

October 2, 2017

Via Electronic Filing Only

Gary Widerburg Commission Administrator Utah Public Service Commission Heber M. Wells Building, 4th Floor 160 East 300 South Salt Lake City, UT 84111 <u>psc@utah.gov</u>

Re: Docket No. 17-R360-01

Dear Mr. Widerburg:

Attached for filing in the above entitled docket please find CenturyLink's Comments in Response to the August 14, 2017 Notice of Rulemaking, along with a Certificate of Service.

If you have any questions, please do not hesitate to contact me.

Sincerely,

Carla Butler Lead Paralegal

Attachment cc: Service List

> 310 SW Park Ave., 11th Flr. Portland, OR 97205 Tel. 503.242.5420 Fax. 503.242.8589 carla.butler@centurylink.com

Torry R. Somers CenturyLink 6700 Via Austi Pkwy. Las Vegas, NV 89119 Ph: (702) 244-8100 Fax: (702) 244-7775 torry.r.somers@centurylink.com

Attorney for CenturyLink

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Utah Administrative Code R746-360 Universal Public Telecommunications Service Support Fund

DOCKET NO. 17-R360-01

COMMENTS IN RESPONSE TO THE AUGUST 14, 2107 NOTICE OF RULEMAKING

Qwest Corporation d/b/a CenturyLink QC and CenturyLink Communications, LLC ("CenturyLink") appreciate the opportunity to file comments relating to the proposed rule implementing a per-connection approach to funding the Utah Universal Service fund ("UUSF"). On August 14, 2017, the Utah Public Service Commission ("Commission") issued a Notice of Change to Proposed Rule and Response to Reply Comments (the "August 14 Notice"). ¹

Throughout this rulemaking proceeding the Commission has not waivered that a per line/connection approach is the appropriate mechanism to fund the UUSF. This approach is permitted by statute, and is even used in other states. The current revenue based approach is not sustainable. Despite this clear direction from the Commission, AT&T and CTIA continue to challenge this approach, and attempt to complicate this issue by claiming prepaid wireless and all-

¹ The draft rules attached to the August 14 Notice were published in the state bulletin on September 1, 2017 and comments are due October 2, 2017.

inclusive billing plans do not work with the per line/connection based approach. This simply is not true.

The Commission's August 14 Notice indicates that all-inclusive billing plans are subject to the per line/connection approach, and the provider can simply include the line/connection charge in the all-inclusive rate. The same approach should be taken for prepaid wireless. The fundamental difference between a prepaid wireless provider and any other wireless provider is simply the method in which the provider bills its customers for the service.² The wireless technology is the same. Prepaid wireless connects customers to the public switched telephone network. These connections must be subject to the UUSF charge in a comparable manner as other connections to the public switched telephone network. If not, this will result in a UUSF mechanism that is not competitively neutral, as statutorily required.

The Commission's August 14 Notice apparently does not impose the same connection based charge on prepaid wireless as other providers. Nonetheless, this should not be interpreted as the Commission not believing prepaid wireless must pay into the UUSF. Given the Commission's September 5, 2017 request for comments (the "September 5 Request"), it is apparent the Commission believes prepaid wireless must pay into the UUSF, but it may need a hybrid approach for contributing to the UUSF. CenturyLink continues to assert that a different approach is not needed for prepaid wireless compared to other all-inclusive billing plans. However, if a different approach is used by the Commission, it must result in prepaid wireless paying a comparable amount into the UUSF, regardless of whether it is done in this rule or another rule that is effective by January 1, 2018.

CenturyLink acknowledges the Commission's concern that funding the UUSF through a per line/connection based surcharge should not violate the *"FCC requirement to separate"*

² Prepaid wireless customers pay upfront before the usage of the service. Postpaid wireless customers are billed monthly at the end of the billing period, after usage of the service.

interstate revenues in funding universal service." Prior comments of other parties suggest that a per line/connection based charge assessed on providers in Utah, which is different from the percentage of revenue USF surcharge approach used by the FCC for the federal USF could be found to burden the federal program³ if it was assessed on interstate revenues. The Utah per line/connection based surcharge is not based upon revenues, either interstate or intrastate. It is a cost of doing business in Utah. If a line/connection can connect to the Utah Public Switched Telephone Network, similar to how 911 is assessed, the provider is subject to the monthly per line/connection UUSF charge for that line/connection.

The Commission and Division of Public Utilities ("DPU") in setting the amount of the monthly charge does not look at or consider revenues, either interstate or intrastate revenues. The Commission and DPU estimate the total annual funding needs of the UUSF. This amount is then divided by the total estimated number of lines/connections in Utah, subject to the UUSF. This process is evidence that the Utah per line/connection USF charge is not based upon or assessed on either interstate or intrastate revenues.

