

BEFORE THE PUBLIC SERVICE COMMISSION OF UTAH

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| In the Matter of the Application of Rocky Mountain Power for Authority To Increase its Retail Electric Utility Service Rates in Utah and for Approval of its Proposed Electric Service Schedules and Electric Service Regulations, Consisting of a General Rate Increase of Approximately 161.2 Million Per Year, and for Approval of a New Large Load Surcharge |) | Docket No. 07-035-93 |
| |) | |
| |) | Division of Public Utilities |
| |) | |
| |) | DPU Exhibit No. 9.0 |
| |) | |

**Prefiled Direct Testimony of
Abdinasir M. Abdulle, Ph.D.**

COST OF SERVICE AND RATE DESIGN

**For the Division of Public Utilities
Department of Commerce
State of Utah**

July 21, 2008

I. INTRODUCTION

1
2
3 **Q. Please state your name, business address, and employer for the record.**

4 A. My name is Dr. Abdinasir M. Abdulle; my business address is 160 East 300
5 South, Salt Lake City, Utah 84114; I am employed by the Utah Division of Public
6 Utilities (“Division”).
7

8 **Q. On whose behalf are you testifying in these proceedings?**

9 A. I am testifying on behalf of the Division.
10

11 **Q. What is the purpose of your testimony in these proceedings?**

12 A. The purpose of my testimony is to present the Division’s recommendations
13 regarding intra-jurisdictional cost allocation (i.e., “cost-of-service,” or “revenue
14 spread”) and rate design or pricing.
15

16 II. COST OF SERVICE

17
18 **Q. What is the function of the cost of service aspect of a general rate case?**

19 A. The revenue requirement portion of the case establishes the total volume of
20 revenues that should be collected in a jurisdiction, given normal weather
21 conditions. The purpose of the cost of service element of a case is to apportion
22 the jurisdiction’s revenue requirement among all of the customer, or rate, classes.
23 The final element of a case, rate design, establishes the price schedules for all the
24 rate classes. Those prices, multiplied by the expected sales volume (given normal
25 weather conditions), are designed to yield each customer class’s annual service or
26 revenue target.
27

28 **Q. What are the general principles that guide the cost of service process?**

29 A. The primary objective in Utah has been to have each customer class pay their own
30 way – i.e., to the extent practicable, and not be subsidized by other customer
31 classes. In general, this ordinarily entails paying the full costs, or “cost-of-

32 service,” that the class is imposing on the system. Established techniques for
33 measuring service costs entail assigning shares of customer, distribution,
34 transmission, and generation costs according to the relative burdens placed on
35 those cost categories by the customer classes.

36

37 **Q. Will you now please describe the basic elements and mechanics of a**
38 **jurisdictional cost-of-service study?**

39 A. Please refer to DPU Exhibit 9.1, which is a reproduction of page 2 of PacifiCorp’s
40 Exhibit RMP__(CCP-1S). Columns A and B represent the different rate
41 schedules and customer descriptions. Column C shows the annual revenues
42 generated by the current prices charged to each schedule (given normal
43 conditions). Column D shows the return on rate base earned by each customer
44 group, where the cost of service allocations apply to the Total Utah Jurisdiction
45 Annual Revenues of Column C line 14. Column E is the ratio of each customer
46 group’s rate base return of Column D relative to the Total Utah Jurisdiction return
47 (Line 14 of Column D). Column F contains the share of the Utah jurisdiction’s
48 costs that are allocated to each of the rate schedules, where the total costs are
49 1.5% above those produced by rolled-in costs with a target return on rate base of
50 8.19%. Columns G through K show the functional breakdowns of the total cost of
51 service (Column F) for each customer group. Column L shows the dollar
52 increases or decreases required in order for each rate schedule to achieve the
53 target rate-of-return on rate base. Column M converts Column L figures to
54 average percentage rate increases or decreases.

55

56 **Q. Do the Column M percentage figures constitute what the Company and the**
57 **various parties recommend as the individual average rate changes for each**
58 **schedule?**

59 A. No. Recognizing the inexact nature of utility cost analysis, and in the interest of
60 treating everyone as similar as possible, the general practice in a general rate case
61 is to apply the same average rate increase to every rate schedule. Exceptions are
62 routinely made for schedules that are or would be earning significantly above or

63 below the jurisdiction average. The past general practice has been to give a
64 schedule a smaller increase if its rate-of-return ratio (Column E) exceeds 1.10,
65 and a larger increase if that ratio is below 0.90. Special contract customers (Lines
66 11-13 in the Exhibit) generally receive rate increases that are negotiated with
67 those customers and approved by the Commission.¹
68

69 **Q. What is the origin of the general practice of departing from uniform rate**
70 **increases when the rate of return ratios deviate from the average by more**
71 **than ten percentage points?**

72 A. The Commission's Order in UP&L No. 81-035-13 (page 35, dated March 7,
73 1983) concluded the following:²

74 The study of cost of service is not an exact science and thus, we
75 find we have no obligation to bring each schedule to the precise
76 results of a particular cost of service study. Dr. Leininger, who
77 testified on behalf of Nucor, indicated that bringing a schedule
78 within plus or minus 10% of Company average rate of return is
79 reasonable. We adopt as a reasonable regulatory objective that
80 each customer schedule over time be brought to within a range of
81 plus or minus 10 percent of relevant cost of service study results.
82

83 **Q. Rocky Mountain Power proposes that Schedule 23 (General Service Small)**
84 **and Schedule 9 (General Service - High Voltage) receive the same uniform**
85 **percentage increase as most of the other rate schedules receive – despite the**
86 **fact that Schedule 23's and Schedule 9's rate-of-return indices are 0.84 and**
87 **0.77, respectively, are smaller than the benchmark value of 0.90. Does the**
88 **Division concur with the Company's proposal?**

89 A. No. Apparently, the Company is treating Schedules 23 and 9 as those other
90 customer classes that fall within five percent of the jurisdictional percentage
91 change in revenue required to bring the jurisdictional revenue equal to cost of

¹ The rates for the special contract customers will change with rates of the tariffs they are tied to, according to specific contract provisions.

