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Power didn't go out during this storm, but it has gone out MANY times before. It is because the breaker connects from Utah Power to Dixie Escalante. Utah Power and Light has to send a man from Dixie into the boonies to close the breaker. And in many cases, the new man doesn't know where that breaker is. Dixie Escalante has to make a meet arrangement and he will take the UP&L employee to the switch

85 Years old. Retired from Utah Power and Light. He knows what he is talking about

When PacifiCorp took over Utah Power and Light, the first thing they did was make a cut in their payroll. They laid off approx. 17% of their employees of which 10% of those employees were in lines and service. Of the 10% , 7% of those men that were laid off were tree trimmers. At the end of the year, PacifiCorp gave their top people humongous rate increases, this they made off the reduction of the cut of employees payroll. When Scottish Power took over PacifiCorp they done exactly the same thing. Again lines and service took the cut.

Suggestion: When any public service asks for a rate increase, they can not reapply for 5 years. In their application for rate increase, they must explain what percent of that rate increase will go to service. Give better service in lines and service. Utah Power and light should implement in their long range program to bury all distribution lines.

Public Service must address that problem.

Comment: Most of the rate increases these companies ask for, 50% of that increase goes to top management salaries. Instead of the 75% of any service increase must go to improve the service.

Exhibit A: When major shortages happen in Utah, due to low maintenance crew personnel, Scottish Power has to fly in. Their lines and service commission from Portland have to fly in. They have to fly them in to give Utah, lines and service maintenance crews additional help.