

May 15, 2019

VIA ELECTRONIC FILING

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City, UT 84114

Attention: Gary Widerburg
Commission Secretary

RE: Docket No. 19-R310-01
Proposed Amendment to R746-310, Uniform Rules Governing Electricity Service
by Electric Utilities
Comments

On March 29, 2019, the Public Service Commission of Utah (“Commission”) issued a Notice of Proposed Rule Amendment (“Notice”) requesting comments on its proposed amendments to Utah Administrative Code R746-310, Uniform Rules Governing Electricity Service by Electric Utilities (“Proposed Amendments”). Consistent with the Notice, PacifiCorp d/b/a Rocky Mountain Power (the “Company”) submits these comments in support of the Commission’s Proposed Amendment.

Rocky Mountain Power supports the Proposed Amendments. The proposed changes add clarity to when and how billing adjustments are processed by the Company, and adds transparency for Rocky Mountain Power customers to better understand the timelines and circumstances of an adjustment to their bills. While the Company works to avoid billing adjustments, a clear distinction between the various types of metering errors, including a slow meter, a fast meter, or a stopped meter, will assist our employees and our customers in understanding the limitations for adjustments to their electric utility bill.

Rocky Mountain Power appreciates the Commission’s diligence and consideration to our customers by making the language of the rules easier to understand.

Sincerely,



Joelle Steward
Vice President, Regulation

CERTIFICATE OF SERVICE

Docket No. 19-R310-01

I hereby certify that on May 15, 2019, a true and correct copy of the foregoing was served by electronic mail to the following:

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