² Quoting from then-DPU witness Rebecca Wilson's testimony in Docket No. 01-035-01, page 8.

92 service. I interpret this as the Company saying that, for example, the average
93 percentage price change required to bring Schedule 23 up to the system target
94 return on rate base (11.2%, Column M) is within five percent of the system
95 average required percentage increase (7.22%), and therefore should receive the
96 standard increase proposed for most of the other customer classes. Actually, an
97 11.2% increase in Schedule 23 revenues to bring it up to its cost of service would
98 be 55% higher than the overall jurisdictional percentage increase in revenue
99 required to make schedule 23's revenue equal to the cost of serving it. The same
100 is true for Schedule 9. For Schedule 9, the percent increase required to bring it up
101 to its cost of service is approximately 54% higher than the jurisdictional average.
102

103 The Company's proposed 7.8% rate change will result in Schedules 23 and 9
104 customers paying less than the cost they are imposing on the system and other
105 customers will have to cover the revenue shortfall. The Division believes that this
106 inter-class subsidy is violating the equity principle of rate-making and is sending
107 the wrong price signal to the customers in Schedules 23 and 9.
108

109 **Q. What would a correct price signal be?**

110 A. A correct price signal would be better proportioned to the costs of a given
111 customer's marginal increases in energy use imposed upon the electrical system.
112 To the extent that one customer class is underpaying relative to the others, under-
113 pricing forces other customer classes to bear the additional costs of that increase
114 in energy use. In addition, a correct price signal would value reductions in
115 unnecessary or wasteful use of energy resources that are borne by the citizens of
116 Utah generally, such as depletion of resources, reduction of air quality, increases
117 in fuel commodity costs, etc.
118

119 **Q. What is the Division recommending as treatment for Schedules 23 and 9?**

120 A. The past general practice has been to give a schedule a smaller increase if its rate-
121 of-return index (Column E) exceeds 1.10, and a larger increase if that ratio is
122 below 0.90. Since the rate of return indices for Schedules 23 and 9 are 0.84 and

123 0.77, respectively, it should receive a percent increase larger than the required
124 average system percent increase. This will mitigate the inter-class subsidy and
125 will send the correct price signal to the customers on these Schedules. Therefore,
126 the Division recommends a rate increase 1.63 percent more than the jurisdictional
127 increase for both Schedules. That will take the percent rate increase for Schedules
128 23 and 9 to half way between what the Company is proposing and the increase
129 necessary to bring this class fully in line with the cost of service calculated in
130 Exhibit 9.1. The Division also proposes to spread the revenue difference resulting
131 from the difference between the Company's proposed percent rate increases for
132 Schedules 23 and 9 and those of the Division evenly among the rate classes for
133 which the cost of service study indicated a percent rate increase equal to or less
134 than the jurisdictional average. These rate classes are Schedules 1, 6, 8, and 25.
135

136 **Q. Rocky Mountain Power proposes that irrigation customers (Schedule 10)**
137 **receive a 15% rate increase. Would you comment on that?**

138
139 A. Yes. The cost of service study, in which the Company used the results of its new
140 irrigation load research study, indicates that irrigation rates should be increased by
141 30.6%. However, the Company decided to cap the irrigation rate increase to little
142 over twice the overall jurisdictional average percent increase (15%). The
143 Division understands that as a result of an agreement of the parties in the Load
144 Research Working Group³ (which stated that in the absence of new irrigation load
145 research, irrigation customers should receive the overall jurisdictional average)
146 irrigation customers received the overall jurisdictional averages in the last general
147 rate cases.

148
149 The proposed 15% rate increase for the irrigation customers, though justifiable
150 under cost causation, violates the regulatory principle of gradualism and will
151 result in customer dissatisfaction. Thus, though the Division believes that each
152 customer should pay its own way, the Division believes, in this case, where the

³ Load Research Working Group Report to the Commission. July 1, 2002.

153 cost of service study indicates a significantly large rate increase for Schedule 10,
154 it should be done gradually to be consistent with rate stability and to promote
155 customer acceptance. Therefore, the Division recommends a 10.16% rate
156 increase for the irrigation customers.

157

158 The Division's proposal is particularly important in light of the fact that the
159 Company is providing a new option (New Dispatch Curtailment Option⁴) in its
160 Irrigation Load Control Credit program to their counter parties in Idaho for the
161 2008 season. A similar option in Utah could provide Utah participants with
162 greater dispatch flexibility and more money in the form of participation credits,
163 which would offset the impact of a rate increase.

164

165 **Q. What is the Division's recommendation regarding the new Dispatch**
166 **Curtailment Option?**

167 A. The Division would recommend that the New Dispatch Curtailment Option be
168 provided to Utah's irrigation customers regardless of whether the Commission
169 chooses to increase the rates for the irrigation customers by 15%, as the Company
170 proposes or by 10.16%, as the Division is recommending. This option will help
171 mitigate the bill impact of the proposed increase by providing more money to the
172 customers in the form of participation credit. This option will also help shave the
173 summer peak, which is a major concern for Utah.

174

175 **Q. For Schedule 6, Rocky Mountain Power proposed a rate increase of one**
176 **percentage point less than overall jurisdictional increase and a uniform**
177 **percentage increase (6.5%) in demand and energy charges. What is the**
178 **Division's position on this proposal?**

⁴ Participant's irrigation equipment will be set-up with an advanced two-way control system which allows the customer to manage regular irrigation turns via internet or telephone. Participants will also have the capability to independently control each pump or pivot to meet their needs. In addition, participant will receive 24 hour notice prior to dispatch and will be able to opt out of five dispatches per season. Under this option Idaho irrigation customers will earn up 200% more in participant credit. A more complete description of this option can be found in the Idaho's Irrigation Tariff.

