In the Matter Of:

In the Matter of the Rates of Community Water Company, LLC

HEARING PROCEEDINGS DOCKET NO. 16-098-01

September 13, 2016

Job Number: 334782

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH In the Matter of the Rates of Community Water Company, LLC Docket No. 16-098-01 HEARING PROCEEDINGS Utah Public Service Commission TAKEN AT: Hearing Room 451 160 East 300 South Salt Lake City, Utah Tuesday, September 13, 2016 DATE: TIME: 9:00 a.m. REPORTER: Mary R. Honigman, R.P.R. Job No.: 334782

1	APPEARANCES	Page 2
2	PRESIDING OFFICER: JENNIE JONSSON	
3	FOR THE DIVISION OF PUBLIC UTILITIES:	
4	Patricia E. Schmid ASSISTANT ATTORNEY GENERAL	
5	160 East 300 South, Fifth Floor Salt Lake City, Utah 84114	
6	FOR COMMUNITY WATER COMPANY, LLC:	
7	Emily Lewis ATTORNEY AT LAW	
8	Steven E. Clyde ATTORNEY AT LAW	
9	CLYDE SNOW & SESSIONS One Utah Center, Thirteenth Floor	
10	201 South Main Street Salt Lake City, UT 84111-2216	
11	Salt Lake City, OI OfILI 2210	
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

1		Page 3
1	INDEX OF EXAMINA WITNESS	PAGE
2	MIKE FOLKMAN	
3	EXAMINATION BY: Ms. Lewis EXAMINATION BY: Mr. Savage	7 17
4	EXAMINATION BI: MI. Savage EXAMINATION BY: Mr. Amendola	19
5	STACY WILSON EXAMINATION BY: Ms. Lewis	21
6	EXAMINATION BI: Ms. Lewis EXAMINATION BY: Ms. Schmid EXAMINATION BY: Mr. Amendola	39 40
7		ÛF
8	MARK LONG EXAMINATION BY: Ms. Schmid	47
9	SCOTT SAVAGE EXAMINATION BY: Ms. Schmid	60
10	EXAMINATION DI . MB. SCHILLO	00
11		
12		
13		
14		
15		
16		
17		
18		
19		
20		
21		
22		
23		
24		
25		

1	Page 4 PROCEEDINGS
2	(On the record at 9:00 a.m.)
3	CHAIRMAN JONSSON: For the record, today is
4	Tuesday, September 13th, 2016. It's 9:00 in the
5	morning. This is the date and time set for the hearing
6	in the matter of Community Water Company's request for
7	an interim rate increase, pending adjudication of its
8	rate case which has been filed with the Commission.
9	Let's get appearances on the record. For
10	Community Water
11	MS. LEWIS: I'm Emily Lewis, with the law
12	firm of Clyde Snow & Sessions, on behalf of Community
13	Water Company.
14	MR. CLYDE: And I'm Steven Clyde with Clyde
15	Snow & Sessions.
16	THE COURT: Thank you. For the Division?
17	MS. SCHMID: Patricia E. Schmid with the
18	Attorney General's Office for the Division, and with me
19	as the Division's witnesses are Mr. Mark Long and
20	Mr. William Duncan.
21	CHAIRMAN JONSSON: Thank you. And I believe
22	we have two of our intervenors on the phone.
23	Mr. Lange, are you there?
24	MR. LANGE: I am here.
25	CHAIRMAN JONSSON: And do you have anyone

Page 5 1 with you? 2 MR. LANGE: No. 3 CHAIRMAN JONSSON: And, Mr. Martin, you're 4 there as well, yes? 5 MR. MARTIN: Yes. 6 CHAIRMAN JONSSON: And do you have anyone 7 with you? MR. MARTIN: 8 No. 9 CHAIRMAN JONSSON: And are there any other 10 intervenors in the room? 11 MR. SAVAGE: Yes. Scott Savage. I'm an 12 attorney with Savage, Yeates and Waldron. I'm representing myself as intervenor as president of the 13 Park West Village Plat B and D Homeowner's Association. 14 15 CHAIRMAN JONSSON: Thank you. 16 MR. GRENNEY: My name is William Grenney. 17 I'm a full-time resident at Park West Village, and I'm 18 representing myself as an intervenor. 19 CHAIRMAN JONSSON: Okay. Go ahead. 20 MR. AMENDOLA: Fran Amendola. I'm providing 21 technical support to the Red Pine Homeowners 2.2 Association. 23 CHAIRMAN JONSSON: Do you need any of those 24 names spelled? 25 COURT REPORTER: Yes. I will.

Paqe 6 1 CHAIRMAN JONSSON: Do you want to take care 2 of it now? 3 COURT REPORTER: Sure. Fran Amendola. Last 4 name, Amendola? Thank you. And, let's see. There was Mr. Will --5 6 MR. GRENNEY: Oh, William? Grenney. 7 G-R-E-N-N-E-Y. 8 MR. SAVAGE: And Scott Savage. S-A-V-A-G-E. 9 COURT REPORTER: Okay. I believe that's it. 10 MS. LEWIS: Your Honor, would you like us to 11 identify our witnesses while we're on the record for 12 spelling and stuff like that? 13 CHAIRMAN JONSSON: Sure. Why not. Who are 14 you going to have? 15 MS. LEWIS: Today we're going to call two witnesses on behalf of Community Water. Our first 16 witness will be Mike Folkman, F-O-L-K-M-A-N, and then 17 our second witness will be Stacy Wilson. 18 19 CHAIRMAN JONSSON: Do you want to do the 20 same, Ms. Schmid? 21 MS. SCHMID: I did. 2.2 CHAIRMAN JONSSON: You have two witnesses 23 there -- Mark Long and William Duncan. All right. 24 Please bear in mind that we are streaming 25 this hearing today as we know there is a great deal of

Page 7 1 community interest in this case, so avoid disclosing 2 confidential information. If you do need to disclose 3 confidential information, let me know ahead of time and 4 we will turn off the streaming temporarily.

5 All right. Well, with that, I believe we can 6 get going. Let's start with Community Water. Go ahead 7 and call your witnesses.

8 MS. LEWIS: So, certainly. We would like 9 call our first witness, Mike Folkman. Prior to doing 10 so, I would just like to take a couple of minutes just 11 to give a brief introduction and kind of background, I 12 think, to set the stage for exactly how we have come to 13 the hearing today for the interim rate increase 14 request.

15 And then, also, prior to calling our witnesses, I do want to address the comments of Jon and 16 Colleen Burke, just very quickly. So I think we all 17 know this has been a long and storied case, and we're 18 very happy to be here today. I think that everyone 19 20 here is very solution-oriented, and it's been very 21 congenial, and we've been working through all these 22 issues together, and I think that should be noted. 23 As you know, Community Water has not had its 24 rates increased since 2002. The existing rates are 25 about \$12.00 for 5,000 gallons of water. That has

Page 8 1 proved insufficient to support the maintenance and 2 replacement needs for the company. Therefore, we --3 between 2002 and 2013 when the company was acquired by 4 its parent company, TCFC, no rates were sought or increased, and so we would like to express our 5 appreciation and patience with both the Commission and 6 also the Division of Public Utilities during the last 7 several years while TCFC has been in active 8 9 negotiations to try to find a new owner for the company 10 that's better suited to water management. That is 11 included to previous rate cases that have been 12 withdrawn upon good faith understanding that 13 negotiations have proved to be successful and continuing with the rate case would not be needed. 14 15 Unfortunately, those negotiations did not prove successful, and we find ourselves here today. 16 And so we just wanted, on the record, to express our 17 appreciation and patience of the Commission and the 18 Division. 19 20 Just real quickly, I'd like to talk about 21 what exactly our intent is for the day today. So for 22 an interim rate increase, the standard is less than the 23 general rate increase. Today, we intend to show to Your Honor that implementing interim -- the rate at an 24

> Litigation Services | 800-330-1112 www.litigationservices.com

interim basis -- is justified, and to do that today

25

Page 9 1 we're going to have Mike speak to the current condition 2 of the system, and then also very specific target 3 improvements revenue from the interim increase will 4 fund, and then Stacy is going to speak more specifically to the comments raised by the B and D Plat 5 homeowners and the Red Pine Homeowners Association. 6 Before moving into those specific direct 7 testimony, I just want to quickly address some of the 8 9 comments presented by the Burkes. They are a little bit outside of the scope of this particular hearing, 10 11 but we did want to say that, though they underscore the 12 need for further investment into the community water system, I do believe that TCFC is complying with all 13 14 the regular and correct processes, which is 15 rate-making, and that is how the company should and the 16 correct procedure for increasing revenue. 17 And so we just wanted to briefly state appreciation for their comments but just to also 18 reiterate that this is the correct process for what 19 20 they suggested. 21 So with that, we would please like to call 2.2 our first witness, Mike Folkman. 23 MIKE FOLKMAN, 24 having been first duly sworn to tell the truth, was 25 examined and testified as follows:

1	Page 10 MS. LEWIS: So Mike today is going to speak	
2	to basically, generally, the condition of the Community	
3	Water system, but more specifically we would like to	
4	explain to the Commission, and also those present, why	
5	the interim request is needed and justified, and	
6	specifically what improvements we intend to fund with	
7	the revenue created between the implementation of the	
8	rate which we're also, Your Honor, going to ask for a	
9	bench order from today.	
10	And so between today, which is we're	
11	hoping to have the rate implemented, if you see fit,	
12	October 1st. Between October 1st and February 8th when	
13	the general rate case is due to conclude, there would	
14	be five billing cycles for Community Water, and so per	
15	billing cycle with just the base rates, Community Water	
16	would receive about \$10,600.00 per billing cycle	
17	just on base rates, no usage alone, and so that	
18	money can go quite far to get us some very specific	
19	improvements.	
20	CHAIRMAN JONSSON: Just so you know, I can't	
21	give you a bench ruling today. This matter does have	
22	to go back to the Commission for ruling, but we would	
23	do that very quickly.	
24	MS. LEWIS: Okay. Wonderful. Thank you.	
25	EXAMINATION	

1	Page 11 BY MS. LEWIS:
2	Q Okay. Mike, would you please state your
3	name, address, your current employer, and your title
4	with that employer?
5	A It's Mike Folkman, 532 North 1300 East, Heber
6	City, 84032. And I work for Summit Water, and I am a
7	systems operator.
8	Q You might want to speak into the microphone a
9	little bit more.
10	A Okay.
11	Q So, Mike, have you ever testified at a public
12	service commission or before a public service
13	commission administrative law judge before?
14	A No.
15	Q Great. And for whom are you testifying
16	today?
17	A Community Water.
18	Q And what is your educational background?
19	A I have an Associate's Degree.
20	Q Do you have any professional certificates or
21	training that is relevant to our discussion today?
22	A Yes. I am certified as a Utility Manager.
23	I'm a Grade 4 Treatment and a Grade 4 Systems Operator.
24	I'm certified as Water Rights, and a Cross-Connect
25	Administrator.

Page 12 Okay. And how long have you worked for 1 0 2 Summit Distribution Company? 3 15 years. Α 4 And can you please describe your relationship 0 to Community Water Company and how long you have held 5 that role? 6 Yeah. Summit has been contracted from 7 Α 8 Community to maintain the system and operate it, and I 9 have done that for all 15 years. 14 of the 15 years, I've been the System Manager for Community Water. 10 11 And how many hours a month do you spend Q 12 working on the Community Water system? 13 Α Approximately 80 to 120ish. 14 0 And what tasks do you perform for the 15 company? 16 Α Basically, everything on the ground as far as operating the water treatment plant, the wells, the 17 system, repairing leaks, getting all the numbers ready 18 for the State, usage data, water quality, customer 19 service, and then dealing with TCFC on these upgrades 20 21 that we want to have done. 22 Q So you're very familiar with the system? 23 Α Yeah. Great. Can you please explain the kinds of 24 0 water services the company provides to its customers? 25

1	Page 13 A Yeah. We provide culinary irrigation, and
2	then we have a few commercial entities.
3	Q Is there any distinction between the water
4	delivered for these various purposes?
5	A No. It's all culinary grade.
6	Q And are you familiar with recent efforts to
7	assess the condition of the Community Water system?
8	A Yes.
9	Q Did you participate or contribute in the
10	Bowen Collins and Associates rate study prepared in
11	2015?
12	A I did.
13	Q And did you participate or contribute to the
14	Bowen Collins and Associates water master plan prepared
15	in 2014?
16	A I did.
17	Q Though beyond the general scope of today's
18	hearing just for context based on your knowledge
19	and assistance with these documents, what's your
20	assessment of the condition the current condition
21	of the Community Water system?
22	A It's generally in pretty bad shape.
23	Q Okay. Can you give some concrete examples of
24	needed, necessary upgrades?
25	A The meters are all way over their life

Page 14 expectancy. Typically, we like to replace them every 1 2 10 to 15 years. A good majority of them are 30-plus years old. The treatment plant is running on a lot of 3 original equipment, pumps are close to failure, 4 monitoring equipment are outdated, and there's no 5 replacement parts available. 6 And for a meter, what is the general age 7 0 range for maintaining accuracy for a meter? 8 9 Α 10 to 15 years. 10 And many of those are beyond that? 0 11 Most of them are 30-plus. А 12 Q Okay. Great. So, Mike, I'd like to talk to 13 you today about the purpose for having the interim rate request application, and that's specific improvements 14 needed that we think are targeted improvements which 15 the revenue from the interim could fund. And I'd like 16 to ask you several specific questions regarding those 17 18 improvements. So what are the most needed immediate 19 20 improvements for the system? 21 Α Probably high priority is the meters 22 themselves, and then treatment plant upgrades. 23 0 Okay. And why is it important to prioritize 24 replacing the meters? 25 So we can get better information on our Α

1	Page 15 usage, and then also with that comes more revenue where
2	we can accurately count the water people are using.
3	Q And how many and what kind of meters are
4	currently installed throughout the system?
5	A We have 16 inch-and-a-half or bigger meters
6	a few of those are, like, up to 6 inches and then
7	we have a 150 5/8ths to 1 inch for single family homes
8	and condos.
9	Q And for those larger meters, who do they
10	typically service?
11	A The HOA's condos.
12	Q And they're different than the smaller
13	meters?
14	A Yes.
15	Q Do they require more maintenance?
16	A They're more expensive to replace, for sure.
17	Q Great. Of the meters that you just
18	mentioned, how many are functioning adequately?
19	A About 10 percent are working working with
20	no problems 10 percent don't work at all, 30 percent
21	are over 10 years old and 50 percent are 30ish years
22	old.
23	Q So approximately 90 percent of the existing
24	meters are in need of repair?
25	A Yes.

Page 16 1 Do you know how many and what kind -- do you 0 2 know how many, what kind, and the cost of meters you need to replace for the Community Water system? 3 4 Α Roughly, we need 26 inch-and-a-half to 2-inch, which is approximately \$21,000; 150 5/8 to 5 1-inch, which is about another \$70,000; and then 1 6 6-inch, which is \$4,000. 7 MS. LEWIS: And, Your Honor, we do have some 8 9 bids for meters that Community Water has prepared, if you would like those for the record as a courtesy. 10 11 CHAIRMAN JONSSON: It's up to you. I'm happy 12 to take whatever you want to submit. 13 MS. LEWIS: We would like to submit today --14 and we have copies for the people in the room as well 15 if they would like to have them, but -- may I approach? 16 CHAIRMAN JONSSON: Yes. 17 (Copy was submitted.) 18 Q (By Ms. Lewis) So, Mike, are you familiar with this document here? 19 20 Yeah. Α 21 And can you just explain a little bit to 0 22 Ms. Jonsson -- the Honorable Ms. Jonsson -- and the 23 individuals in the room exactly what is on that document? 24 25 This is for some of our single family homes, Α

Page 17 but included in that is also the training and the 1 2 software. There's almost five grand in software and training for them, and then the unit price is just per 3 4 meter. And then can you please explain the back of 5 0 the document as well? 6 This is from their competitor, and it's just 7 Α basically sizes. The one thing the front -- the Hydro 8 Specialties quote -- does not include is there is a 9 monthly fee for the self-service of those. The back 10 prices include that self -- there's no monthly fee 11 12 included on those. 13 So Community Water has begun and commenced 0 14 the steps to try and get an accurate accounting for 15 what the costs are to replace the meters? 16 Α Correct. CHAIRMAN JONSSON: Just a moment. 17 Ms. Schmid, do you have any objections to this document 18 19 being entered as an exhibit? 20 MS. SCHMID: No objections. 21 CHAIRMAN JONSSON: Thank you. Mr. Savage, 2.2 any objection? MR. SAVAGE: No objection. 23 24 CHAIRMAN JONSSON: Mr. Grenney, any 25 objection?

Page 18 1 MR. GRENNEY: No. 2 CHAIRMAN JONSSON: Mr. Amendola, any objection? 3 4 MR. AMENDOLA: No. CHAIRMAN JONSSON: And, Mr. Lange and 5 6 Mr. Martin, I know you can't see this -- it is bids for the meters that Community Water Company expects it will 7 8 need to purchase -- any objection to this being in the 9 record? 10 MR. MARTIN: No objection. 11 MR. LANGE: This is Lange. I have no 12 objection. 13 CHAIRMAN JONSSON: Thank you. I'll mark 14 this, then, as Community Water Company's Exhibit A. 15 All right. Go ahead. 16 (By Ms. Lewis) Okay, Mike. In addition to 0 the costs that are outlined on these bids, are there 17 any costs that would be associated with installing the 18 needed meters? 19 20 Those are just parts. There's labor included Α 21 as well. 22 0 And so using these two bids as an estimate, 23 and including your time and labor to install, what do you estimate the cost to be to replace the priority 24 meters that you have identified? 25

Page 19 1 Approximately \$125,000. Α 2 Q Okay. And so do you have -- have you split that between labor and equipment? 3 4 Α Yeah. \$95,000 for equipment, and approximately \$30,000 for labor. 5 6 Q Great. And if you had the funds available, how quickly can Community Water install these meters? 7 8 Α Approximately thirty a month, so --9 0 And percentage-wise, do you know what percentage that is regarding the total percentage? 10 11 10 to 15 percent. Α 12 Q 10 to 15 percent a month? 13 Α Probably. 14 0 So are you familiar with the general rate case pending before the Commission and the recommended 15 16 rates? 17 Α Yes. Okay. It is projected that just the new base 18 Q 19 rates will increase revenue by about \$10,621.20 per billing cycle for the 502 connections at Community 20 21 Water. Based on our discussion -- you just discussed 22 this, but -- how many, how much will this additional 23 revenue allow you -- how many meters will this additional revenue allow you to install? 24 25 We could do about 10 percent a month with Α

Page 20 1 that cash flow. 2 Q Okay. And so if interim rate is approved by October 5 and we have 5 billing cycles, that would be 3 4 about 50 percent of your meters? That's correct. 5 А Yes. 6 0 Okay. And what will the impact of installing those meters be? 7 8 Α It would help us operate the system better as 9 far as water loss, demand versus supply, and then it would also create that additional revenue and get some 10 more money coming in so we can fix more of the 11 12 treatment plant and that kind of stuff. 13 Okay. All right. So would you agree that 0 the interim rate increase -- the revenue from an 14 15 interim rate increase -- would be justified and further 16 along having a functioning system? 17 Absolutely. Α 18 Okay. Is there anything else that you would 0 19 like the Commission to know today? 20 Α No. 21 MS. LEWIS: Okay. That's all the testimony 2.2 we have for Mr. Folkman today. CHAIRMAN JONSSON: Ms. Schmid, any questions 23 for Mr. Folkman? 24 25 MS. SCHMID: None for this witness.

Page 21 Mr. Savage, any questions? 1 CHAIRMAN JONSSON: 2 MR. SAVAGE: Yes. Just briefly, Your Honor. 3 EXAMINATION 4 BY MR. SAVAGE: Mike, I'm having trouble understanding this. 5 0 6 How many total meters does the system have right now? Approximately 200. 7 Α And this is a bid for 41 meters? 8 0 Are you looking at the -- yes. Yeah, that 9 Α bid was for just a one-time order. It's not for the 10 complete system at all. 11 12 0 Have you selected which 41 meters need to be 13 addressed first? 14 А At the time, we had. We have the ones that we are targeting -- we're going to try to do the ones 15 16 that are not working, of course, and then single family residencies that use more irrigation. 17 18 Do you know whether or not there are any 0 19 other meters that are not functioning properly? 20 I know which ones do not work. Like I said, Α 21 there's about 10 percent of them that don't work at 2.2 all. 23 Q Are those are all single family meters? 24 Α No. They are a mix throughout the system. Do you know if Plat B and D's -- meters 239 25 0

1	Page 22 and 240 are working?
2	A I believe those are irrigation meters and
3	they work, but they are old and so they are probably
4	inaccurate. And when meters are inaccurate they let
5	more water through, so we're not actually charging for
6	the real amount of the water that's used.
7	Q Do you know whether or not the Plat B and D
8	two irrigation meters are on this priority list?
9	A They aren't on that Hydro Specialties quote,
10	but they were included in my numbers as far as what
11	needed to be replaced, in general, but they're not on
12	the Hydro Specialties quote.
13	MR. SAVAGE: Thank you. That's all I have.
14	CHAIRMAN JONSSON: Mr. Grenney, any questions
15	for Mr. Folkman?
16	MR. GRENNEY: No.
17	CHAIRMAN JONSSON: Mr. Amendola, any
18	questions?
19	MR. AMENDOLA: Just a couple of real quick
20	ones.
21	EXAMINATION
22	BY MR. AMENDOLA:
23	Q Michael, thank you for coming today, and your
24	expertise on the system is really appreciated. Two
25	questions: On the estimate here, this seems to have no

Page 23 1 information on the larger irrigation meters; is that 2 right? 3 On the quote? Α 4 0 Yes. The Hydro Specialties does not, but the one 5 А on the back which is from Metron --6 7 Right. Q -- it does. And I think that's kind of where 8 Α we're leaning, is to the Metron side. 9 Okay. And my only other question is how did 10 0 you determine the inaccuracies of the meter? How do we 11 12 know these meters aren't working up to par? 13 We don't know, as far as bench testing or Α 14 anything like that, but industry standard is they wear out and they wear out, and most water companies replace 15 them within 10 to 15 years. 16 17 So simply based on the age of the --0 18 Age and the gallonage that's went [sic] Α 19 through the meters. 20 MR. AMENDOLA: Okay. Thank you. 21 CHAIRMAN JONSSON: Mr. Lange, any questions 2.2 for Mr. Folkman? 23 MR. LANGE: No, but a comment here; very difficult to hear the testimony. I don't know if the 24 25 microphone can be readjusted or not so --

	Page 24
1	CHAIRMAN JONSSON: We will do our best.
2	Mr. Martin, any questions for Mr. Folkman?
3	MR. MARTIN: No. Not at this time.
4	CHAIRMAN JONSSON: Thank you. All right.
5	Ms. Lewis, go ahead with your next witness.
6	MS. LEWIS: Community Water Company would
7	please like to call Ms. Stacy Wilson.
8	STACY WILSON,
9	having been first duly sworn to tell the
10	truth, was examined and testified as follows:
11	CHAIRMAN JONSSON: Thank you.
12	MS. LEWIS: So Ms. Wilson today will give
13	testimony regarding the operations and billing used at
14	Community Water.
15	Over the last several weeks, Mr. Folkman and
16	Ms. Wilson have worked in-depth together to try and
17	figure out an equitable solution to many of the
18	comments submitted by the B and D plat owners, the
19	Homeowners Association, and the Red Pine Homeowners
20	Association. The cumulative goal is for us to have one
21	connection charge for the cumulative domestic and
22	irrigation use associated with that connection, and
23	Ms. Wilson will speak to how we intend to do so.
24	EXAMINATION
25	BY MS. LEWIS:

Page 25 1 Can you please state your name, address, 0 2 current employer and title? Α Yeah. It's Stacy Wilson, 1264 South 3 Hoytsville Road, Coalville, Utah. It's ASC Utah, and 4 I'm an office coordinator. 5 6 0 Have you ever testified at a hearing before the Public Service Commission or a Public Service 7 Commission Administrative Law Judge before? 8 9 Α No. 10 And for whom are you testifying today? 0 11 On behalf of Community Water. А 12 Q What is your educational background? 13 I graduated from North Summit High School. I Α 14 graduated from Sherman Kendalls Academy of Beauty Arts and Sciences in Salt Lake City, Utah. 15 16 And do you have any professional certificates 0 or other training that is relevant to our discussion 17 18 today? I've taken a few Excel classes. 19 Α 20 And how long have you worked for ASC Utah? Q 21 Α Just a little over 3 years. 22 Q And can you please describe your relationship 23 to Community Water Company? 24 As part of my job with ASC, I assist with Α 25 Community Water matters.

