

David F. Ward
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February 28, 2004

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UTAH PUBLIC
SERVICE COMMISSION

Damage Claims
Salt Lake Service Center
1407 West North Temple
Salt Lake City, Utah 84116

Claim #2393027

Dear Russell Salmon and others,

It is arrogant of PacifiCorp to dismiss this and other claims before the Public Serve Commission completes its investigation of PacifiCorp's maintenance, tree trimming, and PacifiCorp response to the storm of December 26, 2004. So far the P.S.C. has denied PacifiCorp its request to classify the storm as a "major event." I believe this would be the ninth major event in three years. A major event is a once in every five to ten-year event. My losses and much of losses reported by others were the result the slow restoration of service by PacifiCorp. If overhead lines had been properly maintained and trees trimmed, the number of outages would have been less severe. With fewer outages, the ones that occurred would have been restored much quicker. Even if the outage occurred in our neighborhood, I would have had no loss. The massive extend of the outage was not due to the storm but by lack of maintenance, lack of tree trimming, only having 1/3 the line crews available (as compared to 1994, storm), a breakdown of PacifiCorp's computer reporting system and decisions made by PacifiCorp. PacifiCorp storm management personnel mistakenly decided to delay replacing one blown fuse that blacked out 63 homes for more than 54 hours. It turns out there was no reason for this delay; there was no down power line, only one blown fuse and a single telephone service cable brought down by a tree branch.

If you want to discuss this claim, call or write me, don't send another form letter. I would expect comments to be based on facts related to my outage, conclusions of the on going P.S.C. investigation of the December 26th outage and PacifiCorp's response to the outage..

If you still chose to reject my claim, sent me complete information of how to appeal you decision.

Respectively

David F. Ward



cc: Utah Public Service Commission
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Salt Lake City, Utah 84145-0585