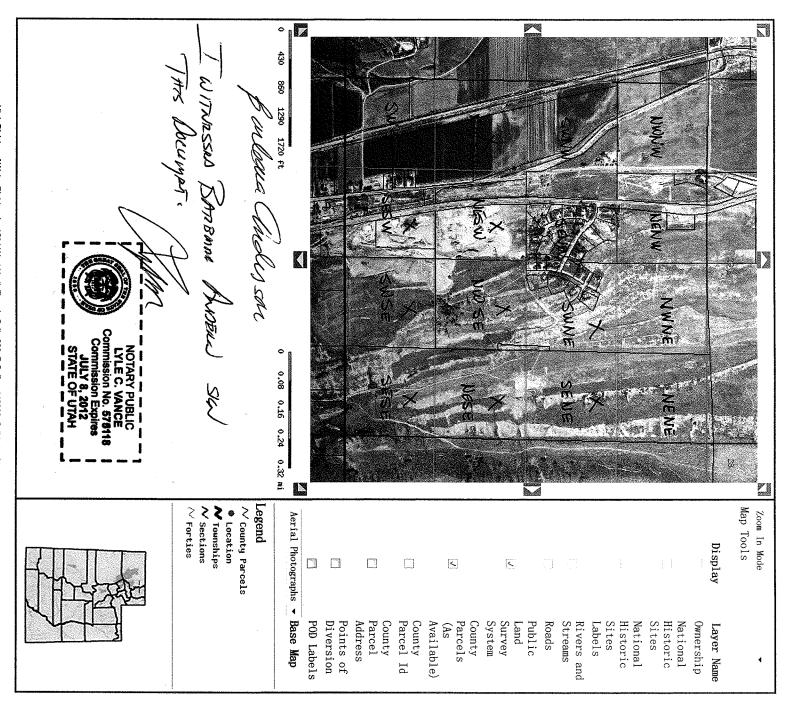
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Utah Division of Water Rights | 1594 West North Temple Suite 220, P.O. Box 146300, Salt Lake City, Utah 84114-6300 | 801-538-7240 Natural Resources | Contact | Disclaimer | Privacy Policy | Accessibility Policy | Emergency Evacuation Plan

Keith and Barbara Anderson's recommendation:

company side are paid for half and half. Customers pay all for fixes on their side. He doesn't have to as possible. David provides the installation labor and equipment. Must be in by a certain date. what a good minimum # is. people feel strongly that he deserves it they can refuse to accept repayment on their \$970. Leaks on (Maybe some minimal paperwork for tonight's meeting). The pump repair bills are paid for by David. If pays half, customers pay half. But that is capped. After today nothing more is paid for by the customers. Homeowners pay for the hardware. Lawyer bills approved by the division will be divided in half. David David gets the \$190,000. NO stipulations that it be used only for water purposes. Meters go in as soon repair the 1986 loan payments. A reserve for emergencies etc. is put in by him after state folks tell us

Prepared in 1 hour

Keith and Barbara Anderson

KARBARA /

The account of Barbara Anderson

and although the area was dry, and lots were over an acre each, David assured us (and other Z. Thompson to build our first (and so far only) home. There were only a few homes built at that time prospective homeowners) that the subdivision well had enough water to supply 350 homes. The to have it planted in grass and bought a horse. monthly water bill was \$25 per connection. Animals were allowed, so we fenced off a pasture area, paid In 1983 my husband, Keith, and I bought a lot in the Cedar Ridge subdivision and contracted with David

that WE would have pay for it!! He couldn't get money on his own, so he said every homeowner would was a very frightening situation. have to loan the company \$1250 or we would be without water and our homes would be worthless. It failing and would need to be replaced! A second, perhaps bigger, shock came when David informed us David called a meeting of the 18 homeowners and shocked us with the revelation that the well was friendships. We put in lawns, gardens and orchards. Then in 1986, just two years after we moved in, Time passed, more homes were built. The neighbors were great and we began building lifelong

other and are fairly forgiving of each other's imperfections. For the most part we just go about our busy along. Ours was then, and still is, a good neighborhood, where we help one another, care about each tired of feeling crabby and upset. David and his family were neighbors and friends and we wanted to get promises and we didn't hold him to them. It's hard to explain how we let that slip. We got busy with life, statements and regularly-held water meetings. But, unfortunately, he didn't keep either of those option but to agree to the loans. David, in turn, agreed to homeowners' demands for quarterly financial A heated discussion ensued. But in the end we reached the unhappy conclusion that we had no viable But sadly, water problems have caused us a huge amount of contention and frustration. lives trying to be good people. And most of us here do consider David, his wife and family to be friends.