In its August 14 Notice the Commission stated that "*The PSC intends the rule to be clear that the assessment is not revenue based.*" The Commission believes it can accomplish this by mandating that providers have a surcharge to recover this cost instead of allowing providers to determine how to recover the UUSF charge from its end user customers, if they make a business decision to do so.

The Commission does not need to mandate an end-user surcharge because a Utah per line/connection based UUSF charge on providers, as permitted by statute, does not "burden the federal USF" as alleged by some providers. In order for the UUSF, either the current percentage

³ These parties have not provided any examples, evidence or legal support explaining how a per line/connection based charge to providers could be found to burden the federal USF. Some other states already utilize a per line/connection state USF charge for at least a portion of the funding for the state USF and the FCC has not tried to stop these states.

based surcharge or the new per line/connection based charge to providers, to be found to burden the federal program, it would need to be shown that providers have reduced their contribution to the federal USF as a result of the UUSF. It would also need to be proven that the Commission is mandating the use of interstate revenues in calculating the UUSF charge on providers. The proposed rule has a mechanism to prevent interstate revenues from being considered for purposes of the UUSF assessment.⁴ More significantly, the assessment is not even based on revenues, it is intended to be a common charge on all providers for permitting a connection to the public switched telephone network.⁵

When the per line/connection based charge becomes effective January 1, 2018,

CenturyLink is currently planning to have a separate surcharge on its bill to directly pass through the charge it is assessed by the Commission to its end user customers. In the future, CenturyLink could introduce all-inclusive plans that do not separate out the UUSF surcharge as well as some of the other taxes.⁶ This potential change in billing structure, does not change the fact that there is still a connection to the public switched telephone network, and that connection should be subject to the same charge as any other connection, regardless of billing mechanism to the end user. It should remain up to the provider to determine how they collect the assessment. When CenturyLink implements the \$.36 per line/connection based surcharge on its end user customers, it will not be changing what it collects and remits to the federal USF based upon a change to a

⁴ Proposed Rule, August 14 Notice, R746-360-4(5)(b)(ii) and R746-360-4(5)(A): An end-user that petitions for a waiver of the surcharge has the burden to provide: (A) call records demonstrating that, at all times and continuously during the six calendar months preceding the date of petition, the access line being assessed was not used to access Utah intrastate telecommunications services;

⁵ It really does not matter whether or not a customer uses the line/connection to make or receive calls within Utah during a period of time. By being connected to the public switched telephone network they have the capability to do so, just as they can access 911. A large majority of customers with line/connections never call 911, yet they are still subject to the per line/connection based surcharge.

⁶ Providers, with all-inclusive plans, may not, pursuant to state law, be able to include all of the various taxes, fees and surcharges. For example, pursuant to statute the 911 surcharge must be billed to the end-user customer. 69-2-402(2)(a): Subject to Subsection (6), there is imposed on each access line in the state a 911 emergency service charge of 71 cents per month. 69-2-402(3)(a): Subject to Subsection (6), the person that provides service to an access line shall bill and collect the 911 emergency service charge.

monthly per line/connection UUSF charge on providers.⁷ Other providers should not reduce what they collect and remit to the federal USF based upon the Utah change. If any provider does reduce what they collect/remit to the federal USF, based upon the Utah change, they will be doing so on their own accord and not because it is mandated by Utah law or Commission rule.

The perceived threat by some providers that imposing the per line/connection based charge on prepaid wireless will somehow undermine the federal USF is simply unfounded. The real danger of not imposing comparable charges on all connections to the public switched telephone network is the unlawful competitive advantage that some providers (i.e. prepaid wireless providers) will have over other providers.

The safest course of action for the Commission is to follow the language of Utah law, that the Commission assess the UUSF charge on providers in a competitively and technology neutral manner. In the proposed rule, by allowing all-inclusive plans, it provides a way for any provider to not have to itemize a UUSF surcharge on a bill or show it on a sales receipt. CenturyLink believes that prepaid wireless providers are included in the category of all-inclusive plan providers. The Commission should include prepaid wireless plans in the category of all-inclusive plans in that any taxes, fees and surcharges are paid/collected upfront. The only real difference between prepaid wireless plans and postpaid wireless all-inclusive plans is that the customer pays up front (prepaid) instead of after the month of service (postpaid).

Exhibit A, Exhibit B and Exhibit C provide information about various prepaid wireless providers and plans that are available at Walmart stores or through its website. This is only an illustrative example and not a complete inventory of what is available through Walmart and the many other sales channels utilized by prepaid wireless providers.