179 A. The Division believes that the proposed rate increase of one percent point less
180 than overall jurisdictional average rate increase is cost based and therefore
181 reasonable.

182

183

II. RATE DESIGN

184

185 **Q. What are the Division's Rate Design objectives?**

186 A. Based on the state code, the Division's rate design objectives are for the rates to
187 be stable, simple, understandable and acceptable to the public, economically
188 efficient, to promote fair apportionment of costs among individual customers
189 within each customer class with no undue discrimination, and to protect against
190 wasteful use of utility services (UCA 54-4a-6.)

191

192 **Q. What are the Division's guiding principles to achieve these objectives?**

193 A. To balance these objectives, Lowell Alt, a former Division employee, developed
194 guiding principles consistent with the Division's statutory obligation. These
195 guiding principles, with some modifications necessitated by the changes in
196 operating conditions, are as follows⁵:

- 197 1) *Simple* – Simple rates are likely to be accepted by customers. Tariff
198 descriptions should be clear, unambiguous and understandable by the public.
- 199 2) *Correct price signal* – if rates are correctly based on costs, customers can
200 make the right decision about energy use including energy conservation
201 decisions. A complicated rate that is not understood cannot be a good price
202 signal. Some customer classes are better able to understand complicated rates
203 than others.
- 204 3) *Multi-part rates* – three part rates with customer, energy, and demand
205 components will more fairly apportion the costs among individual customers
206 than one or two part rates. However, a demand component for the residential
207 class is normally not recommended since the added cost of demand meters
208 usually outweighs the benefit of better cost apportionment.

⁵ Docket No. 97-035-01, Direct Testimony of Lowell E. Alt, Jr. pages 24-25.

- 209 4) *Gradualism* – to promote rate stability and to minimize impacts on individual
210 customers, rate changes should be done gradually.
- 211 5) *Marginal and embedded costs* – regulated rates must recover the embedded
212 revenue requirement of a rate schedule. Marginal and average unit embedded
213 costs should be reviewed and taken into account when setting prices.
- 214 6) *Customer charges* – costs that generally increase with the number of
215 customers, but are not caused by each customer should be excluded from the
216 customer charge and instead be included within the commodity portion of
217 rates. This customer charge position was stated by the PSC in its Order in
218 Mountain Fuel Case No. 82-057-15.

219

220 **Q. These principles were developed over ten years ago. Are there any new**
221 **principles or points of emphasis in the Division’s principle?**

222 A. Yes. While not a wholly new principle, in recent years the Division has come to
223 place a greater emphasis on energy efficiency and conservation as important
224 policy goals. This is especially the case in the current economic and policy
225 environment that Utah faces.

226

227 This and the other rate cases that PacifiCorp indicates it will file in the near future
228 are largely driven by the need to build new generating facilities and to account for
229 increasing fuel prices. In general terms, there are many conservation and
230 efficiency measures that customers can undertake that can mitigate (if not
231 eliminate) these issues and at a low overall cost. Demand reduction is a cost-
232 effect strategy in an environment of rapidly rising energy costs.

233

234 The Division’s increased emphasis on efficiency and conservation also follows
235 the increased recognition, both within Utah and elsewhere, that energy use
236 imposes costs upon society generally that are not recovered in customers’ rates.
237 While these costs (emissions, for instance) are difficult to quantify at this time,
238 they suggest that an emphasis on cost-effective demand reduction has even
239 greater benefits than those that can be accounted for in first-order economic costs.

240

241 **Q. What are the Division's recommendations in relation to Schedule 1 Rate**
242 **Design?**

243 A. The Division recommends an increase in the monthly residential customer charge
244 from \$2 to \$4, elimination of minimum bill, elimination of the customer load
245 charge, keeping the three tier blocking structure while widening the difference
246 between the top and bottom tiers, and an increase in the summer and winter
247 energy charge differential.

248

249 **Q. What are the Division's justifications for the increase in the monthly**
250 **residential customer charge?**

251 A. The Division justifies its proposed increase in the monthly residential customer
252 charge on the basis of costs and fairness.

253

254 **Q. What is the cost justification for the increase in the monthly residential**
255 **customer charge?**

256 A. DPU Exhibit 9.2 shows the Division's calculated monthly residential customer
257 charge. This calculation is based on the Division's guiding principles stated
258 earlier and the Commission's accepted methodology for calculating customer
259 charge. The Division's calculations included only those items that the
260 Commission has previously recognized as appropriate to be included in a
261 customer charge.

262

263 **Q. What specifically has the Commission recognized as belonging in the**
264 **customer charge?**

265 A. In its Rate Design and Spread Issues Report and Order in Case No. 84-035-01,
266 dated on July 1, 1985, the Commission stated the following:

267 *5. The Commission has previously made the finding (Mountain Fuel Supply*
268 *Company Case No. 82-057-15) that a customer charge results in the payment*
269 *by each customer of those costs that he imposed upon the system, which are*
270 *independent of actual energy consumption during a given month. A customer*

271 *of UP&L, who uses no electricity in a given month, must nonetheless have his*
272 *meter read, be issued a billing statement and have his meter maintained in*
273 *good operating conditions. Those activities represent costs to UP&L. We*
274 *find that a customer charge, as opposed to a minimum billing, allows such*
275 *costs to be recovered reasonably and properly.*
276

277 One needs to recognize that the list in the above Commission statement is not
278 comprehensive and the Commission did not intend to make it comprehensive.
279 Rather, the Commission's intent was to include all individual-customer-related
280 costs into the customer charge. For example, the above Commission statement
281 does not include the meter, service drop, and their respective depreciations which
282 all rightfully are costs that the customer imposes on the system regardless of
283 energy consumption.
284

285 **Q. Why do you think that the Division's proposed increase in the monthly**
286 **residential customer charge is fair and compatible with energy conservation?**

