

# ACTION REQUEST

Date: December 2, 2004

TO: Division of Public Utilities                            RESPONSE DUE BY March 25, 2004  
FROM: Public Service Commission                                 URGENT \_\_\_\_\_  
SUBJECT: PACIFICORP dba Utah Power and Light               04-035-T13  
  (Company Name, Case Number, etc.)

This is a request for the Division to conduct:

- XXX    Review Tariff Compliance
- \_\_\_\_\_    Analysis of Complaint
- X     Investigation
- \_\_\_\_\_    Other

EXPLANATION AND STATEMENT OF ISSUES TO BE ADDRESSED  
Rule 25- Customer Guarantees, Schedule 300- Regulation Charges, Regarding Docket No.  
98-2035-04.

The purpose of this filing is to revise the Company's Customer Guarantee Rule 25 and Schedule 300 upon the expiration of the Company's five-year merger commitment on March 31, 2005. The Customer Guarantees, along with the terms and conditions surrounding the guarantees, were described in the above docket and detailed in the Company's Rule 25 and changes to Schedule 300 which were approved by the Commission.

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