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- Had a Live Line in her back yard.
- Frustrated with Phone Center
- Why wasn't the computer system working?
- Told it would be fixed immediately and then told within 24 hours.
- Told that she was put at the bottom of the list because it was only her and it wasn't helping other peoples line come on.
- Frustrated that Utah Power made a statement saying that they had restored 80% and she happened to be one of the 20% that they hadn't helped yet.
- Frustrated about the Tree Trimming.
- If they had done proper maintenance that this problem wouldn't be so severe.
- She has a pole loose, and they didn't fix it either. She is concerned if we have another snow storm that the whole pole may come down.
- Husband spotted a Utah Power worker and if they hadn't, she feels like she would've been one that was out for 5 days.