⁷ If there are any changes to the what is collected/remitted to the federal USF, it will be based upon FCC required changes, such as surcharge percentage changes, that are reviewed and for the most part changed each quarter. <u>https://www.fcc.gov/general/contribution-factor-quarterly-filings-universal-service-fund-usf-management-support</u>

CenturyLink believes it would be best for the Commission to eliminate the surcharge mandate in its proposed rules, and leave it to the provider to determine how to collect the line/connection based charge, as contemplated in the statute. If the Commission makes this change, the rule can be republished in the November 1, 2017 state bulletin so that the rule is effective before January 1, 2018.

If the Commission remains reluctant to make this change, then it should clarify by order that prepaid wireless providers are included in the all-inclusive category given that the end user customer pays upfront for the service.⁸ This way the Commission can retain the existing proposed rule language and not have to republish its rule. Prepaid wireless providers will be assessed the monthly \$.36 charge on a per line/connection basis consistent with the assessment to other providers. This will eliminate any concern that the UUSF charge is not competitively and technology neutral.

As shown in Exhibit A, currently two different taxes are shown on the sales receipt of one provider for a one year prepaid wireless plan. Also, based upon the two examples in Exhibit A, these two providers do not currently itemize separately the percentage based UUSF charge.⁹ Exhibit C provides information about purchasing a Tracfone prepaid wireless card at Walmart. In this example, the UUSF surcharge is not separately identified on the sales receipt and CenturyLink is informed that Tracfone currently pays the UUSF.¹⁰ CenturyLink believes that prepaid wireless providers can determine on their own how they will collect the monthly UUSF charge from their end-user customers. There are options available for prepaid wireless providers to recover the UUSF charge that is assessed by the Commission on all providers. For example, they could add a

⁸ As previously stated, under current law, it may not be permissible to include the 911 surcharge in any all-inclusive plan and not itemize it separately.

⁹CenturyLink has not been able to confirm whether these providers currently pay the UUSF.

¹⁰ Based upon a regulatory filing made on June 2, 2011 in Docket No. 09-2511-01. PSC website link: https://psc.utah.gov/2016/07/06/docket-no-09-2511-01/

third tax on the sales receipt, which is a flat fee based upon the monthly UUSF charge.¹¹ They could include the UUSF surcharge within the charge for their service, like postpaid wireless all-inclusive plans. Apparently the two providers shown in Exhibit A,¹² and Tracfone as shown in Exhibit C, are already doing this. Alternatively, prepaid wireless providers could deduct each month the number of unused minutes on an end-user account that is equal to the value of the \$.36 if the end-user customer does not have unlimited calling. There could also be other ways to get recover the UUSF charge.

Regardless of how prepaid wireless decides to recover the UUSF charge from their enduser customer, prepaid wireless providers, like all other providers of lines/connections in Utah are responsible to pay the UUSF charge.

RESPECTFULLY SUBMITTED this 2nd day of October 2017.

CENTURYLINK

Torry R. Somers 6700 Via Austi Pkwy. Las Vegas, NV 89119 Ph: (702) 244-8100 Fax: (702) 244-7775 torry.r.somers@centurylink.com

Attorney for CenturyLink

¹¹ This could be done through contractual agreement between the prepaid wireless provider and the sales channels and does not require statute change. For example, if a customer buys 30 days of service, they pay 3.36. If they buy 1 year of service they pay 3.36. If they buy 1 year of service they pay 3.36.

¹² CenturyLink does not know whether the two prepaid wireless providers in Exhibit A are currently paying into the UUSF even though they are required by law to pay into the UUSF.

Examples of prepaid wireless options - through Walmart (09/15/17)

EXAMPLE 1: Straight Talk Wireless – 1 year unlimited voice, text and data.

The purchase price on the website shows the following in comparison to the in-store sales receipt.

On line purchase: (attached print out of online purchase)

Plan purchase price	\$495.00
Merchandising fee (2.45%)	\$ 12.13
Est. Tax (6.85%)	\$ 33.91
Total price	\$541.04

In store purchase: (attached sales receipt of in store purchase)

Plan purchase price	\$495.00
TAX 1 (6.85%)	\$ 33.91
TAX 7 (2.45%)	\$ 12.13
Total price	\$541.04

The sales clerk at the Walmart wireless store did not know for sure what the merchandising fee or TAX 7 covered. CenturyLink believes this is for the 911 charges, since there is a point-of-sale (POS) process for prepaid wireless to collect the 911 surcharges and the 2.45% matches the 911 statute currently required percentage of 2.45%.¹ (Starting 01/01/18 this will increase to 3.30%.) TAX 1 evidently is the sales tax, and there is no separately itemized TAX for the Utah and federal USF which must be included in the purchase price or comes from revenues if the provider is paying the Utah and federal USF charges.²

EXAMPLE 2: SpeedTalk Mobile – 1 year unlimited texts and minutes, 500 megabits 4G LTE Data

Can only be purchased on line and not in the store: (attached print out of online purchase)

Plan purchase price	\$160.00
Shipping	Free
Est. Tax	\$ 0.00
Total price	\$160.00

CenturyLink does not know if this provider is paying 911 and the Utah USF. If this provider does pay the Utah USF, it is included in the purchase price (all-inclusive plan) or comes from revenues.

