

**From:** "Lisa Wilson"  
**To:** <mlivingston@utah.gov>  
**Date:** 9/3/2008 2:42 PM  
**Subject:** Thank You

Hello,

I just wanted to thank the Utah Public Service Commission for not allowing Rocky Mountain Power to raise their rates, as high as they had hoped. As a consumer, it always makes me upset, that the power companies have a monopoly. If I want electricity, I have to use Rocky Mountain Power. They charge exorbitant fees. We have been in our house for nearly 11 yrs, and over that time, our power bills have tripled.

Their structured rate feature punishes large families. The city of West Jordan also has a structured rate system for water, but each household is looked at on an individual basis. Before they switched to the 3 tier system, they took an average usage for each household, and then based their rate levels on that average.

We have 5 children. We try very hard to conserve electricity. We have bought Energy Saver appliances, and teach our children to be aware of the electricity they use, yet I consistently have bills in the summer close to, or over \$300, because we exceed what Rocky Mountain Power has decided is the lowest rate/kwh limit. There is absolutely nothing that we can do about it. It's an awful feeling as a consumer.

Perhaps we deserve a bulk discount. Many businesses reward their biggest customers, but not Rocky Mountain Power.

Thank you for your efforts on our behalf.

Sincerely,  
Lisa Wilson