Page 26 1 Okay. And how many hours a month do you 0 2 spend working on Community Water matters? 3 Α Probably about 40. 4 Specifically, what tasks do you perform for 0 5 the company? I input the meter reads. I do the billing, 6 Α 7 statements, accounts payable and receivable. I assist 8 with state agency compliance. Okay. Based on your training and firsthand 9 0 experience, do you consider yourself familiar with and 10 11 able to speak to Community Water's billing practices? 12 Α Yes. 13 Mr. Folkman stated that the Community Water 0 14 system was culinary grade and water was used for 15 different purposes, such as irrigation, domestic and commercial. Are those uses billed any differently? 16 17 They're all billed the same. Α No. And generally, how are Community Water 18 Q 19 customers currently billed? 20 They're billed monthly statements in the Α 21 rears [sic] of -- each account is billed, like, the 1st 2.2 and the 5th of every month. 23 0 Between the 1st and the 5th? 24 Α Yes. And how many billing accounts does Community 25 0

Page 27 1 Water currently have? 2 Α 186. And how many connections does Community Water 3 0 4 Company have? 502 connections. 5 Α 6 0 Can you generally explain how the different number of accounts and connections -- how they relate 7 to one another? 8 Some accounts have several sub-meters 9 Α Yes. that roll into a master meter that then is billed. 10 11 And can you please identify what the current Q 12 billing software used by Community Water is to bill its 13 customers? Abbreviated, it's CUSI. It's Continental 14 А Utility Service Incorporated. 15 16 Okay. And do you find the software to be 0 adequate for its purposes? 17 This is the only experience I've had with 18 Α utilities software. So there has been a few glitches, 19 20 but it works pretty well. 21 0 And then, do you have contact to company 22 representatives if you have questions about the billing 23 software? 24 А Yes. Ms. Wilson, I'd like to ask you a little bit 25 Q

Page 28 about responses to the specific comments on billing 1 2 submitted by the HOAs. We're going to start with Red Pine. Have you read and are familiar with the comments 3 4 submitted by the Red Pine Homeowners Association? 5 Α Yes. 6 0 To start, how is the Red Pine Homeowners Association currently billed? 7 8 Α The HOA represents several accounts that 9 provide water for 200 chalet units, a clubhouse, and currently they have all irrigation meters in the common 10 11 spaces. 12 0 Okay. And in the Red Pine HOA comments, they 13 mentioned that there were also Red Pine Townhomes. Can 14 you explain how water use at the townhomes is billed? 15 Α There are 60 townhomes that are separately billed for each account from the HOA. 16 17 So they're billed different than the HOA? 0 18 Α They're billed -- yes. That is Yes. 19 correct. 20 And then do each of these townhomes have 0 21 their own meter? 2.2 Α Yes. 23 Q Okay. So in sum, each townhome is billed separately and is billed on its own independent meter? 24 25 А Correct.

Page 29 1 And currently, where is the irrigation for 0 2 the townhomes billed from? 3 Sorry, say that again. Α 4 And so currently, the irrigation at the 0 townhomes -- who is billed for the irrigation of the 5 6 townhomes? 7 Α The individuals. Right? The individuals are billed. 8 For their metered use at their townhomes? 9 0 10 Α Correct. 11 And the metered use of their townhomes -- is Q 12 that domestic, usually, for inside use or for outside 13 use? 14 А It's all domestic. It's all domestic, so the meters at the 15 Q townhomes do not include irrigation? 16 17 They do not. Α Okay. Would you say that the company's 18 Q 19 primary comment or concern is regarding how irrigation for the townhomes is going to be billed under the new 20 21 system? 2.2 Α Yes. 23 0 Okay. Before we get into the specifics, has the company looked at and addressed the concerns of Red 24 Pine HOA regarding irrigation billing? 25

Page 30 1 Α Yes. 2 Q How have they done so? So the company is proposing to designate 3 А 4 different meters to track domestic and irrigation water usage for different units. 5 And how will they go about doing that? 6 0 So one set of meters will be domestic and 7 А 8 irrigation use at the Red Pine Chalets, and the clubhouse will be billed to the HOA. The second set of 9 10 meters will track the irrigation at the townhomes and 11 will be prorated to each of the townhome owners. 12 0 So the townhome owners will receive your bill 13 for their metered domestic use and then a portion of the irrigation at the townhomes? 14 15 Α That's correct. 16 Okay. Moving on to the specifics, the 0 17 Division of Public Utilities has recommended a new base rate of a \$33.20 for each connection. How will these 18 19 base rates be applied to the Red Pine HOA? 20 So each month they will be charged the Α 21 recommended base rate of \$33.20 times 200 units, 200 2.2 connections, or \$6,640 for the Red Pine Chalets. 23 0 Will there be any additional charges billed to the HOA? 24 25 So each month they will be charged 13 Α Yes.

Page 31 1 irrigation connections and recommended the base rate of 2 \$33.20, or \$431.60. Are there any other charges that will be 3 0 billed to the new HOA? 4 Yes. Also that includes the clubhouse. 5 А So the clubhouse will be charged \$33.20 for one 6 connection. 7 MS. LEWIS: Your Honor, we have also prepared 8 9 for the discussion today a table that is our proposed billing schedule because I think there are a lot of 10 11 numbers that we're about to talk about, and so we 12 figured this might be an easier way for everyone to 13 follow along. 14 CHAIRMAN JONSSON: I was hoping you had. 15 Will you just circulate it to everybody and we'll see if there is any objection. 16 MS. SCHMID: Your Honor, may we have a brief 17 recess to examine this for a couple of moments? 18 19 CHAIRMAN JONSSON: Sure. Let's go ahead and 20 go off the record. We'll come back in, say, 10 21 minutes. 2.2 (A recess was taken at 9:30 a.m.) 23 (On the record at 10:06 a.m.) 24 CHAIRMAN JONSSON: Ms. Lewis, we are still 25 with you. And is there any objection to the

Page 32 1 recommended rate structure document being entered into 2 the record as Exhibit B? 3 MS. LEWIS: Your Honor, can I make a 4 clarification on that? It's proposed billing under the 5 recommended rate structure. 6 CHAIRMAN JONSSON: Thank you. MS. SCHMID: And the Division has an 7 objection insofar as it has not had a -- what I would 8 call -- a reasonable amount of time to double-check the 9 numbers and things like that. The Division has no 10 11 objections if it is entered for illustrative purposes. 12 MS. LEWIS: And it is intended to be so. 13 CHAIRMAN JONSSON: Mr. Savage? MR. SAVAGE: I have no objection to the 14 15 document, but I will have an objection if this does not 16 become part of the interim rate. So the illustrative purposes part, I would reserve my objection or 17 18 non-objection as to the usage part of the interim rate, but I have no objection at this point for it being 19 20 illustrative purposes as part of the Commission. 21 CHAIRMAN JONSSON: Okay. Thank you. 2.2 Mr. Grenney? 23 MR. GRENNY: Yes. I wonder if I could enter 24 some sworn testimony. 25 CHAIRMAN JONSSON: Not right now. Right now

1	Page 33 I just need to know if you have any objection to this
2	document coming into the record as an exhibit.
3	MR. GRENNY: No.
4	CHAIRMAN JONSSON: Thank you. Mr. Amendola?
5	MR. AMENDOLA: No objection unless the use of
6	this document is not clearly explained on the record.
7	CHAIRMAN JONSSON: Thank you. Mr. Lange?
8	MR. LANGE: What I want to say is, I would
9	object only insofar as it does not address the billing
10	methodology; that's at the heart of my comment.
11	However, that's a separate issue, and I would accept
12	the document.
13	CHAIRMAN JONSSON: Thank you. Mr. Martin?
14	MR. MARTIN: No objection at this time.
15	CHAIRMAN JONSSON: Thank you. Ms. Schmid, go
16	ahead.
17	MS. SCHMID: I've just been made aware that
18	the monthly water usage charges in this second block
19	the first entitled Red Pine Chalet Domestic Water, and
20	the second Red Pine Club House those numbers do not
21	reflect the Division's numbers. So again, the Division
22	objects to this for anything but illustrative purposes.
23	CHAIRMAN JONSSON: Thank you. I have marked
24	this as Community Water Company's Exhibit B. All
25	right. Go ahead Ms. Lewis.
1	

Page 34 1 MS. LEWIS: So what we would like to do 2 currently, right now, is discuss how Community Water 3 intends to apply the recommended rates represented by 4 the Division in their petition filed on June 13th. То do so, we have created an illustrative table to explain 5 6 how we intend to apply and extrapolate the recommended rates proposed by the Division on an interim basis and 7 how we're going to apply that to the HOA Association 8 9 and in response to the comments submitted by Plat B and 10 D and Red Pine. 11 (By Ms. Lewis) Okay, Stacy. So moving on to Q 12 specifics, we are talking about how Community Water 13 Company is intending to bill the Red Pine Homeowners Prior to a recess, we were talking about 14 Association. what -- the general things the company has done. Can 15 16 we now please move into specifics about how the company is proposing to bill for the base rates for Red Pine? 17 18 So it's going to be 30 cents --Α 19 0 The base rates per -- I think -- well, I 20 guess that was already in your testimony. 21 Α It was, but do you want me to go back over 2.2 it? I'm happy to. 23 I think that would be good to start in 0 general again. Please do. 24 25 So each month the HOA will be charged the Α

Page 35 recommended base rate of \$33.20 times 200 connections 1 2 or units, or the \$6,640 for the Red Pine Chalets, and 3 then the HOA will be charged 13 irrigation connections 4 at the recommended base rate of \$33.20 or \$431.60. And they will also be charged for the Red Pine HOA 5 Clubhouse of the base rate of \$33.20. One connection. 6 Okay. And then how will base rates be 7 0 applied to the townhome owners? 8 9 А So the 60 Red Pine Townhomes will be charged -- individually, independently -- billed \$33.20 each 10 11 month. 12 0 Okay. The Division has recommended a new 13 tiered water rate based on usage, and we prepared a 14 table that demonstrates what that usage will be, 15 extrapolated out for the various considerations of the 16 Can you please explain how water usage at the HOAs. Red Pine HOA will be accounted for? 17 So domestic and irrigation water usage for 18 Α the Red Pine Chalets will occur on designated company 19 20 meters. Domestic water usage for the Clubhouse will 21 occur on one meter. Each month, the HOA will be 22 charged an aggregated amount of a domestic and 23 irrigation water consumption for -- at the Red Pine Chalets and Clubhouse. 24 And in the table that is now marked as 25 0

Page 36 1 Exhibit B, are those the water meter numbers that are 2 associated with what the company proposes to bill as irrigation meters and as domestic meters? Those water 3 4 meters are for domestic 98 and 235 and then irrigation 5 as 106 through 113. That is correct. 6 Α And how will the Red Pine HOA be billed for 7 0 water usage under the new rate structure? 8 9 Α The HOA will be charged the usage at the Red Pine Clubhouse according to the recommended rates and 10 11 then the HOA, the Chalets, according to their 12 recommended tier pricing times 200 units. 13 Okay. Can you please read from the table we 0 14 have prepared exactly what the tier limits, now extrapolated for the 200 units, and the use intervals 15 16 are extrapolated for the 200 units? 17 It's 30 cents per 200,000 gallons up to А 18 2.4 million gallons; 60 cents per 200,000 gallons 19 between 4.2 million gallons to 4.8 million gallons; 20 \$1.20 per 2000 gallons [sic] between 4.8 million to 21 2.7 million gallons. 2.2 CHAIRMAN JONSSON: 7.2? 23 THE WITNESS: Oh, sorry. 7.2. 24 CHAIRMAN JONSSON: You're flipping some of 25 your numbers.

Page 37 1 THE WITNESS: I'm sorry. 2 CHAIRMAN JONSSON: On Tier 2 also, I believe you said 4.2, but it's 2.4. 3 4 THE WITNESS: Okav. I apologize. I'm sorry. MS. LEWIS: Thank you, Your Honor. 5 Thank you. And then \$2.40 per 200,000 6 Α gallons between 7.2 million to 9.6 million gallons. 7 400 and -- oh, sorry. \$4.80 per 200,000 gallons above 8 9 9.6 million gallons. 10 (By Ms. Lewis) Okay. And, Stacy, upon our 0 11 review, the numbers stated in our table are correct, 12 according to your understanding, if there are any 13 questions about what should govern? 14 Α Yes. 15 Okay. So will the HOA be responsible for Q dividing the total bill among its HOA members? 16 17 Α Yes. If the HOA wanted more certainty regarding 18 0 19 individual domestic usage between the condo units, is 20 there a solution under the new rate? 21 Α The HOA will pay the recommended connection 2.2 fee of \$3,750 to add more additional meters. 23 0 Okay. Now turning to the townhomes, how does 24 the company propose assessing water usage at the 60 25 individual townhomes?

	Page 38
1	A Each townhome will be individually metered
2	for the domestic use. In addition, the domestic use
3	for let's see.
4	Q Will any other water be associated with the
5	townhomes in addition to their domestic use?
6	A The irrigation. And it will be divided by 1
7	by 60 towards the townhomes. Each townhome will get a
8	bill for 160 [sic] of what they use.
9	Q Of their irrigation uses?
10	A Correct.
11	Q And that will be in addition to their
12	independently metered domestic use?
13	A That's correct.
14	Q So in sum, each townhome will receive a bill
15	that's going to be the combination of 1/60th of their
16	irrigation and their individually metered domestic use?
17	A That's correct.
18	Q And how will usage at the townhomes be
19	billed?
20	A The total domestic use and the shared of the
21	irrigation of each townhome is billed accordingly to
22	the new rate.
23	Q And can you please repeat for everybody
24	and this is also on the table provided what that new
25	rate is?
1	

1	Page 39 A Okay. So it's 30 cents per 1000 up to 12,000
2	gallon. It's 60 cents per 1000 between 12,001 and
3	24,000 gallons. It's \$1.20 per 1000 gallons between
4	24,001 and 36,000. It's \$2.40 per thousand gallons
5	between 36,001 gallons and 48,000. \$4.80 per thousand
6	gallons above 48,000 gallons 1.
7	Q Okay. And does this table accurately reflect
8	what we just discussed?
9	A Yes.
10	Q I'd like to move on to address the comments
11	by Plat B and D Homeowners Association. Have you read
12	and are you familiar with the comments submitted by
13	Plat B and D Homeowners Association?
14	A Yes.
15	Q Would you agree the primary concern of the
16	Plat B and D Homeowners Association is how irrigation
17	is going to be built?
18	A Yes.
19	Q What are the unique attributes of the Plat B
20	and D Homeowners Association?
21	A There are 30 independently metered townhomes
22	and 2 irrigation meters.
23	Q Can you please explain how Community Water
24	proposes to bill for Plat B and D for the new
25	recommended base rates?

Page 40 Each individual townhome will be charged the 1 А recommended base rate of \$33.20. The HOA will be 2 billed the base rate of \$33.20 for the 2 irrigation 3 4 meters. 5 MS. LEWIS: Okay. And, Your Honor, in recess 6 we did have a discussion about the billing of base rate charges for irrigation meters, and I think that we may 7 revisit the billing base rates for irrigation meters 8 9 just as a note. 10 (By Ms. Lewis) Okay. How is the water usage 0 11 going to be determined for the B and D Plat townhome 12 owners? 13 Α Each townhome will be individually metered 14 for the domestic use, and then they will be responsible 15 for 130 [sic] of the irrigation use at the townhomes. 16 0 Okay. How does the company propose to bill the Plat B and D townhome owners? 17 So each of the townhomes will be billed the 18 Α individually totaled domestic use, plus 1/30th of the 19 20 irrigation for the townhomes being billed accordingly 21 to the new tier structure. 22 0 And again, does this document that we have 23 provided as an illustration of how the company proposes to apply the recommended rate, does that adequately 24 reflect what the recommended rates are? 25

Page 41 It does. 1 Α Yes. 2 Q Okay. Is Community Water Company's billing software capable of the proposed billing practices 3 4 under the new recommended rate we just discussed? I spoke to CUSI. 5 Α Yes. 6 0 Are there any other shared connections or HOAs who have not submitted comments? 7 Yes. Hidden Creek and Canyons View. 8 Α 9 0 How will the company bill those similar entities so those who have submitted comments know that 10 11 the billing that we recommend is equitable? 12 Α So billing for those HOAs is different 13 because they have townhomes with independent meters. The HOAs will be billed for the total domestic and 14 15 irrigation use and will be split -- those costs --16 among the members. 17 Okay. And as a clarifying question, are --0 18 for the other HOAs not represented here today -- do 19 they have independent meters for townhomes or do they have independent meters? 20 21 Α For Hidden Creek they do not, and then 2.2 Canyons View they only have, I believe, 3. 23 0 So most of the water use is communal amongst all of the users? 24 25 That is correct. Α Yes.

Page 42 So in sum, has the company adequately 1 0 2 addressed the comments submitted? 3 А Yes. 4 0 And I think that some of our discussion during recess will also inform these comments more. 5 And then is there anything else that you would like the 6 Commission to know? 7 8 Α No. 9 CHAIRMAN JONSSON: Ms. Schmid, any questions? 10 EXAMINATION 11 BY MS. SCHMID: 12 Q Yes. Good morning. 13 Α Good morning. 14 0 Were you involved in the Community Water rate case that was filed in the '14 Docket and subsequently 15 withdrawn? 16 17 А T was. 18 Were you involved in the Community Water rate 0 case that was filed in Docket 15-098-01 and 19 subsequently withdrawn? 20 21 Α Yes, I was. 22 0 And you've been involved in this docket, of 23 course, for Community Water. 24 А I have. Based upon your experience working with and 25 Q

1	Page 43 for Community Water, is it your opinion that the
2	current rates have contributed to the status of the
3	water system in that it needs repairs and requires
4	meter upgrades?
5	A Yes.
6	Q Is it your opinion that a rate increase is
7	required to better the system?
8	A Definitely.
9	MS. SCHMID: Thank you. Those are all my
10	questions.
11	CHAIRMAN JONSSON: Thank you. Mr. Savage,
12	any questions?
13	MR. SAVAGE: No questions.
14	MR. GRENNEY: Mr. Grenney, any questions for
15	this witness?
16	MR. GRENNEY: No questions.
17	CHAIRMAN JONSSON: Mr. Amendola, any
18	questions for this witness?
19	Q (By Mr. Amendola) I just want to clarify
20	something on the Red Pine Townhomes and also on the
21	Plat B and D. Is the cumulative use of 60 units for
22	the Red Pine Townhomes times the 12,000 gallons
23	designated for water at the Tier 1 rate?
24	A Maybe clarify that. I'm sorry I didn't
25	CHAIRMAN JONSSON: Mr. Amendola, actually let

Page 44 me have you come up and use the microphone. It will be 1 2 easier for our callers to hear you. Just tap the button that says push, and make sure you have a green 3 4 light before you begin. 5 MR. AMENDOLA: That's good? 6 THE WITNESS: That's better. Thank you. 7 0 (By Mr. Amendola) I want to clarify the application of the 12,000 gallons for each of the 8 9 connections with respect to the Red Pine Townhome owners and also to the Plat B and D homeowners. So the 10 11 footnote that is on -- under "Monthly Water Usage 12 Charges" for Red Pine Chalets, there's a line item in 13 there that says "Usage intervals equals 12,000 gallons times 200 units." Okay? Should that footnote be 14 inserted in the lower table that deals with Red Pine 15 Townhomes and also, should that line item be included 16 under the Plat B and D homeowners rates? 17 18 Not that I'm aware of, no. А 19 0 So there's no 12,000 gallon allocation 20 allowed to the Red Pine Townhome meters? 21 CHAIRMAN JONSSON: There is. 2.2 THE WITNESS: There is. They're individually 23 metered, though. 24 MR. AMENDOLA: Okav. CHAIRMAN JONSSON: So if you live in a Red 25

Page 45 1 Pine Townhome, you're going to get a bill for \$33.20 2 each month, plus billing for whatever water you 3 actually use in your home, plus 1/60th of whatever 4 water is used by the Association for irrigation 5 purposes. MS. LEWIS: Of the townhomes. 6 CHAIRMAN JONSSON: Of the townhomes. Yes, 7 8 correct. 9 MS. LEWIS: And that methodology is also applied for the B and D Plat homeowners. 10 11 CHAIRMAN JONSSON: Anything else, 12 Mr. Amendola? 13 MR. AMENDOLA: I did have one other question. 14 Actually, no. I'm good. 15 CHAIRMAN JONSSON: Okay. Mr. Lange, any 16 questions? MR. LANGE: It has to do -- and I don't know 17 if this is going to be proprietary information or 18 not -- it comes off of a redacted document from 19 20 15-098-01 which Ms. Wilson said she was involved in. 21 My question is simply this: The amount of 2.2 water used by the townhomes in 2013 and 2014 is listed 23 in this document along with all the other Community Water customers. I've gone through -- there are two 24 25 columns in that particular format, and I don't have the

1	Page 46 form to show you but there is column called "Actual
2	Usage" and a column called "Billed Usage." The actual
3	usage for the Red Pine Townhomes in 2013 and again in
4	2014 was considerably higher than the billed usage. So
5	I'm looking for an explanation of what those two
6	columns mean. Do they really mean what they seem to
7	say more water was used than was actually billed
8	for, which then would create a shortcoming of funds?
9	So that's my question.
10	CHAIRMAN JONSSON: Okay. So just a moment.
11	I believe that Mr. Lange is looking at a document that
12	is not in the record here. It's from a prior filing
13	and is also outside the scope of your direct, but if
14	you would like to help him understand that, and if
15	you're able to, I'll certainly let you.
16	MS. LEWIS: May I respond to that comment?
17	MR. LANGE: And the reason I ask this is the
18	DPU would have used this document to formulate the
19	current 16-098-01 document rate, okay?
20	MS. SCHMID: Objection. I'm not sure he can
21	speak to what the DPU would or would not use.
22	CHAIRMAN JONSSON: Sustained. Go ahead.
23	MS. LEWIS: May I make a comment? I think
24	that it's important to remember the purpose of today's
25	hearing. Today's hearing is regarding whether or not

Page 47 1 the application for an interim rate increase is 2 justified based on the prima facie evidence of what 3 we've shown today.

As of right now, we're not challenging the basis for the Division of Public Utilities rates. What we're asking for today is for the Public Service Commission and the Honorable Ms. Jonsson to implement the rates currently recommended as recommended by the Division on an interim basis.

10 CHAIRMAN JONSSON: Thank you. So, Mr. Lange, 11 the answer to your question is if you feel like those 12 numbers are incorrect, you can bring that evidence when 13 we have the full hearing on this matter. But for 14 today, we're just here to establish whether or not 15 Community Water has made a prima facie case to support 16 a rate increase in the interim.

17 MR. LANGE: I agree.

18 CHAIRMAN JONSSON: Okay. Mr. Martin, any 19 questions?

MR. MARTIN: No questions at this time.
CHAIRMAN JONSSON: Okay. And Ms. Lewis -MR. LANGE: I have an additional question.
CHAIRMAN JONSSON: And this is Mr. Lange?
MR. LANGE: Yes.
CHAIRMAN JONSSON: Go ahead.

1	Page 48 MR. LANGE: Yes. Mr. Lange. So in respect
2	with the landscaping irrigation water, when that shuts
3	down, has Community Water considered whether or not
4	those meters can go on standby basis and/or the monthly
5	charge would no longer apply during the inactive time
6	periods where there is no irrigation at all? And those
7	months would comprise something generally between
8	October up to and including April or parts of April and
9	into May.
10	CHAIRMAN JONSSON: Okay. So the question is
11	when the HOAs are not running any water through their
12	irrigation meters, would it be charged the \$33.20 rate
13	per month, or would it be charged the standby rate per
14	month?
15	MS. LEWIS: I believe if they meet the
16	standby requirements of which the Division has
17	recommended that we are at this point in time for the
18	interim rate, recommending that we adopt the entirety
19	of the Division's proposed rate, and if it meets that
20	rate, then yes, we would fall on standby. And if it
21	doesn't, then no, the original base charge of \$33.20
22	would continue to be charged.
23	CHAIRMAN JONSSON: Okay. All right. Do you
24	have any other witnesses, Ms. Lewis?
25	MS. LEWIS: No. And just kind of a final

Page 49 1 comment. We appreciate everybody's cooperation today. 2 Also, these are proposed billing practices. If the 3 conversations amongst the entities bring to light other 4 information that would justify modifying what we proposed today, the company is more than amenable to 5 discuss that and to adopt something that is equitable 6 for all of the customers. 7 MR. SAVAGE: I'd like at this time -- Mr. 8 9 Savage -- to make my statement under oath, and I think 10 it's appropriate at this point in time because I'm only 11 addressing the metering of the HOA irrigation water for 12 the Plat B and D homeowners. 13 CHAIRMAN JONSSON: Ms. Schmid, any objection to taking Mr. Savage slightly out of order? 14 MS. SCHMID: Yes. Because I believe that the 15 16 issues presented are complex, and I believe that the 17 background and information that the Division adds, particularly in light of what has been said today, will 18 assist the Court and Mr. Savage in the presentation of 19 20 his issues. So I would prefer that the Division go 21 next. 2.2 MR. SAVAGE: I think it's more appropriate 23 right now. 24 CHAIRMAN JONSSON: And why is that? 25 MR. SAVAGE: Because I'm going to -- instead

1	Page 50 of cross-examining Ms. Wilson, I deferred to present my
2	testimony to address the same issue, which is the
3	unfairness of both the Division's and now Community
4	Water's proposal. Although Community Water's is much
5	better, more fair, it still doesn't take into account
6	the fact that you're going to be billing the 30
7	homeowners of Plat B and D more than if they were 30
8	separate homeowners.
9	CHAIRMAN JONSSON: Okay. So if you're
10	challenging the Division's position and it sounds
11	like you are then we need to get the Division's
12	position on the record. So, Ms. Schmid, go ahead.
13	MS. SCHMID: Thank you. The Division would
14	like to call as its witnesses Mr. William Duncan and
15	Mr. Mark Long. Could they please be sworn?
16	WILLIAM DUNCAN and MARK LONG,
17	having been first duly sworn to tell the truth, were
18	examined and testified as follows:
19	CHAIRMAN JONSSON: Thank you. Go ahead.
20	MS. SCHMID: While Mr. Duncan is here, he is
21	here in the capacity of answering questions if there
22	are public policy issues, and to that effect, I have
23	asked that he be sworn. Mr. Long is the Division's
24	primary witness, and I would like to have him address
25	the Court now.

