

From: Teresa K
To: <mlivingston@utah.gov>
Date: 4/1/2009 5:52 PM
Subject: Rate Hearings

I am most grateful we have power. I appreciate the good work that is performed by the employees of Rocky Mountain Power/ Scottish Power.

Notwithstanding my gratitude, I very frustrated with constant increases in our Electrical Rates. As I continue to make constant efforts to conserve, I ask myself "To What End?" Lower rates~ no, constantly raised rates.

I consider the constant mailings to sign up with the A/C cycling program (saving \$20.00), and then advertisements in the newspaper explaining our rates are so low, they must be raised, I must object. Newspaper advertisements are terribly expensive. But the power company has enough money to advertise their prices are too low?

That's pretty ironic and I find it insulting. Most business explain why their prices are a bargain, but not our Power Company. So strange, a company built on our hard work and our dedication to paying for their services would be so arrogant as to say, we have not paid enough. That is wrong.

The power company receives a massive rate increase every summer by staggering and raising the rates, the more a consumer uses, the higher the rates. Even if you use the same amount in the winter as the summer, your bill will be significantly higher. It's as if we are punished for the privilege of using electricity. It's not enough we pay for the use of it.

That seems so wrong, is that ever considered a rate increase? It should be.

I understand a little about book keeping and statistics. Any company can demonstrate a need for more income. Quite frankly, I believe most everyone can demonstrate a "need" more income.

Would it not be fantastic, if a study could be done, comparing the rates, service and fees, and wages of Utah Power: adjusting for inflation in property etc of twenty years ago to now. How do the service

Are we as a state providing more income to offset other losses in other business endeavors of Rocky Mountain Power?

Do we get what we pay for?

Every time Rocky Mountain/Scottish Power insist they need more money for infrastructure, and they are approved for that rate hike, do we get what we pay for?

Why can't a company be satisfied to provide a service and make a profit, without forcing us to pay more and more every few months.

All businesses should earn their profits, rather than to demand them.

Sincerely,

Teresa Kearl

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