

**From:** "Gloria Hansen"  
**To:** <mlivingston@utah.gov>  
**Date:** 3/30/2009 7:05 AM  
**Subject:** PacifiCorp Rate Increase

To: The Public Service Commission

Please do not approve the excessive rate increase requested by PacifiCorp. Increasing rates, even modestly, during this time will create even more hardship. Small business owners, homeowners, those who rent, most all businesses, schools and government agencies are facing very difficult times. Rate increases are unwarranted and do nothing to help stabilize our economy. In other consumer situations we can either do without or take our business to someone who offers a lower price. In the case of electricity or gas that is not an option. It is your job, and we the consumers and taxpayers, count on you to regulate the essential monopolies known as our utility companies. Please do not let big business interests and those politicians who favor them influence your decision when it is we, the people, that you have an obligation and responsibility to protect.

Thank you.  
Gloria H. Hansen

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