1	Page 51 EXAMINATION
2	BY MS. SCHMID:
3	Q Mr. Long, could you please state your full
4	name, employer, title of business, and address for the
5	record?
6	A Yes. My name is Mark Long. My employer is
7	the Division of Public Utilities, 160 East 300 South,
8	Salt Lake City, and I'm a Utility Analyst.
9	Q In that respect, have you represented the
10	Division of Public Utilities in this docket?
11	A Yes, I have.
12	Q Did you cause and prepare to be filed and
13	file your direct testimony marked as DPU Exhibit 2 in
14	redacted and confidential form, along with Exhibits 2.1
15	through 2.12 that were confidential?
16	A Yes. I did.
17	MS. SCHMID: At this point, the Division
18	would like to move for the admission of those
19	identified exhibits.
20	CHAIRMAN JONSSON: Ms. Lewis, any objection?
21	MS. LEWIS: No objections.
22	CHAIRMAN JONSSON: Mr. Savage, any objection?
23	MR. SAVAGE: No, Your Honor.
24	CHAIRMAN JONSSON: Mr. Grenney?
25	MR. GRENNEY: No.

Page 52 CHAIRMAN JONSSON: Mr. Amendola? 1 2 MR. AMENDOLA: No. 3 CHAIRMAN JONSSON: Mr. Lange? 4 MR. LANGE: No. 5 CHAIRMAN JONSSON: Mr. Martin? 6 MR. MARTIN: No. 7 CHAIRMAN JONSSON: Thank you. 8 Q (By Ms. Schmid) Mr. Long, have you had the 9 opportunity to review the comments submitted with respect to this interim rate hearing? 10 11 Yes, I have. А 12 Q And have you been present here today during 13 the discussion presented by the company and comments and questions from intervenors? 14 15 Α Yes. 16 Do you have a statement you would like to 0 17 make? 18 Α Yes. 19 Q Please proceed. 20 Just briefly at this time, the Division is Α 21 comfortable and continues to support its original 22 proposed rate as an interim rate. 23 In regards to the landscaping meters, we are considering all the intervenors' comments and are 24 25 confident that a reasonable arrangement can be worked

Page 53 But we have not had sufficient time to analyze 1 out. 2 the effects of the intervenors' proposal, but will consider them in the course of the case as scheduled. 3 4 Mr. Long, are you familiar with the 0 distinction between an interim rate and a final rate? 5 6 Α Yes. 7 Could you please describe for the Court the 0 difference? 8 9 Α An interim rate is only a rate that's going to be enacted based on what the Commission approves 10 11 until a final rate can be adjudicated. 12 0 Can an interim rate be subject for true-up, 13 such that if the final rate is higher, a surcharge can 14 be added, and if an interim rate is lower a refund can be ordered? 15 16 That's correct. The Commission can order А either or both of those. 17 So is it true then that an interim rate 18 0 19 serves as a temporary measure to increase the revenues of the company on a, shall we say, interim basis, with 20 21 the ability to be corrected when final rates are 22 issued? 23 А In this case, it would increase the rates, and they would be able to be corrected at the time that 24 25 the final rates are approved.

Page 54 1 Is it your testimony that you believe an 0 2 interim rate is appropriate and should be granted at this point? 3 4 А Yes. Definitely. And which interim rate do you suggest that 5 0 6 the Commission grant? 7 The one that was originally in docket in А Exhibit No. 2. 8 So what you filed in your direct testimony 9 0 that was presented by the company in its interim rate 10 11 application; is that correct? 12 А That's correct. 13 MS. SCHMID: Thank you. Mr. Long is now 14 available for cross-examination and questions. 15 CHAIRMAN JONSSON: And just for the record, I 16 have a copy of your confidential direct testimony. I have marked it as Division Exhibit 1. 17 18 MS. SCHMID: Thank you. 19 CHAIRMAN JONSSON: Ms. Lewis, any questions 20 for Mr. Long? 21 MS. LEWIS: We don't have any, but we would 22 like to reiterate our support for the Division's rate 23 as recommended. 24 CHAIRMAN JONSSON: Thank you. Mr. Savage, 25 questions?

	Page 55
1	MR. SAVAGE: No, Your Honor.
2	CHAIRMAN JONSSON: Mr. Grenney?
3	MR. GRENNEY: No.
4	CHAIRMAN JONSSON: Mr. Amendola?
5	MR. AMENDOLA: No.
6	CHAIRMAN JONSSON: Mr. Lange?
7	MR. LANGE: No.
8	CHAIRMAN JONSSON: Mr. Martin? Mr. Martin,
9	are you still with us? All right. We'll move on. Go
10	ahead and take your next witness.
11	MS. SCHMID: The Division is done.
12	CHAIRMAN JONSSON: Very good. All right.
13	Mr. Savage, it is your turn.
14	SCOTT SAVAGE,
15	having been first duly sworn to tell the truth, was
16	examined and testified as follows:
17	MR. SAVAGE: My name is Scott Savage. I'm a
18	lawyer practicing in Salt Lake City. I am president of
19	the Plat B and D Homeowners Association, and I have
20	comments addressing the interim proposal as it affects
21	the 30 homeowners that I represent as president of the
22	Homeowners Association.
23	CHAIRMAN JONSSON: Will you make sure your
24	microphone is on?
25	MR. SAVAGE: I'm sorry. There, I got a green

Page 56 button. People don't usually complain about not being 1 2 able to hear me. 3 The proposal without any modification from 4 Community Water is unfair to the homeowners in that they will be paying more for their landscaping water 5 than 30 individual homeowners would pay. The Community 6 Water proposal is much better and more fair, but it 7 still would result in the homeowners of Plat B and D 8 9 paying more. I want to address this as an interim rate. 10 11 Right now, those 30 homeowners are paying \$12 a month 12 for their water bill. With the Community Water 13 proposal or the Commission's proposal, they would be looking at four or five hundred dollars a month 14 increase overnight -- just being hit with a bill. 15 So this is important from an interim standpoint. It can't 16 wait until the final rate decision. If this is 17 implemented, it will have a dramatic, negative impact 18 19 upon these 30 people. 20 Now, the proposal of Community Water would 21 split the irrigation water 1/30th to each of them, 22 which is much more fair than simply charging the 23 Homeowners Association for that first 12,000 gallons. 24 But it ends up with the same net effect, and let me 25 give an example. Let's say there are 30 separate

Page 57 individual households, homeowners, that are completely 1 2 separately metered. They're watering 30 lawns. The 3 Homeowners Association for Plat B and D waters 30 4 lawns. If we have all of our people absent, all 30 not using any domestic water, as soon as 12,000 gallons 5 goes through the meter, those 30 people will be paying 6 60 cents per 1,000 gallons for just 12,000 gallons, 7 even though we're watering 30 lawns. It should be 8 360,000 gallons -- 30 times the 12,000 before those 30 9 10 individual homeowners have to start paying 60 cents per 11 1,000.

12 If they were individual homeowners each 13 watering their lawns separately, they would get a cumulative total of those 360,000 gallons for those 30 14 15 lawns. So the homeowners shouldn't be charged at what I would call the back end of this. It should be a 16 credit for the non- -- for the conservation use by the 17 30 homeowners and billed to the Homeowners Association. 18 19 So what we should do instead of just dividing 20 the irrigation water by 30 -- because that means as 21 soon as 12,000 gallons goes through the meter, which is 22 nothing when you're irrigating 30 lawns, they go to the 23 higher rate -- what we should do is take the domestic 24 use of the 30 Plat B and D homeowners, total that 25 number, subtract that number from 360,000 gallons, and

Page 58 1 that would be the number that Plat B and D gets at the 2 30 cents per 1,000 gallon rate and then for each of the 3 successive tiers.

4 So take an extreme example. Let's say all 30 of our homeowners were gone for the month and used zero 5 We would have 360,000 gallons go through the 6 water. irrigation meter before the rate would bump up to 60. 7 That would make it fair and equitable to those 8 9 homeowners, put them on the same footing as 30 separate 10 homeowners would be if they had been gone and had zero 11 usage, other than their sprinkling system. So it 12 should be still billed to the Homeowners Association, 13 but they should get the cumulative savings of the 30 homeowners who are not using 12,000 gallons of each, or 14 15 averaging 12,000 gallons before they get kicked with 16 the higher rate.

17 It's also unfair -- it's a much more minor 18 point -- but also, to bill those 30 homeowners for 2 19 extra meters, the \$33.00 a month times two. A small 20 amount of money, but it also is a charge that the 30 21 individual landowners would not have under the 22 proposal.

23 So I have no objection at this point in time 24 to the rates. I don't know if they are fair or not, I 25 don't know how they were even arrived at, but I think

Page 59 1 for the interim we have to have a methodology that will 2 put the Plat B and D 30 homeowners on an equal footing 3 with the 30 individual homeowners and how they get 4 bumped up to these higher tiers and higher water rates. The proposal by Community Water is much more 5 fair than doing nothing, which is the Division's 6 apparent position right now, but it would still be more 7 fair to do it the other way, which is to total the 8 9 usage of the 30 individual homeowners, subtract that from the 360,000 gallons, and then that would be the 10 11 number for determining when you kick up from Tier 1 to 12 Tier 2. But right now with the Division's proposal, 13 you would take this irrigation water for 30 people and treat them as if they didn't exist -- that you were 14 just -- when 12,000 gallons went through, you'd bump up 15 16 to 60 cents; when 24,000 gallons went through, you'd bump up to a buck twenty when in fact you're watering 17 18 30 lawns and not just 1. 19 So I'm happy to entertain any 20 cross-examination or questions anyone might have. CHAIRMAN JONSSON: 21 Ms. Lewis? 2.2 MS. LEWIS: I appreciate Mr. Savage's 23 comments. I think that they bring up a couple of legitimate concerns and then also an opportunity to 24 25 clarify the Community Water's billing proposal, which I

Page 60 1 think will ultimately address the concerns that 2 Mr. Savage has presented.

3 On the first note, I do think that Mr. Savage 4 has brought a legitimate concern about charging base rates for the irrigation meters. If we are also 5 charging base rates for each individual townhome, I 6 think that Community Water would agree that having base 7 rates for those irrigation meters would be an 8 9 additional charge that a typical stand-alone homeowner would not have if they already paid their base rates. 10 11 So moving forward, I think that that is 12 something we can discuss and most likely adopt, is not 13 charging extra for the irrigation base rates. In terms of how to charge for each 14 15 independent townhome, I agree that the ultimate goal here is to ensure that every single connection that 16 pays a base rate is treated like an individual 17 homeowner, and if you were an individual homeowner who 18 19 is metered, you would have your domestic use and your 20 culinary use combined, and that number of usage of your 21 combined domestic and irrigation would then be charged 22 against the recommended tier rating. 23 How Community Water has currently proposed to

24 do that does that same exact thing with the caveat that 25 there's not an individual usage for irrigation, but

Page 61 1 it's just merely the shared pro-rata percentage for each of the townhomes. 2 3 But the way that we have proposed to do it 4 is, yes, for the 30 homes you get the first tier rate -- is 30 times 12,000, and so what we're doing 5 6 is --CHAIRMAN JONSSON: I think it's 30 times 12. 7 12. 30 times 12,000 gallons. 8 MS. LEWIS: 9 CHAIRMAN JONSSON: You charge 30 cents per 10 1,000 --11 MS. LEWIS: Per 1,000 gallons. Yes. 12 CHAIRMAN JONSSON: So it's 30 cents times 12 13 or \$3.60 for your first 12,000 gallons? 14 MS. LEWIS: Yes. It's more talking about 15 that each home will independently get to have the 16 tiered rate analysis as recommended by the Division applied it. And how you determine usage is you will 17 have the individual metered irrigation domestic 18 19 usage -- so let's say that you're Farmer A and you live 20 in Townhome A, and you use 8,000 gallons of domestic 21 use. And then, in addition to that domestic use, you'd 22 be charged your 1/30th pro-rata percentage portion of 23 the cumulative irrigation for the Plat B and D irrigation. So let's say that that 1/30th turns out to 24 25 be 4,000 gallons, so you'd go 8,000 plus 4,000 equals

Page 62 1 12,000 and you'd remain in Tier 1. 2 Let's say you used -- let's say there's 3 Townhome B, and Townhome B uses 9,000 gallons for 4 domestic use applied to -- and then you add to that the pro-rata portion for the cumulative irrigation of 5 4,000. It will put them at 13,000 gallons, and they 6 would be charged for Tier 2 pricing. So the total 7 amount of water is still times the 30; it's how you 8 9 account for it. And you account for it by doing the individual metered domestic use, added to that the 10 pro-rata portion of irrigation, and then that total 11 12 number is then applied to the tiered rate system. 13 CHAIRMAN JONSSON: So in the situation where a homeowner is gone for the entire month and uses 14 15 nothing, the portion of the irrigation --16 MS. LEWIS: Will be applied. 17 CHAIRMAN JONSSON: -- would be applied, and as long as that portion is under 12,000 gallons, it 18 19 would stay at Tier 1. 20 MS. LEWIS: Yes. Exactly. So if you're 21 Townhome C and you have no domestic irrigation, you'd 22 still be applied those 4,000 gallons, which would be at 23 30 cents per gallon, so \$1.20. 24 MR. SAVAGE: With that clarification, I think 25 that would work. My problem was I thought that person

	Page 63
1	would be charged at, say, 60 cents a gallon, even
2	though they were gone or 60 cents per 1,000 even
3	though they were gone, because more than 12,000 gallons
4	immediately went through the irrigation. But if you're
5	just taking the total and then doing the math after it
6	gets to the homeowners, then I have no objection to
7	that.
8	MS. LEWIS: And I think we're on the same
9	page.
10	CHAIRMAN JONSSON: Ms. Schmid, any questions
11	for Mr. Savage?
12	MS. SCHMID: Yes. One preparatory comment.
13	I believe that what Ms. Lewis presented and what
14	Mr. Savage agreed to is not what the Division proposed,
15	and I believe that it is not clear that what he and she
16	just discussed is what is presented on what has been
17	marked as Community Water Exhibit B.
18	So again, I'd like to first reiterate that
19	the Division's proposal is as it stands, with a base
20	rate and then gallons being counted on each meter as
21	those gallons go through the meter.
22	CROSS-EXAMINATION
23	BY MS. SCHMID:
24	Q Moving on, Mr. Savage, could you please tell
25	me or describe what water is used on the outside for

Page 64 1 your homeowners? 2 Α What water? Or how the water is used? 3 0 4 Α Do you mean the water that is billed to each of the 30 units or the water billed through the 5 6 irrigation meters? 7 The water billed through the irrigation 0 8 meters. Thank you. We're watering basically the lawns and 9 А 10 shrubbery. Some people have gone to more xeriscaping 11 in small areas around their units, and we've got a drip 12 system for those. We have a drip system on our berm; 13 the rest is being sprinkled by Thompson heads and Rain Birds, and it's probably 90 percent lawn. 14 15 And is that a common area available to all 0 16 the homeowners? 17 That's an interesting question. Most of it Α We are not actually a condominium; we're a PUD. 18 is. So there is a strip of land, and I don't know how wide 19 20 it is, around each building that is actually owned by 21 the owner of the building. The owner of each unit -there will be 4 units or 6 units -- but some of the 2.2 23 land is actually owned by the residents in the building; the rest is all common area. 24 In conjunction with your position as HOA 25 Q

Page 65 1 president and your experience as a homeowner, did the 2 irrigation meters -- were the irrigation meters used in, say, August of this year? 3 4 Α Yes. September of this year, though it's not quite 5 0 6 done, but have they been used so far? I assume it's being used in September. 7 А Ι received a bill. 8 9 0 Have you -- in your experience -- have you seen that the irrigation meters are used in October? 10 11 Generally not. Α 12 0 November? 13 Α No. 14 0 December? 15 Α No. 16 And I could go on, but then they are turned 0 on in the spring; is that correct? 17 I believe in May. 18 Α Yes. 19 Q Okay. If the homeowners are billed under the Division's proposal, is the harm a financial harm --20 21 that they would pay more under the Division's proposal 22 than under the existing rates? 23 Α Oh, yes. And they would pay more than a 24 comparable person who just owned their own house on the 25 same water system.

Paqe 66 If the Division's interim rates were adopted, 1 0 2 however, it is true that final rates when adopted, if lower than the Division's proposed rates and 3 4 methodology, could result in a refund to these 5 homeowners? 6 А Yes. 7 MS. SCHMID: Thank you. Those are all my questions. 8 9 CHAIRMAN JONSSON: Mr. Grenney, any questions 10 for Mr. Savage? 11 MR. GRENNEY: No. CHAIRMAN JONSSON: Mr. Amendola? 12 13 MR. AMENDOLA: No. 14 CHAIRMAN JONSSON: Mr. Lange, any questions for Mr. Savage? 15 16 MR. LANGE: No. But I would like to get to the point --17 CHAIRMAN JONSSON: Right. We'll get there. 18 19 Mr. Martin, are you with us? 20 MR. MARTIN: Yes. 21 CHAIRMAN JONSSON: Do you have any questions 2.2 for Mr. Savage? 23 MR. MARTIN: No questions at this time. 24 CHAIRMAN JONSSON: Okay. Mr. Savage, you 25 made a statement that said something about how a

1	Page 67 homeowner's bill would go from \$12.00 to 400 or 500.
2	MR. SAVAGE: Yes.
3	CHAIRMAN JONSSON: How do you calculate that?
4	MR. SAVAGE: Right now, the homeowner gets
5	billed \$12 for the first 5,000 gallons. More than half
6	of our homeowners are absentee at any given point in
7	time, so they're having zero usage. The rest are just
8	using water for showering and toilets. So I think they
9	stay under the 5,000 gallons. That's where I get the
10	idea that they're being billed \$12 a month right now.
11	Under the Community Water proposal we just
12	discussed today for the first time, they would now be
13	given a pro-rata share of the irrigation water. Last
14	month I am informed by Stacy that our irrigation bill
15	is going to be over \$9,000. You divide that by 30
16	if my math is correct that's about \$300. And they
17	would be getting that 1/30th added to their new bill of
18	\$33.20 and would be somewhere in the neighborhood of,
19	like I said, of over \$300 to \$400,000 [sic] or \$300 to
20	\$400 on their bill when they paid \$12 last month.
21	CHAIRMAN JONSSON: So currently, are
22	homeowners not paying anything toward the irrigation
23	charges?
24	MR. SAVAGE: They pay it through their dues.
25	We could have a ultimately have a dues reduction to

1	Page 68 offset this, but nobody has got the math worked out
2	right now to do that. Right now their irrigation water
3	they pay through their dues to the Homeowners
4	Association. But as I said, they would still get
5	the until we have a dues reduction, they would still
6	get the dues bill for the same amount, and then they
7	would have a water bill it would be \$300 or \$400
8	when it would have been \$12.
9	CHAIRMAN JONSSON: What are the monthly dues?
10	MR. SAVAGE: \$300 per unit.
11	CHAIRMAN JONSSON: Does that cover more than
12	just water?
13	MR. SAVAGE: Oh, yes. That covers lawn
14	maintenance, snow removal, landscape, weeding, trimming
15	bushes, accounting services, billing.
16	CHAIRMAN JONSSON: All right. Mr. Grenney,
17	it is your turn. Come on up here to the microphone.
18	MR. GRENNEY: Thank you.
19	WILLIAM GRENNEY,
20	having been first duly sworn to tell the truth, was
21	examined and testified as follows:
22	CHAIRMAN JONSSON: Go ahead.
23	MR. GRENNEY: It came to my attention that
24	Community Water had been charged \$16,000 for 3 million
25	gallons of water, a portion of that water being used
1	

1	Page 69 during 2015 and a portion during 2016, but the final
2	bill the bill for the \$16,000 wasn't submitted to
3	Summit Water until 2016. So a portion of that bill
4	should have been included in Exhibit 2 as an expense.
5	That was not included, and that would be a variable
6	expense.
7	I received the income expense statement from
8	Community Water and I don't know if some of the
9	numbers I'm going to mention are confidential or not.
10	They came from that income expense statement.
11	CHAIRMAN JONSSON: Do you have a document
12	that you want entered as an exhibit?
13	MR. GRENNEY: I do.
14	CHAIRMAN JONSSON: Would you let the
15	attorneys take a look at it?
16	MS. SCHMID: And I do believe if the
17	information is coming from DPU Exhibit 2 that it may be
18	confidential, so we would like to have a moment just to
19	check before Mr. Grenney makes his presentation.
20	CHAIRMAN JONSSON: That's fine.
21	MS. SCHMID: Thank you.
22	MS. LEWIS: May I make a comment as well?
23	CHAIRMAN JONSSON: Yes.
24	MS. LEWIS: We appreciate Mr. Grenney's
25	participation and discussion of these matters. It may

Page 70 be better reserved to discuss the basis for the 1 2 Division's rates for the general rate hearing. This is 3 a limited hearing for the interim, and currently now 4 the company agrees with the recommended rate by the Division as currently stated. 5 6 Not that Mr. Grenney's comments or submissions -- not to say anything about their merit or 7 that they may be very helpful for a later date -- I 8 9 think for now the Community Water Company would move to have this reserved for the general rate case. 10 11 CHAIRMAN JONSSON: I'm still a little bit 12 confused as to what he's challenging. It does seem to 13 be as to the basis for the rates charged, and that is more appropriate for the final rate case, but I do want 14 to give him at least a few minutes to help me 15 understand what it is that he's talking about. 16 17 MR. GRENNEY: All right. I have taken the expenses for the operations of Community Water, and I 18 have categorized them as expenses for the water 19 20 treatment plant, for the pumping, and for the imported 21 water. So there are three sources of water that are 22 being provided, and the difference in cost of 23 production ranges from 24 cents per 1,000 gallons to \$9.50 per 1,000 gallons. 24 25 It is my opinion that the tiered rate

Page 71 structure that has been proposed, even at interim 1 2 level, is inadequate to even cover the costs of production of water that Community Water is providing 3 4 to its customers. 5 CHAIRMAN JONSSON: Okay. MR. GRENNEY: And I would like to mention 6 7 that I am also a water user and I pay the rates, but 8 it's also very important to me that Community Water be 9 a viable company because the alternatives are much less attractive. 10 11 CHAIRMAN JONSSON: Okay. Ms. Lewis, any 12 questions? 13 MS. LEWIS: No. Just to comment that we do 14 concur with Mr. Grenney's comment, that I think our goals are all shared and that we do want the company to 15 16 be a viable company. 17 CHAIRMAN JONSSON: Ms. Schmid, any questions? 18 MS. SCHMID: No questions. 19 CHAIRMAN JONSSON: Mr. Lange, any questions? 20 MR. LANGE: No questions. 21 CHAIRMAN JONSSON: Mr. Martin? 2.2 MR. MARTIN: No questions. 23 CHAIRMAN JONSSON: Thank you, Mr. Grenney. 24 All right. Mr. Amendola, it is your turn. 25 MR. FRANCIS AMENDOLA,

1	Page 72 having been first duly sworn to tell the truth, was
2	examined and testified as follows:
3	CHAIRMAN JONSSON: Go ahead.
4	MR. AMENDOLA: My comments will be pretty
5	abbreviated. I want to first endorse the written
6	comments that were submitted by Terry Lange on behalf
7	of the HOA, and I want to just touch on
8	CHAIRMAN JONSSON: Will you check your
9	microphone and make sure it's on?
10	MR. AMENDOLA: Thank you. My comments will
11	be very brief. I just wanted to first endorse the
12	comments that have been submitted by Terry Lange on
13	behalf of the Red Pine HOA and just touch on a couple
14	of those comments.
15	First and foremost, our situation is similar
16	in many respects to those of plat the concerns
17	raised by Scott Savage on behalf of Plat B and D. We
18	have shared irrigation meters for several units, but I
19	would like to say that our situation is even more
20	extreme because we have roughly well, we have 200
21	units on eight irrigation meters for the Red Pine
22	Chalets. So an issue that deals with two meters for 30
23	units somewhat pales in comparison when you think about
24	the same issue as it relates to 200 units, and
25	specifically in the Division's proposal. They again

1	Page 73 fail to they fail to address the accumulated usage
2	for these 200 units and how that would be used to keep
3	water in the Tier 1 rate as long as possible.
4	We also have a similar situation on the
5	townhomes and in that case, we have 60 individually
6	metered units. And for that reason, the Division is
7	insensitive to the rates, the allocation for water for
8	those individuals. However, because they're individual
9	meters, they could be allocated and addressed
10	separately.
11	And the only other comment that I would offer
12	is that the proposal that was developed by Community
13	Water and presented today would mitigate that
14	situation. Materially, I don't believe that the
15	proposal was part of the analysis in the interim rate
16	and, therefore, it has to be considered thoroughly
17	before we can move forward with that and have that
18	incorporated into the analysis conducted by the
19	Division, and therefore we need to allow them time to
20	do that.
21	CHAIRMAN JONSSON: Any questions, Ms. Lewis?
22	MS. LEWIS: No questions.
23	CHAIRMAN JONSSON: Ms. Schmid?
24	MS. SCHMID: No questions.
25	CHAIRMAN JONSSON: Mr. Savage?

Page 74 1 MR. SAVAGE: No questions. 2 CHAIRMAN JONSSON: Mr. Grenney? 3 MR. GRENNEY: Speaking of water rates, not 4 specific to that, but will I have the opportunity to submit this exhibit, this testimony? 5 CHAIRMAN JONSSON: Is it part of Mark's 6 confidential direct? What is it? 7 MR. GRENNEY: It contains information that 8 the attorneys have indicated is confidential and should 9 10 not be discussed openly at this --11 CHAIRMAN JONSSON: Is there any objection to 12 this document coming into the record? 13 MS. LEWIS: I object. I think that the more appropriate time to have this document entered into the 14 15 record is at the general rate case hearing. 16 CHAIRMAN JONSSON: Go ahead, Ms. Schmid. 17 MS. SCHMID: I do not object. We have had an opportunity to see it, but I would note that it would 18 need to be marked confidential as it does contain 19 20 confidential information, and I would also take this 21 moment to encourage the intervenors and others to provide this information and more in their direct 2.2 23 testimony which is due to be filed tomorrow. 24 CHAIRMAN JONSSON: Can you include it in your 25 direct testimony, Mr. Grenney?

