

1 **Q. Please state your name, business address, and present position with**
2 **PacifiCorp, dba Rocky Mountain Power (“the Company”).**

3 A. My name is Erich D. Wilson. My business address is 825 N.E. Multnomah Street,
4 Suite 1800, Portland, Oregon 97232. My present position is Director, Human
5 Resources.

6 **Qualifications**

7 **Q. Please briefly describe your education and business experience.**

8 A. I have been employed as the Director of Human Resources since March 2006.
9 From March 2001 to March 2006, I was the Director of Compensation for the
10 Company. Prior to coming to the Company, I held various positions within the
11 area of human resources (operations, benefits and staffing), but for the majority of
12 my career I have directed the design and administration of compensation
13 programs. I received a Bachelor’s degree in Economics (Business) from the
14 University of California, San Diego in 1992. In addition, I achieved the Certified
15 Compensation Professional status from the American Compensation Association
16 in 1999 and have kept this certification current by attending various educational
17 programs and seminars.

18 **Q. Please describe your present duties.**

19 A. My primary responsibilities include managing the Company’s human resource
20 function, including compensation, benefits, compliance, staffing, training and
21 development, employee and labor relations, and payroll. I focus on assisting the
22 Company in attracting, retaining, and motivating qualified employees, along with
23 the administration of all associated human resource programs and employee

24 experiences.

25 **Purpose and Overview of Testimony**

26 **Q. What is the purpose of your testimony?**

27 A. The purpose of my testimony is to provide an overview of the compensation and
28 benefit plans provided to employees at the Company and to support the costs
29 related to these areas included in the test period.

30 **Q. In your testimony, do you address both union and non-union compensation
31 and benefit plans?**

32 A. The focus of my testimony is on the plans and programs provided to the
33 company's non-union workforce. Our union workforce and the compensation and
34 benefit plans provided to them are governed by their respective collective
35 bargaining agreements. These agreements are reached between the company and
36 union and set forth to provide market competitive level compensation, benefits
37 and work rules. The respective levels associated with the union workgroup are
38 addressed in the exhibits of Mr. Steven R. McDougal.

39 **Q. Please provide an overview of your testimony.**

40 A. This overview focuses on the total compensation plan (consisting of base pay and
41 annual incentive), pension plan and healthcare benefit plan. These plans are
42 designed to allow the Company to attract and retain the employee talent necessary
43 to deliver safe and reliable service at a reasonable cost. I also demonstrate that the
44 Company has prudently contained increases in labor costs since the last rate case
45 and, in particular, has kept increases in benefit costs at a reasonable level that
46 reflects the economic conditions and market.

47 **Q. What factors does the Company consider with respect to its compensation**
48 **and benefit costs?**

49 A. First, the Company's philosophy continues to be to keep operations and
50 maintenance and administrative and general costs under control to mitigate the
51 impact on customer rates of the increased levels of capital investment currently
52 being made.

53 Second, while it is important to keep compensation and benefit costs under
54 control, it is still critical for the Company to be able to retain, and attract
55 competent and qualified personnel to manage and operate the system. To do so,
56 the Company continues to ensure that its wage levels are aligned with the
57 practices within the labor market. The economic challenges facing the economy
58 have resulted in wage increase levels below what had been seen in prior periods.
59 This is evident by the wage increase levels implemented in 2009 of 1 percent to
60 1.75 percent, and in 2010 and 2011 of 2.0 percent compared to the traditional
61 levels in the 3-4 percent range. The implemented level for 2012 was 2.0 percent
62 and the planned level for 2013 is 2.25 percent. The market continues to see a shift
63 to having employees bear more of the cost of benefits. The Company continues to
64 shift the cost sharing and cost of plans to the employees to align with current
65 market practices.

66 **Total Compensation**

67 **Q. What is the Company's compensation philosophy?**

68 A. Two fundamental principles underlie the Company's compensation philosophy.
69 First, the Company's primary goal in determining employee compensation is to

70 provide pay at or near the market average. Competitive compensation is critical to
71 attracting and retaining qualified employees. The market for the skilled positions
72 required to manage and operate a utility system is extremely competitive. Thus,
73 the Company endeavors to provide the same general pay levels and benefits in its
74 total compensation package as are included in the packages provided by others in
75 the industry. The Company believes that providing total compensation at or near
76 market levels results in reasonable total compensation costs.

77 Second, the Company believes that in order to encourage superior
78 performance, some portion of each employee's total compensation must be "at
79 risk" and dependent upon individual performance and achievement of a limited
80 number of specific business goals. I discuss in detail how this Annual Incentive
81 Plan operates later in my testimony.

