

1 **Q. Please state your name, business address and present position with Rocky**
2 **Mountain Power Company (the Company), a division of PacifiCorp.**

3 A. My name is G. Michael Rife, my business address is 825 N.E. Multnomah, Suite
4 1700, Portland, Oregon 97232, and my present position is Director of Load and
5 Revenue Forecasting.

6 **Qualifications**

7 **Q. Briefly describe your education and business experience.**

8 A. I received an undergraduate degree in Mathematics from Shepherd College in
9 Shepherdstown, WV. I have a Masters of Science degree in Statistics from
10 Virginia Polytechnic Institute and State University. I have a Masters of Science
11 Degree in Economics from the University of North Carolina in Charlotte. I have
12 a Doctors of Philosophy Degree in Economics from the University of Illinois at
13 Chicago. From 1979 to 1994 I worked for Duke Power Company in Charlotte,
14 North Carolina holding positions within the Forecasting Department. From 1994
15 to 2002 I worked for Commonwealth Edison in Chicago Illinois holding the
16 position of Supervisor of Load Forecasting and Analysis from 1994 to 1998 being
17 responsible for supervising load forecasting and load research activities for
18 Commonwealth Edison. From 1998 to 2000 I was supervisor of the Energy
19 Measurement and Load Profiling groups at Commonwealth Edison which
20 supporting profiling and settlement activities of Commonwealth Edison in support
21 of open access in the state of Illinois. From 2000 to 2002 I was the team leader of
22 load and revenue forecasting activities for Commonwealth Edison. From 2002 to
23 the present I have been employed at PacifiCorp holding positions in the Load

24 Forecasting and Integrated Resource Planning Group.

25 **Q. Please describe your current duties.**

26 A. I am responsible for the development of the forecasts of kWh sales, number of
27 customers, system loads, and system peaks for the Company's six retail
28 jurisdictions. I am also responsible for the accounting of revenues and sales for
29 the Company at state level.

30 **Q. Have you testified previously?**

31 A. Yes. I have submitted testimony to the Illinois Commerce Commission during
32 the consideration of Open Access regulation and related rates in 1999.

33 **Purpose of Testimony**

34 **Q. What is the purpose of your testimony?**

35 A. I describe how the forecasts of the numbers of customers, kWh sales, system
36 loads and system peaks for the twelve-month periods ending June 30, 2008 and
37 June 30, 2009 are developed for the Company. These forecasts are produced for
38 all six states in which the Company serves retail customers. A forecast of sales by
39 rate schedule is used for the purposes of revenue requirement and a forecast of
40 hourly loads is used for the purposes of calculating net power costs. The system
41 load and system peak forecast is produced to calculate allocation factors among
42 the states.

43 **Q. Are these same forecasting methodologies used for other purposes?**

44 A. Yes. For example, these are the methodologies used to produce the forecasts
45 driving the Integrated Resource Plan (IRP) of the Company. The staff of the Utah
46 Public Service Commission is an active participant in the public input process of

47 the IRP. These forecasts are regularly reviewed in that process. The Company
48 has also used the forecasts produced using these methodologies in regulatory
49 proceedings in Oregon, Idaho, Wyoming, Washington, and California for several
50 years.

51 **Q. Has the Company done any analysis on the accuracy level of the Utah state**
52 **forecast that you regularly produce?**

53 A. Yes, several years ago we undertook a project to review the accuracy of forecasts
54 produced for the next year. Since that time, we have regularly reviewed the
55 forecast for accuracy and to determine ways in which to improve our accuracy.
56 From 1991 through fiscal year 2004 we have had an average difference of 0.5
57 percent between the weather normalized actual and forecasted sales values. In
58 addition, Exhibit RMP___(GMR-1) shows a forecast variance analysis from the
59 last Utah General Rate Case in 2005. The exhibit shows the variance of actual
60 load, peak demand, and sales for the 12-month period ending September 2007,
61 i.e., the last month of the test period, compared to the forecast for that rate case.
62 The exhibit shows that actual load and sales was approximately three percent
63 higher than forecasted load and sales. The actual peak demand was about five
64 percent higher than the forecasted peak demand for that 12-month period.