1	Page 75 MR. GRENNEY: Yes.
2	CHAIRMAN JONSSON: Okay. I think that would
3	be the most appropriate way to deal with that.
4	CHAIRMAN JONSSON: Mr. Lange or Mr. Martin,
5	does either of you have a question for Mr. Amendola?
6	MR. LANGE: This is Lange. No.
7	MR. MARTIN: This is Mr. Martin. No.
8	CHAIRMAN JONSSON: Then, Mr. Lange, we'll go
9	to you.
10	TONY LANGE,
11	having been first duly sworn to tell the truth, was
12	examined and testified as follows:
13	CHAIRMAN JONSSON: All right. Go ahead.
14	MR. LANGE: Yes. So as far as the individual
15	meter charge per month for the landscaping irrigation
16	meters, I think that puts the entire complex at a
17	disadvantage when compared to an individual
18	free-standing home which only has one meter, and
19	therefore has only one base charge. Base charge to the
20	chalets of eight meters times \$33 or whatever the base
21	rate is, is an extra burden.
22	In addition, as far as the assigned to the
23	townhomes 1/60th of the irrigation water the effect
24	of that also is that this is all common area, undivided
25	common interest, to the 60 owners of that phase. It

	Page 76
1	strikes at the heart and does not allow, I guess,
2	perhaps, the HOA dealing with the common area issues to
3	relegate and to manage effective water management.
4	Even though the correct cost may be passed on
5	to an individual owner through Community Water's
6	proposed action and methodology, it defeats the purpose
7	so to speak and this would hold true for B and D
8	plats also the ability to manage the property the
9	way the HOA is charged to do in the interest of all the
10	owners.
11	And so I think it's better served to have
12	that bill go to the HOA itself and let the HOA divide
13	up the cost of that bill amongst its owners as it deems
14	fit, you know, by the HOA CC&Rs. That's my comments.
15	CHAIRMAN JONSSON: Any question, Ms. Lewis?
16	MS. LEWIS: I have some comments on that. I
17	appreciate Mr. Lange's participation. He's been very
18	helpful and understanding in elucidating what some of
19	these issues are. I take issue with sending the
20	irrigation bill directly to the HOA with the
21	understanding that it is taking away some of the
22	general purviews of an HOA to bill the individual
23	homeowners directly, but the primary purpose of making
24	sure that that HOA making sure the townhome
25	irrigation portion is attributed to each of the

1	Page 77 individual townhomes is so that we can get the combined					
2	usage of both their domestic and their irrigation so					
3	that it can be applied against the general rate					
4	structure as recommended. If the bill is sent to the					
5	HOA and the HOA bills independently for the irrigation,					
6	essentially you're treating each townhome as if they					
7	have two meters subject to the rates.					
8	So you would have a domestic meter that has					
9	its own Tier 1, and then the HOA would have its own					
10	bill for irrigation meter subject to its Tier 1, where					
11	in reality, to be fair and equitable to a single family					
12	home, that irrigation and domestic must be combined and					
13	compared against a single-tiered system.					
14	CHAIRMAN JONSSON: Ms. Schmid, any questions					
15	for Mr. Lange?					
16	MS. SCHMID: No questions.					
17	CHAIRMAN JONSSON: Mr. Savage?					
18	MR. SAVAGE: No questions.					
19	CHAIRMAN JONSSON: Mr. Grenney?					
20	MR. GRENNEY: No.					
21	CHAIRMAN JONSSON: Mr. Amendola?					
22	MR. AMENDOLA: No.					
23	CHAIRMAN JONSSON: Mr. Martin?					
24	MR. MARTIN: No, not at this time. May I					
25	rebut Ms. Lewis?					

1	Page 78 CHAIRMAN JONSSON: Yes.
2	MR. MARTIN: If I could kind of respectfully
3	disagree. I couldn't quite hear everything; there was
4	static on the line.
5	But I think the net result for billing and
6	money flow into Community Water has not changed at all.
7	Currently, the way it does get the bill for the
8	irrigation for the townhomes and the fact that it gets
9	dispersed appropriately within the HOA, dues and
10	assessments, I don't think, impact any kind of money
11	flow to Community Water at all. I don't think it
12	treats the individual townhome differently or makes
13	them a different class of water user than the way it's
14	working right now, as far as to whom the bills get
15	sent.
16	CHAIRMAN JONSSON: Okay. Thank you.
17	MS. LEWIS: And we would respectfully
18	disagree with that assessment.
19	CHAIRMAN JONSSON: Mr. Martin, it is your
20	turn.
21	VAN MARTIN,
22	Having been first duly sworn to tell the truth, was
23	examined and testified as follows:
24	CHAIRMAN JONSSON: Okay. Go ahead.
25	MR. MARTIN: All I have is a comment. I
1	

1	Page 79 think it kind of builds on what Bill Grenney's issues
2	were and that is that not necessarily for this
3	interim rate but before we adopt a final rate, there
4	needs to be some very serious consideration given to
5	what appears to be a very drastic reduction in the
6	tiered rates. And I'm just concerned that the proposed
7	tiered rate under the interim rate is even close to
8	carrying the cost of the system if it's expected to be
9	independent.
10	CHAIRMAN JONSSON: Ms. Lewis, any questions
11	for Mr. Martin?
12	MS. LEWIS: No. We would just reiterate our
13	comments with Mr. Grenney. We welcome their
14	participation and further discussion of this at the
15	general rate.
16	CHAIRMAN JONSSON: Ms. Schmid?
17	MS. SCHMID: No questions.
18	CHAIRMAN JONSSON: Mr. Savage?
19	MR. SAVAGE: No questions.
20	CHAIRMAN JONSSON: Mr. Grenney?
21	MR. GRENNEY: No.
22	CHAIRMAN JONSSON: Mr. Amendola?
23	MR. AMENDOLA: No.
24	CHAIRMAN JONSSON: Mr. Lange?
25	MR. LANGE: No.

Page 80 CHAIRMAN JONSSON: Okay. Thank you all very much. I need to know what I am taking back to the Commission.

4 In Community Water's application for interim rates, it asked for the Division's proposed rate 5 schedule to be applied. The Division has indicated 6 here today that under that proposed rate schedule, the 7 irrigation meters would go into Tier 2 pretty quickly 8 9 and be billed at Tier 2, Tier 3, and so on, with those accumulated charges then being split among homeowners, 10 11 however it works out mathematically.

12 But what Community Water has actually 13 proposed is to not have those irrigation meters bump up into Tier 1, Tier 2, but simply to use them to 14 15 calculate the total number of kGals going through, and then divide the kGals by the number of homeowners and 16 then assess each homeowner per tier. So I need to know 17 18 which proposal I'm taking back to the Commission for review. 19

20 MS. LEWIS: I believe a simple way that you 21 could articulate Community Water's position is how you 22 understand the word connection. We would like to 23 understand the word connection in the most equitable 24 way possible, and so for us a connection would be a 25 unit in a condo that pays a base rate, a townhome that

Page 81 pays a base rate, or an individual family or a 1 2 free-standing home that pays a base rate. That, in our 3 mind, is what should consist of a connection and that 4 connection, in terms of usage, should include both its domestic usage and irrigation. 5 And in the terms of -- in areas where you 6 have communal irrigation that's not part of a single 7 family home, that would just be their pro-rata portion 8 of the communal irrigation in that system. 9 And we understand it is a little different, but in terms of 10 11 equity, that's how we think a connection should be 12 understood. 13 CHATRMAN JONSSON: Ms. Schmid? Yes. 14 MS. SCHMID: Thank you. And, as during 15 the course of this hearing Community Water's proposal has changed a little bit, the Division would like to 16 submit for consideration, as an interim rate, the rates 17 proposed by the Division and as discussed here today. 18 CHAIRMAN JONSSON: Which would mean that the 19 20 irrigation meters would be billed separately and would 21 bump into Tier 2, Tier 3 based on the actual number of 2.2 kGals going through them. 23 MS. SCHMID: That is correct. And then as an 24 interim rate, there would be opportunity for a final 25 rate decision to be made and then for the final rate to

Page 82 1 be approved, to be applied, and the interim rate 2 trued-up. 3 CHAIRMAN JONSSON: All right. I think I 4 understand the numbers and the various parties' positions. I think I know what the issues are to 5 discuss with the Commission. Is there anything else 6 that any person here would like to put on the record 7 today? Ms. Lewis? 8 MS. LEWIS: No. But just that I think that 9 -- I want to recognize that everyone's been -- there 10 are a couple of small typos in the Exhibit B. There's 11 12 a couple under the Red Pine Clubhouse Tier 1. It 13 should say 36,000 gallons, not 36,001 gallons. And then the same thing on Tier 3 for the Red Pine Townhome 14 15 irrigation water. It should also say Red Pine Townhome 16 irrigation water. 17 But just in general, I would like to 18 reiterate that it's been a very constructive process 19 and that we very much appreciate everyone's 20 participation, and I think we're coming to an equitable 21 solution. 2.2 CHAIRMAN JONSSON: Thank you. Ms. Schmid, 23 anything else? 24 MS. SCHMID: Yes. Some concluding statements. The Division welcomes and appreciates the 25

r	
1	Page 83 participation of the intervenors and the information
2	that they have provided. The Division is looking
3	forward to seeing more information should the
4	intervenors choose, filed with their direct testimony,
5	which is due tomorrow.
6	The Division believes that an interim rate is
7	truly a special sort of rate. It's intended to provide
8	on a temporary basis additional revenues for the
9	company. As has been testified to you today, the
10	company needs additional revenues in order to improve,
11	maintain and upgrade its system.
12	The Division believes that the proposed
13	interim rates it has suggested are clear,
14	understandable, and in the public interest and
15	respectfully request that the Commission grant the
16	Division's proposed interim rates. Thank you.
17	CHAIRMAN JONSSON: Mr. Savage, anything else?
18	MR. SAVAGE: Nothing. It would be redundant.
19	Just the necessity for giving some credit to the joint
20	usage.
21	CHAIRMAN JONSSON: Mr. Grenney, anything
22	else?
23	MR. GRENNEY: No.
24	CHAIRMAN JONSSON: Mr. Amendola?
25	MR. AMENDOLA: No.

Page 84 CHAIRMAN JONSSON: Mr. Lange, anything more? 1 2 MR. LANGE: Yes. Am I to understand that the 3 interim rate increase will not address the billing 4 methodology at this point, but the billing methodology is something to be ironed out for the final rate 5 structure; is that correct? 6 7 CHAIRMAN JONSSON: That is up to the Commission. The Commission will decide how to handle 8 those irrigation meters, whether they are billed 9 individually according to the tier structure or whether 10 11 they are used strictly to calculate total usage which 12 then would be divided among homeowners before the tier 13 structure is applied. And that is the Commission's decision. 14 MR. LANGE: I wish the Commission would rule 15 16 in favor of updated billing methodology. 17 CHAIRMAN JONSSON: Thank you. Mr. Martin, anything else? 18 19 MR. MARTIN: Nothing at this point, only to 20 say thanks for the opportunity to participate. 21 CHAIRMAN JONSSON: All right. I will be 2.2 meeting with the Commission promptly -- yes? 23 MR. AMENDOLA: I just wanted clarification on your last comment. So the Commission can kind of adopt 24 25 the illustrative table that Community Water provided

Page 85 1 today? 2 CHAIRMAN JONSSON: It can. 3 MR. AMENDOLA: So they can kind of hibernize the interim with the --4 CHAIRMAN JONSSON: The Commission will 5 address whether an interim rate is necessary and if so, 6 what it will be. It will set that rate. 7 8 MR. AMENDOLA: But it can also incorporate 9 the information that was presented today? 10 CHAIRMAN JONSSON: Correct. Okay. One last 11 item of business. Intervenors, your direct testimony 12 is due tomorrow; that's your deadline. Some of you 13 have filed some comments which do not necessarily constitute testimony, but they are of record. 14 The 15 Commission's rules require that your direct testimony be filed on paper. However, the Commission can also 16 17 deviate from that rule to allow you to file it electronically, which I think is probably what you all 18 19 need. I don't think it's really realistic to ask you 20 to drive back here tomorrow to give us paper, but is 21 there any objection to the Commission deviating from 2.2 the paper rule to accept direct testimony from 23 intervenors by direct filing? 24 MS. SCHMID: The Division has no objection 25 but would request that the Commission remind the

Page 86 intervenors to serve the other parties also by email. 1 2 CHAIRMAN JONSSON: Thank you. I will remind 3 you of that. You need to put the Commission's email 4 address on your address list when you send it. You also need to include the Division. You can send it 5 directly to Ms. Schmid, and you need to include 6 Community Water so you can send it to Ms. Lewis. 7 MS. LEWIS: And as a note, there are several 8 service lists floating about, and there is an incorrect 9 email address for myself. I am E-E-L -- like Emily 10 11 Elizabeth Lewis -- @clydesnow.emilylewis@utah.gov. 12 MS. SCHMID: And also, there have been some 13 intervenors granted intervenor status, so they should be provided copies of what is filed as well. 14 15 CHAIRMAN JONSSON: Correct. 16 MS. SCHMID: If anyone has a question, I can provide you with a service list. 17 18 CHAIRMAN JONSSON: Thank you. All right. 19 With that, I believe we can close the hearing. Thank 20 you all very much. We will get an order out as quickly 21 as possible. 2.2 (The proceedings concluded at 11:20 a.m.) 23 24 25

Page 87 1 REPORTER'S CERTIFICATE 2 STATE OF UTAH) COUNTY OF UTAH) 3 4 5 I, Mary R. Honigman, a Registered 6 Professional Reporter, hereby certify: 7 THAT the foregoing proceedings were taken before me at the time and place set forth in the 8 9 caption hereof; that the witness was placed under oath 10 to tell the truth, the whole truth, and nothing but the 11 truth; that the proceedings were taken down by me in 12 shorthand and thereafter my notes were transcribed 13 through computer-aided transcription; and the foregoing transcript constitutes a full, true, and accurate 14 record of such testimony adduced and oral proceedings 15 had, and of the whole thereof. 16 I have subscribed my name on this 22nd 17 18 day of September, 2016. Muchal S. 19 20 Mary R. Honigman 21 Registered Professional Reporter 2.2 23 24 25

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: \$1.20..48,000

\$431.60 31:2 14 81:21 81:21 82:14 **12,000** 39:1 \$ 35:4 43:22 44:8,13, **2-inch** 16:5 **30** 15:20 34:18 19 56:23 57:5, **\$6,640** 30:22 36:17 39:1,21 7,9,21 58:14, **2.1** 51:14 **\$1.20** 36:20 50:6,7 55:21 35:2 15 59:15 61:5, 39:3 62:23 **2.12** 51:15 56:6,11,19,25 **\$70,000** 16:6 8,13 62:1,18 57:2,3,4,6,8,9, \$10,600.00 63:3 **2.4** 36:18 37:3 14,18,20,22,24 **\$9,000** 67:15 10:16 **12,001** 39:2 58:2,4,9,13,18, **2.7** 36:21 **\$9.50** 70:24 \$10,621.20 20 59:2,3,9,13, 120ish 12:13 **200** 21:7 28:9 18 61:4,5,7,8, 19:19 **\$95,000** 19:4 30:21 35:1 9,12 62:8,23 **1264** 25:3 **\$12** 56:11 67:5, 36:12,15,16 64:5 67:15 10,20 68:8 **13** 30:25 35:3 1 44:14 72:20,24 72:22 73:2 **\$12.00** 7:25 **13,000** 62:6 **30-plus** 14:2, 67:1 **1** 15:7 16:6 **200,000** 36:17, 11 **130** 40:15 38:6 39:6 18 37:6,8 **\$125,000** 19:1 **300** 51:7 43:23 54:17 **1300** 11:5 **2000** 36:20 **\$16,000** 68:24 59:11,18 62:1, 30ish 15:21 **13th** 4:4 34:4 69:2 19 73:3 77:9, **2002** 7:24 8:3 10 80:14 82:12 **36,000** 39:4 **14** 12:9 42:15 **\$2.40** 37:6 39:4 **2013** 8:3 45:22 82:13 **1,000** 57:7,11 **15** 12:3,9 14:2, 46:3 **\$21,000** 16:5 58:2 61:10,11 **36,001** 39:5 9 19:11,12 **2014** 13:15 63:2 70:23,24 82:13 **\$3,750** 37:22 23:16 45:22 46:4 **\$3.60** 61:13 1-inch 16:6 **360,000** 57:9, 15-098-01 **2015** 13:11 14,25 58:6 42:19 45:20 **\$30,000** 19:5 1/30th 40:19 69:1 59:10 56:21 61:22,24 **150** 15:7 16:5 **\$300** 67:16,19 **2016** 4:4 69:1,3 67:17 68:7,10 **16** 15:5 **235** 36:4 4 1/60th 38:15 **\$33** 75:20 16-098-01 45:3 75:23 **239** 21:25 46:19 **4** 11:23 64:22 **\$33.00** 58:19 **10** 14:2,9 **24** 70:23 **160** 38:8 51:7 15:19,20,21 **4,000** 61:25 **\$33.20** 30:18, **24,000** 39:3 62:6,22 19:11,12,25 21 31:2,6 35:1, **186** 27:2 59:16 21:21 23:16 4,6,10 40:2,3 **4.2** 36:19 37:3 **1st** 10:12 31:20 45:1 48:12,21 **24,001** 39:4 26:21,23 **4.8** 36:19,20 67:18 **1000** 39:1,2,3 **240** 22:1 **40** 26:3 **\$4,000** 16:7 **106** 36:5 2 **26** 16:4 **400** 37:8 67:1 **\$4.80** 37:8 39:5 **10:06** 31:23 **41** 21:8,12 **2** 37:2 39:22 **\$400** 67:20 3 **113** 36:5 68:7 40:3 51:13 **48,000** 39:5,6 **11:20** 86:22 54:8 58:18 **\$400,000** 67:19 **3** 25:21 41:22 59:12 62:7 **12** 61:7,8,12 68:24 80:9 69:4,17 80:8,9,

Index: 5..all

	8th 10:12	accept 33:11	additional	after 63:5
5 5 20:3	9	85:22 according 36:10,11 37:12 84:10	19:22,24 20:10 30:23 37:22 47:22 60:9 83:8,10	again 29:3 33:21 34:24 40:22 46:3 63:18 72:25
5,000 7:25 67:5,9 5/8 16:5	9,000 62:3 9.6 37:7,9	accordingly 38:21 40:20	address 7:16 9:8 11:3 25:1 33:9 39:10	against 60:22 77:3,13
5/8ths 15:7	90 15:23 64:14 98 36:4	account 26:21 28:16 50:5	50:2,24 51:4 56:10 60:1	age 14:7 23:17, 18
50 15:21 20:4	9:00 4:2,4	62:9	73:1 84:3 85:6 86:4,10	agency 26:8
500 67:1502 19:20 27:5	9:30 31:22	accounted 35:17	addressed 21:13 29:24	aggregated 35:22
532 11:5	@	accounting 17:14 68:15	42:2 73:9	agree 20:13 39:15 47:17
5th 26:22,23	@clydesnow. emilylewis@	accounts 26:7, 25 27:7,9 28:8	addressing 49:11 55:20	60:7,15 agreed 63:14
6	utah.gov 86:11	accumulated 73:1 80:10	adds 49:17 adequate	agrees 70:4
6 15:6 64:22	A	accuracy 14:8	27:17	ahead 5:19 7:3 6 18:15 24:5
 6-inch 16:7 60 28:15 35:9 36:18 37:24 	a.m. 4:2 31:22, 23 86:22	accurate 17:14 accurately	adequately 15:18 40:24 42:1	31:19 33:16,25 46:22 47:25 50:12,19 55:10
38:7 39:2 43:21 57:7,10 58:7 59:16	abbreviated 27:14 72:5	15:2 39:7 acquired 8:3	adjudicated 53:11	68:22 72:3 74:16 75:13 78:24
63:1,2 73:5 75:25	ability 53:21 76:8	action 76:6 active 8:8	adjudication 4:7	all 6:23 7:5,17, 21 9:13 12:9,
7	able 26:11 46:15 53:24	actual 46:1,2 81:21	administrative 11:13 25:8	18 13:5,25 15:20 18:15
7.2 36:22,23 37:7	56:2 above 37:8 39:6	actually 22:5 43:25 45:3,14	Administrator 11:25	20:13,21 21:11,22,23 22:13 24:4
	absent 57:4	46:7 64:18,20, 23 80:12	admission 51:18	26:17 28:10 29:14,15 33:24
8	absentee 67:6	add 37:22 62:4	adopt 48:18 49:6 60:12	41:24 43:9 45:23 48:6,23
8,000 61:20,25	Absolutely 20:17	added 53:14 62:10 67:17	79:3 84:24	49:7 52:24 55:9,12 57:4
80 12:13	Academy	addition 18:16 38:2,5,11	adopted 66:1,2 affects 55:20	58:4 64:15,24 66:7 68:16
84032 11:6	25:14	61:21 75:22		70:17 71:15,24

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: allocated..back

				IIOCaleuback
75:13,24 76:9	Amendola 5:20	apologize 37:4	approximately	36:2 38:4
78:6,11,25	6:3,4 18:2,4	apparent 59:7	12:13 15:23	Associates
80:1 82:3	22:17,19,22		16:5 19:1,5,8	13:10,14
84:21 85:18	23:20 33:4,5	appearances	21:7	10.10,14
86:18,20	43:17,19,25	4:9	April 48:8	Association
allocated 73:9	44:5,7,24	appears 70.5		5:14,22 9:6
	45:12,13 52:1,	appears 79:5	area 64:15,24	24:19,20 28:4,
allocation	2 55:4,5 66:12,	application	75:24 76:2	7 34:8,14
44:19 73:7	13 71:24,25	14:14 44:8	areas 64:11	39:11,13,16,20
allow 19:23,24	72:4,10 75:5	47:1 54:11	81:6	45:4 55:19,22
73:19 76:1	77:21,22	80:4	01.0	56:23 57:3,18
85:17	79:22,23	annella d. 20.40	around 64:11,	58:12 68:4
00.17	83:24,25 84:23	applied 30:19	20	65.7
allowed 44:20	85:3,8	35:8 45:10		assume 65:7
	among 37:16	61:17 62:4,12,	arrangement	attention 68:23
almost 17:2	41:16 80:10	16,17,22 77:3	52:25	-11
alone 10:17	84:12	80:6 82:1	arrived 58:25	attorney 4:18
	04.12	84:13		5:12
along 20:16	amongst 41:23	apply 34:3,6,8	articulate	attorneys
31:13 45:23	49:3 76:13	40:24 48:5	80:21	69:15 74:9
51:14	1 00 0		Arts 25:14	
already 34:20	amount 22:6	appreciate		attractive
60:10	32:9 35:22	49:1 59:22	ASC 25:4,20,	71:10
	45:21 58:20	69:24 76:17	24	attributed
also 7:15 8:7	62:8 68:6	82:19	assess 13:7	76:25
9:2,18 10:4,8	analysis 61:16	appreciated	80:17	
15:1 17:1	73:15,18	22:24		attributes
20:10 28:13	,		assessing	39:19
31:5,8 35:5	Analyst 51:8	appreciates	37:24	August 65:3
37:2 38:24	analyze 53:1	82:25	assessment	
42:5 43:20	-	appreciation	13:20 78:18	available 14:6
44:10,16 45:9	and/or 48:4	8:6,18 9:18	13.20 70.10	19:6 54:14
46:13 49:2	another 16:6	0.0,10 0.10	assessments	64:15
58:17,18,20	27:8	approach	78:10	averaging
59:24 60:5		16:15	assigned	58:15
71:7,8 73:4	answering	appropriate	75:22	
74:20 75:24	50:21	49:10,22 54:2	10.22	avoid 7:1
76:8 82:15	anyone 4:25	70:14 74:14	assist 25:24	aware 33:17
85:8,16 86:1,5,	5:6 59:20	75:3	26:7 49:19	44:18
12	86:16		assistance	01.77
alternatives		appropriately	13:19	away 76:21
71:9	anything 20:18	78:9	13.13	
	23:14 33:22	approved 20:2	Associate's	D
Although 50:4	42:6 45:11	53:25 82:1	11:19	B
amenable 49:5	67:22 70:7	00.20 02.1	acconicted	
	82:6,23 83:17,	approves	associated	back 10:22
	21 84:1,18	53:10	18:18 24:22	17:5,10 23:6

