

Dear Valued Customer,

Thank you for your participation in our Cool Keeper energy management program.

Keeping you informed

According to our records, you received a White-Rodgers smart thermostat as part of your enrollment in Cool Keeper. White-Rodgers has notified us that the battery in the thermostat may leak, presenting a potential hazard.



The U.S. Consumer Product Safety Commission has approved a battery removal plan by White-Rodgers to ensure the battery does not present a hazard.

Please read and follow the instructions on the enclosed safety notice, and perform the modifications to your thermostat as soon as possible. You can also find the instructions at rockymountainpower.net/coolkeeper. Then, complete and mail the enclosed postage-paid card or register on the Web at www.regcen.com/thermostat when you have removed the batteries from your thermostat.

The battery only controls the clock function of the thermostat in the event of a power outage, so the thermostat will continue to operate without the battery.

If you have questions or would like more information, please call **1-888-624-1901** or visit the websites listed above.

Thank you for your attention to this matter and for your efforts to help reduce energy use in Utah.

Sincerely,

A handwritten signature in cursive script that reads 'Karen Gilmore'.

Karen Gilmore
Vice President, Customer Services

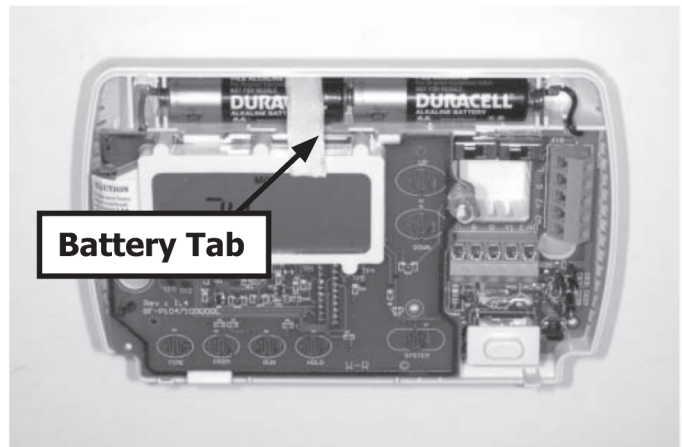
Important Safety Notice

Dear Customer,

In voluntary cooperation with the Consumer Product Safety Commission (CPSC), White-Rodgers has determined there is a potential fire hazard if the batteries in your thermostat were to leak. The thermostat does not need the batteries to operate properly. The batteries are in the thermostat only as a backup for the clock in the event of a power loss. Any fire hazard risk can be eliminated by following the easy steps below.

1. Set system to off and remove the cover to the thermostat. Pull on the lower right or left side and the cover will come loose. The low voltage supplied to the thermostat is not hazardous.

2. Inspect the two AA alkaline batteries located along the top edge of the thermostat. If there are no signs of leakage, use the white pull tab and **remove the batteries**. If there is any leakage from the batteries, call (888) 624-1901 to schedule service. Any non-leaking batteries should be properly discarded in accordance with any local rules/regulations.



3. Remove and discard the white cloth battery tab by pulling firmly to the right.

4. Install the enclosed plastic battery plug into the battery compartment as shown in the picture. The plastic plug will firmly snap into place.

**DO NOT
INSTALL
BATTERIES**



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST-CLASS MAIL PERMIT NO 1820 ST LOUIS MO

POSTAGE WILL BE PAID BY ADDRESSEE

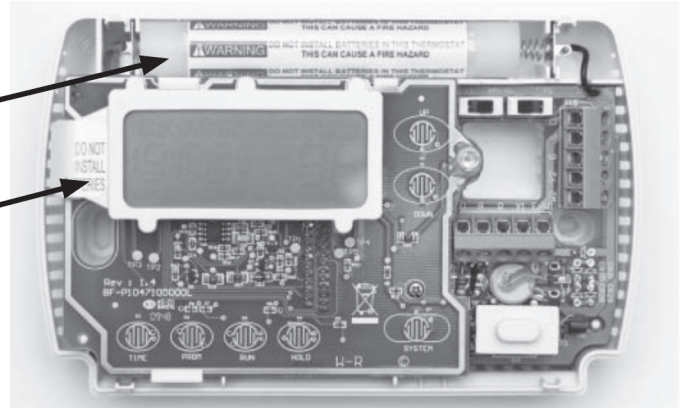
SPECIAL PROJECT OFFICE
PO BOX 21551
ST LOUIS MO 63132-9527



- Remove the small label provided with this letter and place that label over the label found left of the digital display that reads "CAUTION". The new label should completely cover the old label as shown in the picture.

Plastic Plug

Small Label



- Check that all buttons and the slide switch are in place on the thermostat cover then replace the thermostat cover and snap into place.
- Discard any previous installation instructions for the Thermostat and replace with the enclosed instruction manual.
- Complete and mail the enclosed postage paid card or register on the internet at www.regcen.com/thermostat to let us know you have removed the batteries from your thermostat. You will need your customer number which is located above your name on the address label on the outside of envelope of the kit you received.

If you have questions regarding any of these instructions call **(888) 624-1901** between 7 a.m. and 6 p.m. CT Monday through Friday or visit the website.

You have eliminated the potential hazard from the thermostat. Thank you for your help and cooperation.

Customer # _____
Name _____
Address _____
Address _____
City _____ State _____ Zip _____
Phone Number _____
E-Mail _____

I certify that I have received the kit, removed the batteries from my thermostat and installed the plug and label per the instructions included in this kit.

Signature _____
Date Installed _____