

DISCONTINUANCE, RESTORATION, IDLE SERVICE AND REFUSAL OF
SERVICE RULE NO. 6

- A. For Unsafe Apparatus or Where Service is Detrimental or Damaging to the Cooperative or its Consumers.

If any unsafe or hazardous condition is found to exist on the Consumer's premises, or if the use of electricity thereon by apparatus, appliances, equipment or otherwise is found to be detrimental, unsafe or damaging to the Cooperative or its Consumers, to be in violation of any law, or regulation of any public authority or the terms or provisions of the National Electric Code or the National Electric Safety Code, the electric service may be discontinued by the Cooperative without notice. The Cooperative will notify the Consumer immediately of the reasons for the discontinuance and the corrective action to be taken by the Consumer to correct the violation or unsafe condition before electric service can be restored.

The Cooperative does not assume any duty or responsibility for inspecting the Consumer's lines, appliances, apparatus or facilities nor any part thereof and assumes no liability for damages to persons or property arising from electric service on the premises of the Consumer.

- B. Service Detrimental to Other Consumers:

The Cooperative will not establish or continue service to a Consumer where providing such service will be detrimental to the Cooperative or its other Consumers. This type of detrimental service would include, but not be limited to, electric equipment and facilities with high fluctuating load characteristics having an abnormal effect on voltage or current or creating a harmonic distortion which exceeds allowable limits as may be determined by the Cooperative. Any costs incurred by the Cooperative to install facilities or equipment, in order to protect the quality of electric service provided by the Cooperative shall be the sole responsibility of the Consumer creating such detrimental or adverse service condition. Service will be discontinued to any Consumer who shall continue to operate such facilities or equipment after having been directed by the Cooperative to cease doing so. Upon request of the Cooperative, Consumer shall provide certified documentation regarding the above service issue(s), satisfactory to the Cooperative, prior to energizing Consumer's electrical facilities.

EFFECTIVE DATE: September 11, 2012

ISSUED BY: _____
Randy Ewell, General Manager/CEO

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C. Change in Consumer's Installation:

Changes which in the opinion of the Cooperative would adversely affect the Cooperative's electric system or facilities shall not be made in the Consumer's installation; and the Consumer shall be liable for any damage resulting from a violation of this rule. Accordingly, the Consumer shall give due notice to the Cooperative of any proposed changes in the Consumer's installation which involves substantial increases or changes in the Consumer's electric service requirements since failure to do so may affect the quality of the Consumer's service as well as that of the Cooperative or its other Consumers.

D. Fraud:

The Cooperative shall have the right to refuse or to discontinue electric service if the acts of the Consumer or the conditions upon his premises are such as to indicate an intention to defraud the Cooperative. When the Cooperative has discovered that a Consumer has obtained service by fraudulent means, or has used the electric service for unauthorized purposes, the electric service to that Consumer may be discontinued without notice. The Cooperative will not restore service to such Consumer until that Consumer has complied with Rules, Rates and Regulations of the Cooperative and the Cooperative has been reimbursed for the full amount of the service rendered and the actual costs to the Cooperative reimbursed by reason of the fraudulent use.

E. Restoration of Service:

1. To Be Made During Regular Working Hours:

The Cooperative will endeavor to make reconnections during regular working hours on the day of the request, if conditions permit, otherwise reconnections will be made on the regular working day following the day the request is made.

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2. To Be Made During A Period Other Than Regular Working Hours:

When a Consumer has requested that the reconnection be made during a period other than regular working hours, the Cooperative will reasonably endeavor to so make the reconnection if practicable under the circumstances, but will be under no obligation to do so, unless, in the opinion of the Cooperative, an emergency exists.

3. Reconnection Charge:

Where service has been discontinued for violation of these Rules or for non-payment of bills, the Cooperative may charge a reconnection fee. A callout fee may be charged for any reconnection after working hours.

F. Refusal to Serve:

1. Conditions For Refusal:

The Cooperative may refuse service for any of the following conditions:

- (a) If an applicant or Consumer fails to comply with this Rule or any other Rule, Rate, Regulation, current electrical codes or public authority regulation or statute.
- (b) When a structure used for dwelling purposes, including but not limited to mobile homes, manufactured homes or permanent residences, is located under or horizontally within 15 feet of the vertical plane (vertical plane being defined as the center line of an electric line as extended vertically upward and downward), or when a commercial, industrial, utility building or other structure is located under or within 20 feet of the vertical plane (or in either case such greater distance as may be prescribed by the National Electrical Safety Code) of Cooperative's electric transmission and/or distribution and/or service lines, system or facilities and in the sole judgment of the

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Cooperative, such electric service connection interferes or is likely to interfere with Cooperative's maintenance or operation of said lines, system or facilities or jeopardizes or may jeopardize the health, safety or welfare of any person, place or thing.

- (c) When any structure or building is constructed, built, placed or otherwise located over an underground power line, whether such line is in conduit or not: This shall include the placement of a structure or building in such close proximity of an underground power line so as to not allow complete access thereto for purposes of maintaining, repairing or replacing the underground power line and/or may cause damage or allow the potential for power diversion.

2. Notification to Consumers:

When an applicant is refused service or a Consumer's service has been discontinued under the provisions of this Rule, the Cooperative will promptly notify the applicant or the Consumer of the reason(s) for the refusal to serve or discontinuance of service and that the applicant or Consumer has the right to appeal the decision to the Cooperative's Board of Directors.

G. Idle Service:

1. The Cooperative needs to receive a return on its investment from an Idle Service. Expenses continue, in the form of line loss, property taxes, depreciation and administrative costs, even though the Service is Idle. In addition the Cooperative needs to prevent any safety hazards that may be associated with an Idle Service.

2. Temporary Discontinuance of Service:

- (a) If a Consumer requests connection or re-connection of Service at the same location within a 12 month period, the Consumer shall be required to pay the minimum monthly charge for each of the intervening months.
- (b) Non-use of Service for 12 months shall make the Service subject to disconnection and removal.

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3. Idle Services shall be handled as follows:

- (a) A Consumer may have the Service left in place by executing an AIdle Service Letter Agreement@ and by continuing to pay the Idle Service Rate on a monthly or annual basis.
- (b) If the Consumer does not elect to execute an Idle Service Letter Agreement under (a) above the Cooperative may remove the Service, transformers, Service Wires and Connections and the Meter.
- (c) If the Consumer executes an Idle Service Letter Agreement and payments on the account are delinquent for four (4) months or more the Service, transformers, Service Wires and Connections and the Meter may be disconnected and removed.

4. Restoration of Service:

If an Idle Service is disconnected and removed and at some later date a request is made to rebuild or reconnect the Service, a re-connection charge or contribution in aid of construction equal to the cost of the new construction, whichever is larger, shall be required.

5. Idle Service Rates:

The Idle Service Rate shall be the same as the Customer Charge as set forth in the rate schedule applicable to the Idle Service.

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