

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

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In the Matter of the Division's Annual Review and Evaluation of the Electric Lifeline Program, HELP)	Docket No. 03-035-01
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In the Matter of HELP, Electric Lifeline Program Evaluation)	Docket No. 04-035-21

LIST OF PRELIMINARY ISSUES

Pursuant to the Public Service Commission's May 3, 2005 Scheduling Order, Salt Lake Community Action Program (SLCAP) and Crossroads Urban Center (Crossroads), collectively known as the Utah Ratepayers Alliance, submit the following list of preliminary issues to be considered in these dockets.

1. What are the goals and purposes of the HELP program?
 - A. What are the key program features needed to meet these goals and purposes?
 - B. Does the existing HELP program need adjustment in order to meet these goals and purposes?
2. Where should the cap be set on the total amount of dollars collected annually through the HELP surcharge?
3. In examining the account balance in terms of the determined goals and purposes of the program,
 - A. What is an appropriate amount for an account balance?
 - B. How should that level be reached over time and by what combination of means?
 - C. What are the best options for reaching that level, including but not limited to some combination of:
 - 1) Increasing the amount of the monthly discount to reflect increases in electricity charges;
 - 2) Temporarily decreasing the amount of the surcharge to draw down the account balance to the level determined to be appropriate;
 - 3) Determining whether there are administrative solutions to keep more eligible households on the program throughout the year; and

4) Conducting more outreach to increase participation in the program?

4. What can Utah learn from an evaluation of other states' low income assistance programs?

5. Are there program designs or suggestions that we should emulate in a revised HELP program?

Respectfully submitted this _____ day of May, 2005.

Betsy Wolf
Utility Ratepayer Advocate
Salt Lake Community Action Program

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing List of Preliminary Issues in Docket No. 03-035-01 and Docket No. 04-035-21, of Salt Lake Community Action Program and Crossroads Urban Center (collectively known as the Utah Ratepayers Alliance) was mailed electronically this 13th day of May, 2005, to the following:

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