287 A. Fairness dictates that each customer pays his/her way. By allowing some of the
288 customer costs to be recovered in the energy charge, large customers will have to
289 bear more of the increase in the revenue requirement. This was expected to
290 induce them into conserving energy, particularly during the summer when it is
291 most costly. This was the appropriate policy when a declining block rate was
292 used. However, that policy is no longer in place. The current inverted block
293 residential rate structure is enough to send proper price signals to the large
294 customers, such that they no longer have to subsidize small customers through the
295 small customer charge. For small customers to pay their way and to send them a
296 price signal, it is important to have them pay a residential customer charge equal
297 to the costs each of them is imposing on the system.
298

299 **Q. Customer acceptance is another regulatory objective. Do you anticipate**
300 **PacifiCorp customers having difficulties understanding and accepting the**
301 **customer charge?**

302 A. No. By properly explaining that the customer charge is an attempt by the
303 Company to cover the costs of service drop, meters, meter-reading, and billing -
304 regardless of the level of a consumer's usage - the customers will understand what
305 they are paying for and will accept it. Questar customers, many of whom are also
306 PacifiCorp customers, have long accepted a much higher customer charge than
307 what is proposed here. In fact, the Division regularly receives questions from
308 Questar customers who are also PacifiCorp customers asking about why they are
309 paying higher customer charges for gas than they are paying for electricity.

310

311 **Q. PacifiCorp's current tariff contains a \$3.67 minimum bill for single-phase**
312 **service that is imposed on customers whose usage in a given month is less**
313 **than 22 kWhs.⁶ The Company is now recommending that the minimum bill**
314 **be eliminated all together. What is the Division's recommendation on this?**

315 A. The Division supports the Company's proposed elimination of the minimum bill
316 if the Commission finds it to be reasonable and in the public interest to increase
317 the customer charge to its cost-based level. Some background information may
318 be useful to show why the Division supports the proposed elimination of the
319 minimum bill.

320

321 Some believe that a minimum bill based on customer costs is an adequate
322 substitute for a customer charge. Such a minimum bill is a good approximation of
323 customer costs for those customers with no energy consumption. After customers
324 reach the threshold of energy consumption where the minimum bill is no longer
325 applicable, the only customer costs they are paying for are the current two dollar
326 customer charge. To assure that these customers, for whom the minimum bill is
327 not applicable, pay for their recognized customer costs, they should be charged
328 with a cost-based customer charge.

329

⁶ $(\$3.67 - \$2.00) / \$0.075389 / \text{kWh} = 22.15 \text{ kWh}$, where \$0.075389 is the current initial-block energy charge per kWh.

330 A “rate simplicity” argument can also be made for eliminating the minimum bill
331 element of the Tariff. Rather than calculating the prospective bill by first
332 applying the two dollar customer charge and energy rate times usage, adding the
333 two, and then taking the larger of that sum and the minimum bill, the whole
334 matter of a minimum bill can be ignored completely. Therefore, the Division
335 recommends that the Commission increase the residential customer charge from
336 \$2 to \$4 and eliminate the minimum bill.

337

338 **Q. What is the Division’s position regarding the blocking structure of the**
339 **residential rate?**

340 A. The Division believes that the Company’s proposed changes to the blocking
341 structure sends the wrong price signal and reduces incentives of energy
342 conservation. Currently, energy consumption during the five month summer
343 season (May – September) is divided into three blocks; the initial block, which
344 covers the first 400 kWh, the intermediate block, which covers the next 600
345 kWh and the tail block which covers all kWh above 1000kWh. The Company
346 is currently proposing to reduce the blocking structure into two-tier blocking (less
347 than or equal to 1,000 kWh and greater than 1,000 kWh). This proposal provides
348 no additional incentive to customers to conserve energy until their consumption
349 level approaches 1,000 kWh, whereas the current three-tier design encourages
350 conservation as a household’s consumption approaches 600 kWh.

351

352 **Q. Would you please elaborate how the Company’s proposed blocking structure**
353 **is contrary to the conservation principle?**

354 A. Column H of DPU Exhibit 9.3 shows that the Company’s proposed prices
355 represent an approximate 0.54 cent price increase for the first 400 kWh, a 0.48
356 cent price reduction for the next 600 kWh, and a 0.83 cent price increase for all
357 additional kWh consumed. Put differently, the Company’s proposed block
358 structure and prices will increase the price for the first 1,000 kWh by about 0.067

359 cents⁷ and about 0.83 cents for all additional kWhs used. These price changes
360 will provide little, if any, extra incentive to conserve energy until consumption
361 levels approach 1,000 kWhs. The Company's proposal is likely to send a price
362 signal to only those customers whose usage level exceeds 1,000 kWh.

363

364 One has to notice that the forecasted kWhs above 1,000 kWhs is only 22.4% of
365 the total forecasted kWhs.⁸ Thus, the price signal associated with the Company's
366 proposal is focused on just the highest 22% of the total forecasted kWhs. This is
367 not a good way to induce customers to conserve energy.

368

369 The Division believes that all customers, regardless of their usage level need to
370 conserve energy. To achieve this, the Division recommends retaining the current
371 three tier-blocking structure remain unchanged, and adjusting the rate for each
372 block be set in such a way that it sends the correct price signal.

373

374 **Q. What was the Company's justification for the reduction in the number of**
375 **blocks in the residential rate design?**

376 A. Based on its survey results, the Company concluded that the current three-block
377 rate design was not understandable to the customers and therefore did not bring
378 about a change in customer behavior.

379

380 **Q. Does the Division agree with the results of the survey?**

381 A. No. The Division believes that the Company drew the wrong conclusion from the
382 results of the results of the survey.

383

384 **Q. Would you please elaborate this?**

385 A. Yes. On page 8 of his Direct Testimony, Mr. Griffith states:

386 The major findings of the study are that most residential customers are
387 unaware of their electric rates and usage. As reported by the survey

⁷ The sum of forecasted units of the first 400 kWh and the next 600 kWhs divided by the sum of the revenue changes for these two blocks $(1,216,009,604 + 1,068,402,460 / 6,594,420 + (-5,074,912) = .00067)$.