65 **Sales Forecast**

66 **Residential, Commercial, Public Street & Highway Lighting, and Irrigation** 67 **Forecasts**

68 **Q. Can you describe what generally causes the growth in load in Utah?**

69 A. Yes. The Company's Utah load growth is driven primarily by the increase in

70 Utah's population and its associated economic activity. Since 2000, the state's
71 population has grown by 450,000 from 2.2 million to 2.7 million and our
72 customer base has grown by 16 percent. Additionally, Utah's economy has
73 grown strongly since 2004, with the state continuing to out perform the nation
74 with job growth at 4.9 percent in 2006. In its report to the Governor, the State
75 Office of Planning and Budget projected employment growth of 4.4 percent
76 during 2007 with each of the major employment sectors showing growth. Our
77 load forecasts are aligned with the state economic forecasts which continue to
78 project strong growth in the state and we anticipate our energy requirements will
79 grow by 2.3 percent per year with our summer peak rising at an even faster rate.

80 **Q. How is the kWh sales forecast developed for the Residential, Commercial,**
81 **Public Street & Highway Lighting and Irrigation customer classes?**

82 A. The forecast of kWh sales for each customer class is the product of two separate
83 forecasts: number of customers, and use per customer.

84 **Q. Please describe how the number of customers is forecasted in this**
85 **proceeding.**

86 A. The forecast of the number of customers relies on weighted exponential
87 smoothing statistical techniques and is based on a twelve-month moving average
88 of the historical number of customers. By applying additional weight to more
89 current data and utilizing exponential smoothing, the transition from actual data to
90 forecast periods is as smooth as possible. This technique also ensures that the
91 December to January change from year to year is reflective of the same linear
92 pattern. These forecasts are produced at the class level for each of the states in

93 which the Company has retail service territory.

94 **Q. Why is it important to apply weights to the historical data for forecasting**
95 **customers?**

96 A. The Company believes that the recent past is most reflective of the near future.
97 Using weights applies greater importance to the recent historical periods than the
98 more distant historical periods and improves the reliability of the final forecast.
99 The forecasts are reviewed for reasonableness.

100 **Q. How is average use per customer for these classes forecast?**

101 A. The Company performs a regression analysis on the average use per customer to
102 determine if there is any material change in the trend over time. The forecasts are
103 reviewed for reasonableness.

104 **Q. How are these two forecasts then used to forecast energy sales for each**
105 **customer class?**

106 A. The forecast of the number of customers is multiplied by the forecast of average
107 use per customer to produce annual forecasts of energy sales for each of the four
108 classes of service.

109 **Industrial and Other Sales to Public Authorities Forecasts**

110 **Q. How does the Company forecast the Industrial and Other Sales to Public**
111 **Authorities customer classes?**

112 A. These customers are classified based on Standard Industrial Classification (SIC)
113 codes, numerical codes that represent different types of businesses. Customers
114 are further separated into large power users and smaller power users. We consult
115 with the account managers assigned to each of the large power users regarding

116 that customer's projected energy consumption. The account managers have
117 ongoing direct contact with large customers and are in the best position to know
118 about the customer's plans for changes in business processes, which might impact
119 their energy consumption. In addition, we review industry trends and monitor the
120 activities of the customers in SIC code groupings that account for the bulk of the
121 industry sales. Sales forecasts are then developed for each SIC code group and
122 aggregated to produce a forecast for each class. The forecasts are reviewed for
123 reasonableness and adjusted if appropriate.

124 **Q. Why are these classes forecasted by a different methodology than the other**
125 **customer classes?**

126 A. These classes are forecasted differently because of the diverse make up of the
127 customers within the class. In the Industrial class, there is no "typical" customer.
128 Large customers have very diverse usage patterns and sizes. It is not unusual for
129 the entire class to be strongly influenced by the behavior of one customer or a
130 small group of customers.

