



January 22, 2002

Mr. Paul Mecham and Artie Powell
Division of Public Utilities
160 East 300 South, 4th Floor
Salt Lake City, Utah 84111

Subject: Final Report – Evaluation of PacifiCorp’s Home Energy Lifeline Program

Dear Mr. Mecham and Mr. Powell:

R. W. Beck, Inc. is pleased to deliver the enclosed final report, which summarizes the proposed measures that can be used as a reference for the Division’s evaluation efforts regarding PacifiCorp’s lifeline program.

This report was prepared using a review of historical documents associated with the development and implementation of the lifeline program and a one day facilitated session with the Division and interested parties.

Also included as Enclosure 2, is R.W.Beck’s response to the Division’s communication dated January 15, 2002, addressing seven specific questions.

These materials conclude R.W. Beck’s scope of services to the Division for this project. We appreciate the opportunity to assist the Division with this important project.

Sincerely,
R. W. BECK, INC.

Patty Cruz
Management Consultant

Encl.