

ROCKY MOUNTAIN POWER
ELECTRIC SERVICE REGULATION NO. 1

STATE OF UTAH

General Provisions

1. The Company undertakes to furnish electric service subject to the rules of the Public Service Commission of Utah (P.S.C.U.) as supplemented by these Electric Service Regulations. These Regulations are designed to govern the supplying and receiving of electric service consistent with good operating practices and the Electric Service Schedules of the Company.
2. The P.S.C.U. adopted the Utah Residential Utility Service Rules, Utah Administrative Code R746-200, which became effective December 20, 1988. Pursuant to those rules, designated portions of these Electric Service Regulations apply only to residential electric service to consumers in single or multiple family dwellings. Such portions of these Electric Service Regulations will be designated as applying only to residential customers. Unless specifically stated otherwise, these portions of the Regulations do not apply to master-metered apartment dwellings. Commercial, industrial, government accounts and special contracts are expressly excluded from the requirements of these portions of the Regulations.
3. At the time that residential electric service is extended to an account holder the Company will provide the consumer with an up-to-date consumer information pamphlet approved by the Utah Public Service Commission, which clearly describes and summarizes the substance of the Utah Residential Utility Service Rules. The Company will mail or deliver a copy of this pamphlet, or a summarized version approved by the Commission to all residential customers annually. Copies of this pamphlet shall be prominently displayed in all business offices maintained by the Company and furnished to consumers upon request. The Company will make available upon request a Spanish edition of the consumer information pamphlet.

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