131 In contrast, customer classes that are made up of mostly smaller, homogeneous
132 customers are best forecasted with the methodology described previously in my
133 testimony. Those customer classes are generally composed of many smaller
134 customers that have similar behaviors and usage patterns. No small group of
135 customers, or single customer, influences the movement of the entire class. This
136 difference requires the different processes for sales forecasting.

137 **Q. How is the monthly forecast of sales and consumers developed?**

138 A. The consumers forecast is developed using the monthly distribution of customer

139 growth over the past 5 years. The distributions are reviewed by looking at the
140 year over year growth of the customers to make sure they reflect reasonable
141 values. If they do not, then the forecasts will be adjusted by the forecaster.
142 Developing monthly forecasts of sales is a little more involved because we are
143 trying to make the distribution and connection of values from month to month as
144 seamless and reasonable as possible. The annual forecasted values are increased
145 to system load levels by including line losses. Once this is done, they are
146 distributed to hourly values using the regression model I will describe later in my
147 testimony. These hourly values are then summed to monthly totals. Line losses
148 are then subtracted from this monthly value and the total state value at sales level
149 is established. Then for each state and customer class an average monthly shape
150 is developed using the most recent five years of history. This process captures
151 any changing trends in usage on a monthly basis. This average monthly shape is
152 then applied to the annual forecasts by state and class to arrive at monthly
153 numbers by class and state. The sum of these class total are compared to and
154 adjusted to iterate to the total state level established earlier using the sum of the
155 hourly values.

156 **Summary of Results of Sales Forecast**

157 **Q. Please summarize the results of the sales forecast used in this filing.**

158 A. The forecast was produced during 2007 and has a release date of October 20,
159 2007. This forecast was part of the forecast of the Company's business plan.
160 PacifiCorp's Utah retail sales for all classes are forecast to increase by 6.1 percent
161 for the 12 months ending June 30, 2009 from the twelve months weather

162 normalized sales ending June 30, 2007. This gives approximately an average
163 growth rate of 3 percent per year for the next two years. The class level detail is
164 presented as Exhibit RMP__(GMR-2). In addition the exhibit shows that the
165 Company expects robust growth in each of the major customer classes, i.e.,
166 residential, commercial and industrial.

167 **Q. Why are the actual sales for the twelve months ending June 30, 2007 weather**
168 **normalized?**

169 A. The forecast of sales for the test period assumes normal weather conditions. By
170 weather normalizing sales for the 12 month period ending June 2007 the sales for
171 the test period and the sales for the historical period are expressed in a consistent
172 basis, i.e., sales for both 12 month periods have the effects of abnormal weather
173 conditions excluded.

174 **Historical Growth by State**

175 **Q. How would you summarize the sales growth the Company has seen?**

176 A. Exhibit RMP__(GMR-3) shows the average annual growth for each of the six
177 jurisdictions the Company currently serves. This exhibit shows that for the
178 calendar years from 1996 to 2006 the east portion of the service territory has
179 shown more growth than the west portion of the service territory. It also shows
180 that, of the six states, Utah has experienced the largest growth. There is no
181 indication that this rate of growth will change in the future.

182 **Q. Is this higher growth rate new to Utah?**

183 A. No. For the twenty year period from 1986 to 2006 sales to the state of Utah has
184 more than doubled. This doubling over the last twenty years implies an average

185 annual growth of 3.6 percent per year.

186 **Q. What else can you tell from this exhibit?**

187 A.. There are two causes that have impacted Utah that are not impacting the other
188 states in the same way. First, with the exception of Idaho, Utah has had faster
189 customer growth than all states. We expect Utah to continue to have faster
190 customer growth than the other states in the future. Secondly, on average each
191 customer appears to be using more energy each year. We expect usage per
192 customer to grow over the next several years as supported by Exhibit
193 RMP___(GMR-6) which will be introduced later in my testimony.

