truck [4] - 7:20, 8:6,
11.0, 12.0	settlement [1] - 41:9	stand [2] - 4:16,		8:13, 11:3
			tariffed [1] - 24:19	
S	several [2] - 15:14,	26:20	temporary [1] -	trucks [3] - 6:4,
	32:25	standby fees [1] -	13:21	11:16, 11:25
	sewage [2] - 5:25,	32:21	-	try [3] - 10:25, 27:6,
safe [3] - 11:3, 21:11,	6:2	standing [1] - 13:2	ten [1] - 20:4	30:6
33:23	sewer [16] - 3:20,	standpoint [1] - 37:8	term [1] - 31:7	trying [8] - 6:16,
safeguarding [1] -	5:23, 6:18, 6:25,	stands [1] - 21:1	testimony [4] - 23:8,	9:19, 12:8, 13:9,
41:23	10:19, 10:20, 11:11,	start [1] - 36:16	31:14, 34:22	13:23, 14:17, 14:18,
sake [1] - 24:25			that'll [1] - 14:20	23:6
sale [3] - 17:8, 17:24,	11:19, 12:1, 12:2,	starting [1] - 26:12	the Court [3] - 22:21,	turn [5] - 5:17, 7:18,
19:19	12:13, 14:18, 15:12,	state [7] - 12:16,	22:25, 23:14	
satisfactory [3] -	15:17, 28:17, 36:23	14:6, 14:8, 14:9,		14:25, 20:24, 21:15
8:19, 9:4, 41:7	Sharon [1] - 6:11	17:23, 19:8, 33:22	themselves [1] -	turnaround [1] -
	Sharon Zini [2] - 4:6,	statements [1] - 36:9	4:13	11:11
save [1] - 11:12	17:20	station [5] - 8:7,	theoretically [1] -	turned [1] - 6:15
schedule [3] - 34:22,	shortly [1] - 42:8	8:16, 10:23, 11:1,	25:23	Twenty [1] - 20:19
42:9, 43:16	simplify [1] - 35:21	11:4	therefore [1] - 32:9	twenty [1] - 27:20
scheduling [4] -	site [1] - 7:15	status [11] - 3:4,	thinking [1] - 26:8	twenty-eight [1] -
34:21, 42:10, 43:1,			three [2] - 3:4, 19:9	27:20
43:5	sits [1] - 13:12	3:15, 3:21, 9:19, 15:4,	tight [1] - 10:18	
Schmid [10] - 5:6,	situation [5] - 8:20,	15:25, 16:10, 21:1,	timely [1] - 8:15	two [8] - 8:7, 12:23,
17:2, 20:4, 20:8, 23:2,	10:15, 12:3, 12:5,	30:24, 33:16, 42:12	• • •	14:4, 16:7, 19:12,
	19:23	statutes [1] - 20:9	today [10] - 3:18,	35:17, 38:7, 38:24
23:11, 25:14, 28:8,	Ski [3] - 4:4, 4:6,	statutory [1] - 41:21	4:23, 5:15, 9:18, 10:1,	type [2] - 16:18,
31:20, 40:4	4:19	steps [2] - 22:24,	11:8, 20:19, 33:16,	29:14
SCHMID [18] - 5:7,	Smith [1] - 35:11	23:4	35:15, 42:3	
17:4, 17:13, 18:5,	SMITH [8] - 4:18,	still [2] - 6:2, 29:3	today's [1] - 3:15	U
20:11, 20:15, 20:19,	27:13, 27:19, 27:21,	stock [3] - 15:18,	together [2] - 27:9,	
20:21, 23:4, 23:20,		••	36:9	
26:9, 28:9, 28:21,	30:6, 35:10, 35:12,	17:9, 39:14	took [3] - 12:3, 22:8,	ultimately [2] - 9:21,
28:24, 29:5, 31:21,	36:2	storm [12] - 8:11,	36:18	35:19
36:1, 40:5	smoothly [1] - 8:12	12:13, 12:15, 12:21,		unbundled [1] -