At least one neighbor, who has since moved, called the State about the situation. Utah was monitoring the company, (therefore, we didn't need to be involved), failed to put us at ease the money was used. We found that to be extremely troubling and David's assertion that the State of went directly to David. No one else was privy to company financial information and only he knew how (Anderson) took over. But although they took the money to the bank for deposit, the bank statements collected and recorded the monthly customer payments for a number of years. When he died Keith into the system from the monthly water payments. Lawrence Behrman, a retired neighbor, voluntarily wonderfully successful. During the next seven years (the term of the loans) quite a bit of money went Within a couple of years our monthly fees were bumped up to \$45, but happily the new well was

unpleasant thing between neighbors, and it was made worse by poor communication and David's pressured, he eventually did, (except those of a few neighbors who had moved). The whole affair was an After fifteen years, when the loans came due, David first said he could not repay them, but, when maddening lack of financial transparency.

well. Things went okay at first but before long it seemed there was some sort of problem every year. Still, maybe all of that could have been water under the bridge if problems hadn't started with the NEW

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got the message but your neighbor did not. During many of those crises David was out of town and we notification process--always a hit and miss affair—was extremely aggravating because sometimes YOU WATER-LIGHT on at the pump house and start making frantic calls. Word would go out that everyone Often, and usually in the heat of the summer, someone would look up and see the dreaded LOWwere often left wondering who was in charge and what should be done. had to stop using any outside (and sometimes any inside) water "until further notice." Even the

evidence that many of us have not even tried to utilize more than a portion of our properties garden plants were lost and patience grew thin. A drive through our neighborhood right now would would) there was no way to verify what was really going on. Meanwhile, peoples' lawns burned, and of all he blamed us for overusing. But because he had never installed meters (as he told the state he struck the pump house or the gauges failed because mice ate the wires or whatever. Most aggravating David told us there was plenty of water...it was just that the pump couldn't keep up, or lightening had neighbors felt threatened and wondered where in the world the extra water was going to come from. conscious, even critical of each other's usage. Still that stupid light came on! And when an occasional our landscaping and adopted an every-other-day watering schedule and all became very waternew house was built or a new user added to the system, instead of feeling warm and welcoming We came to realize that water would always be an issue, so we did our best to cooperate. We modified

our interests, that OUR water needs would come first. But that bit of hear-say was far from reassuring was pretty much told to mind her own business. Some of us DID hear that David was watching out for had no way to learn what was actually going on. One neighbor who did venture to ask David personally information, often contradictory, trickled in and were pooled together by concerned neighbors but we what was going on, therefore didn't know whether to feel relieved or panicked. Little bits of buying our "extra" water?! (Or our whole system or the unused water rights? Or..or...) We didn't know Can you imagine then how we as neighbors felt when we started hearing rumors that Tremonton was

worried as back-hoes and Caterpillers and trailers hauling huge water pipes rolled up the road above our were left in the dark as to what and how. houses toward the well. We knew something was going on that would affect us in a very big way, but feelings from the past, or to create new ones for no good reason, so we waited. And we watched and knew. No one really wanted to take on the role of private investigator and risk bringing back those bad Some of those individuals seemed to know more than we did about the plan but didn't share what they David and/or work in his cabinet business. That fact complicates just about every part of this problem. It's important that the Division understand that several families in our neighborhood are relatives of

be a real understatement. We felt that we should have been given a least some information along the we were flabbergasted upon learning that David's deal had been in the works since early in 2009 would struck many of us as a curious choice of words, since we had been denied any earlier information. To say we would be given an "UPDATE on Tremonton's involvement with the well." way about something that would affect us all so profoundly in the future. Then we received a flyer from David announcing a water meeting to be held Aug. 9, 2010 during which An UPDATE?! That

that evening, combined with those of previous years, kindled a fire of revolution and ultimately led to asserted this opinion: The notion that David could sell off the company's only real asset (the well) all but came off the building. A "lively" discussion followed, during which most customers adamantly When asked, at the meeting, about the proceeds from the sale, David said the \$190,000 was his, THIS hearing tonight. opposition was absurd. We and most of the other customers refused to pay it. And the frustrations of pocket all the proceeds, assign all the liabilities, past and future, to us, and not meet with severe "assessment" of \$970, (due in FIVE days) for repairs made to "our" pumps over a year earlier. The roof "personal money" from the sale of "his" well. Then, astoundingly, he presented each customer an

