

ELECTRIC SERVICE SCHEDULE NO. 114 - Continued

DESCRIPTION: (continued)

The System may be operated on consecutive days, but will not be operated to control a Customer's load for more than a total of 100 hours during the summer peak period (June 1 through August 31).

CUSTOMER PARTICIPATION: Customer participation is voluntary and is limited to qualifying customers within the Control Signal Area. Customer participation is initiated by contact with the Cool Keeper Call Center. This Call Center is operated by the Contractor. A 'Participant' is defined as an eligible Rocky Mountain Power customer who indicated their intentions to participate in the Program, who has a load control device installed at their premises and is fully readied to receive 'Dispatch Events'.

Participants that relocate within the Control Signal Area will have their program enrollment continued without interruption if the participant's new premises is equipped with a qualifying air conditioning unit(s). Relocating participants whose new premises is equipped with a qualifying air conditioning unit(s) will be provided with an enrollment continuation kit that includes information on their continued enrollment. Where a participant's new premises is equipped with an existing load control device, that device will be reactivated within the program's established scheduling process. Where a participant's new premises is not equipped with a load control device, installation of a device will be coordinated in keeping with the program's established scheduling and installation process. Relocating participants will maintain the right to opt-out of the program at any time of their choosing as described below

During the summer peak period participating customers may request to opt-out of no more than two (2) 'Dispatch Events' by contacting the Cool Keeper Call Center. Customers contacting the call center will be advised if a 'Dispatch Event' is operating and therefore if they are being charged with an 'opt-out' event. Opting out on a third 'Dispatch Event' will result in the Customer discontinuing Program participation. Participating Customers may also discontinue Program participation by notifying the Cool Keeper Call Center.

Participating customers are considered Program participants for the duration of the Program. Future changes to the incentive schedule which result in a reduction in the level of the incentive will be noticed to customers, who will be asked to confirm their continued intent to participate in the program. When the incentive schedule remains at the same level or is increased, Customers will not be asked to confirm continuing participation.

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