

**ELECTRIC SERVICE SCHEDULE NO. 114 - Continued**

**SYSTEM OPERATION:** (continued)

The System may be operated on consecutive days, but will not be operated to control a Customer's load for more than a total of 100 hours during the Summer Peak Period (June 1 through August 31).

**CUSTOMER PARTICIPATION:** Customer participation is voluntary and is limited to qualifying Customers within the Control Signal Area. Customer participation is initiated by the Customer completing the Program enrollment process. Customers may complete the Program enrollment process by completing the online form available on the Program's Web site at [www.coolkeeper.net](http://www.coolkeeper.net), by calling the Program's toll free number at 1-800-357-9214 or by responding to other enrollment methods made available by the Company or its Contractor. A Participant is defined as an eligible Rocky Mountain Power Customer who has completed the enrollment process, who has a Load Control Device installed at their premises and is fully readied to receive Dispatch Events.

Participants that relocate within the Control Signal Area may have their Program enrollment continued without interruption if the Participant's new premises is equipped with Qualifying Equipment. Relocating Participants whose enrollment is continued will be provided with an enrollment continuation kit that includes information on their continued enrollment. Where a Participant's new premises is equipped with an existing Load Control Device, that device will be reactivated within the Program's established scheduling process. Where a Participant's new premises is not equipped with a Load Control Device, installation of a device will be coordinated in keeping with the Program's established scheduling and installation process. Relocating Participants maintain the right to discontinue their participation in the Program or opt-out of a Dispatch Event at any time of their choosing as provided for below.

During the Summer Peak Period, Participants may opt-out of no more than two (2) Dispatch Events. Upon opting-out of a Dispatch Event, Customers will be advised if a Dispatch Event is operating and therefore if they are being charged with an opt-out event. Opting-out on a third (3) Dispatch Event during one Summer Peak Period will result in the Customer discontinuing Program participation.

Participating Customers are considered Program participants for the duration of the Program. Customers will be notified in writing of future changes to the incentive schedule which result in a reduction in the level of the Program incentive-will be noticed to Customers. Consistent with the voluntary nature of the Program, customers will maintain the right to cancel their participation in the Program at the time of a Program incentive reduction.

~~For Customers residing in rental housing where the Customer does not own the Qualifying Equipment unit, express permission must be obtained from the owner, owner's representative or~~

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~~property manager of the rental unit before a Load Control Unit is installed on the Qualifying Equipment. Permission may be obtained by either the Customer residing in the rental unit or by the Company or its Contractor and may be in the form of a written or verbal approval.~~

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