Index: background..certainty

			MCK Dackgrot	Indcertainty
31:20 34:21	behalf 4:12	bigger 15:5	both 8:6 50:3	50:14 57:16
57:16 80:2,18 85:20	6:16 25:11 72:6,13,17	bill 27:12 30:12	53:17 77:2 81:4	called 46:1,2
background	being 17:19	34:13,17 36:2 37:16 38:8,14	Bowen 13:10,	callers 44:2
7:11 11:18	18:8 32:1,19	39:24 40:16	14	calling 7:15
25:12 49:17	40:20 56:1,15	41:9 45:1		-
bad 13:22	63:20 64:13	56:12,15 58:18	brief 7:11 31:17 72:11	came 68:23
	65:7 67:10	65:8 67:1,14,	-	69:10
base 10:15,17	68:25 70:22	17,20 68:6,7	briefly 9:17	can't 10:20
19:18 30:17,	80:10	69:2,3 76:12, 13,20,22 77:4,	21:2 52:20	18:6 56:16
19,21 31:1 34:17,19 35:1,	believe 4:21	10 78:7 79:1	bring 47:12	Canyons 41:8,
4,6,7 39:25	6:9 7:5 9:13		49:3 59:23	22
40:2,3,6,8	22:2 37:2 41:22 46:11	billed 26:16,17, 19,20,21 27:10	brought 60:4	capable 41:3
48:21 60:4,6,7,	48:15 49:15,16	28:7,14,16,17,	buck 59:17	capacity 50:21
10,13,17 63:19	54:1 63:13,15	18,23,24 29:2,		
75:19,20 80:25 81:1,2	65:18 69:16	5,8,20 30:9,23	building 64:20,	care 6:1
	73:14 80:20	31:4 35:10	21,24	carrying 79:8
based 13:18	86:19	36:7 38:19,21	builds 79:1	case 4:8 7:1,18
19:21 23:17 26:9 35:13	believes 83:6,	40:3,18,20 41:14 46:2,4,7	built 39:17	8:14 10:13
42:25 47:2	12	57:18 58:12	bump 58:7	19:15 42:15,19
53:10 81:21	bench 10:9,21	64:4,5,7 65:19	59:15,17 80:13	47:15 53:3,23
basically 10:2	23:13	67:5,10 80:9	81:21	70:10,14 73:5
12:16 17:8	berm 64:12	81:20 84:9	bumped 59:4	74:15
64:9		billing 10:14,	-	cases 8:11
basis 8:25 34:7	best 24:1	15,16 19:20	burden 75:21	cash 20:1
47:5,9 48:4	better 8:10	20:3 24:13	Burke 7:17	categorized
53:20 70:1,13	14:25 20:8	26:6,11,25 27:12,22 28:1	Burkes 9:9	70:19
83:8	43:7 44:6 50:5 56:7 70:1	29:25 31:10		
bear 6:24	76:11	32:4 33:9 40:6,	bushes 68:15	cause 51:12
		8 41:2,3,11,12	business 51:4	caveat 60:24
Beauty 25:14	between 8:3 10:7,10,12	45:2 49:2 50:6	85:11	CC&RS 76:14
become 32:16	13:3 19:3	59:25 68:15 78:5 84:3,4,16	button 44:3	cents 34:18
before 9:7	26:23 36:19,20		56:1	36:17,18 39:1,
11:12,13 19:15	37:7,19 39:2,3,	bills 77:5 78:14		2 57:7,10 58:2
25:6,8 29:23	5 48:7 53:5	Birds 64:14	С	59:16 61:9,12
44:4 57:9 58:7, 15 69:19 73:17	beyond 13:17	bit 9:10 11:9		62:23 63:1,2
79:3 84:12	14:10	16:21 27:25	calculate 67:3	70:23
	bid 21:8,10	70:11 81:16	80:15 84:11	certainly 7:8
begin 44:4	bids 16:9 18:6,	block 33:18	call 6:15 7:7,9	46:15
begun 17:13	17,22		9:21 24:7 32:9	certainty 37:18
	,			
1				

Index: certificates..company

-				
certificates	80:1 81:13,19	City 11:6 25:15	68:17	Commission's
11:20 25:16	82:3,22 83:17,	51:8 55:18	comes 15:1	56:13 84:13
certified 11:22,	21,24 84:1,7,	clarification	45:19	85:15 86:3
24	17,21 85:2,5,	32:4 62:24	40.19	common 28:10
24	10 86:2,15,18	84:23	comfortable	64:15,24
CHAIRMAN	chalet 28:9	04.23	52:21	75:24,25 76:2
4:3,21,25 5:3,	33:19	clarify 43:19,	aaming 20:11	15.24,25 10.2
6,9,15,19,23	33.19	24 44:7 59:25	coming 20:11 22:23 33:2	communal
6:1,13,19,22	chalets 30:8,22	alarifying	69:17 74:12	41:23 81:7,9
10:20 16:11,16	35:2,19,24	clarifying 41:17		oommunit.
17:17,21,24	36:11 44:12	41.17	82:20	community
18:2,5,13	72:22 75:20	class 78:13	commenced	4:6,10,12 6:16
20:23 21:1	ahallanaina	-1 05-40	17:13	7:1,6,23 9:12
22:14,17 23:21		classes 25:19		10:2,14,15
24:1,4,11	47:4 50:10	clear 63:15	comment	11:17 12:5,8,
31:14,19,24	70:12	83:13	23:23 29:19	10,12 13:7,21
32:6,13,21,25	changed 78:6		33:10 46:16,23	16:3,9 17:13
33:4,7,13,15,	81:16	clearly 33:6	49:1 63:12	18:7,14 19:7,
23 36:22,24		close 14:4 79:7	69:22 71:13,14	20 24:6,14
37:2 42:9	charge 24:21	86:19	73:11 78:25	25:11,23,25
43:11,17,25	48:5,21 58:20		84:24	26:2,11,13,18,
44:21,25 45:7,	60:9,14 61:9	Club 33:20	comments	25 27:3,12
11,15 46:10,22	75:15,19	clubhouse	7:16 9:5,9,18	33:24 34:2,12
47:10,18,21,	charged 30:20,	28:9 30:9 31:5,	24:18 28:1,3,	39:23 41:2
23,25 48:10,23	25 31:6 34:25	6 35:6,20,24	12 34:9 39:10,	42:14,18,23
49:13,24 50:9,	35:3,5,9,22	36:10 82:12	12 41:7,10	43:1 45:23
19 51:20,22,24	36:9 40:1		42:2,5 52:9,13,	47:15 48:3
52:1,3,5,7	48:12,13,22	Clyde 4:12,14	24 55:20 59:23	50:3,4 56:4,6,
54:15,19,24	57:15 60:21	Coalville 25:4	70:6 72:4,6,10,	12,20 59:5,25
55:2,4,6,8,12,	61:22 62:7		12,14 76:14,16	60:7,23 63:17
23 59:21 61:7,	63:1 68:24	Colleen 7:17	79:13 85:13	67:11 68:24
9,12 62:13,17	70:13 76:9	Collins 13:10,		69:8 70:9,18
63:10 66:9,12,		14	commercial	71:3,8 73:12
14,18,21,24	charges 30:23	14	13:2 26:16	76:5 78:6,11
67:3,21 68:9,	31:3 33:18	column 46:1,2	commission	80:4,12,21
11,16,22	40:7 44:12	adumna 45:05	4:8 8:6,18	81:15 84:25
69:11,14,20,23	67:23 80:10	columns 45:25	10:4,22 11:12,	86:7
70:11 71:5,11,	charging 22:5	46:6	13 19:15 20:19	companies
17,19,21,23	56:22 60:4,6,	combination	25:7,8 32:20	23:15
72:3,8 73:21,	13	38:15	42:7 47:7	
23,25 74:2,6,			53:10,16 54:6	company 4:13
11,16,24 75:2,	check 69:19	combined	80:3,18 82:6	8:2,3,4,9 9:15
4,8,13 76:15	72:8	60:20,21 77:1,	83:15 84:8,15,	12:2,5,15,25
77:14,17,19,	choose 83:4	12	22,24 85:5,16,	18:7 24:6
21,23 78:1,16,		come 7:12	21,25	25:23 26:5
19,24 79:10,	circulate 31:15	31:20 44:1		27:4,21 29:24
16,18,20,22,24				30:3 34:13,15,

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: company's..currently

		-		'scurrently
16 35:19 36:2	10:13	44:9	contribute	course 21:16
37:24 40:16,23			13:9,13	42:23 53:3
41:9 42:1 49:5	concluded	conservation		81:15
52:13 53:20	86:22	57:17	contributed	
54:10 70:4,9	concluding	consider 26:10	43:2	Court 4:16
71:9,15,16	82:24	53:3	conversations	5:25 6:3,9
83:9,10	-	00.0	49:3	49:19 50:25
,	concrete 13:23	considerably	-5.5	53:7
company's 4:6	concur 71:14	46:4	cooperation	courtesy 16:10
18:14 29:18		consideration	49:1	councesy 10.10
33:24 41:2	condition 9:1	79:4 81:17	coordinator	cover 68:11
comparable	10:2 13:7,20	/9.4 01.1/		71:2
65:24	1 07 40	considerations	25:5	00.10
03.24	condo 37:19	35:15	copies 16:14	covers 68:13
compared	80:25		86:14	create 20:10
75:17 77:13	condominium	considered		46:8
	64:18	48:3 73:16	copy 16:17	
comparison		considering	54:16	created 10:7
72:23	condos 15:8,	52:24	correct 9:14,	34:5
competitor	11		16,19 17:16	credit 57:17
17:7	conducted	consist 81:3	20:5 28:19,25	83:19
	73:18	constitute	29:10 30:15	
complain 56:1	75.10	85:14	36:6 37:11	Creek 41:8,21
complete	confident	00.14	38:10,13,17	Cross-connect
21:11	52:25	constructive	41:25 45:8	11:24
2	confidential	82:18	53:16 54:11,12	11.27
completely	7:2,3 51:14,15	consumption	65:17 67:16	cross-
57:1	54:16 69:9,18	35:23	76:4 81:23	examination
complex 49:16	74:7,9,19,20	33.23	84:6 85:10	54:14 59:20
75:16	14.1,9,19,20	contact 27:21	86:15	63:22
/ 5.10	confused	aontoin 74.40	00.10	oross
compliance	70:12	contain 74:19	corrected	cross-
26:8	appropriat 7:04	contains 74:8	53:21,24	examining 50:1
oomniving	congenial 7:21		cost 16:2 18:24	50.1
complying 9:13	conjunction	context 13:18	70:22 76:4,13	culinary 13:1,5
9.13	64:25	Continental	79:8	26:14 60:20
comprise 48:7		27:14	13.0	aumulativa
00.10	connection		costs 17:15	cumulative
concern 29:19	24:21,22 30:18	continue 48:22	18:17,18 41:15	24:20,21 43:21
39:15 60:4	31:7 35:6	continues	71:2	57:14 58:13
concerned	37:21 60:16	52:21	count 15:2	61:23 62:5
79:6	80:22,23,24			current 9:1
	81:3,4,11	continuing	counted 63:20	11:3 13:20
concerns	connections	8:14		25:2 27:11
29:24 59:24	19:20 27:3,5,7	contracted	couple 7:10	43:2 46:19
60:1 72:16	30:22 31:1	12:7	22:19 31:18	
conclude	35:1,3 41:6		59:23 72:13	currently 15:4
			82:11,12	26:19 27:1