194 **Q. What makes you say that each year the average customer is using more
195 energy than they did the year before?**

196 A. If the average growth rate for the energy is equal to the average growth rate for
197 the customer additions, then new customers are the cause of the growth. When
198 the energy growth rate is lower than the average customer growth rate, the
199 average customer must be using less each year. When the energy growth rate is
200 greater than the customer growth rate, the average customer must be using more
201 each year to push up the energy growth rate. This latter set of facts is currently
202 true in the Company's Utah service territory so it appears that the average
203 customer is using more energy than they did before.

204 **Q. What has happened in the last few years in the states you serve?**

205 A. The states have had rather different economic climates over the past few years
206 that have created some differences in the growth rates we have seen. Economic
207 climate in the west, and particularly in Oregon, has had economic growth that is

208 not as robust as in Utah. While air-conditioning equipment adoption has
209 increased for all states in the residential customer class, the growth in the east is
210 generally faster than in the west. However, there is an expectation that the growth
211 rate in Utah will be higher than any other state with the exception of Wyoming.
212 There is an expectation of an increase of large industrial customers in the state of
213 Wyoming in the oil and gas exploration industries.

214 **Q. How has this impacted the growth rates?**

215 **A.** On the bottom of Exhibit RMP___(GMR-3), I have shown the customer and
216 energy growth rates each state has experienced from calendar year 1996 to
217 calendar year 2006. The exhibit shows that Utah has the highest historical growth
218 in sales and relatively high growth rates in the number of customers.

219 **Q. What is the impact to Utah in this rate case?**

220 **A.** I believe that this impact is two-fold. First, Utah is a larger portion of the system.
221 This resulted in an increase in system allocation factors. Second, while there has
222 been a slowing of growth in other states, Utah has continued to show growth
223 which has had the effect of compounding the impact of the change in allocation
224 factors. The allocation factors are also impacted by the growth in system peak.
225 Over at least the past ten years, Utah's growth in the system peak has been greater
226 than the other states. From 1996 through 2006, while the retail sales growth in
227 Utah averaged 2.8 percent per year, the summer peak average growth rate was 4.1
228 percent. This faster growth in system peak further results in more costs being
229 allocated to Utah.

230

231 **Utah Growth by Class of Service**

232 **Q. How do you group customers?**

233 A. The Company typically groups customers by the type of service they receive. The
234 Company groups customers into Residential, Commercial, Industrial, Public
235 Street and Highway Lighting (PS&HWL), Other Sales to Public Authorities
236 (OSPA), and Irrigation categories.

237 **Q. How does each category of customers contribute to the total energy
238 consumed in the state?**

239 Exhibit RMP___(GMR-4) shows two pie charts. The first pie chart shows what
240 percent of the total customers in Utah is attributable to each customer category.
241 The second pie chart shows what percent of the total sales in the state each
242 category has. The pie charts show that the residential sector has the majority of
243 the customers. Because of usage per customer differences among the categories
244 total usage is approximately the same in the residential, commercial, and
245 industrial categories.

246 **Q. Given the wide difference in use per average customer for each category,
247 how does each category impact the state overall growth?**

248 A. Exhibit RMP___(GMR-5) was prepared to help show how the growth has
249 occurred from 1996 to 2006. This exhibit shows that sales have grown in all three
250 major customer classes in Utah over the ten year period. Also in the exhibit is the
251 forecast from 2007 to 2009 for these three customer classes for the state of Utah.
252 The forecast shows that growth in these three customer classes is expected to
253 continue over the forecast period.

254 **Q. Earlier, you stated that you expect the growth in Utah to continue at a**
255 **relatively high rate compared to other states. Can you now explain how that**
256 **will happen by customer category?**

257 A. Yes.

258 **Residential Growth**

259 **Q. Why do you expect Utah to see a continuing high residential customer**
260 **growth compared to surrounding states?**

261 A. One reason is that Utah has a higher birth rate than surrounding states. As such,
262 Utah has a fundamental difference from surrounding states that will result in a
263 higher customer growth.