sealed [4] - 10:12,	snow [1] - 10:5	12:24, 13:9, 13:22,	top [3] - 10:19,	38:24
10:18, 13:18, 13:22	Snow [2] - 8:9, 10:6	13:24, 14:3, 14:5,	13:14, 13:18	
	sold [1] - 15:19	14:19	total [1] - 8:2	under [2] - 9:17, 13:4
second [1] - 35:20	someone [1] - 17:25	strain [1] - 27:6	Townhouses [1] -	underlie [1] - 31:9
Section [4] - 19:13,	soon [1] - 21:5	street [1] - 10:12	7:7	underneath [2] -
19:14, 19:16		strong [1] - 41:1	transaction [6] -	12:16, 14:8
see [15] - 6:7, 7:3,	sort [1] - 23:23		15:8, 15:13, 15:15,	undertaken [1] -
16:2, 16:22, 18:7,	sounds [2] - 21:13,	structure [1] - 40:10	16:24, 40:8, 40:11	40:12
19:15, 19:25, 29:16,	33:16	studied [1] - 37:1	transaction's [1] -	undo [1] - 16:24
30:7, 34:15, 35:18,	speaking [1] - 9:18	stuff [1] - 28:6	15:1	unique [1] - 28:10
36:12, 37:4, 37:9,	special [19] - 22:15,	subject [2] - 30:15,		unit [1] - 27:5
40:11	22:16, 22:17, 22:22,	33:7	transactions [1] -	units [2] - 27:4, 30:1
	22:25, 23:13, 23:18,	subpoenaing [1] -	40:10	
Seek 131 - 15.23	LL.LO, LO.10, LO.10,			
seek [3] - 15:23, 18:11, 30:20	23:22, 24:2, 24:7,	36:8	transfer [23] - 15:9,	unless [2] - 28:13, 28:16

up [15] - 9:14, 11:3, 11:16, 11:17, 11:25,	Y
12:6, 12:17, 18:19, 21:10, 22:13, 24:10,	year [1] - 11:12
25:19, 36:14, 38:1, 39:22	years [3] - 22:5, 25:24, 27:12
up-front [1] - 22:13 update [2] - 15:4, 15:24	yourself [2] - 26:23, 37:12 yourselves [1] - 4:3
upgrades [1] - 22:9	
user [1] - 37:14 users [5] - 24:25,	Z
25:4, 35:15, 37:2, 37:22	Zini [5] - 4:2, 5:17, 6:5, 22:19, 31:25
utilities [1] - 19:11 utility [7] - 3:13,	ZINI [30] - 4:4, 4:6,
19:16, 19:17, 19:20,	4:11, 6:6, 12:12, 12:18, 13:1, 13:8,
37:17, 38:15, 38:18 Utility [6] - 3:21,	13:12, 14:4, 14:10, 17:20, 22:20, 23:12,
15:5, 19:12, 30:19, 38:22, 41:24	23:24, 24:17, 24:25,
utility-held [1] - 19:20	25:12, 26:17, 32:1, 32:21, 33:8, 34:12,
19.20	34:25, 35:7, 35:8, 35:9, 37:18, 39:7,
V	40:13
valuable [1] - 41:17 valuation [1] - 19:20 view [4] - 16:14, 20:8, 25:12, 26:2 Village [1] - 4:21	
w	
waivers [1] - 32:5	
wants [2] - 10:14, 16:22	
warrant [1] - 9:1	
water [12] - 5:23, 10:21, 10:25, 11:2,	
11:5, 12:22, 13:12, 13:17, 13:22, 14:1,	
14:3, 37:15	
ways [1] - 40:9 wayside [1] - 33:3	
Weber County [1] - 14:11	
week [2] - 20:13, 20:16	
Welcome [1] - 5:6	
west [1] - 13:6 Wheeler [1] - 7:21	
whole [1] - 7:12 winter [1] - 11:13	
wonder [1] - 34:5	
works [3] - 10:7, 29:20, 29:21	
worry [1] - 14:3 writing [2] - 43:2,	
43:4	