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UTAH PUBLIC SERVICE COMMISSION

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STEPHEN F. MECHAM *SM*

CONSTANCE B. WHITE *CBW 5/19*

RICHARD M. CAMPBELL *RC*



April 30, 2003

Utah Public Service Commission
Heber M. Wells Building, 4th Floor
160 East 300 South
Salt Lake City UT 84114

Attention: Julie P. Orchard
Commission Secretary

RE: Docket No. 00-035-T07
Reporting for the Low Income Lifeline Program

In compliance with the Commission's order issued August 30, 2000, enclosed is the quarterly report of the Low Income Lifeline Program for the quarter ended March 31, 2003. The report responds to the PacifiCorp Accounting and Reporting requirements referred to in Section 5 of Appendix A of the Order.

Please direct questions regarding this report to me at (503) 813-6056.

Sincerely,

Michael J. Zimmerman
Regulatory Consultant

Cc: Artie Powell
Paul Mecham
Jeff Fox
Betsy Wolf
Light and Truth

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - March 2003

<u>G/L Acct. #248200 Utah Lifeline Account Monthly Activity</u>									
Year	Month	Beg. Acct. Balance	Collection ⁽²⁾	Costs PacifiCorp ⁽⁴⁾	Costs D.C.E.D. ⁽⁵⁾	Credit Granted ⁽³⁾	Interest ⁽⁷⁾	End. Acct. Balance ⁽⁶⁾	
2000	Sep	-	(49,746.62)	7,930.16	-	-	(125.99)	(41,942.45)	
	Oct	(41,942.45)	(155,090.97)	120.00	-	32.00	(719.58)	(197,601.00)	
	Nov	(197,601.00)	(164,084.78)	-	-	1,302.61	(1,681.21)	(362,084.38)	
	Dec	(362,084.38)	(157,134.48)	-	-	7,845.67	(2,631.51)	(513,984.80)	
	YTD 2000		(526,056.85)	8,050.16	-	9,180.28	(5,158.39)		
2001	Jan	(513,984.80)	(157,395.98)	-	-	36,351.31	(3,461.98)	(638,491.45)	
	Feb	(638,491.45)	(154,513.18)	-	13,682.09	93,482.89	(3,990.21)	(689,829.86)	
	Mar	(689,829.86)	(159,380.24)	-	-	118,377.69	(4,280.46)	(735,112.87)	
	1st Qtr. 2001		(471,289.40)	-	13,682.09	248,211.89	(11,732.65)		
	Apr	(735,112.87)	(155,632.22)	70.94	-	134,926.39	(4,491.96)	(760,239.72)	
	May	(760,239.72)	(159,152.27)	774.16	-	139,913.75	(4,636.84)	(783,340.92)	
	Jun	(783,340.92)	(155,511.50)	-	51,317.91	135,652.12	(4,625.53)	(756,508.02)	
	2nd Qtr. 2001		(470,295.99)	845.10	51,317.91	410,492.26	(13,754.43)		
	Jul	(756,508.02)	(150,459.75)	-	-	131,372.34	(4,616.23)	(780,211.66)	
	Aug	(780,211.66)	(159,203.80)	332.32	-	125,204.29	(4,802.99)	(818,681.84)	
	Sep	(818,681.84)	(159,673.67)	1,369.75	-	119,798.57	(5,049.39)	(862,236.58)	
	3rd Qtr. 2001		(469,337.22)	1,702.07	-	376,375.20	(14,468.61)		
	Oct	(862,236.58)	(159,560.14)	333.56	-	115,325.40	(5,328.11)	(911,465.87)	
	Nov	(911,465.87)	(160,988.94)	64.76	-	109,457.88	(5,647.56)	(968,579.73)	
	Dec	(968,579.73)	(148,605.52)	366.81	-	94,708.41	(5,997.95)	(1,028,107.98)	
	4th Qtr. 2001		(469,154.60)	765.13	-	319,491.69	(16,973.62)		
2002	Jan	(1,028,107.98)	(167,389.09)	-	-	171,074.91	(6,184.27)	(1,030,606.43)	
	Feb	(1,030,606.43)	(164,721.43)	-	-	159,314.25	(6,226.73)	(1,042,240.34)	
	Mar	(1,042,240.34)	(160,253.21)	-	-	178,454.67	(6,225.70)	(1,030,264.58)	
	1st Qtr. 2002		(492,363.73)	-	-	508,843.83	(18,636.70)		
	Apr	(1,030,264.58)	(159,303.25)	943.44	-	205,248.53	(5,067.10)	(989,442.96)	
	May	(989,442.96)	(162,806.69)	78.62	-	214,367.23	(5,806.79)	(943,610.59)	
	Jun	(943,610.59)	(160,707.20)	-	-	165,250.55	(5,672.51)	(944,739.75)	
	2nd Qtr. 2002		(482,817.14)	1,022.06	-	584,866.31	(17,546.40)		
	Jul	(944,739.75)	(165,340.02)	550.34	-	109,918.64	(5,858.33)	(1,005,469.12)	
	Aug	(1,005,469.12)	(145,713.59)	235.86	19,120.20	128,490.13	(6,052.53)	(1,009,389.05)	
	Sep	(1,009,389.05)	(165,301.50)	-	-	130,973.94	(6,186.01)	(1,049,902.62)	

