

From: Tim Vetere

To; Public Service Commission

RE: Questions

1. How come I have low voltage?
2. Produce a copy of my contract.
3. How come both banks worked fine and now I have voltage problems?
4. What are you going to do about the voltage problem and when.
5. You know this is a voltage problem and why aren't you fixing it. This is your only product and you are damaging my equipment.
6. I have been told by RMP that I could not hook on any power and they let over 400 hp hook on in front of me. Power is like water in a pipe. Who ever turned on in front of you gets the water and if there is no more capacity in the line you don't get your volts enough if you hook on it.
7. If my contract reads 480, 3 phase load I would like to get 480 volts on a constant level.
8. Question 1.1 should have read the sizes of wire from the substation to Veteres pump and the amps that each size can carry, in order from the substation to Veteres pump.
9. Questions 1.3 The reason the line on the west side of the river won't handle the load the power company has sold. Has the power company over sold the load that the old line can handle. Some of this line was put in in the 1940s.
10. Question 1.5 Who did they interview in Green River?
11. Question 1.9 I asked RMP to hook on 20 hp and I was told that I could not hook on even 20 hp by Greg Beam. I might have to call and get a deposition by an old RMP employ Mike Hayes..

12. RMP needs to tell the court because there are people who have put bigger systems in and this will also show the court that they have over sold this line.

13. ON the 7<sup>th</sup> of February 2007 when we had the meeting with RMP and the Public Service, Greg Beam said t me that I should be able to put more pumps on, he said he would let me know. 7 to 10 days later I called RMP 3 different times and I have still not heard from them either a yes or a no and it is April 23, 2007. My pump keeps shutting off because of low voltage. I called Hon Cordova in Moab and told him I am not putting up with this , he had Brad Fail a RMP employee come out to my pump site to confirm that what I was saying was true. Then I called John again and he said they were going to put up voltage regulator banks, but he didn't know if this was going to help. They would just have to wait and see after they got them installed.

The power company didn't address all the new hookups on this line or people up grading to bigger motors. This is a big factor as to why I can't get power and volts today.

# **ROCKY MOUNTAIN POWER**

## **Customer & Regulatory Liaison**

1407 West North Temple  
Salt Lake City, Utah 84116

April 13, 2007

Utah Public Service Commission  
Heber M. Wells Building  
160 East 300 South, Suite 400  
Salt Lake City, Utah 84111

Attention: Steven F. Goodwill  
Administrative Law Judge

Re: Utah Docket No. 06-035-148  
Formal Complaint of Tim Vetere

This letter is provided to update the parties on the status of the proposed installation of a voltage regulator bank on the Green River 12 feeder discussed in Rocky Mountain Power's letter of March 7, 2007. A voltage regulator bank has been delivered to the Moab field office and Rocky Mountain Power anticipates that this voltage regulator bank will be installed before the end of May 2007.

Rocky Mountain Power will provide further updates to the parties as new information becomes available. Thank you.

Sincerely,

Carole Rockney, Director  
Customer & Regulatory Liaison

cc: Ms. Rea Petersen, Division of Public Utilities  
Mr. Tim Vetere

# GREEN RIVER FILMWORKS, LLC

April 16, 2007

Re: Problems with Acquisition of Power

To Whom It May Concern:

In the Summer of 2005, I purchased the historic "Midland Hotel" located at 110 S. Broadway in Green River, UT. The power service had been neglected for untold years and the general condition of the utility poles, transformers and lines was, and remains very poor.

110 S. Broadway  
Green River, UT 84525  
Tel: 818-621-2420  
garyorona@mac.com

In the Fall of 2005 I requested service and was told that the condition of the utility equipment would have to be replaced to do this. Despite the fact that the Midland is an "existing structure" with previous service and not a "new" structure the power company (then Utah Power) could not supply the appropriate and up-to-code service.

The work order was then allowed to lapse for over one year. In March 2007, I entered into a contract and agreement with Rocky Mountain Power. This dictated that the power company would install a new pole, proper transformer, line and significant other equipment to get the service upgraded. My new service entrance has been inspector APPROVED and has been green-tagged for over two weeks and the power company has yet to provide any service whatsoever.

This letter should formalize seven fundamental objections: 1) Rocky Mountain Power does not and is not capable of providing service as contracted. 2) Rocky Mountain Power is clearly neglecting its agreement to provide power to this community.

Please feel free to contact me for further statements of fact if necessary.

Sincerely,

Gary Orona  
President  
Green River Filmworks, LLC.  
garyorona@mac.com