## BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Application of Willow Creek Water Company for a General Rate Increase.

Docket No. 13-2506-01

## **HEARING PROCEEDINGS**

TAKEN AT

TAKEN AT: Public Service Commission

Hearing Room 451 160 East 300 South Salt Lake City, Utah

DATE: Wednesday, March 27, 2013

TIME: 12:00 p.m.

REPORTED BY: Scott M. Knight, RPR

1	APPEARANCES
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3	ADMINISTRATIVE LAW JUDGE: MELANIE A. REIF
4	
5	FOR WILLOW CREEK WATER COMPANY:
6	ALTON VEIBELL (Pro Se)
7	STEVEN TAYLOR (Pro Se)
8	
9	FOR DIVISION OF PUBLIC UTILITIES:
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11	ASSISTANT ATTORNEY GENERAL
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## Hearing Proceedings

March 27, 2013

## **PROCEEDINGS**

THE HEARING OFFICER: We're on the record.

Welcome, everyone. I'm Melanie Reif, administrative law judge for the Utah Public Service Commission. And today is the public witness hearing in Docket 13-2506-01 entitled In the Matter of the Application of Willow Creek Water Company for the General Rate Increase.

As noted in the notice that was issued by the Commission on March 20, 2013, the hearing will begin at the time indicated. The time indicated is Wednesday, March 27, 2013, at 12:00 noon. And it will end when individuals present at the beginning of the hearing have finished their comments.

The Commission notes that there is no one present, no one has made themselves known that intends to make comment. So, that being said, that part of the hearing will be closed, or adjourned. I do want to continue with the hearing, however, on a couple of matters. One is to confirm with Mr. Veibell and Mr. Taylor regarding an issue that we spoke about at the last hearing about notice. And the second issue is about the revised memos that the Division has submitted and also to alleviate any concerns that you may have, because we're on a very short window here. The court reporter is aware that we have a very short window. And so, we've asked to, if we could,

1	have a transcript as quickly as possible. And he's working with
2	his office to attempt to accommodate us. So, thank you very
3	much, Scott.
4	Mr. Veibell and Mr. Taylor, to the extent that I'm
5	going to ask you some questions today, I'd like to put you both
6	under oath, as I did previously.
7	Mr. Veibell, are you hearing me okay?
8	MR. VEIBELL: Yes. Uh-huh (affirmative).
9	THE HEARING OFFICER: Okay. Very good. Are
10	you both prepared to testify today on the issue of the notice that
11	we spoke about at the last hearing?
12	MR. VEIBELL: Yes.
13	MR. TAYLOR: Yes.
14	THE HEARING OFFICER: Okay. And will you
15	please raise your right hands, please? And do you testify that
16	thedo you swear that the testimony you're about to give today
17	is the truth?
18	MR. VEIBELL: Yes.
19	MR. TAYLOR: Yes.
20	THE HEARING OFFICER: Thank you very much.
21	At our last hearing, we discussed the issue of
22	notice. And it was the direction of the Commission at the end of
23	that hearing that notice would be provided to all of your
24	customersall of your current customers as well as those who
25	are on standby. Can you report to me how you achieved notice?

1	And Mr. Veibell or Mr. Taylor, you're welcome to respond to this
2	issue.
3	MR. VEIBELL: No. I hand-delivered most of them.
4	And Steve Taylor emailed some.
5	And, then, there was a couple that you had sent a
6	letter to.
7	MR. TAYLOR: Right. We wrote a letter to Mark
8	Long on the 18thor sorryon the 21st of March. Okay. And in
9	that letter, we stated that we have completed the second notice
10	for Willow Creek Water Company. The first notice was sent out
11	on the 18th, as we talked about in the previous hearing. We
12	hand-delivered 17 notices, we emailed 8 notices, and we sent
13	through U.S. Mail 5 notices, for a total of 30 notices sent out.
14	And that includes all current users and all lots that were on
15	standby, and then two lots that actually aren't on the system.
16	They're out in the middle of a field, not close to the system, and
17	included those folks, too.
18	THE HEARING OFFICER: Okay. And remind me
19	again when you accomplished that.
20	MR. TAYLOR: That was completedwell, the letter
21	was sent to Mark at 4:08 p.m. on the 21st. And it was finished
22	at that time.
23	THE HEARING OFFICER: Bear with me one
24	moment, please.
25	MR. TAYLOR: You're fine.

