The Universal Service Administration Company (USAC) and the Federal Communications Commission (FCC) previously announced that an initial group of six states, including Utah, would be able to begin using the National Verifier system to check customer eligibility for Lifeline participation in December 2017 (soft launch), with mandatory use starting in March 2018 (hard launch). USAC subsequently announced the schedule for both the soft and hard launches was on hold due to difficulties in completing requirements related to the Federal Information Security Management Act (FISMA). USAC has not provided a revised schedule for National Verifier availability.

In the past, the Utah Public Service Commission (PSC) has relied on the Department of Workforce Services (DWS) to provide evaluations of eligibility for wireline Lifeline customers receiving the Utah Lifeline benefit. The PSC has allowed the customers of ETCs that provide only the Federal benefit to use a self-certification process controlled by FCC/USAC rules. After June 30, 2018, DWS will no longer provide Lifeline eligibility verification. As a result, all ETC customers, receiving either the Utah or Federal benefit, will need to be certified using the FCC/USAC’s self-certification process.

The PSC has been in contact with the FCC and USAC and explained the difficulties putting the soft and hard launch schedules on hold has, and will, cause Utah Lifeline customers
and ETCs. If USAC is able to complete the FISMA requirements and implements the National
Verifier program prior to June 30, 2018, the PSC will notify all Utah certified ETCs of the
program’s availability.

**NOTICE OF TECHNICAL CONFERENCE**

A technical conference will be held in these dockets on **Wednesday, June 13, 2018,**
beginning at **2:00 p.m.** The technical conference will be held in the **Fourth Floor Room 401,**
**Heber M. Wells Building, 160 East 300 South, Salt Lake City, Utah.** The subject of the
technical conference will be the self-certification procedures required for Lifeline customers to
continue to receive Lifeline benefits.

Individuals wishing to participate in the technical conference by telephone should contact
the PSC two days in advance by calling (801) 530-6716 or (toll-free) 1-866-PSC-UTAH (1-866-
772-8824) to receive a bridge number and participant passcode. Participants attending by
telephone should then call the bridge number five minutes before the conference, entering the
passcode followed by the # sign to ensure participation.

In accordance with the Americans with Disabilities Act, individuals needing special
accommodations (including auxiliary communicative aids and services) during the conference
should notify the PSC at 160 East 300 South, Salt Lake City, Utah 84111, (801) 530- 6716, at
least three working days prior to the conference.

DATED at Salt Lake City, Utah, May 17, 2018.

/s/ Gary L. Widerburg
PSC Secretary
DW#302248
CERTIFICATE OF SERVICE

I CERTIFY that on May 17, 2018, a true and correct copy of the foregoing was delivered upon the following as indicated below:

By Electronic-Mail:

Bob Kraut (bob@atcnet.net)
Albion Telephone Company, Inc.

Jenny Prescott (jenny.prescott@allwest.com)
All West Utah, Inc.

Janet McFarland (j.mcfarland@centracom.com)
Bear Lake Communications

Bryan Scott (bscott@beehive.net)
Beehive Telecom, Inc.

Jake Warner (jake.warner@beehive.net)
Beehive Telephone Company, Inc.

Brock Johansen (bjohansen@emerytelecom.com)
Carbon-Emery Telecom Inc.

Blake Madsen (bmad@cut.net)
Central Utah Telephone

Torry Somers (torry.r.somers@centurylink.com)
James Farr (james.farr@centurylink.com)
Qwest Corporation d/b/a CenturyLink QC

Ted Hankins (ted.hankins@centurytel.com)
CenturyTel of Eagle, Inc.

Carl Erhart (carl.erhart@ftr.com)
Citizens Telecommunications Company of Utah

Sharon Bertelsen (bertelsens@ballardspahr.com)
Jerry Oldroyd (oldroydj@ballardspahr.com)
Comcast
DOCKET NOS. 17-R008-01 and 17-R341-01

Matthew DeTura (mdetura@ctia.org)
Benjamin J. Aron (baron@ctia.org)
CTIA

Diane (diane@directcom.com)
Direct Communications Cedar Valley, LLC

J. Frandsen (jfrandsen@emerytelcom.com)
Emery Telephone

Douglas G. Pace (dpace@ftitel.net)
Farmers Telephone Company, Inc.

Kent Sanders (kent@gtelco.net)
Gunnison Telephone Company

D. Woolsey (dwoolsey@emerytelcom.com)
Hanksville Telecom, Inc.

Lance Brimhall (lance.brimhall@logmein.com)
Jive Communications, Inc.

Dallas Cox (dallasc@mail.manti.com)
Manti Telephone Company

Barbara Saunders (west.consumer.relations@czn.com)
Navajo Communications Company, Inc.

Blake Madsen (bmad@cut.net)
Skyline Telecom

Alan Torgersen (alant@socen.com)
South Central Utah Telephone Association, Inc.

Bruce Todd (btodd@stratanetworks.com)
UBTA-UBET Communications, Inc.

John Woody (jwoody@union-tel.com)
James Woody (jwoody@union-tel.com)
Union Telephone Company

Brett N. Anderson (bretta@blackburn-stoll.com)
Vicki Baldwin (vbaldwin@parsonsbehle.com)
Larry Bowman (larry.bowman@charter.com)
Diane Browning (diane.c.browning@sprint.com)
Brian W. Burnett (bburnett@kmclaw.com)
(cflregulatory@chartercom.com)
Eddie L. Cox (ecox@cut.net)
William J. Evans (bevans@parsonsbehle.com)
Amy Gross (agross@tminc.com)
Alan Haslem (ahaslem@mleainc.com)
Ray Hendershot (ray.hendershot@beehive.net)
William Huber (william.huber@questar.com)
Bill Hunt (williamp.hunt@dish.com)
David R. Irvine (drirvine@aol.com)
Dawn Kubota (kubotad@ballardspahr.com)
Jasen Lee (jlee@desnews.com)
Shirley Malouf (srmalouf@stoel.com)
Jennifer H. Martin (jhmartin@stoel.com)
Steve Mecham (sfinechem@gmail.com)
Roger Moffitt (roger.moffitt@att.com)
Gregory Monson (gbmonson@stoel.com)
Sharon Mullin (slmullin@att.com)
DOCKET NOS. 17-R008-01 and 17-R341-01

- 6 -

Thorvald Nelson (tnelson@hollandhart.com)
Janice Ono (Janice.ono@att.com)
Sheila Page (spage@utah.gov)
Mike Peterson (mpeterson@utahcooperatives.org)
Pam Pittenger (pam.pittenger@ftr.com)
Bruce Rigby (bruce@ucmc-usa.com)
Gary Sackett (gsackett@joneswaldo.com)
Kira Slawson (kiram@blackburn-stoll.com)
Alan L. Smith (alanakaed@aol.com)
Ted D. Smith (tsmithlaw@earthlink.net)
Kendra Thomas (kthomas@kfrservices.com)
Patricia Schmid (pschmid@agutah.gov)
Justin Jetter (jjetter@agutah.gov)
Robert Moore (rmoore@agutah.gov)
Steven Snarr (stevensnarr@agutah.gov)
Assistant Utah Attorneys General

Erika Tedder (etedder@utah.gov)
Division of Public Utilities

By Hand-Delivery:

Office of Consumer Services
160 East 300 South, 2nd Floor
Salt Lake City, UT 84111

Administrative Assistant