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: CUSI..each

287,10 29:1,4 34:2 47:8 60:23 67:21 70:3,5 76:7 deferred 50:1 54:4 46:13 51:13 54:9,16 74:7, 22,25 83:4 30:17 32:7,10 33:1 34:4,7 21 61:18,20,21 62:4,10,21 CUSI 27:14 41:5 Degree 11:19 delivered 13:4 23 86:6 55:11 61:16 55:11 61:16 62:4,10,21 CUSI 27:14 41:5 demand 20:9 demonstrates 35:14 disadvantage 75:17 73:6,19 80:6 33:2:9 customer 12:19 demonstrates 35:14 disagree 78:3, 94:60:12 18 85:24 86:5 DPU 46:18,21 71:13 45:24 25:22 53:7 discloser 7:2 disclosing 7:1 03:21 48:19 51:13 69:17 9:20 designated 35:19 43:23 70:18 2:6 67:12 74:10 11:6 66:13 57:2 0'23:11 61:17 19:21 39:8 49:6 60:12 66:13 70:2 diracket 42:15, 19:22 51:10 dire 41:11.2 0'23:21:25 determined 59:11 11:21 19:21 discussion 25:13 69:25 70:22 80:5 divide 67:24,25 0 developed 40:11 81:18 54:7 documents 33:5 65:12 0'14 25:21 discussion 23:11 61:17 19:22 51:10 67:12 74:10 11:12 12:25 10:10 0'24				TIDE	ex: CUSIeach
34:2 47:8 60:23 67:21 70:3,5 78:7 Definitely 43:8 54:4 54:9,16 74:7, 22,25 83:4 33:21 34:4,7 35:12 47:5,9 62:4,10,21 77:2,8,12 81:5 CUSI 27:14 41:5 Degree 11:19 delivered 13:4 Degree 11:19 23 86:6 directly 76:20, 55:11 61:16 33:21 34:4,7 35:12 47:5,9 62:4,10,21 77:2,8,12 81:5 CUSI 27:14 41:5 Degree 11:19 demonstrates 35:14 disadvantage 75:17 63:14 70:5 83:2,6,12 double-check 32:9 30:23 34:15 Customers 12:19 demonstrates demonstrates 35:14 disadvantage fisadgree 78:3, 18 63:14 70:5 83:2,6,12 double-check 32:9 30:23 34:15 Cycle 10:15,16 19:20 designate 35:19 43:23 disclose 7:2 70:1 82:6 Division's 4:19 66:13 70:2 diratic 56:18 67:12 73:19 diratic 79:5 40:11 diratic 56:18 67:12 74:10 diratic 79:5 85:12 D determined 59:11 discussed 71:12 19:21 docket 42:15, 11:21 19:21 docket 42:15, 13:3 63:5 74:23 83:5 85:12 D's 21:25 developed 40:11 dispersed 78:9 13:3 63:5 dispersed 78:9 13:3 53:5 document 13:19 duly 9:24 24:9 66:13, 70:2 duly 9:24 24:9 66:31, 69:76:9 Duncan 4:20 66:14 dispersed 78:9 13:3 53:5 document 13:19 diulide 67:15 24:12 24:14,16 during 8:7 42:5 48:5 2	28:7,10 29:1,4	deferred 50:1	46:13 51:13	30:17 32:7.10	21 61:18,20,21
60:23 67:21 70:3,5 78:7 Definitely 34:38 54:4 22,25 83:4 85:11,15,22,23 35:12 47:5,9 48:16 49:17,20 55:11 61:16 77:2,8,12 81:5 CUSI 27:14 41:5 Degree 11:19 delivered 13:4 23 86:6 35:12 47:5,9 73:6,19 80:6 77:2,8,12 81:5 customer demonstrates 35:14 disadvantage disadvantage 73:14 70:5 73:6,19 80:6 double-check 32:9 customers 35:14 disagree 78:3, 85:24 86:5 Division's 4:19 50:3,10,11,23 double-check 32:9 cycle 10:15,16 19:20 designate 35:19 43:23 disclose 7:2 70:1 82:6 Division's 4:19 50:3,10,11,23 diratic 56:18 drastic 79:5 D determine 49:7 01:4 discussed 35:19 43:23 70:1 82:6 67:22 59:6,12 63:19 65:20,21 66:13, 70:2 diratic 56:18 drastic 79:5 D 23:11 61:17 19:21 39:8 discussed 72:28 80:5 72:28 80:5 diu up 0:24 22:5 D's 21:25 determine 99:11 discussion 11:21 19:21 document 11:21 19:21 document 13:3 53:5 document 13:3 53:5 document 13:3 53:5 document 13:3 19 35:18 during 8:7 42:5 68:3,6,9 78:9 determine 404:11:2 78:13 distinction 79:14 document 33:19 35:18 documents 33:19 35:18 during 8:7 42:5 68:12 69:11 74					, ,
70:3,5 78:7 54:4 85:11,15,22,23 48:16 49:17,20 done 12:9,21 CUSI 27:14 Degree 11:19 directly 76:20, 75:17 17 52:20 56:16 55:11 61:16 customer demonstrates 35:14 23 86:6 55:11 61:16 30:2 34:15 12:19 demonstrates 35:14 disadvantage 63:14 70:5 30:2 14:19 75:17 73:6,19 80:6 32:9 down 48:3 32:9 22:13 45:24 49:7 71:4 25:22 53:7 disclose 7:2 Division's 4:19 51:13 69:17 cycle 10:15,16 designated 30:3 discuss 34:2 50:3,19,01,123 51:13 69:17 determine discussed 70:25 80:5 dire 40:12 drive 85:20 data 12:19 determining 59:11 11:21 19:21 16:19,24 17:6, 18:21 74:23 83:5 data 41:16 73:12 doviate 85:17 79:14 documents 59:17 30:4, 5 dealine 85:12 difference 53:8 70:22 dispersed 78:9 69:11 74:12, 14 60:12 75:15 deta 6:25 75:3 deviate 85:17 79:14 documents 13:19 50:17 55:15 68:3:06:12 68:3:06:1				,	
CUSI 27:14 41:5 Degree 11:19 delivered 13:4 directly 76:20, 23 86:6 50:13 51:7,10, 17 52:20 54:17 55:11 61:6 00:2 34:15 55:11 61:6 customer 12:19 demand 20:9 demonstrates 35:14 disadvantage 75:17 73:6,19 80:6 33:2,6,12 32:9 customers 12:25 26:19 35:14 disagree 78:3, 83:2,6,12 81:16,18 82:25 83:2,6,12 double-check 32:9 32:9 customers 12:25 26:19 describe 12:4 49:7 71:4 disclose 7:2 63:25 Division's 4:19 63:25 DFU 46:18,21 cycle 10:15,16 19:20 designate 30:3 designated 35:19 43:23 disclose 7:2 70:1 82:6 Division's 4:19 63:13 70:22 dramatic 56:18 54:22 59:6,12 D designate 35:19 43:23 discussed 70:1 82:6 72:25 80:5 drive 85:20 D's 21:25 determine 59:11 discussion 11:21 19:21 docket 42:15, 74:23 83:5 74:23 83:5 data 4:5 70:8 developed 85:17 discussion 11:21 19:21 document 11:21 19:21 document 13:3 53:5 document 13:3 53:5 document 13:19 document 49:17 4:12,14 data 4:5 70:8 developed 85:21 distribution 13:3 53:5 document 13:3 53:5 document 13:3 53:5 document 13:19 document 63:17 75:17 document 63		54:4	, ,	,	
CUSS 27:14 Customer		Degree 11.19		,	
41:5 delivered 13:4 23 86:6 55:11 61:16 55:11 65:6 customer demand 20:9 disadvantage 75:17 73:6,19 80:6 32:9 customers 35:14 disagree 78:3, 83:2,6,12 down 48:3 12:25 26:19 describe 12:4 18 85:24 86:5 DPU 46:18,21 49:7 71:4 63:25 disclose 7:2 Division's 4:19 51:13 69:17 cycle 10:15,16 designated 49:6 60:12 53:16 dramatic 56:18 19:20 determine discuss 34:2 54:22 59:6,12 dratic 79:5 cycles 10:14 designated 49:6 60:12 66:1,3 70:2 drive 85:20 0 23:11 61:17 19:21 39:8 83:16 due 10:13 date 45:70:8 determined discussed 72:25 80:5 85:12 data 12:19 determining discussed 72:25 80:5 duly 9:24 24:9 50:17 55:15 data 4:2:19 determining discussed 72:27 70:14 document 68:3,5,6,9 78:9 data 4:15 73:12 40:64:24 33:2,6,12 duly 9:24 24:9 50:17 55:15					
customer 12:19 demand 20:9 demonstrates disadvantage 75:17 63:14 70:5 73:6,19 80:6 double-check 32:9 customers 12:25 26:19 27:13 45:24 49:7 71:4 35:14 disagree 78:3, 85:24 86:5 BU: 46:18,212 describe 12:4 49:7 71:4 describe 12:4 25:22 53:7 disclose 7:2 Division's 4:19 dramatic 56:18 cycle 10:15,16 19:20 designated designated 35:19 43:23 discuss 34:2 50:3,10,11,23 dramatic 56:18 cycles 10:14 20:3 designated designated 35:19 43:23 70:1 82:6 66:12 63:14 70:5 drive 85:20 determine determined 49:6 60:12 discussed 67:12 74:10 72:25 80:5 drive 85:20 drive 85:20 data 12:19 determined 59:11 discussion 11:21 19:21 docket 42:15, 73:12 74:23 83:5 50:17 55:15 data 412:19 determined 59:11 discussion 11:21 19:21 document 68:32,6,078:9 68:32,6,078:9 dei:30,76:978:9 data 12:19 deviate 85:17 79:14 document 64:32,6,12 68:20 72:1 data 6:25 75:3 deviating 70:22 disinction 70:22 13:3 53:5 13:19 during 8:7 42:5 deal 6:25 75:3 <t< td=""><td>41:5</td><td>delivered 13:4</td><td>23 86:6</td><td></td><td>55:11 65:6</td></t<>	41:5	delivered 13:4	23 86:6		55:11 65:6
12:19 demonstrates 35:14 75:17 73:6,19 80:6 81:16,18 82:25 83:26,12 32:9 12:25 26:19 27:13 45:24 35:14 18 85:24 86:5 DPU 46:18,21 27:13 45:24 25:22 53:7 disclose 7:2 Division's 4:19 51:13 69:17 cycle 10:15,16 designate 30:3 disclosing 7:1 33:21 48:19 dramatic 56:18 19:20 designate 30:3 discuss 34:2 54:22 59:6,12 drip 64:11,12 20:3 determine 49:6 60:12 54:22 59:6,12 drive 85:20 0 determine discussed 72:25 80:5 drive 85:20 0 determined 67:12 74:10 83:16 due 10:13 0's 21:25 dot:11 81:18 54:7 dues 67:24,25 0's 21:25 determined 25:17 31:9 18:21,10 56:12 due 10:13 11:21 19:21 developed 25:17 31:9 18:22,115 50:17 55:15 50:17 55:15 data 12:19 deviate 85:17 79:14 document 68:3,5,6,978:9 69:11 74:12,12 68:20 72:1	customer	domand 20:0	disadvantade		double-check
customers 35:14 disagree 78:3, 12:25 26:19 81:16,18 82:25 down 48:3 12:25 26:19 describe 12:4 18 85:24 86:5 DPU 46:18,21 49:7 71:4 63:25 disclose 7:2 Division's 4:19 50:3,10,11,23 cycle 10:15,16 designate 30:3 discuss 34:2 54:22 59:6,12 dramatic 56:18 19:20 designate 30:3 discuss 34:2 56:319 63:20,21 drig 64:11,12 cycles 10:14 35:19 43:23 70:1 82:6 66:1,3 70:2 drig 64:11,12 20:3 determine discussed 72:25 80:5 drig 64:11,12 0's 21:25 determined 49:6 60:12 66:1,3 70:2 drive 85:20 data 12:19 determining discussion 54:7 dues 67:24,25 data 4:5 70:8 developed 25:17 31:9 18:32:1,15 50:17 55:15 dealing 85:12 deviate 85:17 79:14 40:22 45:19,23 75:11 78:22 deal 61:2 75:3 deviating dispersed 78:9 69:11 74:12,14 6:23 52:12 different 5:12 26:15 27:6					
customers 35:14 disagree 78:3, 12:25 26:19 83:2,6,12 down 48:3 12:25 26:19 27:13 45:24 describe 12:4 25:22 53:7 18 83:2,6,12 down 48:3 49:7 71:4 63:25 disclose 7:2 Division's 4:19 51:13 69:17 cycle 10:15,16 19:20 designated 35:19 43:23 70:1 82:6 63:19 65:20,21 drig 64:11,12 cycles 10:14 23:11 61:17 19:21 39:8 83:16 due 10:13 determined 23:11 61:17 19:21 39:8 83:16 due 10:13 discussion 59:11 11:21 19:21 33:2,6,12 due 10:13 data 12:19 59:11 11:21 19:21 16:19,24 17:6, 68:35,6,9 78:9 duy 9:24 24:9 data 4:2:19 59:11 11:21 19:21 16:19,24 17:6, 68:35,6,9 78:9 duy 9:24 24:9 data 4:2:19 55:11 68:25 40:22 45:19,23 75:11 75:15 data 12:19 55:21 disinction 13:3 53:5 13:19 duy 9:24 24:9 data 12:19 55:21 distinction 13:3 53:5 32:2,6,12 68:3,5,6,9 78:9 data 12:19 69:11 69:11 74:12	12.15	demonstrates	10.11	, ,	
12:252 52:61:9 27:13 45:24 49:7 71:4 describe 12:4 25:22 53:7 63:25 18 85:24 86:5 DPU 46:18,21 51:13 69:17 cycle 10:15,16 19:20 designate 30:3 designated 35:19 43:23 disclose 7:2 discloser 7:1 Division's 4:19 33:21 48:19 dramatic 56:18 drastic 79:5 cycles 10:14 20:3 designated 35:19 43:23 49:6 60:12 70:1 82:6 63:19 65:20,21 66:1,3 70:2 drive 85:20 determine 23:11 61:17 19:21 39:8 67:12 74:10 83:16 due 10:13 74:23 83:5 b 23:11 61:17 19:21 39:8 67:12 74:10 document 11:21 19:21 81:18 16:19,22 51:10 due 67:24,25 85:12 data 12:19 determining 59:11 discussion 11:21 19:21 40:6 42:4 document 18:32:1,15 16:19,24 17:6, 18:32:1,15 duly 9:24 24:9 50:17 55:15 data 4:5 70:8 developed 59:11 25:17 31:9 document 18:32:1,5 16:19,24 17:6, 18:22,6,12 duly 9:24 24:9 50:17 55:15 dealine 85:12 deviate 85:17 79:14 document 13:3 53:5 13:19 duing 8:7 42:5 dealing 12:20 difference 53:8 70:22 Distribution 13:3 53:5 13:19 during 8:7 42:5 decide 84:8 81:10 divide 67:15 29:12,14,15 29:12,14,15 48:5 52:12 69:18 11:14	customers	35:14	disagree 78:3,		down 48:3
27:13 45:24 49:7 71:4 25:22 53:7 63:25 disclose 7:2 bisclosing 7:1 Division's 4:19 33:21 48:19 50:3,10,11,23 54:22 59:6,12 51:13 69:17 dramatic 56:18 drastic 79:5 cycle 10:15,16 19:20 designated 35:19 43:23 49:6 60:12 70:1 82:6 Division's 4:19 63:19 65:20,21 dramatic 56:18 drastic 79:5 cycles 10:14 20:3 designated 35:19 43:23 49:6 60:12 70:1 82:6 63:19 65:20,21 63:19 65:20,21 dramatic 56:18 drastic 79:5 D determine 23:11 61:17 discussed 19:21 39:8 72:25 80:5 dire 85:20 D's 21:25 determine 40:11 discussion 81:18 docket 42:15, 74:23 83:5 74:23 83:5 data 12:19 determining 59:11 discussion 11:21 19:21 docket 42:15, 85:12 74:23 83:5 data 8:21 developed 73:12 25:17 31:9 18 32:1,15 33:26,12 duly 9:24 24:9 dealing 12:20 difference 53:8 79:14 distinction 13:3 53:5 13:19 during 8:7 42:5 decide 84:8 81:10 divide 67:15 24:21 26:15 76:12 80:16 29:12,14,15 Ee-I 86:10 decide 84:8 81:10 divide 38:6 33:19 35:18 20:23 6:3,4 20:12 36:3,4	12:25 26:19	deceribe 10:4	18		
49:7 /1:4 Bits of an array of a constraint on constraint of a constrai	27:13 45:24		dicalaca 7:2	00.24 00.0	
cycle 10:15,16 19:20 designate 30:3 designated 35:19 43:23 discuss 34:2 49:6 60:12 70:1 82:6 50:31.0,11,23 54:22 59:6,12 63:19 65:20,21 63:19 65:20,21 64:13, 70:2 dramatic 56:18 drastic 79:5 D determine 23:11 61:17 discussed 19:21 40:11 72:25 80:5 83:16 drastic 79:5 64:13, 70:2 D determine 23:11 61:17 discussed 19:22 74:10 72:25 80:5 83:16 drastic 79:5 D's 21:25 dottermine 40:11 discussed 67:12 74:10 72:25 80:5 drastic 79:5 data 12:19 determine 59:11 discussion 11:21 19:21 docket 42:15, 54:7 dues 67:24,25 data 4:5 70:8 developed 49:8:21 73:12 do:6 42:4 33:2:1,15 duly 9:24 24:9 deadline 85:12 deviate 85:17 79:14 dispersed 78:9 69:11 74:12,14 duly 9:24 24:9 deals 44:15 72:22 difference 53:8 distinction 13:3 53:5 documents 13:3 53:5 documents 13:3 53:5 dollars 56:14 during 8: 74:5 decide 84:8 81:10 divide 38:6 33:19 during 8: 74:55 48:5 52:12 decide 84:8 81:10 divide 38:6 33:19 35:18, 33:19 35:18, 20:11 74:12,14 Ee-el 86:10	49:7 71:4			Division's 4:19	51.13 09.17
19:20 designate 30:3 discuss 34:2 30.3, 10, 12.3 drastic 79:5 cycles 10:14 20:3 designated 35:19 43:23 discuss 34:2 49:6 60:12 70:1 82:6 50.3, 10, 12.3 drastic 79:5 D determine 23:11 61:17 discussed 19:21 39:8 72:25 80:5 drip 64:11,12 D's 21:25 determine 40:11 discussed 19:21 74:10 72:25 80:5 drive 85:20 data 12:19 determine 59:11 discussion 11:21 19:21 docket 42:15, 73:12 73:12 discussion 40:6 42:4 document 33:2,6,12 duy 9:24 24:9 data 4:5 70:8 developed 59:11 25:17 31:9 18 32:1,15 duy 9:24 24:9 50:17 55:15 day 8:21 73:12 40:6 42:4 33:2,6,12 duy 9:24 24:9 50:17 55:15 dealing 12:20 76:12 difference 53:8 dispersed 78:9 69:11 74:12,14 during 8:7 42:5 deals 44:15 70:22 different 15:12 26:15 27:6 29:12,14,15 E decide 84:8 81:10 divide 38:6 33:19 35:18, 33:19 35:18, 44:12 20:22 36:3,4 E-e-I 86:10 decide 84:8 <t< td=""><td>avala 10:15 10</td><td>63:25</td><td>disclosing 7:1</td><td>33:21 48:19</td><td>dramatic 56:18</td></t<>	avala 10:15 10	63:25	disclosing 7:1	33:21 48:19	dramatic 56:18
19.20 19.20 19.20 19.20 19.20 54:22 59:6,12 19.310 19.33 cycles 10:14 35:19 43:23 70:1 82:6 60:12 70:25 80:5 drip 64:11,12 0 23:11 61:17 19:21 39:8 83:16 due 10:13 74:23 83:5 85:12 0 23:11 61:17 19:21 39:8 83:16 due 10:13 74:23 83:5 85:12 0's 21:25 40:11 81:18 54:7 dues 67:24.25 68:3,5,6,9 78:9 data 12:19 determing 59:11 discussion document 16:19,24 17:6, 18 32:1,15 duly 9:24 24:9 day 8:21 73:12 40:6 42:4 33:2,6,12 duly 9:24 24:9 50:17 55:15 dealine 85:12 deviate 85:17 79:14 46:11,18,19 Duncan 4:20 6:23 50:14,16, 20 dealing 12:20 85:21 difference 53:8 13:3 53:5 13:19 during 8:7 42:5 48:5 52:12 deals 44:15 70:22 Distribution 13:3 53:5 13:19 during 8:7 42:5 48:5 52:12 69:11 81:14		designate 30:3		50:3,10,11,23	
Cycles 10:14 20:3 35:19 43:23 35:19 43:23 70:1 82:6 65.19 63.20,21 66:1,3 70:2 72:25 80:5 drip 64:11,12 66:1,3 70:2 72:25 80:5 D 23:11 61:17 40:11 61:17 19:21 39:8 40:11 61:17 discussed 57:12 74:10 81:18 72:25 80:5 83:16 due 10:13 74:23 83:5 85:12 D's 21:25 40:11 40:11 19:21 39:8 67:12 74:10 85:11 docket 42:15, 19,22 51:10 54:7 74:23 83:5 85:12 data 12:19 determining 59:11 discussion 11:21 19:21 40:6 42:4 document 33:2,6,12 due 67:24,25 68:3,5,6,9 78:9 data 4:5 70:8 developed 25:17 31:9 18 32:1,15 18 32:1,15 duly 9:24 24:9 50:17 55:15 duly 9:24 24:9 50:17 55:15 deadline 85:12 deviate 85:17 79:14 dispersed 78:9 69:11 74:12,14 Duncan 4:20 6:23 50:14,16, 20 deals 44:15 72:22 difference 53:8 70:22 distinction 13:3 53:5 dollars 56:14 41:12 78:13 dollars 56:14 during 8:7 42:5 48:5 52:12 69:11 81:14 decide 84:8 81:10 divide 67:15 29:12,14,15 29:12,14,15 33:19 35:18, 20:42,713 E-e-I 86:10 decide 84:8 81:10 divided 38:6 33:19 35:18, 20:42,23 60:19 30:14,18,20,25 30:14,18,20,25 decide 84:8 difficult 23:24 57:19 30	19.20			54:22 59:6,12	Grastic 79:5
20:3 35:19 43:23 70:1 82:6 66:1,3 70:2 72:25 80:5 drive 85:20 D 23:11 61:17 19:21 39:8 83:16 due 10:13 D's 21:25 40:11 81:18 66:1,3 70:2 drive 85:20 data 12:19 determined 40:11 41:4 63:16 67:12 74:10 docket 42:15, 19,22 51:10 74:23 83:5 85:12 data 12:19 determining 59:11 discussion 11:21 19:21 docket 42:15, 19:22 51:70 74:23 83:5 data 4:5 70:8 developed 25:17 31:9 discussion 11:21 19:21 document 16:19,24 17:6, 18 32:1,15 duly 9:24 24:9 50:17 55:15 data 4:5 70:8 deviate 85:17 79:14 document 33:2,6,12 duly 9:24 24:9 50:17 55:15 deal 68:27 deviate 85:17 79:14 document 46:11,18,19 duly 9:24 24:9 50:17 55:15 deal 68:21 deviate 85:17 79:14 document 46:11,18,19 duly 9:24 24:9 50:17 55:15 deal 61:20 difference 53:8 70:22 distinction 13:3 53:5 documents 13:3 53:5 dollars 56:14 during 8:7 42:5 48:5 52:12 decide 84:8 81:10 divide 67:15 24:21 20:15 24:21 20:15 24:	cycles 10:14	•		63:19 65:20,21	drip 64:11.12
$\begin{tabular}{ c c c c c c c c c c c c c c c c c c c$		35:19 43:23	/0:1 82:6	66:1,3 70:2	•
D 23:11 61:17 19:21 39:8 83:16 due 10:13 D's 21:25 40:11 41:4 63:16 67:12 74:10 19:22 51:10 74:23 83:5 data 12:19 determining 59:11 11:21 19:21 docket 42:15, 74:23 83:5 data 12:19 determining 59:11 11:21 19:21 docket 42:15, 74:23 83:5 data 4:5 70:8 developed 25:17 31:9 18 32:1,15 50:17 55:15 day 8:21 73:12 40:64 42:4 33:2,6,12 68:20 72:1 deadline 85:12 deviate 85:17 79:14 46:11,18,19 0urcan 4:20 dealing 12:20 70:22 difference 53:8 13:3 53:5 13:19 0urcan 4:20 deisting 12:20 different 15:12 26:15 27:6 26:15 27:6 29:12,14,15 48:5 52:12 decles 44:15 70:22 Distribution 12:2 dollars 56:14 48:5 52:12 decide 84:8 81:10 divide 67:15 24:21 26:15 48:5 52:12 differently 84:12 20:22 36:3,4 E-e-I 86:10		determine	discussed	72:25 80:5	drive 85:20
D 41:4 63:16 67:12 74:10 81:18 docket 42:15, 19,22 51:10 74:23 83:5 85:12 data 12:19 determining 59:11 discussion 11:21 19:21 docket 42:15, 19,22 51:10 74:23 83:5 85:12 data 4:5 70:8 determining 59:11 discussion 11:21 19:21 docket 42:15, 16:19,24 17:6, 13:25,6,12 dues 67:24,25 68:3,5,6,9 78:9 day 8:21 73:12 40:6 42:4 52:13 69:25 33:2,6,12 duly 9:24 24:9 50:17 55:15 deadline 85:12 deviate 85:17 79:14 46:11,18,19 68:20 72:1 dealing 12:20 85:21 distinction 13:3 53:5 13:19 Duncan 4:20 6:23 50:14,16, 20 deals 44:15 70:22 Distribution 12:2 dollars 56:14 48:5 52:12 69:18 11:14 decide 84:8 81:10 divide 67:15 28:17 30:4,5 41:12 78:13 76:12 80:16 29:12,14,15 33:19 35:18, 20,22 36:3,4, E-e-I 86:10 decision 56:17 81:25 84:14 difficently 26:16 78:12 dividing 37:16 37:19 37:19 38:2,5, 12,16,20 28:16,20,23 30:11,18,20,25 deems 76:13 difficult 23:24 57:19 12:16,20 40:14,19 41:14 30:11,18,20,25 36:23 34:25 35:10 21				83:16	due 10:13
D's 21:25 determined 40:11 67:12 74:10 81:18 docket 42:15, 19,22 51:10 18:12 data 12:19 determining 59:11 discussion 11:21 19:21 document 11:21 19:21 dues 67:24,25 data 4:5 70:8 developed 25:17 31:9 25:17 31:9 16:19,24 17:6, 18:32:1,15 duly 9:24 24:9 day 8:21 73:12 40:6 42:4 33:2,6,12 68:3,5,6,9 78:9 deadline 85:12 deviate 85:17 79:14 40:11,18,19 69:11 74:12,14 deal 6:25 75:3 deviating 85:21 dispersed 78:9 69:11 74:12,14 Duncan 4:20 6:23 50:14,16, 20 deals 44:15 70:22 Distribution 13:3 53:5 13:19 during 8:7 42:5 decide 84:8 81:10 divide 67:15 24:21 26:15 48:5 52:12 69:18 11:14 decide 84:8 81:10 divided 38:6 33:19 35:18, 33:19 35:18, 84:12 20,22 36:3,4 E-e-l 86:10 derems 76:13 difficult 23:24 57:19 12,16,20 40:14,19 41:14 28:16,20,23 30:14,18,20,25 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 57:5,23 60:19, 34:25 35:10 21	D			de alcat 40:45	
D's 21:25 40:11 81:18 19,22 51:10 000000 data 12:19 determining 59:11 discussion 54:7 dues 67:24,25 data 12:19 developed 25:17 31:9 16:19,24 17:6, duly 9:24 24:9 data 4:5 70:8 developed 25:17 31:9 18 32:1,15 33:2,6,12 68:20 72:1 deadline 85:12 deviate 85:17 79:14 40:6 42:4 33:2,6,12 68:20 72:1 dealing 12:20 79:14 dispersed 78:9 69:11 74:12,14 Duncan 4:20 dealing 12:20 85:21 distinction 13:3 53:5 13:19 during 8:7 42:5 deals 44:15 70:22 Distribution 13:3 53:5 13:19 during 8:7 42:5 decide 84:8 81:10 divide 67:15 24:21 26:15 29:12,14,15 48:5 52:12 decide 84:8 81:10 divide 38:6 30:4,7,13 30:4,7,13 30:4,7,13 decision 56:17 differently 84:12 20:22 36:3,4 E-e-1 86:10 81:25 84:14 26:16 78:12 dividing 37:16 37:19 38:2,5, 28:16,20,23 derems 76:13 difficult 23:24 57:19					
data 12:19 determining 59:11 discussion document 68:3,5,6,9 78:9 date 4:5 70:8 developed 25:17 31:9 16:19,24 17:6, 18 32:1,15 duly 9:24 24:9 day 8:21 73:12 40:6 42:4 33:2,6,12 68:20 72:1 deadline 85:12 deviate 85:17 79:14 40:11,18,19 dealing 12:20 79:14 46:11,18,19 00uncan 4:20 dealing 12:20 85:21 dispersed 78:9 69:11 74:12,14 0:23 50:14,16, 20 dealing 12:20 85:21 distinction 13:3 53:5 13:19 0:20 deals 44:15 70:22 0:5tribution 12:2 0.0mestic 69:11 81:14 December 26:15 27:6 28:17 30:4,5 divide 76:12 80:16 29:12,14,15 5 decide 84:8 81:10 divided 38:6 33:19 35:18, E E decide 84:8 81:10 divided 38:6 33:19 35:18,	D's 21:25	40:11			
data 12.13 59:11 discussion document 56:3,5,6,978:9 date 4:570:8 developed 25:17 31:9 16:19,24 17:6, duly 9:24 24:9 day 8:21 73:12 40:6 42:4 33:2,6,12 68:20 72:1 deadline 85:12 deviate 85:17 79:14 40:22 45:19,23 75:11 78:22 dealing 12:20 85:21 dispersed 78:9 69:11 74:12,14 Duncan 4:20 dealing 12:20 85:21 distinction documents 13:3 53:5 13:19 during 8:7 42:5 deals 44:15 70:22 Distribution 13:3 53:5 13:19 during 8:7 42:5 decide 84:8 81:10 divide 67:15 24:21 26:15 48:5 52:12 69:11 81:14 decide 84:8 81:10 divide 38:6 33:19 35:18, E-e-I 86:10 decision 56:17 differently 84:12 20:22 36:3,4 E-e-I 86:10 decision 56:17 differently 84:12 20:22 36		determining		54:7	,
date 4:5 70:8 developed 11:21 19:21 16:19,24 17:6, duly 9:24 24:9 day 8:21 73:12 40:6 42:4 33:2,6,12 68:20 72:1 deadline 85:12 deviate 85:17 79:14 40:22 45:19,23 75:11 78:22 dealing 12:20 deviating dispersed 78:9 69:11 74:12,14 0uncan 4:20 dealing 12:20 85:21 distinction 13:3 53:5 13:19 0uring 8:7 42:5 deals 44:15 70:22 Distribution 12:2 domestic 69:11 81:14 December 26:15 27:6 28:17 30:4,5 divide 67:15 24:21 26:15 48:5 52:12 decide 84:8 81:10 divide 38:6 33:19 35:18, E E decision 56:17 differently 84:12 20,22 36:3,4 E-e-I 86:10 decision 56:17 differently 84:12 20,22 36:3,4 E-e-I 86:10 decision 56:17 differently 84:12 20,22 36:3,4 E-e-I 86:10 decision 56:17 differently 84:12 <	data 12:19			document	68:3,5,6,9 78:9
developed 25:17 31:9 18 32:1,15 50:17 55:15 day 8:21 73:12 40:6 42:4 33:2,6,12 68:20 72:1 deadline 85:12 deviate 85:17 79:14 40:22 45:19,23 75:11 78:22 deal 6:25 75:3 deviating dispersed 78:9 69:11 74:12,14 Duncan 4:20 dealing 12:20 85:21 distinction 13:3 53:5 13:19 during 8:7 42:5 deals 44:15 70:22 Distribution 12:2 dollars 56:14 48:5 52:12 decide 84:8 81:10 divide 67:15 24:21 26:15 69:1 81:14 decide 84:8 81:10 divided 38:6 33:19 35:18, 20:22 36:3,4 decision 56:17 differently 84:12 20,22 36:3,4 E-e-l 86:10 81:25 84:14 26:16 78:12 dividing 37:16 37:19 38:2,5, each 26:21 deems 76:13 difficult 23:24 57:19 12,16,20 28:16,20,23 40:14,19 41:14 30:11,18,20,25 34:25 35:10 21 34:25 35:10 21	date 4.5 70.8	00.11		16:19,24 17:6,	duly 9.24 24.9
day 8:21 73:12 40:6 42:4 33:2,6,12 68:10 6:10 6:10 6:10 6:10 6:10 6:10 1:0000000000		developed			
deadline 85:12 deviate 85:17 52:13 69:25 79:14 40:22 45:19,23 46:11,18,19 75:11 78:22 deal 6:25 75:3 deviating 85:21 dispersed 78:9 69:11 74:12,14 Duncan 4:20 6:23 50:14,16, 20 dealing 12:20 76:2 85:21 distinction 13:3 53:5 13:19 during 8:7 42:5 48:5 52:12 deals 44:15 72:22 70:22 Distribution 12:2 12:2 domestic 29:12,14,15 20 December 65:14 26:15 27:6 28:17 30:4,5 Distribution 12:2 12:2 domestic 30:4,7,13 69:1 81:14 decide 84:8 81:10 divided 38:6 84:12 30:4,7,13 33:19 35:18, 20,22 36:3,4 E-e-l 86:10 decision 56:17 81:25 84:14 difficult 23:24 57:19 37:19 38:2,5, 12,16,20 each 26:21 28:16,20,23 40:14,19 41:14 30:11,18,20,25 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 57:5,23 60:19, 34:25 35:10 21	day 8:21	73:12			
deal 6:25 75:3 deviating 79:14 46:11,18,19 70:11 + 10.22 deal 6:25 75:3 deviating 85:21 dispersed 78:9 69:11 74:12,14 Duncan 4:20 dealing 12:20 85:21 distinction 13:3 53:5 13:19 during 8:7 42:5 deals 44:15 70:22 different 15:12 Distribution 12:2 dollars 56:14 48:5 52:12 December 26:15 27:6 28:17 30:4,5 divide 67:15 24:21 26:15 69:1 81:14 decide 84:8 81:10 divided 38:6 33:19 35:18, E E decision 56:17 differently 84:12 20,22 36:3,4 E-e-l 86:10 dividing 37:16 37:19 38:2,5, each 26:21 28:16,20,23 difficult 23:24 57:19 40:14,19 41:14 30:11,18,20,25 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	deadline 85.12	deviate 85.17			
deal 6:25 75:3 deviating dispersed 78:9 69:11 74:12,14 Duncan 4:20 6:23 50:14,16, 20 20 76:2 difference 53:8 70:22 distinction 13:3 53:5 13:19 during 8:7 42:5 deals 44:15 70:22 different 15:12 12:2 dollars 56:14 48:5 52:12 69:18 11:4 26:15 27:6 26:15 27:6 12:2 domestic 69:18 11:4 11:4 11:4 11:4 11:4 11:4 11:4 11:4 11:4 11:4 11:4 11:4		UEVIALE 03.17	79:14		10.1110.22
dealing 12:20 85:21 dispersed 16:0 dispersed 16:0 6:23 50:14,16, 20 76:2 difference 53:8 70:22 distinction 13:3 53:5 13:19 during 8:7 42:5 deals 44:15 70:22 Distribution 12:2 dollars 56:14 during 8:7 42:5 December 26:15 27:6 Distribution 12:2 domestic 29:12,14,15 69:1 81:14 decide 84:8 81:10 divide 67:15 29:12,14,15 E decision 56:17 differently 26:16 78:12 84:12 20,22 36:3,4 E-e-l 86:10 81:25 84:14 26:16 78:12 dividing 37:16 37:19 38:2,5, 12,620 each 26:21 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10,21 30:11,18,20,25	deal 6:25 75:3	deviating	dispersed 78.0		Duncan 4:20
76:2 difference 53:8 distinction distinction distinction distinction 13:19 during 8:7 42:5 deals 44:15 70:22 different 15:12 Distribution 13:19 during 8:7 42:5 48:5 52:12 69:1 81:14 December 26:15 27:6 28:17 30:4,5 divide 67:15 24:21 26:15 69:1 81:14 69:1 81:14 decide 84:8 81:10 divided 38:6 33:19 35:18, E E decision 56:17 differently 84:12 20,22 36:3,4 E-e-I 86:10 81:25 84:14 26:16 78:12 dividing 37:16 37:19 38:2,5, each 26:21 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	dealing 12.20	85:21	-		6:23 50:14,16,
deals 44:15 70:22 Distribution 13:3 53:5 13:19 during 8:7 42:5 72:22 different 15:12 26:15 27:6 12:2 dollars 56:14 48:5 52:12 December 28:17 30:4,5 divide 67:15 24:21 26:15 69:1 81:14 decide 84:8 81:10 divided 38:6 30:4,7,13 12:2 69:1 81:14 decision 56:17 differently 84:12 20,22 36:3,4 E-e-l 86:10 81:25 84:14 26:16 78:12 dividing 37:16 37:19 38:2,5, each 26:21 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	-	difference 50.0			20
deals 44:15 72:22 different 15:12 26:15 27:6 65:14 Distribution 12:2 dollars 56:14 48:5 52:12 69:1 81:14 December 65:14 26:15 27:6 28:17 30:4,5 41:12 78:13 Distribution 12:2 domestic 29:12,14,15 48:5 52:12 69:1 81:14 decide 84:8 81:10 divide 67:15 76:12 80:16 29:12,14,15 E decision 56:17 81:25 84:14 differently 26:16 78:12 84:12 20,22 36:3,4 E-e-l 86:10 deems 76:13 difficult 23:24 57:19 12,16,20 28:16,20,23 28:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	10.2		13:3 53:5	13:19	during 9.7 49.5
72:22 different 15:12 Distribution 40.3 32.12 December 26:15 27:6 12:2 domestic 69:1 81:14 65:14 28:17 30:4,5 divide 67:15 24:21 26:15 69:1 81:14 decide 84:8 81:10 divided 38:6 30:4,7,13 E decision 56:17 differently 84:12 20,22 36:3,4 E-e-l 86:10 deems 76:13 difficult 23:24 57:19 12,16,20 28:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	deals 44:15	10:22	Distribution	dollars 56.14	U U
December 65:14 26:15 27:6 28:17 30:4,5 41:12 78:13 divide 67:15 76:12 80:16 24:21 26:15 29:12,14,15 69:1 81:14 decide 84:8 81:10 divide 67:15 76:12 80:16 29:12,14,15 E decision 56:17 81:25 84:14 differently 26:16 78:12 84:12 30:4,7,13 E-e-l 86:10 deems 76:13 difficult 23:24 57:19 37:19 38:2,5, 40:14,19 41:14 Each 26:21 28:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 57:5,23 60:19, 34:25 35:10 21	72:22	different 15:12			
December 28:17 30:4,5 divide 67:15 24:21 26:15 65:14 41:12 78:13 76:12 80:16 29:12,14,15 E decide 84:8 81:10 divided 38:6 30:4,7,13 E decision 56:17 differently 84:12 20,22 36:3,4 E-e-l 86:10 deems 76:13 difficult 23:24 57:19 12,16,20 28:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	Docombor		12.2		09.101.14
65:14 41:12 78:13 76:12 80:16 29:12,14,15 E decide 84:8 81:10 divided 38:6 30:4,7,13 E decision 56:17 differently 84:12 20,22 36:3,4 E-e-l 86:10 deems 76:13 difficult 23:24 57:19 12,16,20 each 26:21 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21			divide 67:15		
decide 84:8 81:10 divided 38:6 30:4,7,13 decision 56:17 differently 84:12 33:19 35:18, E-e-l 86:10 deems 76:13 difficult 23:24 57:19 37:19 38:2,5, each 26:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	00.14	,	76:12 80:16		E
decision 56:17 differently 84:12 33:19 35:18, E-e-l 86:10 81:25 84:14 26:16 78:12 dividing 37:16 37:19 38:2,5, each 26:21 deems 76:13 difficult 23:24 57:19 12,16,20 28:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21	decide 84:8		divided 20.0		
81:25 84:14 26:16 78:12 dividing 37:16 37:19 38:2,5, each 26:21 deems 76:13 difficult 23:24 57:19 12,16,20 28:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21					
deems 76:13 difficult 23:24 57:19 12,16,20 28:16,20,23 defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21			04:12		⊑-⊎-i 80:10
deems76:13difficult23:2457:1912,16,2028:16,20,23defeats76:6direct9:7Division4:16,57:5,2360:19,34:2534:2535:1021	81:25 84:14	26:16 78:12	dividing 37:16		each 26:21
defeats 76:6 direct 9:7 Division 4:16, 40:14,19 41:14 30:11,18,20,25 34:25 35:10 21	deems 76:13	difficult 23.24	-		
defeats 76:6 direct 9:7 Division 4:16, 57:5,23 60:19, 34:25 35:10 21					
18 8:7,19	defeats 76:6	direct 9:7		57:5,23 60:19,	
			18 8:7,19		,