1	THE HEARING OFFICER: Okay. So, just to
2	backtrack, make sure I'm understanding you correctly, we last
3	met on the 20th of March.
4	MR. TAYLOR: Correct.
5	THE HEARING OFFICER: And during that hearing,
6	you reported that you had sent notice on the 18th, which was
7	just a couple of days before
8	MR. TAYLOR: Correct.
9	THE HEARING OFFICER:which precipitated our
10	discussion about notice. And
11	okay. So, when did you actually hand-deliver the notices?
12	MR. VEIBELL: I hand-delivered those on the 21st,
13	March the 21st.
14	MR. TAYLOR: Right.
15	THE HEARING OFFICER: Okay.
16	MR. TAYLOR: All 17 were delivered on the 21st.
17	The only ones that would have been delivered were the five that
18	were mailed on the 21st, so it could have been a couple days
19	later before they received those. The only reason they were
20	mailed is they were not in Logan. They were other places like
21	southone's down in Sandy and a couple of other places.
22	THE HEARING OFFICER: And there were a few
23	that you also emailed. Is that correct?
24	MR. TAYLOR: Uh-huh (affirmative). Eight of them
25	were emailed.

1	THE HEARING OFFICER: Okay. And to your
2	knowledge, do you have current email addresses for all of those
3	people?
4	MR. TAYLOR: Uh-huh (affirmative). Yes.
5	THE HEARING OFFICER: Okay. All right.
6	MR. TAYLOR: And just one additional comment:
7	Mark sent a clarification. The firstthe notice that we sent on
8	the 21st was theI believe you had a copy to reviewyou
9	reviewed that. It was the first
10	MR. LONG: Yes.
11	MR. TAYLOR:review after our meeting, after our
12	meeting last time.
13	That's what we sent out. Mark sent an additional
14	clarification on some of the commercial rates and whatnot of
15	which we sent out by email onwhat day did we send those out?
16	Hold on one second.
17	MR. VEIBELL: We got this.
18	MR. TAYLOR: On the 25th.
19	MR. VEIBELL: On the 25th.
20	MR. TAYLOR: So, it was on the 25th. Alton came
21	to my office. We prepared an email to every person that we had
22	sent. And we sent those out to them.
23	MR. VEIBELL: There was a few that
24	MR. TAYLOR:that you hand-delivered.
25	MR. VEIBELL:that I hand-delivered. And I think

1	there was six of those.
2	MR. TAYLOR: And six of them we hand-delivered.
3	But we sent an email back to everybodylike a second notice,
4	also.
5	THE HEARING OFFICER: Okay.
6	MR. TAYLOR: Okay.
7	THE HEARING OFFICER: All right. Thank you
8	very much for that clarification.
9	Ms. Schmid, do you have any questions for the
10	Applicant concerning notice or anything regarding follow-up from
11	the last hearing?
12	MS. SCHMID: The Division has no questions.
13	THE HEARING OFFICER: Okay.
14	MR. TAYLOR: One other comment.
15	THE HEARING OFFICER: Yes, sir.
16	MR. TAYLOR: As Alton hand-delivered them, we
17	have documents signed by those that received them. And we
18	collected emails at that time, too. And, so, I don't know if you
19	want a copy of that sofor the record, but we have several of
20	those that were signed.
21	THE HEARING OFFICER: Did you bring a copy of
22	that, sir?
23	MR. TAYLOR: I didn't make a photocopy, but I'd be
24	happy to give a copy to you.
25	THE HEARING OFFICER: Did you bring a copy of

1	the notice that you provided?
2	MR. TAYLOR: Uh-huh (affirmative). We have a
3	copy of that, also.
4	THE HEARING OFFICER: Okay. At some point,
5	we'll take a break and we'll make sure I get a copy. And we'll
6	put that in the record.
7	MR. TAYLOR: Okay.
8	THE HEARING OFFICER: Thank you for offering
9	that.
10	MR. TAYLOR: Thanks.
11	THE HEARING OFFICER: Ms. Schmid, I'd like to
12	turn to the Division now and offer you the opportunity to address
13	the subsequent memos that were filed with the Commission.
14	MS. SCHMID: Thank you. May Mr. Mark Long
15	please be sworn?
16	THE HEARING OFFICER: Yes, he may.
17	Mr. Long, are you prepared to testify today?
18	MR. LONG: Yes.
19	THE HEARING OFFICER: And will you please raise
20	your right hand? Do you swear that the testimony you are about
21	to give is the truth?
22	MR. LONG: Yes.
23	THE HEARING OFFICER: Thank you.
24	Please proceed.
25	MS. SCHMID: Good afternoon, Mr. Long.