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - March 2003

G/L Acct. #248200 Utah Lifeline Account Monthly Activity

Year	Month	Beg. Acct. Balance	Collection ⁽²⁾	Costs PacifiCorp ⁽⁴⁾	Costs D.C.E.D. ⁽⁵⁾	Credit Granted ⁽³⁾	Interest ⁽⁷⁾	End. Acct. Balance ⁽⁶⁾
	3rd Qtr. 2002		(476,355.11)	786.20	19,120.20	369,382.71	(18,096.87)	
	Oct	(1,049,902.62)	(163,272.96)	471.72	-	124,574.76	(6,441.89)	(1,094,570.99)
	Nov	(1,094,570.99)	(165,975.41)	314.48	-	119,891.86	(6,733.79)	(1,147,073.85)
	Dec	(1,147,073.85)	(162,213.44)	235.86	-	125,815.98	(7,021.22)	(1,190,256.67)
	4th Qtr. 2002		(491,461.81)	1,022.06	-	370,282.60	(20,196.90)	
2003	Jan	(1,190,256.67)	(163,152.81)	235.86	-	143,076.22	(7,229.98)	(1,217,327.38)
	Feb	(1,217,327.38)	(155,399.22)	235.86	-	159,474.86	(7,320.34)	(1,220,336.22)
	Mar	(1,220,336.22)	(174,030.48)	345.85	-	170,804.38	(7,327.94)	(1,230,544.41)
	1st Qtr. 2003		(492,582.51)	817.57	-	473,355.46	(21,878.26)	
	Program to Date		(4,841,714.36)	15,010.35	84,120.20	3,670,482.23	(158,442.83)	

* Interest Rate @ 7.231% per filing

Additional Reporting Required Information

Year	Month	Recipients	Customers-# ⁽¹⁾			Arrearages-\$ ⁽⁶⁾			Terminations-# ⁽⁹⁾			
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1		
2000	YTD 2000											
	Sep	-	581,906	\$0	\$10,952,082	-	51,557	-	472			
	Oct	4	582,429	1,183	10,901,437	-	53,336	-	237			
	Nov	165	584,742	6,297	10,613,998	-	45,334	-	254			
	Dec	980	584,283	20,479	10,130,021	-	43,605	-	120			
2001	1st Qtr. 2001											
	Jan	4,524	577,760	341,720	10,503,794	-	54,493	-	304			
	Feb	11,633	575,515	439,221	10,244,004	-	46,942	-	226			
	Mar	14,767	573,114	542,325	9,503,513	-	49,489	-	294			
2001	2nd Qtr. 2001											
	Apr	16,903	572,460	*	*	-	46,078	-	532			
	May	17,652	573,315	*	*	-	47,956	-	495			
	Jun	17,147	574,341	\$580,809	\$8,364,089	-	43,645	-	456			

