

company provide us with the services we expect for a reasonable price?

We were one of those without power for 3 days. We are glad to see trucks out (now) trimming trees, but we believe we have faulty equipment — transformer, etc — in our neighborhood — everything is 40+ years old. We are retired on a fixed income — we can't survive a major price raise — a minimal raise — maybe. But if every utility raises its rates, we are in trouble.

Please do all in your power to preserve our rights & freedom of ownership of private property & to preserve the level of services — we as a free & independent people ought to have. And please do all in your power to promote & preserve local ownership of utilities. (It promotes accountability!)

Sincerely, Earl & Sonia Hollingshead

from 1216 E. 5150
SLC, ut. 84121

RECEIVED
DIVISION OF
PUBLIC UTILITIES

1 Feb. 2004
RECEIVED

FEB 4 7 07 AM '04

FEB 6 9 21 PM '04
SERVICE COMMISSION

Public Utilities Service Commission
106 E. 300 South
Salt Lake City, Utah 84145-0585
P.O. Box 45085

Dear Sirs:

We wish to share some concerns regarding Utah Power. We are concerned that our utility is owned by a company in Scotland and that it is so inaccessible. How did Utah's ever allow a Scottish company to purchase our utility? (We were out of the country at the time).

We have been in Scotland. The average person does not own private property. The people rent. Property is owned by nobility. They, the average person, do not have the freedoms and services we enjoy. How can a Scottish