82 **Q. How does the Company determine the total compensation package for each**
83 **position?**

84 A. Each of the Company's positions has been assigned a grade within the Company's
85 overall salary structure. At least annually, the Company collects market data for
86 comparable positions and calculates the average data point for total compensation
87 for each grade. Market data is provided through a variety of compensation studies
88 produced by experts/organizations, including AON Hewitt, Towers Watson, and
89 Mercer. In addition, the Company uses an on-line tool "MarketPay.com".
90 MarketPay.com provides electronic access to all of the compensation studies we
91 have traditionally used and some additional surveys, allowing us to more
92 efficiently perform information searches and job and pay comparisons.

93 After the Company determines the appropriate level of total compensation
94 for a specific grade, it then determines the “at risk” portion of the compensation
95 for each grade. The Company sets the “at risk” portion by reviewing market
96 compensation using the various compensation studies described above. The “at
97 risk” portion is typically in the 10-25 percent range; however, incentive pay for a
98 few employees is set as high as 75 percent. Generally speaking, the higher the
99 position is within the Company, the higher the amount of pay at risk and thus the
100 higher the percentage of potential incentive pay. The “at risk” portion of
101 compensation (i.e., “incentive compensation”) is administered through the Annual
102 Incentive Plan.

103 The remaining percentage of total compensation which is not at risk is
104 referred to as “base compensation.”

105 **Annual Incentive Plan**

106 **Q. What is the objective of the Annual Incentive Plan?**

107 A. The objective of the Annual Incentive Plan is to provide each non-represented
108 employee with incentive to perform at an above-average level. The plan is not a
109 bonus; additional (i.e., incentive) compensation is not layered upon base
110 compensation that is already at market levels for total compensation. Through the
111 process I discussed above, base compensation for each position is set at a level
112 below the market level for total compensation for that position. Only if an
113 employee performs at an acceptable level for the position will the employee have
114 an opportunity to earn total compensation at or near comparable positions in the
115 market.

116 **Q. Is incentive compensation a greater benefit to customers than compensation**
117 **consisting solely of base compensation?**

118 A. Yes. In the Company's experience, a higher level of overall employee
119 performance is achieved when a portion of pay is "at risk." In addition, the
120 Company's incentive compensation plan enables the Company to attract and
121 retain talented employees in the increasingly competitive market for skilled labor.
122 Therefore, while the total cost of the Company's base plus incentive
123 compensation program is equal to what a salary-only plan would be, the benefit to
124 customers is greater.

125 **Q. How is the incentive compensation plan implemented?**

126 A. First, before the distribution of the "at risk" compensation dollars, senior
127 Company management assesses the Company's achievement of certain critical
128 business goals such as safety, customer satisfaction, and managing expenses in
129 relation to revenues. Underperformance by the Company in satisfying critical
130 business goals may result in a downward adjustment of the total pool of "at risk"
131 dollars available for distribution to all Company personnel. For example, the
132 Company's underperformance in satisfying one or more of these goals resulted in
133 reduction in the total amount of incentive compensation available for distribution
134 to 85 percent in both 2009 and 2010 and to 87 percent in 2011.

135 At approximately the same time, supervisors meet with each of the
136 employees in their group to conduct an assessment of the employee's
137 performance throughout the year against the employee's individual goals and
138 other performance objectives. The results of these performance reviews and

139 associated scores are reported to Human Resources.

140 Then, after the total pool of “at risk” compensation available for
141 distribution has been determined by senior management, supervisors are informed
142 of the amount of incentive compensation available for distribution within their
143 group. Based on this information, each supervisor submits the recommended
144 incentive payments for each employee in their group to Human Resources for
145 review and consistency.

146 **Q. How does the Company ensure that an employee’s individual goals are**
147 **consistent with overall business goals?**

148 A. Each year, the Company’s senior management, in conjunction with MidAmerican
149 Energy Holdings Company, set the overall goals for the Company. All of these
150 goals focus on delivering safe and reliable electricity to our customers and
151 providing excellent customer service. Goals include safety goals such as reducing
152 lost time, recordable, preventable, and restricted duty incidents. Customer service
153 goals include implementing local and regional customer service improvements,
154 improving visibility and relations with industrial customers and consumer
155 associations, and improving overall customer satisfaction. Other goals relate to
156 operating within established budgets, including maintaining operating costs,
157 controlling the cost of capital expenditures, and achieving operational
158 efficiencies/financial targets. Still other goals relate to operational performance,
159 major project delivery, organizational planning and development, and quality of
160 service and regulatory commitments. The achievement of each and every one of
161 these goals will serve to benefit our customers.