MR. LONG: Good afternoon.

MS. SCHMID: When we were last here, the Division was instructed to file some corrective memorandums. The Division has filed two. The Division filed one memorandum shortly after the hearing, correcting the rates charged the commercial customer. Subsequently, however, the Division received additional information and filed another memo dated March 25, 2013. Mr. Long, could you please briefly describe those memos and . . .

MR. LONG: Sure. The first memo that was filed on March 20, very soon after the initial interim rate hearing addressed the--first of all, it addressed the hearing date or the memo date. And it was changed to the 19th from the 20th. And it also addressed some of the current rates that were reported as being charged at the time in the hearing, but later we've discovered by reading the tariff that some of those rates that were being charged weren't necessarily being charged correctly. So, we revised the memo to the one dated March 25.

And it also talks about--it shows the correct rates that are on the tariff now that's on page 3 of that memo--and, then, it also talks a little bit about going in and checking also during the rate case investment the difference in--that was charged to the commercial customer that should have been charged.

1	MS. SCHMID: Your Honor, would you like to take
2	judicial or administrative notice of these or would you like them
3	to be offered as exhibits?
4	THE HEARING OFFICER: Remind me how we took
5	the previous exhibit in.
6	MS. SCHMID: I believe you took judicial notice of
7	them as they had been filed.
8	THE HEARING OFFICER: Okay. I believe the
9	same will be appropriate in this instance. Thank you.
10	Are you finished with Mr. Long?
11	MS. SCHMID: Not quite.
12	THE HEARING OFFICER: Okay. Please proceed.
13	MS. SCHMID: Mr. Long, do the revisions change
14	the Division's recommendation concerning approval of interim
15	rates?
16	MR. LONG: No, they don't.
17	MS. SCHMID: Could you please refresh our
18	memory about that recommendation?
19	MR. LONG: Well, in a nutshell, the Division
20	recommended that the rates be approved for interim, although it
21	also is reminding the court that these revised rates are
22	probablyor these interim rates are probably going to be quite a
23	bit less than what the final rates will be in its recommendation.
24	MS. SCHMID: And is it also the Division's
25	recommendation that if the final rates are higher that the

1	Company will not be allowed to recoup the difference?
2	MR. LONG: That's correct.
3	MS. SCHMID: Do you have any other comments
4	you would like to make?
5	MR. LONG: Not at this time.
6	MS. SCHMID: Thank you.
7	Mr. Long is now available for questions.
8	THE HEARING OFFICER: Mr. Taylor and Mr.
9	Veibell, do you have any questions for Mr. Long?
10	MR. TAYLOR: No.
11	MR. VEIBELL: I don't believe so. Thank you.
12	THE HEARING OFFICER: Okay. Thank you.
13	Mr. Long, just a couple of clarification questions.
14	With respect to the memo that was filed on the 20th of March,
15	this says at the very top, "Corrected on March 20, 2013, per
16	Commission hearing." That was the purpose of the memo. Is
17	that correct? It was to correct some things that were discussed
18	during that hearing.
19	MR. LONG: That's correct.
20	THE HEARING OFFICER: Okay. And, then, the
21	memo that was filed on the 25th of March was filed, as I
22	understand it, you did some additional research and found that
23	the tariff allowed certain things and the memo reflects that. Is
24	that correct?
25	MR. LONG: That's correct. I just wanted to make

1 sure that was clear. 2 THE HEARING OFFICER: Okay. Very good. And 3 is it the Division's position that the interim rates should be 4 approved by the Commission pending the general rate case? 5 MR. LONG: Yes, it is. THE HEARING OFFICER: Okay. Thank you. I 6 7 don't have any further questions. 8 Let's go off the record for a moment. We'll be off 9 the record. 10 (Recess taken, 12:14-12:31 p.m.) 11 THE HEARING OFFICER: Back on the record. 12 Mr. Veibell and Mr. Taylor, just before we went off 13 the record, there was an issue that you raised with respect to 14 having some documentation that you wished to provide that went 15 to the issue of notice. And I'd like to give you an opportunity 16 now to address that and raise any issues or documentation that 17 you wish with respect to that. 18 MR. TAYLOR: Okay. Basically what I'm going to 19 present to you is the document that was handed to each 20 hand-delivered applicant, 17, and then also emailed and also 21 mailed. We also have a list of individuals that were home that 22 signed and put their name and address and their email address 23 on--as they received this. There were--was it five that were not 24 home? MR. VEIBELL: I believe that's--25