264 **Q. What other factors may drive residential load growth in Utah?**

265 A. Utah also tends to have a more educated labor pool and lower average living
266 costs. This larger population of educated workers and lower wages tends to be a
267 draw for businesses. Additionally, Utah offers a different culture from many
268 locations. Many people seek to move to the state to enjoy the cultural differences
269 in Utah. Utah also appears to enjoy a strategic location in the West. Utah is
270 somewhat centrally located in the west between population centers in Colorado,
271 California and the Pacific Northwest as reflected by the business diversity in the
272 Utah metropolitan areas. This makes it a prime location to establish businesses
273 and have equal access to major western population centers causing diversity in the
274 Utah economy. To quote from Global Insights' website:

275 "Salt Lake City now has one of the nation's more diverse
276 economies. Once dominated by agriculture and mining, today the
277 metro area boasts numerous high-tech firms, various business
278 services, and a year-round tourism industry. A burgeoning services

279 sector is supported by major research centers at the University of
280 Utah, the University of Utah Medical Center, Brigham Young
281 University, Primary Children's Medical Center, Huntsman Cancer
282 Research Institute, and Howard Hughes Institute. Delta Airlines'
283 decision to turn the city into a hub in the mid-1980s has also been a
284 boon to the local economy, helping it to leverage its strong
285 medical-research organizations into an international center for
286 medical and biomedical research, services, and manufacturing.
287 Indeed, a growing biomedical and computer-related high-tech
288 sector has led to the area's label of Bionic Valley. At present, more
289 than 2,000 information-technology firms line the Wasatch Front.”

290 **Q. Previously you made the statement that residential use per customer is**
291 **increasing. Do you expect this to continue?**

292 A. Yes.

293 **Q. Please explain.**

294 A. Some of the changes in Utah that have led to higher residential usage in Utah are
295 expected to continue. During the last decade, Utah homes on average have
296 increased in size. As the growth continues, the Company expects the average size
297 of homes to further increase. Additionally, the Company is seeing more homes
298 that have Central Air Conditioners (CAC). Customers across our Utah service
299 territory are seeking more comfortable living conditions and seem to be willing to
300 pay for them. CAC are becoming the norm for space conditioning on hot summer
301 days. More new homes require CAC as a selling point. Customers with
302 Evaporative Air Conditioners (EAC) are changing their equipment to keep up
303 with the norm. But, recent information has indicated that the switching from
304 EAC to CAC is reaching saturation.

305 **Q. Does the CAC increase have any other impact on the Company?**

306 A. Yes. Exhibit RMP____(GMR-6) shows the residential customers' average use
307 aggregated for the winter months (October through May) and summer months

308 (June through September) for the historical period of 1996 to 2006 as well as the
309 forecasted period of 2007 through 2009. This shows that the use during the four
310 summer months is growing much faster than the remaining eight months of the
311 year and is expected to continue during the forecast period. In addition, the usage
312 during these four months for the average residential customer exceeds their usage
313 for the remainder of the year. This appears to be having a big impact on the
314 growth of the system peak. Prior to 1999, the system as a whole peaked during
315 the winter months. Because of the growth in Utah, the Company has started to
316 experience summer peaks and expects this pattern to continue in the future. This
317 is evident in Utah state growth rates. From 2002 through 2006, while the energy
318 growth in Utah averaged 3.2 percent per year, the summer peak average growth
319 rate was 3.4 percent.