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - March 2003

Additional Reporting Required Information

Year	Month	Recipients	Customers-# ⁽¹⁾			Arrearages-\$ ⁽⁸⁾			Notices			Terminations-# ⁽⁹⁾				
			Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Actual **
2000	3rd Qtr. 2001															
	Jul	16,589	577,448	*	*	*	*	1,389	40,882	-	412					
	Aug	15,918	577,723	*	*	*	*	2,706	55,898	-	532					
	Sep	15,359	579,399	\$650,062	\$10,850,611			2,669	53,058	*	417					
2000	4th Qtr. 2001															
	Oct	14,926	580,891	*	*	*	*	4,434	57,088	-	282					
	Nov	14,747	583,633	*	*	*	*	3,908	47,689	-	265					
	Dec	14,770	583,474	\$880,335	\$10,039,071			3,312	41,692	-	140					
2002	1st Qtr. 2002															
	Jan	18,559	581,155	*	*	*	*	5,020	54,872	11	195					
	Feb	20,266	581,011	*	*	*	*	4,686	55,325	6	201					
	Mar	22,301	580,035	\$1,113,718	\$9,542,463			4,013	50,550	15	206					
2002	2nd Qtr. 2002															
	Apr	23,312	580,447	*	*	*	*	3,997	51,186	60	455					
	May	23,603	580,635	*	*	*	*	3,489	48,298	79	452					
	Jun	20,955	585,555	\$926,189	\$8,424,780			2,996	42,134	53	355					
2002	3rd Qtr. 2002															
	Jul	18,417	587,949	*	*	*	*	3,353	49,289	41	291					
	Aug	17,768	588,973	*	*	*	*	4,213	62,003	56	426					
	Sep	17,214	590,490	\$998,813	\$12,674,696			3,745	59,654	100	550					
2002	4th Qtr. 2002															
	Oct	16,642	592,545	*	*	*	*	4,363	61,126	30	287					
	Nov	16,198	594,218	*	*	*	*	3,491	44,450	22	211					
	Dec	17,192	593,695	\$866,148	\$10,832,537			3,370	47,197	25	266					
2003	1st Qtr. 2003															
	Jan	18,797	593,570	*	*	*	*	6,038	56,752	29	362					
	Feb	21,066	593,472	*	*	*	*	4,816	52,858	35	399					
	Mar	22,691	593,378	\$1,156,415	\$9,767,092			4,060	48,034	43	379					

* This information is unavailable.

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - March 2003

Additional Reporting Required Information - Continued

Year	Month	Collection Agencies ⁽¹⁰⁾				Write Offs ⁽¹¹⁾			Recoveries ⁽¹¹⁾		
		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
		\$	\$	#	\$	\$	\$	\$	\$	\$	\$
2000	YTD 2000										
	Sep	\$0	\$420,137	-	4,545	\$0	\$340,948	\$0	\$0	\$171,523	
	Oct	0	477,340	-	4,851	0	337,614	0	0	183,461	
	Nov	0	284,461	-	2,789	0	302,169	0	0	190,902	
	Dec	0	326,163	-	4,933	30	327,743	19	19	157,332	
2001	1st Qtr. 2001										
	Jan	0	279,514	-	5,161	113	299,409	11	11	158,668	
	Feb	283	267,968	2	3,938	256	360,192	69	69	196,607	
	Mar	3,764	283,648	35	4,681	749	386,012	160	160	183,263	
2001	2nd Qtr. 2001										
	Apr	10,562	330,316	65	2,611	1,163	334,392	159	159	179,536	
	May	33,116	1,091,388	173	16,265	2,090	297,241	102	102	161,328	
	Jun	\$30,063	\$347,208	158	2,805	\$1,985	\$289,026	\$733	\$733	\$157,444	
2001	3rd Qtr. 2001										
	Jul	17,553	266,741	95	2,203	3,389	281,389	1,490	1,490	167,621	
	Aug	24,651	333,408	146	2,933	5,384	329,616	1,035	1,035	150,834	
	Sep	\$37,242	\$324,518	260	2,813	\$10,446	\$354,188	\$1,506	\$1,506	\$144,317	
2001	4th Qtr. 2001										
	Oct	39,131	481,815	227	3,387	17,877	365,543	2,922	2,922	151,714	
	Nov	23,345	2,916,570	165	17,072	23,506	398,413	4,188	4,188	196,945	
	Dec	\$21,092	\$323,004	138	2,590	\$30,909	\$345,769	\$5,360	\$5,360	\$175,968	
2002	1st Qtr. 2002										
	Jan	21,699	349,988	153	2,935	25,354	348,124	4,845	4,845	165,222	
	Feb	14,677	306,973	101	2,374	28,572	391,501	7,304	7,304	200,945	
	Mar	\$20,669	\$288,738	151	2,286	\$36,564	\$406,610	\$8,365	\$8,365	\$206,076	
2002	2nd Qtr. 2002										
	Apr	25,786	327,936	143	2,418	26,157	363,008	6,559	6,559	130,631	
	May	36,268	327,404	221	2,414	28,853	376,856	11,651	11,651	232,802	
	Jun	\$42,530	\$314,761	231	2,316	\$22,194	\$313,063	\$5,790	\$5,790	\$190,268	