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: easier..few

				· easierew
38:1,7,14,21	end 57:16	76:4 79:7	63:17 69:4,12,	extreme 58:4
40:1,13,18			17 74:5 82:11	72:20
44:8 45:2	endorse 72:5,	every 14:1		
56:21 57:12	11	26:22 60:16	exhibits 51:14,	_
58:2,14 60:6,	ends 56:24	everybody	19	F
14 61:2,15		31:15 38:23	exist 59:14	
63:20 64:4,20,	ensure 60:16			F-o-l-k-m-a-n
21 76:25 77:6	enter 32:23	everybody's	existing 7:24	6:17
80:17		49:1	15:23 65:22	
	entered 17:19	everyone 7:19	expectancy	facie 47:2,15
easier 31:12	32:1,11 69:12	31:12	14:1	fact 50:6 59:17
44:2	74:14	-		78:8
East 11:5 51:7	entertain 59:19	everyone's	expected 79:8	
		82:10,19	expects 18:7	fail 73:1
educational	entire 62:14	everything		failure 14:4
11:18 25:12	75:16	12:16 78:3	expense 69:4,	
effect 50:22	entirety 48:18	12.1070.0	6,7,10	fair 50:5 56:7,
56:24 75:23	entirely 40.10	evidence 47:2,	expenses	22 58:8,24
	entities 13:2	12	70:18,19	59:6,8 77:11
effective 76:3	41:10 49:3	exact 60:24	70.10,19	faith 8:12
effects 53:2	entitled 33:19		expensive	
enects 00.2	entitied 55.19	exactly 7:12	15:16	fall 48:20
efforts 13:6	equal 59:2	8:21 16:23	ovnorionee	familiar 12:22
aight 72.21		36:14 62:20	experience 26:10 27:18	13:6 16:18
eight 72:21 75:20	equals 44:13			19:14 26:10
75.20	61:25		42:25 65:1,9	28:3 39:12
either 53:17	equipment	10:25 21:3 22:21 24:24	expertise	53:4
75:5	14:4,5 19:3,4		22:24	55.4
a la atra n'a a llu		42:10 51:1		family 15:7
electronically 85:18	equitable	examine 31:18	explain 10:4	16:25 21:16,23
81.08	24:17 41:11		12:24 16:21	77:11 81:1,8
Elizabeth	49:6 58:8	examined 9:25	17:5 27:6	for 10:10 10:10
86:11	77:11 80:23	24:10 50:18	28:14 34:5	far 10:18 12:16
a lu a i dati a a	82:20	55:16 68:21	35:16 39:23	20:9 22:10
elucidating	equity 81:11	72:2 75:12	explained 33:6	23:13 65:6 75:14,22 78:14
76:18		78:23	-	/ 0.14,22 / 0.14
email 86:1,3,10	essentially	example 56:25	explanation	Farmer 61:19
	77:6	58:4	46:5	favor 04:10
Emily 4:11	establish		express 8:5,17	favor 84:16
86:10	47:14	examples		February 10:12
employer 11:3,		13:23	extra 58:19	-
4 25:2 51:4,6	estimate	Excel 25:19	60:13 75:21	fee 17:10,11
,	18:22,24 22:25		extrapolate	37:22
enacted 53:10	even 57:8	exhibit 17:19	34:6	feel 47:11
encourage	58:25 63:1,2	18:14 32:2		
74:21	71:1,2 72:19	33:2,24 36:1	extrapolated	few 13:2 15:6
- •		51:13 54:8,17	35:15 36:15,16	25:19 27:19

Index: figure..having

				igurenaving
70:15	floating 86:9	15:18 20:16	generally 10:2	19:6
figure 24:17	flow 20:1 78:6,	21:19	13:22 26:18 27:6 48:7	green 44:3
figured 31:12	11	fund 9:4 10:6	65:11	55:25
•	Folkman 6:17	14:16		Grenney 5:16
file 51:13 85:17	7:9 9:22,23	funds 19:6	getting 12:18	6:6 17:24 18:1
filed 4:8 34:4	11:5 20:22,24	46:8	67:17	22:14,16 32:22
42:15,19 51:12	22:15 23:22	further 0.10	give 7:11 10:21	43:14,16
54:9 74:23	24:2,15 26:13	further 9:12 20:15 79:14	13:23 24:12	51:24,25 55:2,
83:4 85:13,16	follow 31:13	20.1379.14	56:25 70:15	3 66:9,11
86:14			85:20	68:16,18,19,23
filing 46:12	follows 9:25	G	given 67:6,13	69:13,19 70:17
85:23	24:10 50:18		79:4	71:6,23 74:2,3, 8,25 75:1
final 48:25	55:16 68:21 72:2 75:12	G-r-e-n-n-e-y	giving 83:19	77:19,20
53:5,11,13,21,	78:23	6:7		79:13,20,21
25 56:17 66:2		gallon 39:2	glitches 27:19	83:21,23
69:1 70:14	footing 58:9	44:19 58:2	goal 24:20	,
79:3 81:24,25	59:2	62:23 63:1	60:15	Grenney's 69:24 70:6
84:5	footnote 44:11,	gallonage	goals 71:15	71:14 79:1
financial 65:20	14	23:18		-
	foremost 72:15		goes 57:6,21	GRENNY 32:23
find 8:9,16		gallons 7:25 36:17,18,19,	gone 45:24	33:3
27:16	form 46:1 51:14	20,21 37:7,8,9	58:5,10 62:14	ground 12:16
fine 69:20		39:3,4,5,6	63:2,3 64:10	guess 34:20
firm 4:12	format 45:25	43:22 44:8,13	good 8:12 14:2	76:1
	formulate	56:23 57:5,7,9,	34:23 42:12,13	
first 6:16 7:9	46:18	14,21,25 58:6,	44:5 45:14	
9:22,24 21:13 24:9 33:19	forward 60:11	14,15 59:10,	55:12	Н
50:17 55:15	73:17 83:3	15,16 61:8,11,	govern 37:13	
56:23 60:3		13,20,25 62:3,		half 67:5
61:4,13 63:18	four 56:14	6,18,22 63:3,	grade 11:23	handle 84:8
67:5,12 68:20	Fran 5:20 6:3	20,21 67:5,9 68:25 70:23,24	13:5 26:14	happy 7:10
72:1,5,11,15		82:13	graduated	happy 7:19 16:11 34:22
75:11 78:22	FRANCIS 71:25		25:13,14	59:19
firsthand 26:9	-	general 8:23	grand 17:2	
	free-standing	10:13 13:17 14:7 19:14		harm 65:20
fit 10:11 76:14	75:18 81:2	22:11 34:15,24	grant 54:6	having 9:24
five 10:14 17:2	front 17:8	70:2,10 74:15	83:15	14:13 20:16
56:14	full 47:13 51:3	76:22 77:3	granted 54:2	21:5 24:9
fix 20:11		79:15 82:17	86:13	50:17 55:15
	full-time 5:17	General's 4:18	great 6:25	60:7 67:7 68:20 72:1
flipping 36:24	functioning	JENEIAI 5 4.10	11:15 12:24	68:20 72:1 75:11 78:22
			14:12 15:17	13.1110.22
	Titionation (

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: heads..individual

			inden + nede	isindividual
heads 64:13	35:3,5,17,21	21:2 31:8,17	impact 20:6	includes 31:5
hear 23:24	36:7,9,11	32:3 37:5 40:5	56:18 78:10	including
44:2 56:2 78:3	37:15,16,18,21 40:2 49:11	51:23 55:1	implement	18:23 48:8
hearing 4:5	64:25 72:7,13	Honorable	47:7	income 69:7,
6:25 7:13 9:10	76:2,9,12,14,	16:22 47:7	implementatio	10
13:18 25:6	20,22,24 77:5,	hoping 10:11	n 10:7	-
46:25 47:13	9 78:9	31:14		incorporate
52:10 70:2,3		h	implemented	85:8
74:15 81:15	HOA'S 15:11	hours 12:11 26:1	10:11 56:18	incorporated
86:19	HOAS 28:2	20.1	implementing	27:15 73:18
heart 33:10	35:16 41:7,12,	house 33:20	8:24	incorrect 47:12
76:1	14,18 48:11	65:24	important	86:9
	hold 76:7	households	14:23 46:24	
Heber 11:5	home 15:2	57:1	56:16 71:8	increase 4:7
held 12:5	home 45:3 61:15 75:18	however 33:11	imported 70:20	7:13 8:22,23 9:3 19:19
help 20:8 46:14	77:12 81:2,8	66:2 73:8	-	20:14,15 43:6
70:15		80:11 85:16	improve 83:10	47:1,16 53:19,
	homeowner		improvements	23 56:15 84:3
helpful 70:8	60:9,18 62:14 65:1 67:4	Hoytsville 25:4	9:3 10:6,19	
76:18	80:17	hundred 56:14	14:14,15,18,20	increased 7:24 8:5
here 4:24 7:19,		Hydro 17:8	in-depth 24:16	
20 8:16 16:19	homeowner's	22:9,12 23:5	-	increasing
22:25 23:23	5:14 67:1	22.0,12 20.0	inaccuracies	9:16
41:18 46:12	homeowners		23:11	independent
47:14 50:20,21 52:12 60:16	5:21 9:6 24:19		inaccurate	28:24 41:13,
68:17 80:7	28:4,6 34:13		22:4	19,20 60:15
81:18 82:7	39:11,13,16,20	idea 67:10	inactive 48:5	79:9
85:20	44:10,17 45:10	identified		independently
hibernize 85:3	49:12 50:7,8 55:19,21,22	18:25 51:19	inadequate	35:10 38:12
nipernize 65.3	56:4,6,8,11,23	identify 6:11	71:2	39:21 61:15
Hidden 41:8,21	57:1,3,10,12,	27:11	inch 15:7	77:5
high 14:21	15,18,24 58:5,		inch-and-a-half	indicated 74:9
25:13	9,10,12,14,18	illustration	15:5 16:4	80:6
higher 46:4	59:2,3,9 63:6	40:23		individual
53:13 57:23	64:1,16 65:19	illustrative	inches 15:6	37:19,25 40:1
58:16 59:4	66:5 67:6,22	32:11,16,20	include 17:9,	56:6 57:1,10,
	68:3 76:23 80:10,16 84:12	33:22 34:5	11 29:16 74:24	12 58:21 59:3,
hit 56:15		84:25	81:4 86:5,6	9 60:6,17,18,
HOA 28:8,12,	homes 15:7	immediate	included 8:11	25 61:18 62:10
16,17 29:25	16:25 61:4	14:19	17:1,12 18:20	73:8 75:14,17
30:9,19,24	Honor 6:10	immediately	22:10 44:16	76:5,22 77:1
31:4 34:8,25	8:24 10:8 16:8	63:4	69:4,5	78:12 81:1

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: individually..knowledge

individually	intent 8:21	introduction	issues 7:22	69:11,14,20,23
35:10 38:1,16	interest 7:1	7:11	49:16,20 50:22	70:11 71:5,11,
40:13,19 44:22	75:25 76:9	investment	76:2,19 79:1	17,19,21,23
73:5 84:10	83:14	9:12	82:5	72:3,8 73:21,
individuala	03.14	9.12	item 14:12.16	23,25 74:2,6,
individuals	interesting	involved	item 44:12,16	11,16,24 75:2,
16:23 29:7	64:17	42:14,18,22	85:11	4,8,13 76:15
73:8		45:20		77:14,17,19,
industry 23:14	interim 4:7		J	21,23 78:1,16,
	7:13 8:22,24,	ironed 84:5		19,24 79:10,
inform 42:5	25 9:3 10:5	irrigating		16,18,20,22,24
information	14:13,16 20:2,	57:22	job 25:24	80:1 81:13,19
7:2,3 14:25	14,15 32:16,18	51.22	joint 83:19	82:3,22 83:17,
23:1 45:18	34:7 47:1,9,16	irrigation 13:1	John 00.13	21,24 84:1,7,
	48:18 52:10,22	21:17 22:2,8	Jon 7:16	17,21 85:2,5,
49:4,17 69:17	53:5,9,12,14,	23:1 24:22	lancean 4:0	10 86:2,15,18
74:8,20,22	18,20 54:2,5,	26:15 28:10	Jonsson 4:3,	10 00.2,13,10
83:1,3 85:9	10 55:20	29:1,4,5,16,19,	21,25 5:3,6,9,	judge 11:13
informed 67:14	56:10,16 59:1	25 30:4,8,10,	15,19,23 6:1,	25:8
	66:1 70:3 71:1	14 31:1 35:3,	13,19,22 10:20	h
input 26:6	73:15 79:3,7	18,23 36:3,4	16:11,16,22	June 34:4
insensitive	80:4 81:17,24	38:6,9,16,21	17:17,21,24	justified 8:25
73:7	82:1 83:6,13,	39:16,22 40:3,	18:2,5,13	10:5 20:15
10.1	16 84:3 85:4,6	7,8,15,20	20:23 21:1	47:2
inserted 44:15		41:15 45:4	22:14,17 23:21	
incide 20,12	intervals 36:15	48:2,6,12	24:1,4,11	justify 49:4
inside 29:12	44:13	49:11 56:21	31:14,19,24	
install 18:23	intervenor	57:20 58:7	32:6,13,21,25	к
19:7,24	5:13,18 86:13	59:13 60:5,8,	33:4,7,13,15,	
	5.13,10 00.13		23 36:22,24	
installed 15:4	intervenors	13,21,25	37:2 42:9	keep 73:2
installing	4:22 5:10	61:18,23,24	43:11,17,25	Kandalla 25:14
18:18 20:6	52:14 74:21	62:5,11,15,21	44:21,25 45:7,	Kendalls 25:14
	83:1,4 85:11,	63:4 64:6,7	11,15 46:10,22	kgals 80:15,16
instead 49:25	23 86:1,13	65:2,10 67:13,	47:7,10,18,21,	81:22
57:19		14,22 68:2	23,25 48:10,23	
insufficient 8:1	intervenors'	72:18,21	49:13,24 50:9,	kick 59:11
	52:24 53:2	75:15,23	19 51:20,22,24	kicked 58:15
intend 8:23	into 9:7,12	76:20,25 77:2,	52:1,3,5,7	
10:6 24:23	11:8 27:10	5,10,12 78:8	54:15,19,24	kind 7:11 15:3
34:6	29:23 32:1	80:8,13 81:5,7,	55:2,4,6,8,12,	16:1,2 20:12
	33:2 34:16	9,20 82:15,16	23 59:21 61:7,	23:8 48:25
intended 32:12	48:9 50:5	84:9	9,12 62:13,17	78:2,10 79:1
83:7	73:18 74:12,14	issue 33:11	63:10 66:9,12,	84:24 85:3
intending	78:6 80:8,14	50:2 72:22,24	14,18,21,24	kinde 10:04
34:13		76:19	67:3,21 68:9,	kinds 12:24
	81:21	10.13	11,16,22	knowledge
intends 34:3		issued 53:22	1,10,22	13:18
	1	1	1	

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: labor..may

			Inde	ex: labormay
	lawns 57:2,4,8,	like 6:10,12	longer 48:5	many 12:11
L	13,15,22 59:18	7:8,10 8:5,20	_	14:10 15:3,18
	64:9	9:21 10:3 14:1,	looked 29:24	16:1,2 19:22,
		12,16 15:6	looking 21:9	23 21:6 24:17
labor 18:20,23	lawyer 55:18	16:10,13,15	46:5,11 56:14	26:1,25 27:3
19:3,5	leaks 12:18	20:19 21:20	83:2	72:16
Lake 25:15		23:14 24:7	00.2	12.10
51:8 55:18	leaning 23:9	26:21 27:25	loss 20:9	mark 4:19 6:23
	least 70:15	32:10 34:1	lot 14:3 31:10	18:13 50:15,16
land 64:19,23	least 70:15	39:10 42:6	10t 14:3 31:10	51:6
	legitimate	46:14 47:11	lower 44:15	Markle 740
landowners	59:24 60:4		53:14 66:3	Mark's 74:6
58:21		49:8 50:11,14,		marked 33:23
landscape	less 8:22 71:9	24 51:18 52:16		35:25 51:13
68:14	let 7:3 22:4	54:22 60:17	Μ	54:17 63:17
	43:25 46:15	63:18 66:16		74:19
landscaping	56:24 69:14	67:19 69:18	made 33:17	
48:2 52:23	76:12	71:6 72:19	47:15 66:25	Martin 5:3,5,8
56:5 75:15	/0.12	80:22 81:16	81:25	18:6,10 24:2,3
Lange 4:23,24	level 71:2	82:7,17 86:10	01.25	33:13,14
5:2 18:5,11		likely 60:12	maintain 12:8	47:18,20 52:5,
· ·	Lewis 4:11		83:11	6 55:8 66:19,
23:21,23 33:7,	6:10,15 7:8	limited 70:3		20,23 71:21,22
8 45:15,17	10:1,24 11:1		maintaining	75:4,7 77:23,
46:11,17	16:8,13,18	limits 36:14	14:8	24 78:2,19,21,
47:10,17,22,	18:16 20:21	line 44:12,16	maintenance	25 79:11
23,24 48:1	24:5,6,12,25	78:4	8:1 15:15	84:17,19
52:3,4 55:6,7	31:8,24 32:3,		68:14	
66:14,16	12 33:25 34:1,	list 22:8 86:4,	00.14	master 13:14
71:19,20 72:6,	11 37:5,10	17	majority 14:2	27:10
12 75:4,6,8,10,	40:5,10 45:6,9	listed 45:22	make 32:3 44:3	Materially
14 77:15	46:16,23 47:21		46:23 49:9	73:14
79:24,25 84:1,	48:15,24,25	lists 86:9		70.14
2,15	51:20,21		52:17 55:23	math 63:5
Lange's 76:17	54:19,21	little 9:9 11:9 16:21 25:21	58:8 69:22	67:16 68:1
	59:21,22 61:8,		72:9	mothomotically
larger 15:9	11,14 62:16,20	27:25 70:11	makes 69:19	mathematically
23:1	63:8,13 69:22,	81:10,16	78:12	80:11
	24 71:11,13	live 44:25		matter 4:6
last 6:3 8:7	73:21,22 74:13	61:19	making 76:23,	10:21 47:13
24:15 67:13,20	76:15,16 77:25		24	
84:24 85:10	78:17 79:10,12	long 4:19 6:23	manage 76:3,8	matters 25:25
later 70:8	80:20 82:8,9	7:18 12:1,5		26:2 69:25
	86:7,8,11	25:20 50:15,	management	may 16:15
law 4:11 11:13		16,23 51:3,6	8:10 76:3	31:17 40:7
25:8	life 13:25	52:8 53:4	Managar 11.00	46:16,23 48:9
lawn 64:14	light 44:4 49:3,	54:13,20 62:18	Manager 11:22	65:18 69:17,
68:13	18 19	73:3	12:10	22,25 70:8
00.13				22,2370.0

Index: Maybe..November

76:4 77:24	19:7,23 20:4,7	mitigate 73:13	72:19 74:13,22	85:19 86:3,5,6
Maybe 43:24	21:6,8,12,19, 23,25 22:2,4,8	mix 21:24	83:3 84:1	needed 8:14
10.0.01.1			morning 4:5	10:5 13:24
mean 46:6 64:4	23:1,12,19	modification	42:12,13	14:15,19 18:19
81:19	28:10 29:15	56:3		22:11
means 57:20	30:4,7,10	modifying 49:4	most 14:11,19	
	35:20 36:3,4		23:15 41:23	needs 8:2 43:3
measure 53:19	37:22 39:22	moment 17:17	60:12 64:17	79:4 83:10
	40:4,7,8 41:13,	46:10 69:18	75:3 80:23	1. 50.40
meet 48:15	19,20 44:20	74:21		negative 56:18
meeting 84:22	48:4,12 52:23		move 34:16	negotiations
	58:19 60:5,8	moments	39:10 51:18	8:9,13,15
meets 48:19	64:6,8 65:2,10	31:18	55:9 70:9	0.0,10,10
	72:18,21,22		73:17	neighborhood
members	73:9 75:16,20	money 10:18		67:18
37:16 41:16	77:7 80:8,13	20:11 58:20	moving 9:7	
mention 69:9	81:20 84:9	78:6,10	30:16 34:11	net 56:24 78:5
71:6	81:20 84:9	monitoring	60:11 63:24	new 8:9 19:18
11.0	methodology	14:5	much 19:22	29:20 30:17
mentioned	33:10 45:9	14.0	50:4 56:7,22	31:4 35:12
15:18 28:13	59:1 66:4 76:6	month 12:11	58:17 59:5	36:8 37:20
	84:4,16	19:8,12,25	71:9 80:2	
merely 61:1	04.4,10	26:1,22 30:20,		38:22,24 39:24
merit 70:7	Metron 23:6,9	25 34:25	82:19 86:20	40:21 41:4
		35:11,21 45:2	must 77:12	67:17
meter 14:7,8	Michael 22:23	48:13,14		next 24:5 49:21
17:4 23:11	microphone	56:11,14 58:5,		55:10
26:6 27:10	11:8 23:25	19 62:14	N	
28:21,24 35:21	44:1 55:24	67:10,14,20		nobody 68:1
36:1 43:4 57:6,	68:17 72:9	75:15	name 5:16 6:4	non- 57:17
21 58:7 63:20,		75.15	11:3 25:1 51:4,	non- 57.17
21 75:15,18	might 11:8	monthly 17:10,	6 55:17	non-objection
77:8,10	31:12 59:20	11 26:20 33:18	0.55.17	32:18
		44:11 48:4	names 5:24	
metered 29:9,	Mike 6:17 7:9	68:9		None 20:25
11 30:13 38:1,	9:1,22,23 10:1		necessarily	North 11:5
12,16 39:21	11:2,5,11	months 48:7	79:2 85:13	25:13
40:13 44:23	14:12 16:18	more 9:4 10:3	necessary	20.10
57:2 60:19	18:16 21:5	11:9 15:1,15,	13:24 85:6	note 40:9 60:3
61:18 62:10	million 36:18,	16 20:11 21:17	10.2100.0	74:18 86:8
73:6	19,20,21 37:7,	22:5 37:18,22	necessity	
	9 68:24	,	83:19	noted 7:22
metering 49:11	0.00.24	42:5 46:7 49:5,	naad 5:00 7:0	nothing 57:22
meters 13:25	mind 6:24 81:3	22 50:5,7 56:5,	need 5:23 7:2	59:6 62:15
14:21,24 15:3,		7,9,22 58:17	9:12 15:24	83:18 84:19
5,9,13,17,24	minor 58:17	59:5,7 61:14	16:3,4 18:8	
16:2,9 17:15	minutes 7:10	63:3 64:10	21:12 33:1	November
18:7,19,25	31:21 70:15	65:21,23 67:5	50:11 73:19	65:12
10.7,13,20		68:11 70:14	74:19 80:2,17	

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: number..plat

			Index	numberplat
number 27:7	offset 68:1	originally 54:7	73:15 74:6	20:4 21:21
57:25 58:1			81:7	64:14
59:11 60:20	old 14:3 15:21,	others 74:21		
62:12 80:15,16	22 22:3	ourselves 8:16	participate	percentage
81:21	one 17:8 23:5		13:9,13 84:20	19:10 61:1,22
	24:20 27:8	outdated 14:5	participation	percentage-
numbers 12:18	30:7 31:6 35:6,	outlined 18:17	69:25 76:17	wise 19:9
22:10 31:11	21 45:13 54:7		79:14 82:20	
32:10 33:20,21	63:12 75:18,19	outside 9:10	83:1	perform 12:14
36:1,25 37:11	85:10	29:12 46:13		26:4
47:12 69:9		63:25	particular 9:10	perhaps 76:2
82:4	one-time 21:10	over 13:25	45:25	
	ones 21:14,15,	15:21 24:15	particularly	periods 48:6
о	20 22:20	25:21 34:21	49:18	person 62:25
		67:15,19		65:24 82:7
	only 23:10	07.10,10	parties 86:1	
oath 49:9	27:18 33:9	overnight	parties' 82:4	petition 34:4
object 33:9	41:22 49:10	56:15	•	phase 75:25
74:13,17	53:9 73:11	own 28:21,24	parts 14:6	-
	75:18,19 84:19	65:24 77:9	18:20 48:8	phone 4:22
objection	openly 74:10		passed 76:4	Pine 5:21 9:6
17:22,23,25		owned 64:20,	•	24:19 28:3,4,6,
18:3,8,10,12	operate 12:8	23 65:24	patience 8:6,	12,13 29:25
31:16,25 32:8,	20:8	owner 8:9	18	30:8,19,22
14,15,17,19	operating	64:21 76:5	Patricia 4:17	33:19,20
33:1,5,14	12:17			34:10,13,17
46:20 49:13		owners 24:18	pay 37:21 56:6	35:2,5,9,17,19,
51:20,22 58:23 63:6 74:11	operations	30:11,12 35:8	65:21,23 67:24	23 36:7,10
	24:13 70:18	40:12,17 44:10	68:3 71:7	43:20,22 44:9,
85:21,24	operator 11:7,	75:25 76:10,13	payable 26:7	12,15,20 45:1
objections	23			46:3 72:13,21
17:18,20 32:11		Р	paying 56:5,9,	82:12,14,15
51:21	opinion 43:1,6	•	11 57:6,10	
objects 33:22	70:25		67:22	plan 13:14
0010013 00.22	opportunity	paid 60:10	pays 60:17	plant 12:17
occur 35:19,21	52:9 59:24	67:20	80:25 81:1,2	14:3,22 20:12
October 10:12	74:4,18 81:24	pales 72:23		70:20
20:3 48:8	84:20		pending 4:7	
65:10		paper 85:16,	19:15	plat 5:14 9:5
00.10	order 10:9	20,22	people 15:2	21:25 22:7
off 7:4 31:20	21:10 49:14	par 23:12	16:14 56:1,19	24:18 34:9
45:19	53:16 83:10	nevert 0.4	57:4,6 59:13	39:11,13,16,
offer 73:11	86:20	parent 8:4	64:10	19,24 40:11,17
	ordered 53:15	Park 5:14,17		43:21 44:10,17
office 4:18	original 444		percent 15:19,	45:10 49:12 50:7 55:10
25:5	original 14:4	part 25:24	20,21,23	50:7 55:19 56:8 57:3 24
	48:21 52:21	32:16,17,18,20	19:11,12,25	56:8 57:3,24