320 **Commercial Growth**

321 **Q. Do you expect the commercial customer growth to continue?**

322 A. Yes. This appears to be due to a few different reasons. The state in general will
323 experience higher growth to supply the services needed for the greater residential
324 growth. That service-related growth does not have to be concentrated in the same
325 areas that are experiencing rapid residential growth. In addition, Utah has seen
326 growth in what I refer to as “exporting service businesses.” For example, a
327 number of phone centers have been built in Utah in the past years. These are
328 phone centers that either handles incoming calls or telemarket with outgoing calls
329 across the nation. They have provided many service jobs that do not supply the
330 needs of local customers. They are capitalizing on the labor pool benefits

331 mentioned earlier. This is a benefit that Utah enjoys that other states may not
332 have.

333 **Industrial Class Growth**

334 **Q. What can you tell us about the growth in the industrial category?**

335 A. Prior to the last decade, Utah's industries appeared to be heavily concentrated in
336 industries that depended on the natural resource supplies in the state, such as coal,
337 uranium, oil, gas and copper. While these industries are still very important
338 contributors to the state overall, they have started to play a less important role.
339 During the last decade, the Company has seen a trend to a more diversified
340 economy. Various manufacturing companies have moved into the state for the
341 reasons mentioned earlier in my testimony. Additionally, the exporting service
342 businesses in the commercial sector have contributed greatly to providing a
343 diversified economic base for the state. The state now seems to have an economic
344 base that will be more stable during economic cycles. As business in the state
345 becomes more diverse, the state may have more stability in a variety of economic
346 conditions, i.e. when some sectors of the business community are experiencing
347 contracting cycles others may offset with expanding cycles.

348 **Q. How do you see the past causes of growth continuing in the industrial**
349 **category?**

350 A. Many of the things that have helped the State in the past we see continuing. Utah
351 will continue to have a highly educated workforce. The state will likely continue
352 to have a higher birth rate than the nation so there will be a sizable and affordable
353 labor pool. Utah's location as the crossroads of the West will keep it ideally

354 located near major western population centers and business markets. Growth in
355 certain non-traditional industries should assist in the diversification of Utah's
356 economy due to its location to major population centers in the West. To again
357 quote from Global Insights website:

358 "strong gains will come from education and health services,
359 "other" services, and financial activities..... Three sectors will
360 see improving (employment) growth: trade, transportation, and
361 utilities; information; and professional and business services. The
362 strongest sector is expected to be the professional and business
363 services sector, which will see average annual growth rates of
364 3.6%"

365 **Load Shape**

366 **Q. You expect each class to be growing quite differently. Are there additional**
367 **impacts this is having on the system that may change the system in the**
368 **future?**

369 A. I believe that there are additional impacts on the system that must be watched.
370 Exhibit RMP__(GMR-7) shows how the Utah summer average weekday load
371 shape has changed over time. To create this exhibit, I averaged the weekday
372 loads from July and August of 1996 and 2006 by hour. I then indexed each year's
373 hourly values to the minimum for that year, to remove growth. This gives the
374 hourly shape for each year on a comparable basis with each hour being a ratio to
375 the minimum. This graph shows that the shape is changing and is now higher in
376 the daytime hours. In addition, the time of the peak has shifted to later in the
377 afternoon. Both of these factors corroborate the analysis earlier in my testimony
378 that showed the increasing summer usage from primarily the residential
379 customers.

380 **Q. What does the changing load shape mean?**

381 A. It is certainly something for the Company to review further and watch. It will
382 require continued additions to the distribution system to increase the capacity.
383 Because customers are using more, the existing system may not have the capacity
384 to handle the increased demand. Also, it may appear to some that the increases to
385 the system are excessive because the increased system demand is for a shorter
386 period during the day. However, there is a need to make sure that the system can
387 handle the maximum demand placed on it. This has been compared to needing an
388 eight lane freeway during the rush hours and a four lane freeway during the
389 remaining portion of the day.

390 **System Load Forecasts**

391 **Q. Please explain the difference between the sales forecast that was just**
392 **described and the system load forecast?**

393 A. The sales forecast for each state is increased by estimates of system line losses to
394 create the system load forecast.