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - March 2003

Additional Reporting Required Information - Continued

Year	Month	Collection Agencies ⁽¹⁰⁾				#	Write Offs \$ ⁽¹¹⁾			Recoveries \$ ⁽¹¹⁾			
		Schedule 3	Schedule 1	Schedule 3	Schedule 1		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1	
2000	3rd Qtr. 2002												
	Jul	63,004	335,631	341	2,614	26,491	294,629	7,361	161,039				
	Aug	53,163	370,227	321	2,915	26,584	370,597	7,001	178,053				
	Sep	\$50,676	\$357,593	280	2,620	\$38,130	\$367,869	\$10,233	\$150,801				
2000	4th Qtr. 2002												
	Oct	92,012	731,204	476	4,969	47,189	399,792	14,222	189,517				
	Nov	45,778	438,589	275	3,136	47,347	388,116	12,157	170,250				
	Dec	\$30,080	\$369,714	196	2,781	\$62,436	\$607,399	\$13,480	\$359,386				
2003	1st Qtr. 2003												
	Jan	31,286	380,218	183	2,994	40,508	342,218	9,831	136,437				
	Feb	16,619	332,851	119	2,474	48,105	341,766	14,193	143,602				
	Mar	\$36,594	\$395,963	188	2,758	\$56,288	\$445,136	\$14,768	\$162,467				

Additional Reporting Required Information - Continued

Year	Month	Write Offs # ⁽¹¹⁾			Recoveries # ⁽¹¹⁾		
		Schedule 3	Schedule 1	Schedule 3	Schedule 1	Schedule 3	Schedule 1
2000	YTD 2000						
	Sep	0	2,683	0	2,321		
	Oct	0	2,660	0	2,455		
	Nov	0	2,552	0	2,716		
	Dec	1	3,043	1	2,438		
2001	1st Qtr. 2001						
	Jan	2	3,040	2	2,743		
	Feb	8	3,037	8	2,557		
	Mar	15	2,895	15	2,513		
2001	2nd Qtr. 2001						
	Apr	15	2,596	9	2,284		
	May	17	2,348	5	2,153		
	Jun	12	2,413	20	2,124		
2001	3rd Qtr. 2001						
	Jul	26	2,357	30	2,362		
	Aug	49	2,596	20	2,261		
	Sep	108	2,650	44	2,209		

PacifiCorp
Utah Power & Light Company
Utah Low Income Lifeline Program Reporting
For the Period September 2000 - March 2003

Additional Reporting Required Information - Continued

Year	Month	Write Offs # ⁽¹¹⁾			Recoveries # ⁽¹¹⁾		
		Schedule 3	Schedule 1	Schedule 1	Schedule 3	Schedule 1	Schedule 1
	4th Qtr. 2001						
	Oct	151	2,623	79	2,362		
	Nov	190	3,200	99	2,645		
	Dec	197	3,051	140	2,706		
	1st Qtr. 2002						
2002	Jan	182	2,605	152	2,232		
	Feb	202	2,700	185	2,550		
	Mar	207	2,621	196	2,739		
	2nd Qtr. 2002						
	Apr	167	2,405	151	1,931		
	May	189	2,434	173	2,271		
	Jun	144	2,175	124	2,120		
	3rd Qtr. 2002						
	Jul	160	2,096	147	1,936		
	Aug	177	2,447	158	2,138		
	Sep	252	2,321	192	1,850		
	4th Qtr. 2002						
	Oct	295	2,477	208	2,201		
	Nov	321	2,663	233	2,070		
	Dec	362	2,740	248	2,016		
	1st Qtr. 2003						
2003	Jan	263	2,439	206	1,983		
	Feb	292	2,546	234	2,072		
	Mar	288	2,705	266	2,201		

Note: The bracketed numbers in the columns correspond to the item numbers in section 5 - PacifiCorp Accounting and Reporting for the Low Income Lifeline Program.

** Disconnects from September 2000 to current have been revised. Disconnects are now all disconnects versus the net of disconnects and reconnects.