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BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

In the Matter of the Evaluation of the : Docket No. 03-035-01
HELP Program :

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: **LIST OF PRELIMINARY ISSUES**
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AARP, formerly the American Association of Retired Persons, respectfully submits this proposed list of Preliminary issues.

1. Does the HELP program serve the public interest?
2. Is the HELP program cost effective?
3. Does the HELP program impose an impermissible burden on other rate payers?
4. Should HELP funding be increased, capped or lowered?
5. Is there sufficient existing data to reasonably evaluate the HELP program at this time?
6. Does the Commission have legal authority to order and regulate the HELP program?

7. How do the usage characteristics of HELP eligible customers differ from the average customer?
8. What is the experience of other states with similar programs?

DATE this _____ day of May, 2005.

Dale F. Gardiner
Attorney for AARP

CERTIFICATE OF SERVICE

I hereby certify that a copy of the AARP'S LIST OF PRELIMINARY ISSUES in the Matter of the Evaluation of the HELP Program Docket No: 03-035-01 was distributed and transmitted electronically (e-mail) on the 12th day of May, 2005 to the following:

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Dated this _____ day of May, 2005.