395 **Q. How are the loads distributed to hourly levels.**

396 A. The Company has developed a regression based tool that models hourly load
397 against several independent variables. The estimation period for this regression
398 equation is from January 2004 through June 2006. This model has a large number
399 of independent variables. Many of these represent spatial conditions over the
400 year, such as the time of day, the week of the year or day of the week.
401 Additionally hourly temperature for weather stations where the bulk of the load in
402 the state resides is used in the model. A variable representing the humidity levels
403 in the state is also used. With this model loads relative to the many different

404 factors are developed.

405 **Q. When using a model of this type the independent variables require a starting**
406 **value for the calculation. What values does the Company use?**

407 A. For the spatial variables the date and time in the future is used. Typically the load
408 on a weekend is lower than on a weekday because the industrial and some
409 commercial customers use less. So a variable used to identify a weekend would
410 have a lower contribution to the forecasted load than a weekday and just using the
411 calendar date in future identifies these spatial conditions. For the weather values
412 we use the equivalent of the 30-year average temperature for the weather stations
413 at the appropriate day and time in the future. This is also what is used for the
414 humidity measure. We also review the growth of the hourly load over time
415 against historical growth rates to make sure that the loads are growing at the
416 appropriate times. State loads are aggregated by month by time of day and future
417 growth rates are compared with historical growth rates. This allows us to review
418 the night time growth rates verses daytime growth rates. Growth in the winter
419 months may differ from the growth in the spring and fall. All of this is reviewed
420 and trends are incorporated to reflect the historical patterns observed.

421 **System Peak Forecasts**

422 **Q. Please describe the system peak forecast.**

423 A. The system peaks are the maximum load required on the system in any hourly
424 period. Forecasts of the system peak for each month are prepared based on the
425 load forecast produced using the methodologies described above. From these
426 hourly forecasted values, forecast peaks for the maximum usage on the entire

427 system during each month (the coincidental system peak) and the maximum usage
428 within each state during each month are extracted.

429 **Rate Schedule Forecasts**

430 **Q. Are there any additional forecasts that you created for this proceeding?**

431 A. Yes. To develop forecasted billing determinants, Mr. Griffith requires two
432 additional forecasts that are based on the number of customers forecast and the
433 kWh sales forecast. Once the kWh sales forecast is complete, it must be applied
434 to individual rate schedules to forecast kWh sales by rate schedule. The forecast
435 of number of customers must be expressed in number of bills. In addition, we did
436 a forecast of sales and customers by class of customer as the basis of the company
437 planning forecast. We make certain that the rate4 schedule forecast is consistent
438 with the company planning forecast.

439 **Q. How are the number of bills for each schedule forecasted?**

440 A. Growth rates based on customers change for each rate schedule are calculated to
441 determine how the different schedules are changing within the state. These
442 growth rates are then used to forecast each rate schedule into the future. Growth
443 rates by rate schedule are adjusted to reflect the overall trend in customer growth
444 established by the total class forecast. The forecasts are then calibrated to make
445 sure that the sum of the rate level forecasts equals the class level forecasts.

446 **Q. How are rate schedule level forecasts produced for the Company's service
447 territory in Utah?**

448 A. Growth rates of sales to the customers on each rate schedule are calculated to
449 determine how the different schedules are changing within the state. For the

450 schedules that are very slow growing or have no growth, an average monthly
451 energy usage from the last three years is used to determine the forecasted sales for
452 this schedule. For schedules that are represented by single customers, or a few
453 very large customers, a review of the information from the account managers
454 helps determine the appropriate growth rate for this schedule. Adjustments are
455 made to historical consumption levels to reflect anticipated customers changes.
456 For schedules that are growing or declining the average monthly energy usage is
457 adjusted by a factor reflecting the level of change to calculate the forecasted sales
458 for the schedule. The forecasts are then calibrated to make sure that the sum of
459 the rate level forecasts equals the class level forecasts.

460 **Q. Does this conclude your direct testimony?**

461 A. Yes.