⁸ $659,606,080 / 2,944,018,144 = .224$.

388 respondents, 67 percent do not know how much energy they use each
389 month, 67 percent do not know when their billing cycle begins and
390 ends, and 86 percent do not know on average how many kWh they use
391 in a typical month. All of this information, plus knowledge of the rate
392 blocks and the amount of energy consumed during the billing cycle at
393 any given point in time, is required to effectively receive a price signal
394 under the current rate design. When asked their preference, only 30
395 percent indicated that they preferred a tiered rate in the summer and a
396 flat rate in the winter. The majority of customers, 54 percent,
397 preferred a flat rate year round, and 16 percent did not know.

398

399 The Division feels that many of the data pointed to in these survey results
400 are not relevant to the essential message of the three-tier system – as a
401 customer uses more, the price will increase. Thus, a customer need not
402 know his or her actual monthly usage, nor when their billing cycle begins,
403 in order to receive a correct price signal. All a customer need know is
404 whether or not he or she has been successful in avoiding the more-
405 expensive price tier.

406

407 While the Division agrees that the three-tier block rate system is not as
408 well-known to customers as it should be, we feel that this is largely due to
409 a lack of concerted effort at educating customers about the rate structure
410 and the price signal that it sends. The Company's efforts to educate the
411 customers about the current rate design have so far not worked and need to
412 be reconsidered.

413

414 Finally on this topic, the Company suggests that because customers aren't
415 aware of the three-tier system, that a move two two tiers is preferable.
416 However, it does not show how the customer who could not understand
417 the three block rate could better understand a two block rate structure and

418 acquire the other knowledge that the Company indicates is necessary to
419 understand and respond to the rate structure.

420

421 **Q. Can the lack of the customers responses to the current rate structure**
422 **be attributed solely to the three block rate design?**

423 A. No. The expected customer response to the tail block can be thought as a
424 function of, among other things, the size of the tail block, customer's
425 knowledge and understanding of the tail block rate, the state and national
426 economy, and customer's income level.

427

428 In its response to the Division's data request No. 58.4, the Company
429 indicated they have no information on how much of the response can be
430 attributed to lack of understanding of the three tier rate structure. This
431 shows that the Company has read too much into the results of their survey.

432

433 **Q. What does the Division recommend regarding the lack of customer**
434 **response to the current rate design?**

435 A. The Division proposes the Company devote greater resources to the
436 customer education necessary to increase awareness of the block structure
437 to allow customers to be able to respond to the price signals it sends. We
438 note that while the Company has spent money promoting specific DSM
439 programs (e.g. See You Later Refrigerator), there has been a notable lack
440 of broader public education efforts that both promote Rocky Mountain
441 Power DSM programs and energy conservation and efficiency more
442 generally. The three-tier structure is part of the demand side management
443 suite that the Commission has approved. We recommend that the
444 Company develop a program proposal, to be presented the DSM working
445 group and to the Commission, that significantly increases broad customer
446 education, similar to the efforts that have been launched by Questar under
447 its DSM program. As with Questar's program, general education costs

448 can be recoverable – even in substantial amounts – if the total package of
449 DSM program and education, taken together, remain cost-effective.

450

451 In addition to the above, the Division also proposes keep the current three
452 block rate structure and to strengthen its message by increasing the price
453 differentials between the blocks.

454

455 **Q. What is the Division’s position regarding the residential customer load**
456 **charge (CLC)?**

457 A. The Division believes that the CLC should not be adopted because it is unfair to
458 those customers who are likely to pay it, does not encourage energy conservation,
459 and may adversely impact lower income customers who live in energy inefficient
460 homes.

461

462 Once a customer exceeds 1,000 kWhs in one of the summer months and the CLC
463 is triggered, the customer will have a reduced no incentive to conserve energy
464 during the remainder of that year, as the customer will have to continue paying
465 the CLC for an entire year (October through September) whether or not they
466 reduce energy usage.

467

468 It is similar to a sunk cost where once the customer incurs the charge, the
469 customer will not have an incentive to change their behavior to conserve energy
470 and avoid the charge for that year. On the other, hand a volumetric rate provides
471 the customer with an ongoing incentive to conserve energy. Real time rates
472 provide an even better incentive. If the Company is serious about encouraging
473 conservation, maybe it should look into practical means to introduce real time
474 pricing and a more effective time of day pricing tariff.

475

476 Furthermore, the CLC may have unintended consequences for some of the lower
477 income customers live in homes that are energy inefficient. These customers will

478 be adversely affected from year to year as they may be unable to afford making
479 their home more efficient.

480
481 The Division believes that the energy conservation objective could be more
482 efficiently achieved through the three-tier increasing block rate design that is
483 currently in place. Most of the revenues that would have been collected through
484 the CLC should be collected through an increase in the tail block rate.

485
486 If the Commission decides to accept the CLC, the Division believes that, in order
487 to promote conservation, the CLC should be used to leverage participation of the
488 Cool Keeper program. The Cool Keeper program is a program where the
489 Company controls the residential and small commercial summer peak loads
490 through a Company-dispatched direct load control system. CLC payments should
491 be waived from those customers who participate in the Cool Keeper program.
492 This way the number of customers who will sign-up for the program could be
493 expected to increase and peak-day conservation will be increased.

494

495 **Q. Rocky Mountain Power is proposing to increase the summer and winter**
496 **energy charge differential and keep the winter residential energy charge**
497 **unchanged. Does the Division concur with that proposal?**

498 A. Partially yes. Though one can argue that Utah's loads are both winter and
499 summer peaking, the Division thinks that the summer peaks are higher and more
500 expensive to serve than the winter peaks and therefore create more reason for
501 concern. With that said, the Division supports the idea of an increased summer
502 and winter energy charge differential. However, the Division thinks that the
503 magnitude of the difference should be larger than the Company is proposing so
504 that it could be reasonably expected to induce customers to conserve energy. In
505 addition, the Division believes that the winter energy charge should be increased
506 to equal the summer first block energy charge. This will increase incentive for
507 conservation during the winter as well.

