Dec. 10, 2013

To: Eagles Landing Water Company LLC

Subjects: Recent water connection fee of \$4100;

Past monthly bills of \$55;

Generator charge during fire in summer of 2012

Docket: 13-2477-07

To Whom It May Concern;

We recently received bills for a \$4000 and a \$100 water hook-up fee at 19648 Lariat Circle in Eagles Landing, Lot #3.

As our home had gone into foreclosure, we negotiated its purchase with Ellis Taylor of Central Bank in Spanish Fork in July of 2011. Ellis sent the attached document stating that Central Bank had paid Eagles Landing Water Company \$5000 for hook-up fees in 2007. Our HUD1 form had no lien from Eagles Landing Water Company.

Regarding our monthly bill, as per tariff we should have been charged \$35/m onth for the 28 months living at Eagles Landing but have been paying \$55/m onth. We wish to be reimbursed  $$20 \times 28 \text{ months} = $560 \text{ for the overcharge}$ .

We feel that the charge for the generator rental used for fire protection in the summer of 2012 was the responsibility of the water company. If there are insufficient funds for small items such as this it adds to our concern about the security of our water supply.

We are not so much concerned about the money in this matter. We want whoever is managing our water to abide by established rules.

Sincerely,

Gary and Pam Monson

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AT AN OTHER PROPERTY HE ANCHON HINTED BORDERS

5644

97-32/1243

5/9/2007

PAY TO THE **Eagles Landing Water Company** ORDER OF \*\*5,000.00 **DOLLARS** Eagles Landing Water Company

MEMO

Water Connection Fee

FORTRESS HOMES, L.C.

Eagles Landing Water Company Date Reference Type 5/9/2007 Bill 6

Original Amt. 5,000.00

5/9/2007 Balance Due 5,000.00

Discount **Check Amount** 

Payment

5644

5,000.00 5,000.00

Checking Account - F Water Connection Fee

FORTRESS HOMES, L.C.

**Eagles Landing Water Company** Date Type Reference 5/9/2007 Bili

Original Amt. 5,000.00 Balance Due 5,000.00

5/9/2007 Discount Check Amount

5644 **Payment** 

5,000.00

5,000.00 5,000.00

Checking Account - F Water Connection Fee.

| 1094 N R<br>SPANISH<br>User<br>BANK1401 | ONE DEVELOPMENT IDGE WAY FORK UT 8466 Description | O-8473 | Branch/Current<br>Holds<br>Uncolled<br>Overdra<br>Memo Pos<br>Memo Pos<br>Credit 1<br>Memo Ba | Balance cted ft Limit sted Deb: sted Cred Line Avai | its dits ilable | Amount 2,382.52- 10,938.23 | 5<br>2<br>10 | , 666<br>, 382<br>, 938  | 415<br>.32<br>.00<br>.00<br>.52-<br>.23 |
|---|---|--------|---|---|-----------------|----------------------------|--------------|--|---|
| F1=Help                                 | F2=Create Memo                                    | F3=End | F5=\$u  | mmary F   | 7≔Message       | F12=Cancel                 |              | SCLEDOLI) COLLEGE COMPANION SCLEDOLISMOS SCL |   |