



*PacifiCorp Dec. 2003 Storm Report*

1407 West North Temple, Ste. 230  
Salt Lake City, Utah 84116

Mr. Darcie White  
2817 Cherry Blossom Lane  
Salt Lake City, Utah 84117

April 19, 2005

Dear Mr. White,

I am writing in regards to information provided by myself during the April 4, 2005 Utah Public Service Commission meeting. During this meeting, I addressed specific points regarding recent complaints of poor reliability and service submitted by you on behalf of your neighbor in the Cherry Blossom Avenue area of Salt Lake City.

The purpose of this letter is to provide a correction to my statement regarding the outage you reported on behalf of Ruby Vandersteen at 2808 Cherry Blossom Lane on January 4, 2005. I stated that the cause of this outage was due to a fault in an underground primary service, which was incorrect. The actual cause of the outage was a weakened overhead secondary connection at the transformer, which was repaired on January 4, 2005.

I apologize for any confusion this error on my part may have caused to you or your neighbor.

Sincerely,

Curtis Mansfield  
Managing Director, T&D Support Services  
PacifiCorp/Utah Power

cc:

Rich Walje  
Jeff Larsen  
Doug Bennion  
Darrell Gerrard