¹ Utah Code Section 69-2-405 (2):

https://le.utah.gov/xcode/Title69/Chapter2/69-2-S405.html?v=C69-2-S405_2017050920170701 ² According to the DPU, at least some of the prepaid wireless providers pay into the Utah USF.

EXHIBIT A

Docket No. 17-R360-01 CenturyLink Comments October 2, 2017

Walmart Website online order - Straight Talk 1 year unlimited Talk, Text and Data:



EXHIBIT A Docket No. 17-R360-01 CenturyLink Comments October 2, 2017

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Walmart in store sales receipt: Straight Talk 1 Year Unlimited Talk, Text and Data:

EXHIBIT A

Docket No. 17-R360-01 CenturyLink Comments October 2, 2017

Walmart Website online order – SpeedTalk Mobile 1 year unlimited Talk, Text and Data:



EXHIBIT B Docket No. 17-R360-01 CenturyLink Comments October 2, 2017

Examples of various plans and providers (Prepaid and Post Paid):

https://www.walmart.com/search/?query=AT%26T%20prepaid%20wireless%20plans



EXHIBIT B Docket No. 17-R360-01 CenturyLink Comments October 2, 2017

https://www.walmart.com/search/?query=Tracfone%20prepaid%20plans



EXHIBIT B Docket No. 17-R360-01 CenturyLink Comments October 2, 2017

https://www.virginmobileusa.com/plans#terms



EXHIBIT B

Docket No. 17-R360-01 CenturyLink Comments October 2, 2017

https://www.walmart.com/search/?page=2&query=speedtalk+mobile&typeahead=speedtalk+mobil#searchP



Sold & Shipped by SpeedTalk Mobile

Special Offers

EXHIBIT B

Docket No. 17-R360-01 CenturyLink Comments October 2, 2017



https://www.walmart.com/search/?query=Straight%20Talk%201%20year%20unlimited



https://www.walmart.com/search/?query=prepaid%20wireless%20plans





EXHIBIT C

Docket No. 17-R360-01 CenturyLink Comments October 2,2017

The Walmart sales receipt below shows the taxes on a purchase of a Tracfone prepaid wireless card: TAX 1 (sales tax) of 6.85%, TAX 7 (911 charge) of 2.45%. In Docket No. 09-2511-01, Tracfone agreed to pay into the Utah Universal Service Fund (UUSF) in a June 2, 2011 filing regarding its contribution method to the UUSF. (PSC website: <u>https://psc.utah.gov/2016/07/06/docket-no-09-2511-01/</u>) Even though Tracfone pays into the UUSF, there is not a separate TAX shown on the sales receipt so its contribution to the UUSF is included in the purchase price, comes from revenue or is a cost of doing business.



CERTIFICATE OF SERVICE VIA EMAIL TRANSMISSION Docket No. 17-R360-01

I hereby certify that on the 2nd day of October, 2017, I caused a true and correct copy of the foregoing CENTURYLINK'S COMMENTS IN RESPONSE TO THE AUGUST 14, 2017 NOTICE OF RULEMAKING to be served upon the following persons via electronic mail at the e-mail addresses shown below.

Public Service Commission: psc@utah.gov

Utah Division of Public Utilities:

Justin Jetter – <u>jjetter@utah.gov</u> Bill Duncan – <u>wduncan@utah.gov</u> Chris Parker – <u>chrisparker@utah.gov</u> Erika Tedder – <u>etedder@utah.gov</u>

Office of Consumer Service:

Michele Beck – <u>mbeck@utah.gov</u> Cheryl Murray – <u>cmurray@utah.gov</u> AT&T Companies Gary A. Dodge – <u>gdodge@hjdlaw.com</u>

Utah Rural Telecom Association Kira M. Slawson – <u>kslawson@blackburn-stoll.com</u>

CTIA - The Wireless Association Benjamin J. Aron – <u>baron@ctia.org</u> Matthew DeTura – <u>mdetura@ctia.org</u>

Comcast

Sharon M. Bertelsen – <u>BertelsenS@ballardspahr.com</u> Jerold G. Oldroyd – <u>OldroydJ@ballardspahr.com</u>

Jive Communications, Inc. Lance Brimhall – <u>lbrimhall@jive.com</u>

CENTURYLINK

By: Carla M. Butler, Paralegal 310 SW Park Ave., 11th Flr. Portland, OR 97205 Telephone: 503-242-5420 Facsimile: 503-242-8589 e-mail: Carla.butler@centurylink.com