162 These Company-wide goals serve as the foundation for the goals set for
163 each individual employee. Thus, when an individual employee works with his/her
164 supervisor to establish individual goals for the year, they are set by reference to
165 how that employee's position can advance the overall goals of the Company. The
166 employee's performance on individual goals accounts for approximately 70
167 percent of his or her overall evaluation. In addition to performance against
168 individual goals, all employees are evaluated with reference to six performance
169 factors. These performance factors describe the characteristics the Company
170 believes are important to the success of all employees, *i.e.*, customer focus, job
171 knowledge, planning and decision making, productivity, builds relationships and
172 leadership. The employee's performance with respect to these factors accounts for
173 approximately 30 percent of the employee's overall evaluation.

174 **Q. Why is it reasonable to include incentive compensation as well as base**
175 **compensation in rates?**

176 A. First, the incentive compensation amount is a legitimate business expense and
177 does not result in unreasonable compensation levels. By basing total
178 compensation on market levels, the Company is using an objective and accepted
179 industry standard. The total compensation amount does not become unreasonable
180 simply because the Company separates the total compensation in two parts.

181 Second, incentive pay allows the Company to recruit and maintain a
182 qualified labor force. If only the base compensation were included in rates, the
183 compensation amount in rates would be significantly below competitive market
184 levels, and the Company could not maintain and attract the workforce needed to

185 provide safe and reliable service if it only compensated employees at that level.

186 Third, the goals upon which employee performance is assessed are
187 designed to encourage superior performance on the part of our employees to
188 pursue the goals that directly benefit our customers—safety, reliability, and
189 customer service. This is precisely the type of prudently designed incentive plan
190 program that provides direct benefits to customers and which customers should
191 therefore support.

192 Fourth, the incentive plan has been deliberately structured to avoid two
193 elements which regulators have identified as objectionable. One, payment of the
194 incentive is not contingent upon the parent company (i.e., MidAmerican)
195 achieving a trigger profit level. Two, there is no probability that there will be no
196 payment at all under the Annual Incentive Plan, although the amount available for
197 distribution in any year may be less than 100 percent of the level indicated by the
198 market data. The absence of these two elements is in contrast to another incentive
199 plan available to a few of the Company's highest performers, the Long-Term
200 Incentive Plan. The costs of that plan are not included in rates.

201 **Q. Please explain the level of incentive compensation that is included in this**
202 **application.**

203 A. Recognizing that the pool of incentive compensation made available for
204 distribution was reduced below 100 percent of the indicated market level in 2009,
205 2010 and 2011, the Company is proposing in this case to apply a percentage to the
206 market level reflecting the average of the last three full actual years (calendar
207 years 2009 – 2011). As shown in the exhibit of Company witness Mr. McDougal

208 (see page 4.2.6 of Exhibit RMP____(SRM-3), this application includes a request
209 for total Company incentive compensation in the amount of \$29.1 million (\$20.6
210 million expense after capitalization). This amount is calculated using the pro
211 forma wages in this case multiplied by a three-year average of the actual payment
212 rate. The Utah portion of this expense is approximately \$8.8 million.

213 **Retirement Plans**

214 **Q. Please describe the Company's retirement plan.**

215 A. The Company continues to strive to provide a competitive retirement plan
216 offering while at the same time reducing the volatility in expense tied to
217 retirement plans so as to benefit both the customer and employee. In doing so, the
218 Company provides for non-represented employees hired prior to January 1, 2008,
219 the ability to receive their retirement through either a cash balance or 401k only
220 design. All non-represented employees hired post January 1, 2008, receive their
221 retirement through the 401k design approach. Retirement plan benefits for
222 represented employees are determined through the collective bargaining process,
223 through which the Company has maintained its focus to shift the retirement
224 approach from the traditional defined benefit to defined contribution (401k)
225 approach.

226 **Q. Are there increases in cost related to retirement program offerings?**

227 A. Yes, the Company expects to see an increase of \$8.8 million in pension expense
228 during the test period versus actual expenses as of June 2011 for several reasons.
229 The reasons for the PacifiCorp Retirement Plan ("PRP") differ from the reasons
230 for the PacifiCorp/IBEW Local 57 Retirement Trust Fund ("Local 57").

231 For Local 57, the Company has recently reached a period where it is
232 obligated to fund more than the negotiated amount in order to meet minimum
233 funding standards as set forth in ERISA and the Internal Revenue Code
234 ("additional required contributions"). The first additional required contribution of
235 \$0.1 million was due in April 2011. Thus the June 2011 historical expenses only
236 includes \$0.1 million for additional required contributions, whereas it is expected
237 that the additional required contributions for the test year ending May 2013 will
238 be significantly greater at \$4.3 million. In the case of the union, funding
239 contributions are the same as expenses to the Company.

