



Customer & Regulatory Liaison

P.O. Box 25308

Salt Lake City, Utah 84125

July 19, 2016

***VIA ELECTRONIC FILING
AND OVERNIGHT DELIVERY***

Public Service Commission of Utah
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84111

RE: Rule 746-200-7 Comments

Rocky Mountain Power appreciates the opportunity to provide comments on the proposed amendments to Rule 746-200-7. The Public Service Commission and Division of Public Utilities worked diligently and collaboratively with Rocky Mountain Power to clarify the roles and responsibilities, and streamline the process. The common goal is ensuring vulnerable life support customers receive adequate noticing prior to termination of service.

In the past year, Rocky Mountain Power's customers have adapted to the new noticing, and no complaints or escalated issues were received from our life support customers. Rocky Mountain Power supports amending the rules regarding the noticing requirements for proposed termination of service in homes with life support equipment. The amended rules provide additional clarification for life support customers, and their rights once a 30-day notice of termination is delivered to the home.

Sincerely,

A handwritten signature in black ink that reads "Heather Qualey". The signature is written in a cursive style with a large initial "H".

Heather Qualey

Manager, Customer Advocacy and Tariff Policy