



# WaterPro Inc. *a Draper Irrigation Company*

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Little Valley Residents:

During a review of WaterPro's approved rate tariff by the Public Service Commission of Utah ("Commission") it was discovered that those residents residing in our Little Valley area were being charged rates that were not approved by the Commission.

On February 22, 2013, the Commission issued an Order granting WaterPro's request of a 4 percent rate increase throughout our culinary system. In the tariff that was submitted to the Commission the rates that were submitted in your area were not the rates currently being changed. After researching the issue we realized that our Engineering firm submitted the incorrect rates schedule for Little Valley. (something to say we didn't catch it either) It was also discovered that this error stems back to January 1, 2009.

WaterPro has come to an agreement with the Commission that the amount that was over collected from Little Valley Residents will receive a refund through a one-time credit to the account currently associated with a particular physical address and will be reflected as a part of the standard account bill. This credit will be given on your January 1, 2015 bill.

You are welcome to attend a hearing to address the settlement stipulations filed on November 25, 2014 will be held on Wednesday, December 17, 2014, at 3:30pm, Fourth Floor Hearing Room 451, Heber M. Wells State Office Building, 160 E 300 S, Salt Lake City, Utah. The hearing will be conducted by Administrative Law judge for the Utah Public Service Commission.

I deeply apologize for this error and it not standard practice for WaterPro to over change our customers. I hope you find this settlement satisfactory, and there is no confusion this error may have caused. Should you have further questions please do not hesitate to contact me directly at the office 801-571-2232 or by email, [jensen@waterpro.net](mailto:jensen@waterpro.net)

Sincerely,

Darrin L. Jensen-Peterson  
CEO/General Manager