508

509

510 **Q. Would you like to propose a rate design for the residential customers?**

511 A. Yes. Based on the above discussion, the Division proposes that the Commission
512 increase the customer charge from its current level of \$2 per customer to its cost
513 based level of \$4, eliminate the minimum charge, eliminate the CLC, keep the
514 current three-block rate structure and increase the energy block rates in a manner
515 that customers across the different usage levels receive the appropriate price
516 signals. We propose to increase the first and second block price differential from
517 approximately 1 cent to 1.1 cents and to increase the second and third block price
518 differential from approximately 1.5 cents to 2.1 cents. The Division also proposes
519 that winter energy charge be increased to equal the summer first block energy
520 charge. The Division's proposed summer and winter energy charges are
521 \$.078072 for the summer first block, \$.089302 for the summer second block, and
522 \$0.111002 for the summer third block, and \$0.078072 for the winter. These
523 changes will allow recovery of the allowed residential revenue requirement. DPU
524 Exhibit 9.4 summarizes the Division's proposed residential rate design.

525

526 **Q. What is the bill impact of your proposed residential rate design?**

527 A. The bill impact of the Division's proposed rate design is reported in DPU Exhibit
528 9.5. This exhibit shows that the bill impact for the Division's proposed summer
529 and winter remains relatively close to one another for all customers at all
530 consumption levels (mostly between 6% to 9% for summer and between 4% and
531 9% for winter) except those customers that used 100 kWhs or less. These
532 customers are most probably customers who are using the building as a second
533 home. The percentage impact for the customers in the first block is higher than
534 that reported for the other blocks both during the summer and the winter. This is
535 due to the fact that their bill was small to start with and a small addition on the bill
536 will be a relatively large percent change. A customer with an average (summer)
537 usage level (858 kWh/month) will see an increase of \$4.85 per month during the
538 summer. This bill impact that is comparable within all consumption levels while
539 providing proper summer price signal.

540

541 **SCHEDULE 6**

542

543 **Q.** Earlier you stated that you agreed with the Company's proposal to increase
544 Schedule 6 rates by one percentage point below the jurisdictional increase. Do
545 you have any rate design concerns with Schedule 6?

546 **A.** Yes. The Division is concerned about the proposed uniform percent increase in
547 demand and energy. The bottom block of DPU Exhibit 9.6 shows that during the
548 2004 rate case (04-035-42) Schedule 6 energy charge was reduced by 7.2% and
549 the demand charge was increased by 19.6% even though the average increase for
550 this schedule exceeded the system average increase. This resulted in customers
551 with low load factor paying most (or a disproportional amount) of the rate
552 increase for the Schedule. DPU Exhibit 9.6 shows that, as a result of this action,
553 the bills for low load factor customers increased almost twice as much as those for
554 the high load factor customers. The Division sees this as unfair to the low load
555 factor customers and a disincentive to conserve energy. Once customers hit their
556 demand level they will have no incentive to conserve.

557

558 During the 06-035-21 rate case, the percent increases in demand and energy were
559 reversed for the summer months but not the winter months. DPU Exhibit 9.7
560 shows that the summer energy and demand charges were increased by 13.7% and
561 9%, respectively and the winter energy and demand charges 4.9% and 9%,
562 respectively. The impacts of these changes on the customer's summer and winter
563 bills were approximately the same for all customers regardless of their load factor.
564 Though these changes represent a move in the right direction, the Division does
565 not believe that this goes far enough to encourage conservation during the
566 summer.

567

568 The Company's proposed uniform percent increase for the demand and energy in
569 the current case does not seem to close the disparity in the bill impacts between
570 the low and high load factor customers that was created during the 04-035-42 rate

571 case (see DPU Exhibit 9.8). Therefore, the Division proposes to place most of the
572 proposed rate increase in this rate case on the energy charge. This will remove
573 the disparities and encourage ongoing energy conservation, not solely peak
574 reduction.

575
576 The Division understands that either the low load factor customers or the high
577 load factor customers will have to pay for disproportionately higher portion of the
578 proposed rate increase depending on whether most of the increase is placed on the
579 energy or the demand charge. Therefore, the Division thinks that it is time rethink
580 Schedule 6 and consider splitting it into two separate rate schedules. In fact, the
581 Division has submitted data requests to the Company to further study the
582 possibility of splitting Schedule 6. The Division proposes That the Commission
583 set up a working group to study this possibility.

584

585 **Q. What rate design would you propose for Schedule 6 customers?**

586 A. The Division's proposal is summarized in DPU Exhibit 9.9. In short, the Division
587 proposes that the demand charge be increased by 5.5% and 6.0% during the
588 summer and winter months, respectively. The energy charge should be increased
589 by 7.6%. This will undo the disproportionately high payment by those low load
590 factor customers that was imposed during the 04-035-42 rate case. This proposal
591 also encourages energy conservation throughout the year, particularly during the
592 summer when it is most needed.

593

594 **Q. What is the bill impact of your proposal?**

595 A. DPU Exhibit 9.10 shows that the percent bill increase is slightly higher for those
596 customers with high load factor than those with low load factor. This is achieved
597 while encouraging energy conservation and righting the inequity built into the rate
598 design for the low load factor customers from the 04-035-42 rate case.

599

600 **SCHEDULE 23 and 10**

601

602 **Q. What rate design would you propose for Schedules 23 (Distribution Voltage –**
603 **Small Customer) and 10 (Irrigation)?**

604 A. As I indicated above, the Company proposed 7.8% rate increase for Schedule 23
605 would result in those customers served under this schedule not paying their full
606 cost of service. Consequently, I propose that these customers receive 9.47% rate
607 increase. This will increase the proposed revenue for this Schedule by \$1,593,273
608 from about \$105,275,586 to about \$106,868,859.