1	MR. TAYLOR: There were five that were not home
2	at the time, so
3	MR. VEIBELL: I think I wrote those down here.
4	THE HEARING OFFICER: Mr. Veibell, make sure
5	you speak into your microphone.
6	MR. VEIBELL: Okay.
7	MR. TAYLOR: So, these are the
8	MR. VEIBELL: At the bottom of the list, there's
9	onetwo, threefour that weren't home, so I just put them in
10	their door.
11	MR. TAYLOR: Yeah. So, four of them were hand-
12	delivered, but no one was there to sign. But he's written those
13	at the bottom here.
14	On the top1, 2, 3, 4, 5, 6, 7, 8, 9, 1011 more on
15	the topand 1 back here. Twelve.
16	MR. VEIBELL: Yeah.
17	MR. TAYLOR: Right there (indicating).
18	THE HEARING OFFICER: Okay.
19	MR. TAYLOR: And those were hand- delivered and
20	signed for.
21	THE HEARING OFFICER: Okay.
22	MR. TAYLOR: And we gotreceived their email
23	addresses at that time. So, that constituted the notice on the
24	21st, these two documents (indicating).
25	Then, on the 25th when we received a clarification

1	from Mr. Long on thatinformation from the tariff that may not
2	have been accurately portrayed in there, we sent his actual
3	four-page memo to all of the emails that we've collected, and
4	delivered them to seven of them, hand- delivered the seven that
5	we didn't have emails for and mailed it to the additional ones,
6	the additional eight that we mailed before.
7	THE HEARING OFFICER: Okay.
8	MR. TAYLOR: Okay.
9	THE HEARING OFFICER: Thank you, Mr. Taylor.
10	The Commission would like to take judicial notice of
11	those three documents that you just referenced.
12	MR. TAYLOR: Okay.
13	THE HEARING OFFICER: Will you please bring up
14	copies of each of those, please? And if you would, please,
15	provide the court reporter with
16	MR. TAYLOR: Yes.
17	THE HEARING OFFICER:copies of each.
18	MR. TAYLOR: Yeah.
19	This is the 25th. And these are the earlier ones
20	(indicating).
21	That's the one from the 25th. And this is the
22	earlier one (indicating).
23	THE HEARING OFFICER: Okay. Great. Thank
24	you.
25	MR. TAYLOR: Do you want a copy?

1	MR. LONG: Yes, please.
2	MR. TAYLOR: There's a set.
3	THE HEARING OFFICER: Thank you, Mr. Taylor
4	and Mr. Veibell, for preparing and providing this information. I
5	wish to note that the notice that you referenced, the notice that
6	was hand-delivered prior to the clarification subsequent to Mr.
7	Long's memo does reflect the public witness hearing date and
8	time and location. And that's what we were trying to accomplish
9	when we last met. And thank you very much for doing that and
10	for providing the additional documentation from the individuals
11	who received this information by hand delivery.
12	Mr. Veibell and Mr. Taylor, while you were providing
13	notice, did you receive comments from individuals?
14	MR. TAYLOR: Yes, we did.
15	MR. VEIBELL: I received comments on three of
16	them. Now
17	THE HEARING OFFICER: Could you share those
18	comments with the Commission, please?
19	MR. VEIBELL: The first one, he was in favor of all.
20	He says, "I can see that"
21	MR. TAYLOR: Who was it?
22	MR. VEIBELL: That was Beau Lewis.
23	THE HEARING OFFICER: And Beau Lewis, is he
24	one of your customers?
25	MR. VEIBELL: Yes. Uh-huh (affirmative).

THE HEARING OFFICER: Okay.

MR. VEIBELL: And he was well in favor of it. He says, I could see that you need to take and raise the rates in order to stay in business.

