To Whom It May Concern,

I am writing you concerning the document that Dave Olsen provided showing the average water usage for each residence in the Eagles Landing Sub Division. I will only refer to the house and lot that we owned for a short time, which is lot #67

I strongly disagree with the information that he has provided, for several reasons.

- 1. I feel that Dave's average of the meter reading does not correctly represent the amount of water that was used by our household for the duration that we resided at the residence. The house on lot 67 had major foundation issues from overwatering of the lawn from the renters that lived in the house before we purchased it. Secondly, the day that we signed our closing documents on this property we went to the residence to find water running across the lawn from the sprinkler system that had not been winterized correctly. I have no idea how long the water had been running but from the damage left behind it was a considerable amount of time.
- 2. There is no record supplied in the information supplied by Dave Olsen of what the meter read when we first occupied the residence to be able to calculate our water usage correctly. There is no record to show what the meter reading was when it was installed, as I am sure it wasn't zero because of calibrating and testing the meters at the factory. An example of such record would be a copy of the meter card, which from my research shows that Eagles Landing Water Company is required to keep R746-330-3 sub section E
- 3. We have moved to another state and have the same Lot size and the same number of people residing in our house and our water usage is between 4,500 and 5,000 gallons for the last six months. We have not been watering our lawn yet but it is highly unlikely that we would use more than twelve times the amount of water in the summer.

With all of this being said, I ask you to rule the information supplied by Eagles Landing Water Co/ Dave Olsen insufficient and inaccurate.

Thank you for your time and consideration.

Dustin Bates