609

610 The proposed target revenue for Schedule 10 (Irrigation Service) should receive
611 an increase of 10.16% including its share of the revenue reduction resulting from
612 the increased revenues from Schedules 23 and 9. This in conjunction with the
613 introduction of the new dispatch curtailment option will help the irrigation
614 customers in their bills.

615

616 DPU Exhibits 9.11 and 9.12 summarize the Division’s specific rate designs for
617 Schedules 23 and 10, respectively. To encourage energy conservation, the
618 Division’s rate design proposal for Schedule 23 puts the additional revenue on the
619 energy charges. For Schedule 10, the Division’s proposal increases the on-season
620 energy and demand charges. These proposals are superior to the Company’s in
621 that it encourages energy conservation and will help curb the summer peak.

622 DPU Exhibits 9.13 and 9.14 show the bill impacts of the Division’s proposals for
623 Schedules 23 and 10. Both Exhibits show that the Division’s proposed rates will
624 have proportionately similar impact on all customers regardless of their
625 consumption level and load size (mostly between 9% to 10% for Schedule 23
626 customers consuming more than 100 kWh and 8% to 9% for all irrigation
627 customers during the irrigation season).

628

629 **SCHEDULE 9**

630

631 **Q. What rate design would you propose for Schedule 9 (General Service – High**
632 **Voltage)?**

633 A. The Division has suggested a 9.4 percent increase for this customer class. DPU
634 Exhibits 9.15 summarizes the Division's specific rate designs for Schedules 9. To
635 encourage energy conservation, the Division's rate design proposal for Schedule 9
636 puts the additional revenue on the energy charges. The Division's proposals add
637 to the summer and winter on peak energy charges proposed by the Company by
638 approximately 0.2 cents and 0.07 cents, respectively, and 0.03 cents to the
639 Company proposed off-peak prices. The Division's proposal is superior to the
640 Company's in that it encourages energy conservation and will help curb the
641 summer peak.

642

643 DPU Exhibits 9.16 shows the bill impacts of the Division's proposal for
644 Schedules 9. This Exhibit shows that the larger the proportion of the energy
645 consumed during the peak period the larger the impact. This shows how the
646 Division's proposed rates will encourage energy conservation.

647

648 **SCHEDULE 500**

649 **Q. The Company has proposed that new loads 10 MW or greater be served**
650 **using a surcharge that it claims more closely reflects the marginal cost of**
651 **servicing new loads. Does the Division agree with that?**

652

653 A. No. The Division does not agree with the Company's proposed use of marginal
654 cost pricing and the proxy surcharge for a number of reasons. First, the Division
655 has some issues with the concept of marginal cost as it pertains to production of
656 electricity. Second, the division has concerns about the proposed surcharge as a
657 proxy for marginal cost. Third, the Division is concerned about the inequities the
658 proposal will create. Finally, the Division is concerned about the impact of the
659 proposal on the State's economic development.

660

661 **Q. Would you please briefly describe Rocky Mountain Power's proposed**
662 **marginal cost pricing?**

663 A. Based on the direct testimony of Mr. Griffith, the way I understand it is that
664 Rocky Mountain Power is proposing a 25 percent surcharge commencing August
665 2008 which will increase to 30 percent surcharge commencing August 2009 for
666 all new loads greater than or equal to 10 MW.

667

668 **Q. Would you please explain marginal cost from microeconomic theory point of**
669 **view?**

670 A. Yes. Marginal cost is the change in total cost resulting from an infinitesimally
671 small change in output. This requires that both input costs and output be
672 infinitesimally divisible. This is often not practical in real work. Therefore, the
673 common practice is to estimate the marginal cost of some increment of output,
674 which really measures the average cost of an additional finite, though potentially
675 large, increase in output.⁹

676

677 Total cost is the sum of total variable and total fixed costs. Variable costs, as the
678 name implies, vary with output, while fixed costs do not vary with changes in
679 output, at least not in the short run. Therefore, fixed costs would not be included
680 in the marginal cost in the short run (i.e., the change in fixed cost due to a change
681 in output is zero). However, in the long run all costs are variable costs and,
682 therefore, fixed costs are not included in long-run marginal costs either.

683

684 **Q. What is the rationale behind marginal cost pricing?**

685 A. The basic economic rationale for marginal cost pricing is efficiency: if, in a
686 competitive market, prices are set to marginal costs, then resources will be
687 efficiently allocated among their competing ends. Said another way, producers
688 maximize their profits if the output of the production activity is set at the marginal
689 cost of that production.

690

⁹ Alfred E. Kahn, "The Economics of Regulation: Principles and Practices," The MIT Press, Cambridge, Massachusetts, 1988, p. 66.

691 **Q. In his Direct Testimony, Dr. McDermott supports the use of marginal cost**
692 **pricing. Do you agree with his recommendation?**

693 A. From strictly a theoretical point of view, yes. It is a standard concept in
694 microeconomic theory that, in the case of perfectly competitive market, marginal
695 cost pricing sends the appropriate pricing signal (welfare maximizing pricing
696 signal). However, in practice, and in addition to other problems, marginal costs
697 are, at best, difficult to define or measure and are likely to be quite controversial.

698

699 **Q. What are your concerns about the concept of marginal cost in the case of**
700 **electric industry?**

701 A. The relevant marginal cost in the electric industry is the marginal cost of the least
702 efficient unit. However, trying to estimate it would require clear definition of the
703 term margin. If we, for instance, define margin as MW of output within a given
704 hour or maintaining production in the next hour at the same level, then the
705 marginal cost would vary depending on, for example, whether the generator needs
706 to start up, has a minimum run time, etc. Hence, if the generator needs to start up
707 during the interval under consideration, then the marginal cost is going to the start
708 up cost. If the generator has a minimum run time, then the marginal cost is the
709 costs incurred during the minimum time. These are just a few scenarios where
710 marginal cost would not be the same.