And the second one was Jared Sorensen. And first thing he says, he says that 12,000 gallons a month--he says, I timesed that by 12 and it was 144 gallons--144,000 gallons. And he says, We purchased the lot--he says, We get one-ninth--0.19 acre-foot per year, which is 293,000 gallons. And I says, You still get that, but during the summertime, you're going to be using--especially when you have lawns and gardens, you'll go over that 12,000 gallons. And that's why we have to charge that dollar-fifty for every thousand gallons over the 12,000, because it costs more to pump during the summertime. And then, he says, Fine. He says, I see that now. But he was just worried about being limited. He didn't want to get knocked down to 144,000 gallons a year.

And the third one was Scott and Sharon Moake.

Now, Scott had--he got--he's--he was an engineer out at

Thiokol. And his health is kind of bad, but he lost his job here
two years ago. And now his insurance is gone. And he can't
get any insurance because of his health. His wife went back to
school. And she's finished some schooling, but she hasn't been
able to find a job yet. And he just hated to see the rates go up.

And I told him that I'd like to have him come down

1	to this meeting. And he says, Well, I come down there, I'd
2	probably have a heart attack. But that was his comment. And I
3	says, Well, you're welcome to join in on the telephone
4	conference. And he really wasn't in favor of that either.
5	THE HEARING OFFICER: Thank you, Mr. Veibell.
6	The gentleman you identified, the second gentleman, Mr.
7	Sorensen, did you make hand-delivery to him? I'm looking for
8	his name on the list of hand-delivered recipients.
9	MR. VEIBELL: Let me see. The second one I
10	hand-delivered to him. And the first one I had to have
11	MR. TAYLOR: Right here (indicating).
12	MR. VEIBELL: Yeah, Riley is his son.
13	THE HEARING OFFICER: Okay.
14	MR. VEIBELL: He was home.
15	THE HEARING OFFICER: Okay. Thank you for
16	that clarification.
17	And the third party that you identified, are they on
18	this list? Did they receive
19	MR. TAYLOR: Second one from the top.
20	MR. VEIBELL: Second one from the top.
21	MR. TAYLOR: Scott Moakes [sic].
22	THE HEARING OFFICER: All right. Thank you
23	very much.
24	MR. TAYLOR: And I note the first one he talked
25	about, Beau Lewis, is on our rate board. And, so, he

1	understands a lot about what's going on. But he ishe's a
2	member of the rate board.
3	THE HEARING OFFICER: Okay. Were there any
4	other individuals who expressed concern or any comment
5	whatsoever.
6	MR. TAYLOR: I have three, also, that I spoke with.
7	THE HEARING OFFICER: Okay.
8	MR. TAYLOR: And, also, one of them did contact
9	Mark Long. And there were some emails that I just received
10	copy of today, so I didn't realize they were in process.
11	THE HEARING OFFICER: Okay. What I'd like you
12	to testify about are the things that you know firsthand about.
13	And, then, I'll speak with Mr. Long about what he's received.
14	MR. TAYLOR: As we'dAllen Burris and Adam
15	Burris own two of the future lots that will be served by the water
16	company. The water company does not currently run in front or
17	by their property.
18	THE HEARING OFFICER: So, they are standby
19	customers.
20	MR. TAYLOR: In the first notice we sent out, and
21	when they looked at the standby rate, they said, Well, do we
22	have to pay the \$24? So, they were asking for clarification.
23	And I believe they received satisfactory clarification from Mark
24	Long, because he expressed that back to me later that he had
25	received some information. Soand in the tariff, it actually

1	states that bypass will be in front of the house and so on.
2	In fact, it's thisit says, "Applies to lots where
3	service mains are in place and where
4	water is available, but no water service has been connected
5	and no water is used; or where [the] water has been
6	disconnected by the Company at the request of the customer; or
7	involuntarily by the Company after proper
8	notice " And that's part of the tariff. And that wasn't on our
9	initial notice.
10	THE HEARING OFFICER: The document you were
11	just reading from is your tariff.
12	MR. TAYLOR: Uh-huh (affirmative).
13	THE HEARING OFFICER: Okay.
14	MR. TAYLOR: And, so, that was not on our notice.
15	And he wondered if it had changed to where he would then be a
16	standby user, which prompted his communication. Once he
17	understood thatI spoke to him, actually, yesterday
18	actually, we wereday before yesterday.
19	MR. VEIBELL: Day before yesterday.
20	MR. TAYLOR: Day before yesterday. And he said,
21	I understand, but I'm going to clarify it with Mark Long. And,
22	then, there were some emails. And I just got a copy of it today.
23	THE HEARING OFFICER: Okay.
24	MR. TAYLOR: So, that took place.
25	One user who owns the property is in