240 For PRP, in addition to updating the census data to reflect actual
241 demographic experience, the mortality table has been changed to project longer
242 life expectancies. The most significant impact is due to the lower discount rate
243 used to determine liabilities. The June 2011 level of expense is determined using
244 the actual interest rates of 5.80 percent at December 31, 2009, for July to
245 December 2010, and 5.35 percent at December 31, 2010, for January to June
246 2011. The discount rate assumed for 2012 and 2013 is 4.80 percent, based on
247 where rates were at September 30, 2011. Finally, there is an increase in expense
248 due to the assumption that the plan's assets will earn 0 percent during 2011,
249 (greater than the actual returns through September 30, 2011) rather than the
250 assumed long-term rate of return of 7.50 percent.

251 However, the Company is proactively managing benefit cost increases and
252 their resulting impacts on customers through its actions to shift, as noted above,
253 from a focus on defined benefit to defined contribution. Absent such actions by

254 the Company, the increase would have been even greater.

255 **Employee Health Benefits**

256 **Q. Please describe the Company's health care benefits.**

257 A. As with all benefits, the Company attempts to provide employees with the same
258 level of health care benefits that are provided by the employers with whom the
259 Company competes for labor. In our case, this means offering employees what I
260 would describe as market average health benefits. And, of course, the Company
261 seeks to provide these benefits as economically as possible.

262 **Q. How does the Company ensure that it is providing these competitive benefits
263 as economically as possible?**

264 A. The Company relies on the advice of its consultant, AON Hewitt, to ensure that it
265 is securing market competitive benefits at the best possible rate. AON Hewitt are
266 respected experts in their field and the Company has relied on them for many
267 years. With the help of AON Hewitt, the Company periodically reviews and
268 adjusts the sharing of healthcare-related costs with employees in an effort to
269 stabilize cost, manage volatility, and respond to changing market practices.

270 **Q. Has the Company faced any particular challenges in the past several years
271 relevant to its provision of health care benefits?**

272 A. Yes. It is widely understood that health care costs have been rising sharply over
273 the past several years. As a result, the Company experienced significant increases
274 in its health care benefit costs.

275 **Q. Has the Company taken any action to contain these cost increases?**

276 A. Yes. Beginning in 2008 the Company made adjustments to the cost sharing and

277 plan design to reduce costs and to align with market practices. In particular, the
278 Company established a base medical plan with a high deductible and a cost
279 sharing of 90/10, which for 2012 will be set at 84/16. The Company continues to
280 offer choice into other medical plans. However, except for a \$300 deductible plan
281 that is offered in rural areas, these plan choices are set at a cost sharing of 70/30.
282 All new hires as of January 1, 2008, have the option of selecting the high
283 deductible plan or opting out of coverage.

284 **Q. What is the Company's rationale for sharing healthcare-related costs with**
285 **employees?**

286 A. This structural shift adheres to the Company's goal of providing competitive
287 benefits to its employees, while doing so in a manner that is fair and prudent for
288 our customers.

289 **Q. Please explain the level of healthcare costs included in this application and**
290 **compare that to previous fiscal year expenses.**

291 A. There has been a significant upward trend in healthcare costs in recent years. For
292 calendar years 2008, 2009, 2010 and 2011 actual healthcare expenses totaled
293 \$52.0, \$57.9, \$57.9, and \$61.8 million respectively. Consistent with this trend, the
294 Company has included in this Application healthcare expenses on a total
295 Company basis of \$61.7 million (\$43.6 million expense after capitalization), as
296 shown in Exhibit RMP___(SRM-3). The Utah allocated share of healthcare
297 expense is \$18.7 million.

298 AONHewitt has informed the Company that current trends indicate the
299 rates for the Company's health benefits are anticipated to increase further in 2012

300 by between 8 and 10 percent.

301 **Q. Has the Company made changes to the retiree medical plan that affect the**
302 **FAS 106 post retirement benefits other than pensions costs included in this**
303 **case?**

304 A. Yes. The Company implemented benefit design changes to the postretirement
305 welfare plans that resulted in significant cost reductions of \$13.1 million as shown
306 in Exhibit RMP____(SRM-3), adjustment 4.2. These changes help to offset other
307 areas of cost increases I have addressed to the benefit of customers.

308 **Q. Please explain the changes.**

309 A. Healthcare reform legislation is causing many employers, including PacifiCorp, to
310 change their approach to retiree health care benefits. With recent changes to
311 Medicare, individual plans have become more widely available and affordable.
312 These changes, which were effective January 1, 2012, will not only provide a
313 savings to the customers through reduced expense, but will also provide more
314 flexibility to the retiree to choose from a variety of plan options so as to receive
315 the coverage that works best for them. Instead of the monthly subsidy structure,
316 the Company now will provide an annual contribution to a health reimbursement
317 account that will then be managed by the retiree and used to pay for the care and
318 services received.

319 **Q. Does this conclude your direct testimony?**

320 A. Yes.