711

712 For example, a similar definition or methodology was employed in a qualifying
713 facilities contract with PacifiCorp. Over the life of the contract, the party and
714 PacifiCorp constantly debated over the definition and measurement of marginal
715 costs to be paid to the QF. The Company and the party recently agreed to
716 abandon the method, moving to a simpler method for pricing and settling
717 outstanding disputes on past payments. It seems ironical given the experience
718 with this contract, that the Company is now proposing a marginal cost pricing
719 mechanism, not for just one customer, but for potentially all of its large industrial
720 customers.

721

722 There are several additional problems with marginal costs pricing in practice.
723 First, the concept of marginal cost pricing is based on two broad (and unprovable)
724 assumptions: (1) the resulting allocation of resources is the best of all possible
725 worlds and (2) the distribution of income is either the best to start with or can be
726 redistributed at no cost. These two assumptions, and the implied trade off
727 between efficiency and equity, are political or legislative questions, not economic
728 ones.¹⁰

729
730 Second, even if these two assumptions are accepted, several problems in
731 measuring marginal costs still exist. (1) Marginal costs should reflect **all**
732 marginal costs. This is the familiar problem of externalities. If all costs are not
733 reflected, then the efficiency benefits from marginal cost pricing will not occur.
734 The Division, and several other parties, recently recommended that the Company
735 expand its IRP analysis to include additional externalities. This analysis is
736 incomplete at this time and is, therefore, not available to help evaluate the
737 Company's proposal. (2) Marginal cost pricing will not achieve optimal results if
738 the rule is not uniformly applied. This is known as the problem of "second best."
739 Simply, if every market in the economy is not practicing marginal cost pricing,
740 marginal cost pricing in one industry may produce an inferior result to an
741 alternative pricing scheme.¹¹ On a local level, if PacifiCorp does not set all of its
742 pricing at marginal costs, setting this one price at marginal costs can potentially
743 produce a worse outcome than would result from the current general practice of
744 setting rates at average costs based on the cost of service study. (3) There is a
745 question whether fixed costs should be included in marginal costs. By definition,
746 fixed costs are not part of marginal costs because fixed costs do not vary with
747 output. As I previously mentioned, fixed costs are a short run concept, all cost in
748 the long run are variable costs. Therefore, prices should be based on long run
749 marginal costs. However, when measuring marginal costs in practice, whether to
750 include fixed costs or not is a measurement decision, not a theoretical decision.

¹⁰ Kahn, p. 67-68.

¹¹ Kahn, p. 69.

751

752 Therefore, the Division recommends that the Commission reject PacifiCorp's
753 proposal at this time and instead, form a working group to discuss this issue
754 further including, any other possible methods of addressing load growth.

755

756 **Q. Would you please briefly describe Rocky Mountain Power's proposed**
757 **marginal cost pricing the new loads greater?**

758 A. Based on the direct testimony of Mr. Griffith, the way I understand it is that
759 Rocky Mountain Power is proposing a 25 percent surcharge commencing August
760 2008 which will increase to 30 percent surcharge commencing August 2009 for
761 all new loads greater than or equal to 10 MW.

762

763 **Q. Does the Division have any concerns about that?**

764 A. Yes. The Division is concerned about the choice of the 10 MW threshold.

765

766 **Q. What are your concerns about the choice of the 10 MW threshold?**

767 A. The 10 MW threshold has been chosen arbitrarily. There is no rationale behind it
768 and it is not clear whether a 3 MW or 30 MW threshold would be more
769 appropriate. An optimal threshold level needs that minimizes the number of
770 customers that take their business elsewhere. This threshold should not be
771 applied only to the new customers but to all those customers with the same load
772 characteristics.

773

774 **Q. Is the Division concerned about the equity implications of the Company's**
775 **proposal?**

776 A. Yes. The proposal is discriminatory to customers with large new loads. This
777 discrimination can be justified from an economic point of view. In economics,
778 price discrimination means charging different prices for a product or service to
779 different groups of customers. This is made possible by the fact that the price
780 elasticity of the product or service varies between the groups. It has nothing to do
781 the cost of producing the product.

782

783 The basis of the Company's price discrimination is solely the cost of serving the
784 new loads. This is contrary to the economic theory. Therefore, the Division
785 believes that charging two customers with identical load characteristics and usage
786 two different prices based on costs is discriminatory without economic basis and
787 should not be accepted.

788

789 **Q. What unintended consequences would Commission approval of the**
790 **Company's proposed Schedule 500 have?**

791 A. The one that instantly comes in mind is that the Company's proposal may have a
792 detrimental effect on the State's economic development. As is indicated by the
793 Company (Griffith – Direct testimony), and the Division agrees with, the
794 marginal cost of serving the addition loads will be higher than the embedded cost
795 of serving the same load. In addition, the marginal cost will vary according to
796 conditions of the least efficient generator. Those customers that will be served by
797 Schedule 500 will have to pay a lot more for the power they need to run their
798 business compared to their counterparts in the State of Utah. This puts them in a
799 clearly disadvantaged position and they will likely opt not to do business in Utah.
800 This will hurt Utah's long run economic development. The Division believes that
801 there is need to better understand the economic development implications of the
802 proposal and therefore proposes that Commission to order a full fletch study on
803 this.

804

805 **Q. What would the Division recommend in relation to the Company's proposed**
806 **marginal cost pricing?**

807 A. The Division recommends the Commission set up a collaborative group to study
808 the marginal cost pricing method. Specifically the Division recommends the
809 group to discuss the following issues plus whatever other issues the other parties
810 and the Company deem necessary:

811

a. The definition of the term marginal.

812

b. How should the marginal cost value be estimated?

- 813 c. Which customer classes should it be applied to?
- 814 d. What are its impacts on economic development?
- 815 e. What other alternative are there to deal with the rapid new load growth.

816

817

818 **Q. Does this conclude your direct testimony?**

819 **A. Yes, it does.**