better go see if there's water in the well." David, as is often the case, was out of town. GRRR that there was not enough water in the subdivision. When the fire was out David's secretary said: "I'd out. And (!) THANK HEAVENS it hadn't happen the week before--when we had been notified, yet AGAIN, threatened. Thank heavens alert neighbors came running with hoses and were able to help put the fire our property. It burned through our fence, and into our dry pasture, where Keith fought to hold it back WATER." On July 24, a fire, started by fireworks, raced through the tall grasses in the vacant lot next to with a garden hose. For a few very nervous minutes our house and at least one other were seriously recent memory without a water shortage. In July of 2010 we had been directed TWICE to "USE NO That said, having Tremonton take over our water delivery has been a good thing. This is the first year in

grateful or to be at ease about anything water-related at this point. water AND a big rate hike, (how big we can't know without meters). So it's hard to feel completely enjoyed since Tremonton took over the system. Nevertheless, we are facing the probability of both less So, again, please understand that we are grateful for the improved water delivery service we've

absolutely wonderful to work with, patient and thorough and gracious as they have listened to and close to a resolution. educated us. It has taken a ton of work, both on their part and on ours. We only hope that now we are David's warning that we'd regret it), and we discovered Shauna and her team. She and they have been decided that indeed, ignorance isn't bliss. We learned we could appeal to the state for help, (despite the state agencies that deal with them. When the community lid finally blew off in 2010 some of us very unfortunate. In the past, most of us knew almost nothing about water systems, water companies or so anxious to get this resolved and get on with life. These problems have gone on so long it's just very, emotion and physical effort--for all of us. AND so are our relationships as neighbors and friends. We are Please know that our homes in the Cedar Ridge subdivision are a huge investment--both in money and

to have discussed at the Nov. 16 hearing, and I came that night prepared for that. But David's lastcustomers agreed with those recommendations. There were, however, some things I would have liked hours) and later after reading it for ourselves we found it to be unacceptable. suggested it) we agreed to consider his proposal. But after having it explained to us that night (for four minute counter-proposal ambushed that plan. In the interest of fairness (and because you state officials When the Division sent the first and second recommendation drafts for us to look over, many of the

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the company is responsible to pay the bill or we, the customers, are. That determination needs to be or to the company creates a seemingly-impassable roadblock. The Cedar Ridge water Distribution compromise or counter-proposal. But the question of whether the proceeds of the sale belong to David made before we can really move forward. Company has lots of debts and obligations, some known, some as yet unknown. In each instance either Since then many of us have tried very hard, in the short time we've had, to come up with an acceptable

water is and has to be regulated by laws and regulations, not emotions. development project—and we all have the right to work to protect those investments under the law. matters. We have ALL invested in Cedar Ridge--whether in the form of homes and property or in the harder for one man's rights than we would for another's. Rights and laws and contracts are LEGAL stretched. It doesn't seem right that we would, because of friendship or gratitude or sympathy, fight through this trouble but times are scary for everyone right now and MANY peoples' resources are tightly on what someone (or even everyone) feels good about. We all want to be nice people and see David We believe the decision about the \$190,000 should be based on laws and regulations, rather than just Yes, David's investment was bigger but his rights are no more valid than anyone else's. The delivery of

together using only some of the pieces. Although we've put a lot of time into this, the state has more when we think we understand something we discover a new website containing new information. lately become a full-time job for a few of us.) We've done our best and learned a lot, but even so just expertise, more resources, more experience with this kind of thing than we will ever have. (It has only have the water company financial records. Therefore, it's all but impossible for us to put this puzzle version of events. We don't, however, have all the information the state does. For instance, we don't We have sent in to the Division all the information we have been able to find and also our personal

tried again. For that reason some of us appealed to the state for help and help is what we found satisfactory resolution, on our own we simply haven't been able to do it. We have tried and tried and tremendous amount of time and effort for YEARS, trying to figure things out and to come to a due to the loss of peace and harmony we've experienced. Although, as neighbors, we have put forth a neighborhood. As mentioned earlier it's so much more complicated than it might be if there weren't so educated, impartial third-party HELP. For that we offer our sincerest thanks. many family relationships, friendships, business connections, etc., involved. Every one of us has suffered The hardest part of this problem has to be the emotional toll it has taken on a generally happy

that only after that decision has been made will it be possible to move on to a next step. company or to David Thompson. Is it even an option that it be given to him as personal money? We feel COMMISSION help us make the determination as to whether the \$190,000 belongs to the water Therefore, I respectfully request that after careful review of all the available, pertinent information the

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