Canada--Alberta, Canada. He called me on the phone and 2 talked with me about his rate. He was worried, also, as many of 3 them were, that the \$12,000, they lost their 293,000-gallon 4 capacity. And I assured him that his water right was not being 5 removed from him but that it was merely a mechanism whereby 6 we can cover the expenses of the water company for delivery 7 purposes. 8 As I explained it to him, he was satisfied. He said, 9 That's fine. He said, I understand now. He thought he only would receive 144,000 gallons through the year and pay for more. And that was clarification. That was Kirk Holden. And he was emailed a copy. 13 The other individual is Paul Kearns. And he has a 14 lot that would be a standby lot that does not have a home on it yet. And he called for clarification of standby. And I explained that to him. And he was fine with it after we went through everything and explained. But I wanted them to be on record. I felt if they talked to us, then at least the Commission and the PSC should understand what was--those that had expressed concerns. THE HEARING OFFICER: Did any of those 22 individuals prepare a written document for you to deliver to the 23 Commission?

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MR. TAYLOR: No. Most of it was verbal. The only one was the one that was communicated that I received this

1	morning.
2	THE HEARING OFFICER: Okay. Were there any
3	other customers that you had conversations with regarding the
4	issue?
5	MR. TAYLOR: None whatsoever.
6	THE HEARING OFFICER: Okay. Thank you.
7	One other issue that I wanted to clarify with both of
8	you, Mr. Veibell, and Mr. Taylor, we were speaking earlier about
9	the revised memo, the most current revised memo that was filed
10	by the Division just yesterdayor excuse metwo days ago, on
11	the 25th. Have you had a chance to review that memo?
12	MR. TAYLOR: Yes.
13	THE HEARING OFFICER: And are you in
14	agreement with the representations that are portrayed in that
15	memo, in particular, the rates and the clarification as a result of
16	Mr. Long's review of the tariff?
17	MR. TAYLOR: Absolutely. We kind of
18	when we prepared thisand Alton prepared it and I reviewed
19	itit was as we thought it should be, but it truly didthe current
20	rate didn't reflect the true tariff
21	THE HEARING OFFICER: Okay.
22	MR. TAYLOR:information. And, so, these
23	corrections exactly reflect the proposed changes as well as what
24	the tariff reads. And we
25	THE HEARING OFFICER: Okav.

1 MR. TAYLOR: --we could see that, yes. 2 THE HEARING OFFICER: Great. You actually 3 were anticipating my next question. Thank you. That clarifies 4 things very well for me. 5 One other bit of clarification--and we talked about 6 this issue at the initial hearing--and I want to emphasize it at 7 this hearing, as well, in part because this is part of your due 8 process of the Applicant and you will be coming back for your 9 general rate hearing. And I just want to clarify that today you 10 understand that you--you are represented pro se, which means 11 that you're representing yourself, you're not being represented 12 by legal counsel. Is that your understanding? 13 MR. VEIBELL: Yes. 14 MR. TAYLOR: Yes, that is correct. 15 THE HEARING OFFICER: Okay. And I also want 16 to make sure that you fully understand that when you come back 17 to the Commission you're more than welcome to have legal 18 counsel present. It is not a necessity. But should you choose 19 to do so, you're welcome to do that. 20 MR. TAYLOR: And just as a brief comment, Gary 21 Anderson is our legal counsel for the water company and we did 22 speak to him and he knows that we're representing ourselves for 23 budget constraint reasons. 24 THE HEARING OFFICER: Okay. MR. TAYLOR: And that's why. 25

1	THE HEARING OFFICER: Okay. And
2	that's
3	MR. TAYLOR: But he's fully aware of what we're
4	doing and has been copied
5	THE HEARING OFFICER: Okay.
6	MR. TAYLOR:so that he understands.
7	THE HEARING OFFICER: Okay. Thank you very
8	much.
9	And in anticipation of the future meeting, if there
10	are documents and things that you want to present, please do
11	come prepared. It will help the process go much more
12	smoothly.
13	MR. TAYLOR: Yep.
14	THE HEARING OFFICER: And thank you very
15	much. I don't think I have any further questions right now, so
16	I'm going to move to the Division and address the issue of the
17	public comment issue with them. Okay.
18	MR. VEIBELL: Okay.
19	THE HEARING OFFICER: Mr. Long, actually, Ms.
20	Schmid, do you mind if Ido you want to address the issue of
21	public comment first or
22	MS. SCHMID: Perhaps it might be more
23	expeditious if you do that
24	THE HEARING OFFICER: All right.
25	MS. SCHMID:if that's all right.