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: plats..raised

			Index:	platsraised
58:1 59:2	49:19 69:19	proceed 52:19	proprietary	
61:23 72:16,17	presented 9:9	proceedings	45:18	Q
plats 76:8	49:16 52:13 54:10 60:2	4:1 86:22	prorated 30:11	quality 12:19
plus 40:19 45:2,3 61:25	63:13,16 73:13 85:9	process 9:19 82:18	prove 8:16 proved 8:1,13	question 23:10 41:17 45:13,21
point 32:19 48:17 49:10 51:17 54:3	president 5:13 55:18,21 65:1	processes 9:14 production	provide 13:1 28:9 74:22 83:7 86:17	46:9 47:11,22 48:10 64:17 75:5 76:15
58:18,23 66:17 67:6 84:4,19	pretty 13:22 27:20 72:4	70:23 71:3	provided 38:24	86:16
policy 50:22	80:8	professional 11:20 25:16	40:23 70:22 83:2 84:25	questions 14:17 20:23
portion 30:13 61:22 62:5,11,	previous 8:11 price 17:3	projected	86:14	21:1 22:14,18, 25 23:21 24:2
15,18 68:25 69:1,3 76:25	prices 17:11	19:18 promptly 84:22	provides 12:25	27:22 37:13 42:9 43:10,12,
81:8	pricing 36:12	properly 21:19	providing 5:20 71:3	13,14,16,18
position 50:10, 12 59:7 64:25	62:7 prima 47:2,15	property 76:8	public 8:7 11:11,12 25:7	50:21 52:14 54:14,19,25
80:21 positions 82:5	primary 29:19 39:15 50:24	proposal 50:4 53:2 55:20	30:17 47:5,6 50:22 51:7,10	59:20 63:10 66:8,9,14,21,
possible 73:3	76:23	56:3,7,13,20 58:22 59:5,12,	83:14 PUD 64:18	23 71:12,17, 18,19,20,22
80:24 86:21	prior 7:9,15 34:14 46:12	25 63:19 65:20,21 67:11	pumping 70:20	73:21,22,24
practices 26:11 41:3	prioritize 14:23	72:25 73:12,15 80:18 81:15	pumps 14:4	18 79:10,17,19
49:2 practicing	priority 14:21 18:24 22:8	propose 37:24	purchase 18:8	quick 22:19
55:18 prefer 49:20	pro-rata 61:1,	40:16 proposed 31:9	purpose 14:13 46:24 76:6,23	quickly 7:17 8:20 9:8 10:23 19:7 80:8
preparatory	22 62:5,11 67:13 81:8	32:4 34:7 41:3 48:19 49:2,5	purposes 13:4 26:15 27:17	86:20
63:12	probably 14:21 19:13 22:3	52:22 60:23 61:3 63:14	32:11,17,20 33:22 45:5	quite 10:18 65:5 78:3
prepare 51:12 prepared	26:3 64:14 85:18	66:3 71:1 76:6 79:6 80:5,7,13	purviews	quote 17:9 22:9,12 23:3
13:10,14 16:9 31:8 35:13	problem 62:25	81:18 83:12,16	76:22 push 44:3	
36:14	problems	proposes 36:2 39:24 40:23	push 44.3 put 58:9 59:2	R
present 10:4 50:1 52:12	15:20 procedure	proposing	62:6 82:7 86:3	Rain 64:13
presentation	9:16	30:3 34:17	puts 75:16	raised 9:5

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: range..residents

			Index: rar	ngeresidents
72:17	59:4 60:5,6,8,	recognize	redundant	replaced 22:11
	10,13 65:22	82:10	83:18	-
range 14:8	66:1,2,3 70:2,		reflect 22.01	replacement 8:2 14:6
ranges 70:23	13 71:7 73:7	recommend	reflect 33:21	8:2 14:0
	74:3 77:7 79:6	41:11	39:7 40:25	replacing
rate 4:7,8 7:13	80:5 81:17	recommended	refund 53:14	14:24
8:11,14,22,23,	83:13,16	19:15 30:17,21	66:4	DEDODTED
24 10:8,11,13	roting 60.22	31:1 32:1,5	no no nalizo es	REPORTER
13:10 14:13	rating 60:22	34:3,6 35:1,4,	regarding	5:25 6:3,9
19:14 20:2,14,	read 28:3	12 36:10,12	14:17 19:10	represent
15 30:18,21 31:1 32:1,5,16,	36:13 39:11	37:21 39:25	24:13 29:19,25 37:18 46:25	55:21
	readiusted	40:2,24,25	37.10 40.25	no no no no toti vo
18 35:1,4,6,13 36:8 37:20	readjusted 23:25	41:4 47:8	regards 52:23	representative
38:22,25 40:2,	23.23	48:17 54:23		s 27:22
3,6,24 41:4	reads 26:6	60:22 61:16	regular 9:14	represented
42:14,18 43:6,	roody 10,10	70:4 77:4	reiterate 9:19	34:3 41:18
23 46:19 47:1,	ready 12:18	recommending	54:22 63:18	51:9
16 48:12,13,	real 8:20 22:6,	48:18	79:12 82:18	representing
18,19,20	19	40.10	relate 27:7	5:13,18
52:10,22 53:5,	realistic 85:19	record 4:2,3,9		5.15,10
9,11,12,13,14,		6:11 8:17	relates 72:24	represents
18 54:2,5,10,	reality 77:11	16:10 18:9	relationship	28:8
22 56:10,17	really 22:24	31:20,23 32:2	12:4 25:22	request 4:6
57:23 58:2,7,	46:6 85:19	33:2,6 46:12	12.4 23.22	7:14 10:5
16 60:17 61:5,		50:12 51:5	relegate 76:3	14:14 83:15
16 62:12 63:20	rears 26:21	54:15 74:12,15	relevant 11:21	85:25
70:2,4,10,14,	reason 46:17	82:7 85:14	25:17	
25 73:3,15	73:6	Red 5:21 9:6		require 15:15
74:15 75:21		24:19 28:2,4,6,	remain 62:1	85:15
77:3 79:3,7,15	reasonable	12,13 29:24	remember	required 43:7
80:5,7,25 81:1,	32:9 52:25	30:8,19,22	46:24	•
2,17,24,25	rebut 77:25	33:19,20		requirements
82:1 83:6,7		34:10,13,17	remind 85:25	48:16
84:3,5 85:6,7	receivable	35:2,5,9,17,19,	86:2	requires 43:3
rate-making	26:7	23 36:7,9	removal 68:14	•
9:15	receive 10:16	43:20,22 44:9,		reserve 32:17
0.10	30:12 38:14	12,15,20,25	repair 15:24	reserved 70:1,
rates 7:24 8:4		46:3 72:13,21	repairing 12:18	10
10:15,17	received 65:8	82:12,14,15		
19:16,19 30:19	69:7	redacted 45:19	repairs 43:3	residencies
34:3,7,17,19	recent 13:6	51:14	repeat 38:23	21:17
35:7 36:10			-	resident 5:17
39:25 40:8,25	recess 31:18,	reduction	replace 14:1	regidente
43:2 44:17	22 34:14 40:5	67:25 68:5	15:16 16:3	residents
47:5,8 53:21,	42:5	79:5	17:15 18:24	64:23
23,25 58:24			23:15	

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: respect..single

			Index: re	espectsingle
respect 44:9	ruling 10:21,22	46:7 53:20	70:12	share 67:13
48:1 51:9 52:10	running 14:3	56:25 58:4 61:19,24 62:2	seems 22:25	shared 38:20
	48:11	63:1 65:3 70:7	seen 65:10	41:6 61:1
respectfully		72:19 82:13,15		71:15 72:18
78:2,17 83:15	S	84:20	selected 21:12	Sherman 25:14
respects 72:16		says 44:3,13	self-service	shortcoming
respond 46:16	S-a-v-a-g-e 6:8	schedule	17:10	46:8
response 34:9	said 21:20 37:3	31:10 80:6,7	send 86:4,5,7	should 7:22
responses	45:20 49:18	scheduled	sending 76:19	9:15 37:13
28:1	66:25 67:19	53:3	sent 77:4 78:15	44:14,16 54:2
	68:4		Sent 11.4 10.15	57:8,16,19,23
responsible	Salt 25:15 51:8	Schmid 4:17	separate 33:11	58:12,13 69:4
37:15 40:14	55:18	6:20,21 17:18,	50:8 56:25	74:9 81:3,4,11
rest 64:13,24		20 20:23,25	58:9	82:13,15 83:3
67:7	same 6:20	31:17 32:7	concretely	86:13
07.7	26:17 50:2	33:15,17 42:9,	separately	shouldn't
result 56:8	56:24 58:9	11 43:9 46:20	28:15,24 57:2, 13 73:10 81:20	57:15
66:4 78:5	60:24 63:8	49:13,15	1373.1001.20	57.15
	65:25 68:6	50:12,13,20	September 4:4	show 8:23 46:1
revenue 9:3,16 10:7 14:16	72:24 82:14	51:2,17 52:8	65:5,7	showering
15:1 19:19,23,	Savage 5:11,	54:13,18 55:11	serious 79:4	67:8
24 20:10,14	12 6:8 17:21,	63:10,12,23	Serious 79.4	
24 20.10,14	23 21:1,2,4	66:7 69:16,21	serve 86:1	shown 47:3
revenues	22:13 32:13,14	71:17,18	actived 70.11	shrubbery
53:19 83:8,10	43:11,13 49:8,	73:23,24	served 76:11	64:10
review 37:11	9,14,19,22,25	74:16,17	serves 53:19	04.10
52:9 80:19	51:22,23 54:24	77:14,16		shuts 48:2
52.9 00.19	55:1,13,14,17,	79:16,17	service 11:12	sic 23:18 26:21
revisit 40:8	25 60:2,3	81:13,14,23	12:20 15:10	36:20 38:8
Dighto 11:24	62:24 63:11,	82:22,24 85:24	25:7 27:15	40:15 67:19
Rights 11:24	14,24 66:10,	86:6,12,16	47:6 86:9,17	
Road 25:4	15,22,24 67:2,	School 25:13	services 12:25 68:15	side 23:9
role 12:6	4,24 68:10,13 72:17 73:25	Sciences		similar 41:9 72:15 73:4
roll 27:10	74:1 77:17,18	25:15	Sessions 4:12, 15	
room 5:10	79:18,19	scope 9:10		simple 80:20
16:14,23	83:17,18	13:17 46:13	set 4:5 7:12	simply 23:17
	Savage's	Scott 5:11 6:8	30:7,9 85:7	45:21 56:22
roughly 16:4	59:22	55:14,17 72:17	several 8:8	80:14
72:20		00.14,17 72.17	14:17 24:15	
rule 84:15	savings 58:13	second 6:18	27:9 28:8	since 7:24
85:17,22	say 9:11 29:3,	30:9 33:18,20	72:18 86:8	single 15:7
	18 31:20 33:8	seem 46:6		16:25 21:16,23
rules 85:15	10 01.20 00.0		shape 13:22	60:16 77:11

HEARING PROCEEDINGS DOCKET NO. 16-098-01 - 09/13/2016 Index: single-tiered..table

		-	Index: Single-	-tieredtable	
81:7	South 25:3	stand-alone	strikes 76:1	suited 8:10	
single-tiered	51:7	60:9	strip 64:19	sum 28:23	
77:13	spaces 28:11	standard 8:22		38:14 42:1	
situation 62:13	speak 9:1,4	23:14	structure 32:1, 5 36:8 40:21	Summit 11:6	
72:15,19 73:4,	10:1 11:8	standby 48:4,	71:1 77:4 84:6,	12:2,7 25:13	
14	24:23 26:11	13,16,20	10,13	69:3	
	46:21 76:7	13,10,20	10,13	09.5	
sizes 17:8		standpoint	study 13:10	supply 20:9	
slightly 49:14	Speaking 74:3	56:16	stuff 6:12	support 5:21	
	special 83:7	stands 63:19	20:12	8:1 47:15	
small 58:19				52:21 54:22	
64:11 82:11	Specialties	start 7:6 28:2,6	sub-meters	ourchorec	
smaller 15:12	17:9 22:9,12 23:5	34:23 57:10	27:9	surcharge 53:13	
	23.3	state 9:17 11:2	subject 53:12	55.15	
snow 4:12,15 68:14	specific 9:2,7	12:19 25:1	77:7,10	Sustained	
00.14	10:18 14:14,17	26:8 51:3	submissions	46:22	
software 17:2	28:1 74:4	stated 26:13	70:7	sworn 9:24	
27:12,16,19,23	specifically 9:5	37:11 70:5		24:9 32:24	
41:3	10:3,6 26:4		submit 16:12,	50:15,17,23	
solution 24:17	72:25	statement 49:9	13 74:5 81:17	55:15 68:20	
37:20 82:21		52:16 66:25	submitted	72:1 75:11	
	specifics 29:23	69:7,10	16:17 24:18	78:22	
solution-	30:16 34:12,16	statements	28:2,4 34:9		
oriented 7:20	spelled 5:24	26:7,20 82:25	39:12 41:7,10	system 9:2,13	
something	-		42:2 52:9 69:2	10:3 12:8,10,	
43:20 48:7	spelling 6:12	static 78:4	72:6,12	12,18,22 13:7,	
49:6 60:12	spend 12:11	status 43:2		21 14:20 15:4 16:3 20:8,16	
66:25 84:5	26:2	86:13	subsequently	21:6,11,24	
aamawhat	aplit 10:2 11:15	stay 62:19 67:9	42:15,20	22:24 26:14	
somewhat 72:23	split 19:2 41:15 56:21 80:10	Slay 02.1907.9	subtract 57:25	29:21 43:3,7	
12.23	50.21 60.10	steps 17:14	59:9	58:11 62:12	
somewhere	spoke 41:5	Steven 4:14	successful	64:12 65:25	
67:18	spring 65:17		8:13,16	77:13 79:8	
soon 57:5,21		still 31:24 50:5		81:9 83:11	
	sprinkled	55:9 56:8	successive		
sorry 29:3	64:13	58:12 59:7	58:3	systems 11:7,	
36:23 37:1,4,8	sprinkling	62:8,22 68:4,5	such 26:15	23	
43:24 55:25	58:11	70:11	53:13		
sort 83:7		storied 7:18		т	
sought 0.4	Stacy 6:18 9:4	strooming 6.24	sufficient 53:1		
sought 8:4	24:7,8 25:3 34:11 37:10	streaming 6:24 7:4	suggest 54:5	table 31:9 34:5	
sounds 50:10	67:14		suggested	35:14,25 36:13	
sources 70:21		strictly 84:11	9:20 83:13	37:11 38:24	
	stage 7:12		0.20 00.10	39:7 44:15	

Index: take..trimming

			index: e	laketrimming
84:25	testifying	thirty 19:8	67:7,12 73:19	touch 72:7,13
take 6:1 7:10	11:15 25:10	Thompson	74:14 77:24 toward 67:2	
16:12 50:5	testimony 9:8	64:13	times 30:21	
55:10 57:23	20:21 23:24		35:1 36:12	towards 38:7
58:4 59:13	24:13 32:24	thoroughly	43:22 44:14	townhome
69:15 74:20	34:20 50:2	73:16	57:9 58:19	28:23 30:11,12
76:19	51:13 54:1,9,	thought 62:25	61:5,7,8,12	35:8 38:1,7,14,
	16 74:5,23,25		62:8 75:20	21 40:1,11,13,
taken 25:19	83:4 85:11,14,	thousand 39:4,		17 44:9,20
31:22 70:17	15,22	5	title 11:3 25:2	45:1 60:6,15
taking 49:14	10,22	three 70:21	51:4	61:20 62:3,21
63:5 76:21	testing 23:13		today 4:3 6:15,	76:24 77:6
	then 0.00	through 7:21	25 7:13,19	
80:2,18	than 8:22	22:5 23:19		78:12 80:25
talk 8:20 14:12	15:12 28:17	36:5 45:24	8:16,21,23,25	82:14,15
31:11	46:4,7 49:5	48:11 51:15	10:1,9,10,21	townhomes
	50:7 56:6,22	57:6,21 58:6	11:16,21 14:13	28:13,14,15,20
talking 34:12,	58:11 59:6	59:15,16 63:4,	16:13 20:19,22	29:2,5,6,9,11,
14 61:14 70:16	63:3 65:22,23	21 64:5,7	22:23 24:12	16,20 30:10,14
tap 44:2	66:3 67:5	67:24 68:3	25:10,18 31:9	35:9 37:23,25
-	68:11 78:13	76:5 80:15	41:18 47:3,6,	38:5,7,18
target 9:2	their 9:18	81:22	14 49:1,5,18	39:21 40:15,
targeted 14:15	13:25 17:7		52:12 67:12	18,20 41:13,19
	28:21 29:9,11	throughout	73:13 80:7	43:20,22 44:16
targeting 21:15	30:13 34:4	15:4 21:24	81:18 82:8	45:6,7,22 46:3
tasks 12:14	36:11 38:5,9,	tier 36:12,14	83:9 85:1,9	61:2 73:5
26:4	11,15,16 48:11	37:2 40:21	today's 13:17	75:23 77:1
20.4	56:5,12 57:13	43:23 59:11,12	46:24,25	78:8
TCFC 8:4,8	58:11 60:10	60:22 61:4	+0.2+,20	
9:13 12:20	64:11 65:24	62:1,7,19 73:3	together 7:22	track 30:4,10
	67:17,20,24		24:16	training 11:21
technical 5:21	68:2,3 70:7	77:9,10 80:8,9,	toilets 67:8	17:1,3 25:17
temporarily	74:22 77:2	14,17 81:21		26:9
7:4	79:13 81:8	82:12,14	tomorrow	20.9
	83:4	84:10,12	74:23 83:5	treat 59:14
temporary	00.4	tiered 35:13	85:12,20	treated C0.17
53:19 83:8	themselves	61:16 62:12	TONY 75.40	treated 60:17
terms 60:14	14:22	70:25 79:6,7	TONY 75:10	treating 77:6
81:4,6,10	therefore 8:2		total 19:10	
	73:16,19 75:19	tiers 58:3 59:4	21:6 37:16	treatment
Terry 72:6,12	13.10,1975.19	time 4:5 7:3	38:20 41:14	11:23 12:17
testified 9:25	thing 17:8	18:23 21:14	57:14,24 59:8	14:3,22 20:12
11:11 24:10	60:24 82:14	24:3 32:9	62:7,11 63:5	70:20
25:6 50:18	things 00.10	33:14 47:20	80:15 84:11	treats 78:12
55:16 68:21	things 32:10	48:5,17 49:8,		
72:2 75:12	34:15	10 52:20 53:1,	totaled 40:19	trimming 68:14
78:23 83:9		24 58:23 66:23		
10.20 00.8				
	I	I	I	1

Index:	trouble.	.water
--------	----------	--------

trouble 21:5	under 29:20	unless 33:5	user 71:7	34:21 43:19	
Arria 52.10 66.0	32:4 36:8	until 52.11	78:13	44:7 56:10	
true 53:18 66:2	37:20 41:4	until 53:11		69:12 70:14	
76:7	44:11,17 49:9	56:17 68:5	users 41:24	71:15 72:5,7	
true-up 53:12	58:21 62:18	69:3	uses 26:16	82:10	
-	65:19,21,22	updated 84:16	38:9 62:3,14		
trued-up 82:2	67:9,11 79:7	-		wanted 8:17	
truly 83:7	80:7 82:12	upgrade 83:11	using 15:2	9:17 37:18	
truly 00.7		upgrades	18:22 57:5	72:11 84:23	
truth 9:24	underscore	12:20 13:24	58:14 67:8	water 4:6,10,13	
24:10 50:17	9:11	14:22 43:4		6:16 7:6,23,25	
55:15 68:20	understand	14.22 43.4	usually 29:12		
72:1 75:11	46:14 70:16	usage 10:17	56:1	8:10 9:12 10:3,	
78:22		12:19 15:1	Utah 25:4,15,	14,15 11:6,17,	
	80:22,23 81:10	30:5 32:18	20	24 12:5,10,12,	
try 8:9 17:14	82:4 84:2	33:18 35:13,		17,19,25 13:3,	
21:15 24:16	understandabl	14,16,18,20	utilities 8:7	7,14,21 15:2	
Tuesday 4:4	e 83:14	36:8,9 37:19,	27:19 30:17	16:3,9 17:13	
-		24 38:18 40:10	47:5 51:7,10	18:7,14 19:7,	
turn 7:4 55:13	understanding	44:11,13 46:2,	Utility 11:22	21 20:9 22:5,6	
68:17 71:24	8:12 21:5	3,4 58:11 59:9	27:15 51:8	23:15 24:6,14	
78:20	37:12 76:18,21	60:20,25	27.10 01.0	25:11,23,25	
turned 65:16	understood	61:17,19 67:7		26:2,13,14,18	
	81:12	73:1 77:2 81:4,	V	27:1,3,12 28:9,	
turning 37:23		5 83:20 84:11		14 30:4 33:18,	
turne (1.04	undivided	0 00.20 04.11	VAN 78:21	19,24 34:2,12	
turns 61:24	75:24	use 21:17		35:13,16,18,	
twenty 59:17	unfair 56:4	24:22 28:14	variable 69:5	20,23 36:1,3,8	
-	58:17	29:9,11,12,13	various 13:4	37:24 38:4	
two 4:22 6:15,	50.17	30:8,13 33:5		39:23 40:10	
22 18:22 22:8,	unfairness	36:15 38:2,5,8,	35:15 82:4	41:2,23 42:14,	
24 45:24 46:5	50:3	12,16,20	versus 20:9	18,23 43:1,3,	
58:19 72:22	Linfortun etalu	40:14,15,19		23 44:11 45:2,	
77:7	Unfortunately	41:15,23 43:21	viable 71:9,16	4,22,24 46:7	
typical 60:9	8:15	44:1 45:3	View 41:8,22	47:15 48:2,3,	
	unique 39:19	46:21 57:17,24		11 49:11 56:4,	
typically 14:1	-	60:19,20	Village 5:14,17	5,7,12,20,21	
15:10	unit 17:3 64:21	61:20,21 62:4,		57:5,20 58:6	
typos 82:11	68:10 80:25	10 80:14	w	59:4,5,13 60:7,	
·JP~0 02.11	units 28:9		· · · · · · · · · · · · · · · · · · ·	23 62:8 63:17,	
	30:5,21 35:2	used 22:6	• ·	25 64:2,3,4,5,7	
U	36:12,15,16	24:13 26:14	wait 56:17	65:25 67:8,11,	
	37:19 43:21	27:12 45:4,22	Waldron 5:12	13 68:2,7,12,	
ultimate 60:15	44:14 64:5,11,	46:7,18 58:5		24,25 69:3,8	
	22 72:18,21,	62:2 63:25	want 6:1,19	70:9,18,19,21	
ultimately 60:1	23,24 73:2,6	64:3 65:2,6,7,	7:16 9:8,11	71:3,7,8 73:3,	
67:25		10 68:25 73:2	11:8 12:21	7,13 74:3	
		84:11	16:12 33:8	75:23 76:3	

			IIIGCX ·	macer	52010
78:6,11,13	wide 64:19	43:15,18 44:6,			
80:12 82:15,16		22 50:24 55:10	z		
84:25 86:7	will 5:25 6:5, 17,18 7:4 9:3	witnesses 4:19			
Water's 26:11	18:7 19:19,22,	6:11,16,22 7:7,	zero 58:5,10		
50:4 59:25	23 20:6 24:1,	16 48:24 50:14	67:7		
76:5 80:4,21	12,23 30:6,7,9,	10 40.24 30.14	01.1		
81:15	10,11,12,18,	wonder 32:23			
	20,23,25 31:3,	Wonderful			
watering 57:2,	6,15 32:15	10:24			
8,13 59:17	34:25 35:3,5,7,	10.24			
64:9	9,14,17,19,20,	word 80:22,23			
waters 57:3	21 36:7,9	work 11:6			
	37:15,21 38:1,	15:20 21:20,21			
way 13:25	4,6,7,11,14,18	22:3 62:25			
31:12 59:8	40:1,2,13,14,				
61:3 75:3 76:9	18 41:9,14,15	worked 12:1			
78:7,13 80:20,	42:5 44:1	24:16 25:20			
24	49:18 53:2	52:25 68:1			
wear 23:14,15	55:23 56:5,18	working 7:21			
	57:6 59:1 60:1	12:12 15:19			
weeding 68:14	61:15,17 62:6,	21:16 22:1			
weeks 24:15	16 64:22 72:4,	23:12 26:2			
walaama 70:12	8,10 74:4 84:3,	42:25 78:14			
welcome 79:13	8,21 85:5,7	works 27:20			
welcomes	86:2,20	80:11			
82:25	William 4:20	00.11			
wells 12:17	5:16 6:6,23	written 72:5			
	50:14,16 68:19				
went 23:18		x			
59:15,16 63:4	Wilson 6:18				
West 5:14,17	24:7,8,12,16, 23 25:3 27:25				
	45:20 50:1	xeriscaping			
whatever	45.20 50.1	64:10			
16:12 45:2,3	wish 84:15				
75:20	withdrawn	Y			
whether 21:18	8:12 42:16,20				
22:7 46:25		year 65:3,5			
47:14 48:3	within 23:16				
84:9,10 85:6	78:9	years 8:8 12:3,			
while 6:11 8:8	without 56:3	9 14:2,3,9			
50:20	witness 6.17	15:21 23:16			
	witness 6:17, 18 7:9 9:22	25:21			
whom 11:15	20:25 24:5	Yeates 5:12			
25:10 78:14	36:23 37:1,4				
	00.20 07.1,4	yourself 26:10			