



State of Utah
Department of Commerce
Division of Public Utilities

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MEMORANDUM

To: Public Service Commission of Utah

From: Division of Public Utilities
Irene Rees, Director
Energy Section
Ron Burrup, Acting Manager
Abdinasir Abdulle, Utility Analyst

Date: August 11, 2004

Re: Docket No. 04-035-21, Home Electric Lifeline Program, Year 3 Report

In its third report of the HELP program and the subsequent meeting with the Commission, The Division of Public Utilities has recommended that the Commission allow the Division to establish a control group. Pending upon the Commission's approval, the Division will ask PacifiCorp to hire Quantec. Quantec will establish a control group, collect data and analyze it to objectively establish attribution for some of the measures used to evaluate the impact of the HELP program. The Division will work closely with Quantec in determining the control group and in analyzing and interpreting the data.

The cost of the project is expected to be \$50,000. This cost will be, upon Commission's approval, paid from the HELP fund. Quantec proposes that it could complete the study in approximately 71 days. The specific timeline proposed by Quantec is as follows.

Table 3: Project Timeline

	1-Sep	8-Sep	15-Sep	22-Sep	29-Sep	6-Oct	13-Oct	20-Oct	27-Oct	3-Nov	10-Nov
Billing Data Collection	[Shaded]										
Interviews		[Shaded]				[Shaded]					
Data Analysis					[Shaded]						
Reporting										[Shaded]	