THE HEARING OFFICER: That's perfectly 1 2 acceptable. 3 Mr. Long, you heard some testimony today from Mr. 4 Taylor and Mr. Veibell regarding comments that they received 5 from customers. Has the Division received comments from the 6 customers, as well, regarding the rate application by this 7 Applicant? 8 MR. LONG: Yes, we received one. In fact, I got an 9 email last night at 10:18 p.m. from an Adam Burris expressing 10 concern he was going to be charged the standby fee. He didn't 11 feel that his house was close enough to the water main to 12 qualify him for that. And he talked at some length about that. 13 And, then, his very last paragraph, he said, "Please respond so 14 that I know this email was received," which I did. "Also, please 15 let me know what else I can do to make sure my opinion is 16 considered in this review." 17 And this morning, I wrote him back an email. And I 18 told him that he needs to look at the definition of the standby 19 fee in the tariff. And I recited that. I told him he probably had 20 to first speak with Willow Creek to see if they can work this out. 21 And, then, I gave him the information on--he's welcome to 22 attend the public witness 23 days--all the hearings, and also cited and gave him the 24 information on what he needs to do to be an intervenor.

THE HEARING OFFICER: Thank you.

25

1	MR. LONG: I have a copy of that if the court would
2	like to see that information.
3	THE HEARING OFFICER: Yes, I think we would
4	like to take judicial notice of that.
5	MR. LONG: Okay.
6	THE HEARING OFFICER: So, that would be very
7	helpful.
8	Do you have more than one copy such that perhaps
9	a copy could be given to the court reporter, as well?
10	MR. LONG: Yes, I have.
11	THE HEARING OFFICER: Okay.
12	MR. LONG: I have three.
13	THE HEARING OFFICER: And I think it would be
14	helpful if you could give the Applicant a copy.
15	MR. LONG: Okay.
16	THE HEARING OFFICER: Thank you, Mr. Long.
17	Thank you very much.
18	MR. LONG: Yes.
19	THE HEARING OFFICER: The Commission takes
20	judicial notice of the email that Mark Long has referenced from
21	Adam Burris and the response that Mr. Long has provided.
22	Mr. Veibell and Mr. Taylor, do you have any
23	questions with respect to the testimony that Mr. Long has
24	provided with regard to his communication with Mr. Burris?
25	MR. VEIBELL: I don't.

1	MR. TAYLOR: We don't either. We feel in
2	agreement with it. We read it this morning.
3	THE HEARING OFFICER: Okay. Have you had any
4	communication with Mr. Burris as a result of this email?
5	MR. TAYLOR: Well, not as a result of this yet, but
6	Monday we talked to him and told himand that's, I'm sure, what
7	prompted the activity.
8	THE HEARING OFFICER: Okay. All right. Are
9	there any other questions before we adjourn today or any
10	concerns regarding the interim rate issue?
11	MS. SCHMID: The Division has nothing further.
12	THE HEARING OFFICER: Okay. Mr. Veibell and
13	Mr. Taylor.
14	MR. VEIBELL: I don't have anything more.
15	THE HEARING OFFICER: Is there anything from
16	the public? Does anyone from the public wish to speak?
17	Okay. All right. I wish to thank everyone for being
18	in attendance today. Thank you for your patience. And as you
19	know, the interim rate order is due on Sunday, given that that's
20	a Sunday, the date would be extended until Monday. So, we will
21	be busily preparing the order. And that's due on April 1. So,
22	that's very soon. And, so, we'll have something for you. The
23	Commission will be considering the issue. We thank all of you
24	for your input and your testimony and your preparation. And
25	we'll have something very soon.

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1	And this hearing is adjourned. Have a good day.	
2	MR. TAYLOR: Thank you.	
3	MR. VEIBELL: Thank you.	
4	MS. SCHMID: Thank you.	
5	THE HEARING OFFICER: You're very welcome.	
6	(Proceedings adjourned at 12:50 p.m.)	
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