

**Public Service Commission - Mountain Sewer Docket Number 11-097-03 rate case**

---

**From:** lisa Hecht [REDACTED]  
**To:** "psc@utah.gov" <psc@utah.gov>  
**Date:** 4/13/2012 12:21 PM  
**Subject:** Mountain Sewer Docket Number 11-097-03 rate case

---

Utah Public Service Representatives,

I am writing regarding the Mountain Sewer rate case request. My name is Lisa Hecht and I am a customer of mountain sewer, residing at [REDACTED]. Mountain Sewer is requesting to increase our rates and add a special assessment. I have been paying attention to all of their requests and submissions. I have a definite problem with their accounting practices and lack thereof that justify such a large increase. I most certainly have issue with the fact that they want to have a special assessment inflicted on the users. I fail to see any documentation that accounts for all the money they have received over the years and what it was spent on. Obviously not on the maintenance. We paid a hefty connection fee back when we hooked up and I would like to know where that money went to and why now I should pay another large "assessment" without any proper documentation other than what they feel like providing. I don't even see how the numbers presented on usage are accurate. Paperwork since 2009 showed there were 230 customers, now it is showing 182 (127 active 55 inactive) What happened to the other 42 lots? Are they his? Is he not responsible for paying his percentage of "assessment" for those lots also? I think there are lots of questions to be asked and paperwork with proof (not just the past 6 months) that need to be addressed. I question some of the charges and fees also. I don't think that the people questioning the fees should be paying for Mountain Sewers legal fees. I would like to know more about these "loans", I certainly wouldn't want to be paying interest to Mountain Sewer on a loan when I am sure we could get a better rate elsewhere. What is the difference between a connection fee, a hook up fee and a turn on fee?

I know that if I went to a bank to get a loan and I couldn't provide all the documents necessary to ensure that I was worthy of the loan, I wouldn't get it. I see no difference with this rate increase request. We work hard for our money, we paid a large fee to connect that should have been used, along with our monthly bill, to maintain and improve this sewer. When someone purchases a business it is their responsibility to investigate and see what they are getting into. Although Mountain Sewer was just "thrown in" as an added incentive for the sale of many other properties, it appears that now they want this to fall to us as our expense and I think that is wrong on so many levels.

I hope that you take all of this into consideration. I just don't see the justification for such a large monthly increase and I see no justification at all for a special assessment.

Thank you for your time.

Lisa Hecht

